# 2019

## SAN MATEO COUNTY ONE DAY HOMELESS COUNT AND SURVEY

### JUNE 2019

**COUNTY** OF **SAN MATEO**
HUMAN SERVICES AGENCY

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Prepared by
the San Mateo County Human Services Agency,
Center on Homelessness

Data Analysis by Focus Strategies

# TABLE OF CONTENTS

# EXECUTIVE SUMMARY

This executive summary provides an overview of key results from the 2019 San Mateo County One Day Homeless Count and Survey (count). The San Mateo County Human Services Agency (HSA) coordinates the count in collaboration with community and County partners. The 2019 count was conducted in the early morning hours of January 31, 2019. Approximately 400 volunteers consisting of community-based providers, members of the public, City and County staff, and community expert guides, deployed by foot and car to conduct observational counts and surveys of people experiencing homelessness in each census tract in the County. The County conducts the count every two years. The results provide one source of data, among many others, to help the County and its partners assess how to best serve homeless households and assist them with returning to housing as quickly as possible. The results are also submitted to the United States Department of Housing and Urban Development (HUD), which then compiles information about the homeless counts nationwide.

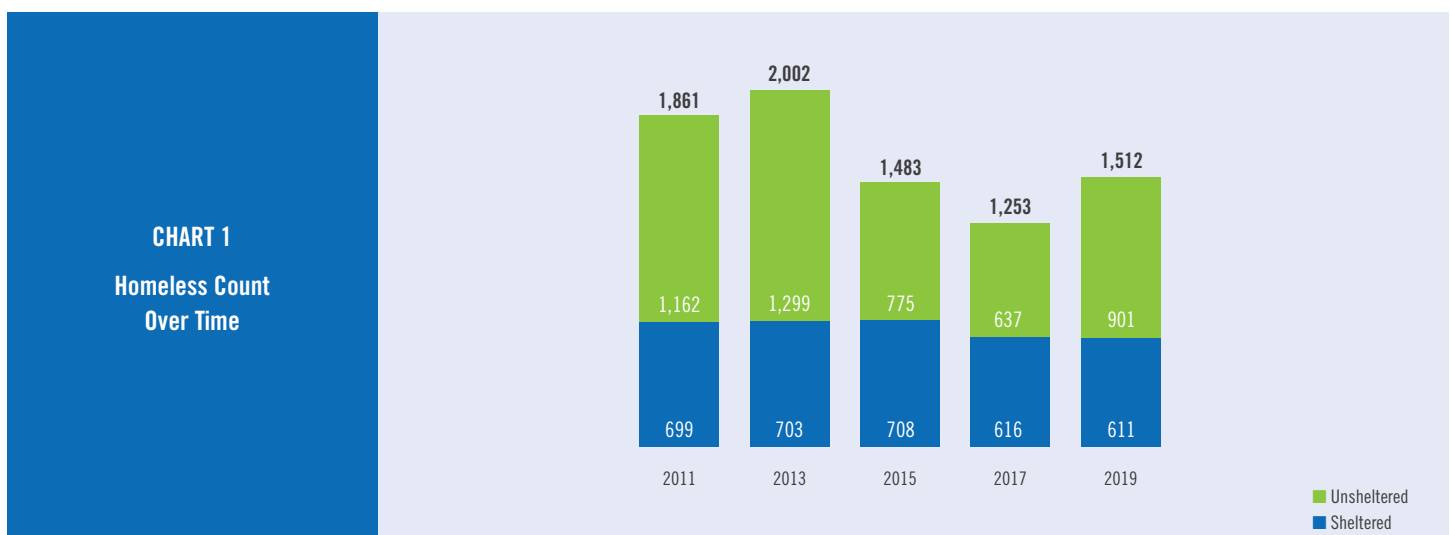## Number of People Experiencing Homelessness

The 2019 count determined that there were **1,512 people experiencing homelessness in San Mateo County on the night of January 30, 2019**, comprised of:

• **901 unsheltered** homeless people (living on streets, in cars, in recreational vehicles (RVs), in tents/encampments), and

• **611 sheltered** homeless people (in emergency shelters and transitional housing programs).
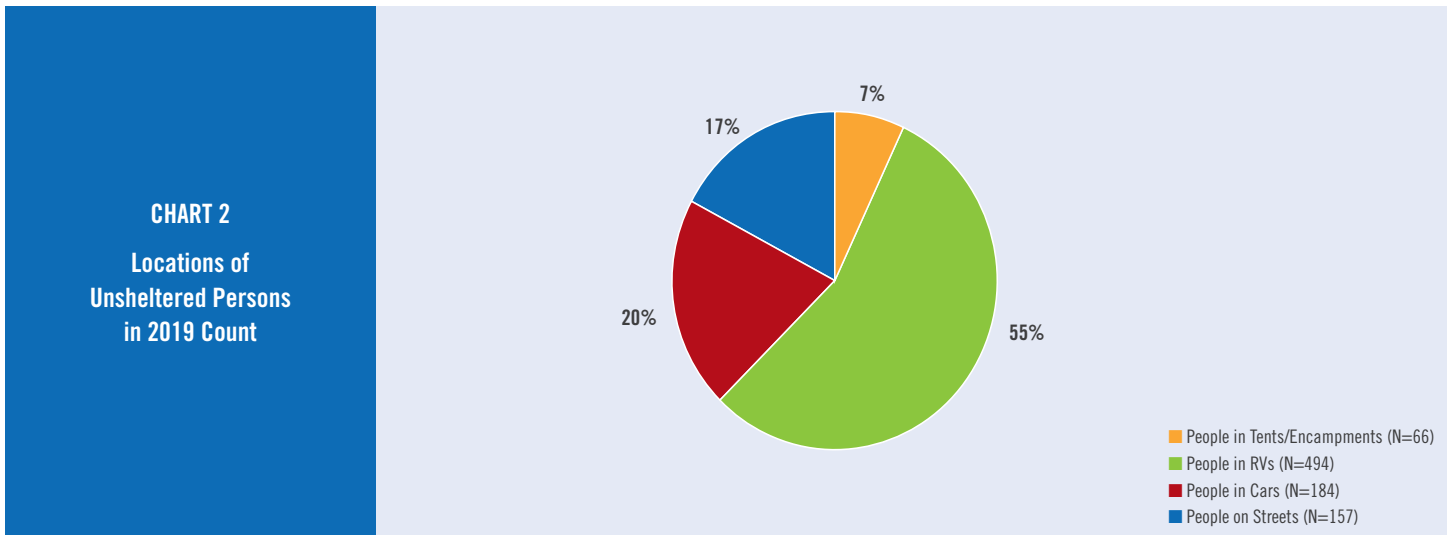
This finding of 1,512 people is higher than the 2017 and 2015 counts, but lower than the 2011 and 2013 counts. The number of people living in shelters in 2019 remains similar to the number counted in 2017. The overall increase in homelessness from 2017 to 2019 is driven primarily by a significant increase in the number of people living in RVs (127% increase). There was also an increase in the number of people sleeping on the street (24% increase). However, compared to 2017, the 2019 count found a decrease in people estimated to be sleeping in cars (7% decrease) and in tents/encampments (31% decrease).

While no unsheltered families were directly observed during the 2019 count, the number of families with children experiencing unsheltered homelessness is estimated to have been 16 (in cars, tents/encampments, and/or RVs). This number represents a 16% decrease in families from the 19 families estimated to be unsheltered in the 2017 count.

The chart below shows the number of people experiencing homelessness, including both sheltered and unsheltered, from the One Day Counts from 2011 to 2019.

**CHART 1**
**Homeless Count Over Time**

| Year | Sheltered | Unsheltered | Total |
|------|-----------|-------------|-------|
| 2011 | 699 | 1,162 | 1,861 |
| 2013 | 703 | 1,299 | 2,002 |
| 2015 | 708 | 775 | 1,483 |
| 2017 | 616 | 637 | 1,253 |
| 2019 | 611 | 901 | 1,512 |

■ Unsheltered
■ Sheltered

The following chart illustrates the proportion of people estimated to be sleeping in each of these locations on January 30, 2019: on the street, in cars, in RVs, or in tents/encampments.

**CHART 2**

**Locations of Unsheltered Persons in 2019 Count**



- People in Tents/Encampments (N=66)
- People in RVs (N=494)
- People in Cars (N=184)
- People on Streets (N=157)

The chart below depicts the shifts over time among unsheltered sleeping situations as observed in recent counts.

**CHART 3**

**Unsheltered Homeless Count Over Time**



- People in Tents/Encampments
- People in RVs
- People in Cars
- People on Streets
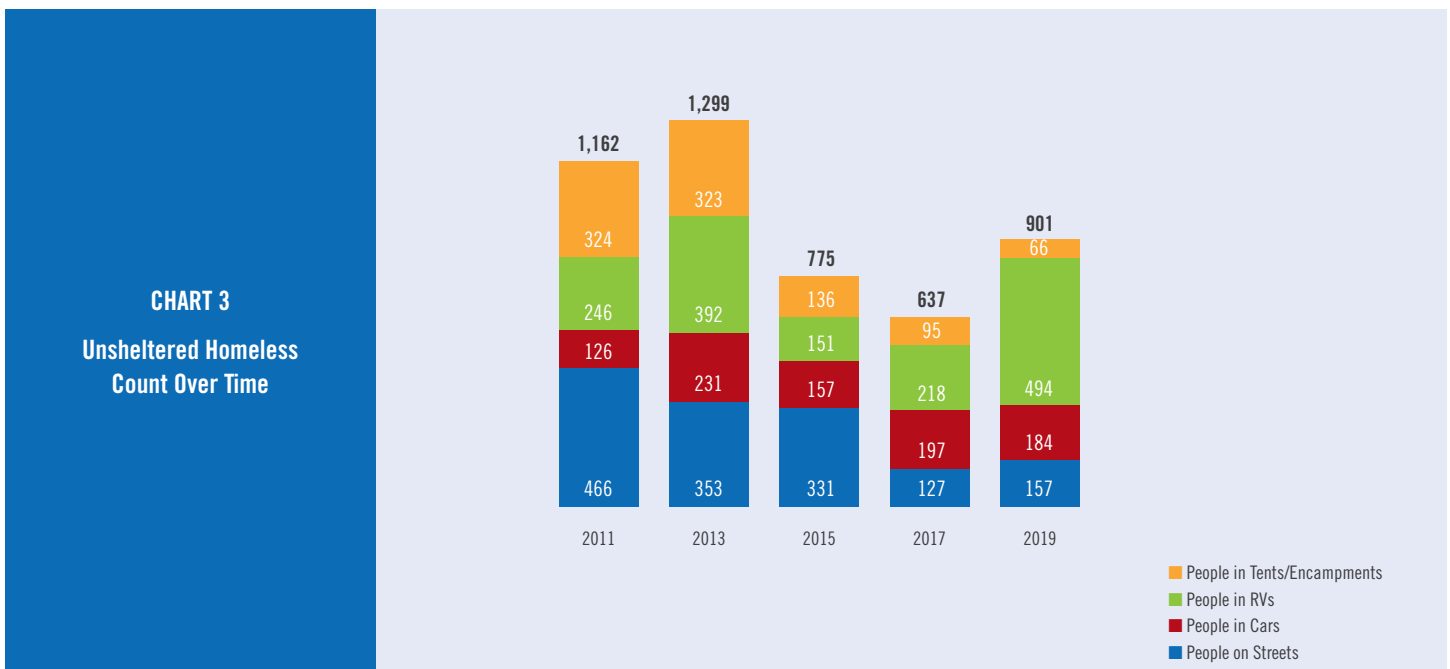
Though the number of people sleeping in shelter has varied somewhat between counts, the number of people experiencing unsheltered homelessness is the primary driver of fluctuations in overall homelessness numbers over time. The table and chart below show the changes in the number of people sleeping in unsheltered locations across the counts.

**TABLE 1**

**Count by Location 2011 – 2019**

| LOCATION | 2011 | 2013 | 2015 | 2017 | 2019 |
|---|---|---|---|---|---|
| **UNSHELTERED COUNT** | | | | | |
| People on Streets | 466 | 353 | 331 | 127 | 157 |
| People in Cars | 126 | 231 | 157 | 197 | 184 |
| People in RVs | 246 | 392 | 151 | 218 | 494 |
| People in Tents/Encampments | 324 | 323 | 136 | 95 | 66 |
| **Subtotal Unsheltered Count** | **1,162** | **1,299** | **775** | **637** | **901** |
| **SHELTERED COUNT** | | | | | |
| People in Emergency Shelter | 258 | 272 | 254 | 211 | 266 |
| People in Transitional Housing | 441 | 431 | 454 | 405 | 345 |
| **Subtotal Sheltered Count** | **699** | **703** | **708** | **616** | **611** |
| **Total** | **1,861** | **2,002** | **1,483** | **1,253** | **1,512** |

**CHART 4**

**Unsheltered Persons by Location Over Time**
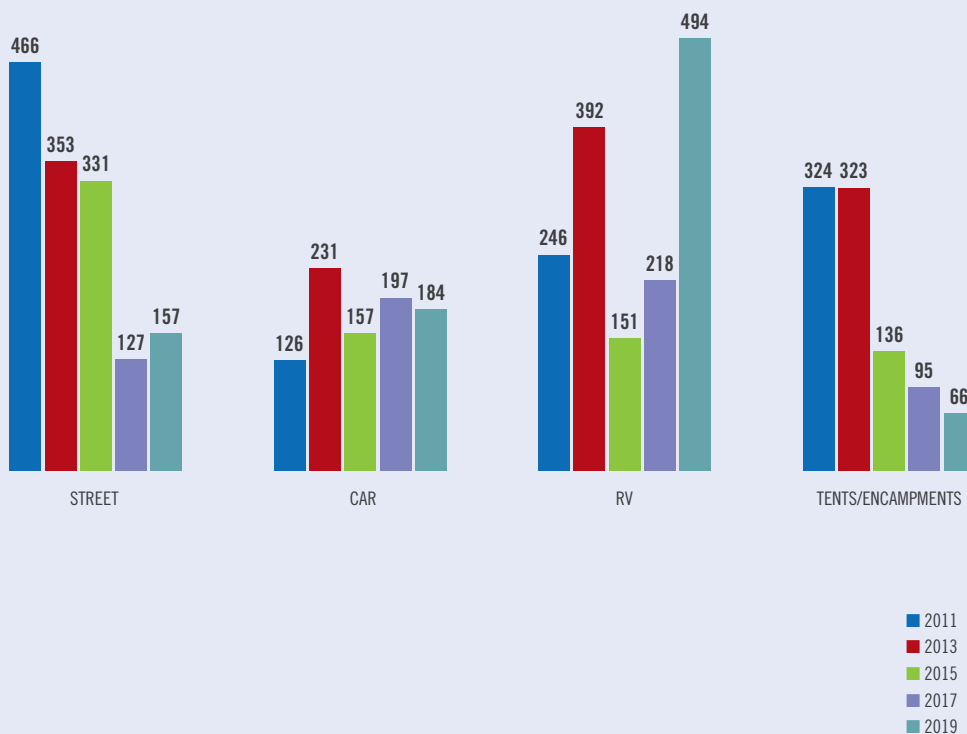
## Geographic Information

The following table summarizes the geographic locations of people experiencing unsheltered homelessness reflected in the counts from 2011 to 2019.

**TABLE 2**

**Counts by Jurisdiction**

| CITY | 2011 COUNT | 2013 COUNT | 2015 COUNT | 2017 COUNT | 2019 COUNT |
|---|---|---|---|---|---|
| Atherton | 1 | 0 | 1 | 0 | 1 |
| Belmont | 1 | 43 | 11 | 3 | 7 |
| Brisbane | 0 | 34 | 21 | 19 | 4 |
| Burlingame | 3 | 13 | 7 | 21 | 25 |
| Colma | 1 | 7 | 3 | 1 | 8 |
| Daly City | 44 | 27 | 32 | 17 | 66 |
| East Palo Alto | 385 | 119 | 95 | 98 | 107 |
| Foster City | 0 | 7 | 0 | 6 | 4 |
| Half Moon Bay | 41 | 114 | 84 | 43 | 54 |
| Hillsborough | 0 | 0 | 0 | 0 | 0 |
| Menlo Park | 72 | 16 | 27 | 47 | 27 |
| Millbrae | 1 | 21 | 8 | 7 | 9 |
| Pacifica | 95 | 150 | 63 | 112 | 116 |
| Portola Valley | 16 | 2 | 0 | 1 | 0 |
| Redwood City | 233 | 306 | 223 | 94 | 221 |
| San Bruno | 14 | 98 | 8 | 26 | 12 |
| San Carlos | 9 | 10 | 20 | 28 | 30 |
| San Francisco International Airport | 9 | 5 | 1 | 3 | 21 |
| San Mateo | 68 | 103 | 82 | 48 | 74 |
| South San Francisco | 122 | 172 | 55 | 33 | 42 |
| Unincorporated | 47 | 46 | 32 | 30 | 73 |
| *Coastside* | | | *22* | *22* | *60* |
| *Central* | | | *0* | *0* | *0* |
| *North* | | | *0* | *3* | *6* |
| *South* | | | *10* | *5* | *7* |
| Woodside | 0 | 6 | 2 | 0 | 0 |
| **Total** | **1,162** | **1,299** | **775** | **637** | **901** |

## Conclusion

The overall finding from the count is that the number of people experiencing homelessness on the day of the count increased by 21% from 2017 to 2019, although the overall number of people experiencing homelessness is less than the numbers found in 2011 and 2013. The increase from 2017 was primarily driven by an increase in the number of people living in RVs. HSA and its community partners have noted this trend and have been working to ensure that the population of unsheltered people living in RVs is connected to the available safety net and homeless services. HSA is also exploring strategies to create new services specifically tailored to this population.

While overall homelessness has increased, the 2019 count found that there were decreases in some populations, including families with children, people sleeping in tents/encampments, and people sleeping in cars. HSA and its partners will continue implementation of strategies for these populations.

HSA and its partners will continue efforts to create a homeless crisis response system that identifies a housing solution for each individual and family who experiences homelessness. HSA and its partners will continue to utilize a variety of data to measure trends and progress.

Services will continue to be implemented to prevent homelessness whenever possible, and when homelessness does occur, the primary measure of success is whether people are assisted to secure housing as quickly as possible and do not return to homelessness. This is especially challenging given the extremely high costs and low vacancy rates in the housing market, however, HSA and its community partners are committed to continuing to implement strategies that have proven to be effective in reducing homelessness.

# 2019
## SAN MATEO COUNTY ONE DAY HOMELESS COUNT AND SURVEY

JUNE 2019

# PURPOSE

The San Mateo County Human Services Agency (HSA), in close collaboration with community partners, conducts the bi-annual One Day Homeless Count and Survey (count). The purpose of the One Day Homeless Count and Survey is to gather and analyze information to help the community understand homelessness in San Mateo County. This is one data set, among others, that provides information for effective planning of services to assist people experiencing homelessness and people at risk of homelessness. HSA's Center on Homelessness and the San Mateo County Continuum of Care (CoC) Steering Committee were responsible for overseeing this data collection effort, with assistance from a broad group of community partners, including non-profit social service providers, city and town governments, and people who had former or current homelessness experience.

The One Day Homeless Count and Survey was designed to meet two related sets of data needs. The first is the requirement of the United States Department of Housing and Urban Development (HUD) that communities applying for McKinney-Vento Homelessness Assistance funds (also known as Continuum of Care or "CoC" funds) must conduct a point-in-time count of homeless people a minimum of every two years. These counts are required to take place in the last ten days of January. The One Day Homeless Count and Survey was conducted in January 2019 to meet this HUD requirement. The previous HUD-mandated count was conducted in January 2017.

The second set of data needs is for local homeless system planning, as the One Day Homeless Count and Survey provides information about people experiencing homelessness and about trends over time.

# METHODOLOGY

The One Day Homeless Count and Survey occurred in the early morning of January 31, 2019 and used a combined methodology to collect information for both the unsheltered count and survey. Nearly 400 community volunteers were recruited and trained to participate in the One Day Homeless Count and Survey. Volunteers were trained prior to the count, and then on the morning of the count, they were deployed to cover a specified area, where they attempted to interview all individuals and families who were potentially experiencing unsheltered homelessness who were awake and approachable. If people did not fall into this category (e.g., were sleeping, were inaccessible, declined the interview), they were counted by observation. People experiencing homelessness who were able to be interviewed were asked to respond to a survey designed to elicit demographic information (e.g. age, gender, disabilities, veteran status), as well as information about how long and how many times they have been homeless, and their use of benefits and services.

The sheltered count collected data on the number and characteristics of homeless persons who had spent the night of January 30th in emergency shelters or transitional housing. Data was also collected in institutional settings (jails, hospitals, and substance abuse and mental health treatment programs).

The One Day Homeless Count and Survey used the definition of homelessness established in the federal McKinney-Vento Homeless Assistance Act as the basis for determining who to include:

1. An individual who lacks a fixed, regular and adequate nighttime residence, and

2. An individual who has a primary nighttime residence that is:

    A.  A supervised publicly or privately-operated shelter designed to provide temporary living accommodations (including welfare hotels, congregate shelters, and transitional housing for the mentally ill); or

    B.  An institution that provides a temporary residence for individuals intended to be institutionalized; or

    C.  A public or private place not designated for, or ordinarily used as, a regular sleeping accommodation for human beings.

This definition does not include people who are "at-risk" of homelessness (i.e. living in unstable housing situations) or those who are "couch surfing" (i.e. those who "float" from location to location).

Additional details about the methodology used in the One Day Homeless Count and Survey may be found in Appendix 1.

# FINDINGS

## Number of People Experiencing Homelessness

The 2019 count determined that there were **1,512 people experiencing homelessness in San Mateo County on the night of January 30, 2019** comprised of:

- **901 unsheltered** homeless people (living on streets, in cars, in recreational vehicles (RVs), in tents/encampments), and

- **611 sheltered** homeless people (in emergency shelters and transitional housing programs).

## Number of Homeless Households

The 1,512 people experiencing homelessness (including both sheltered and unsheltered) counted comprised **1,138 households** as follows:
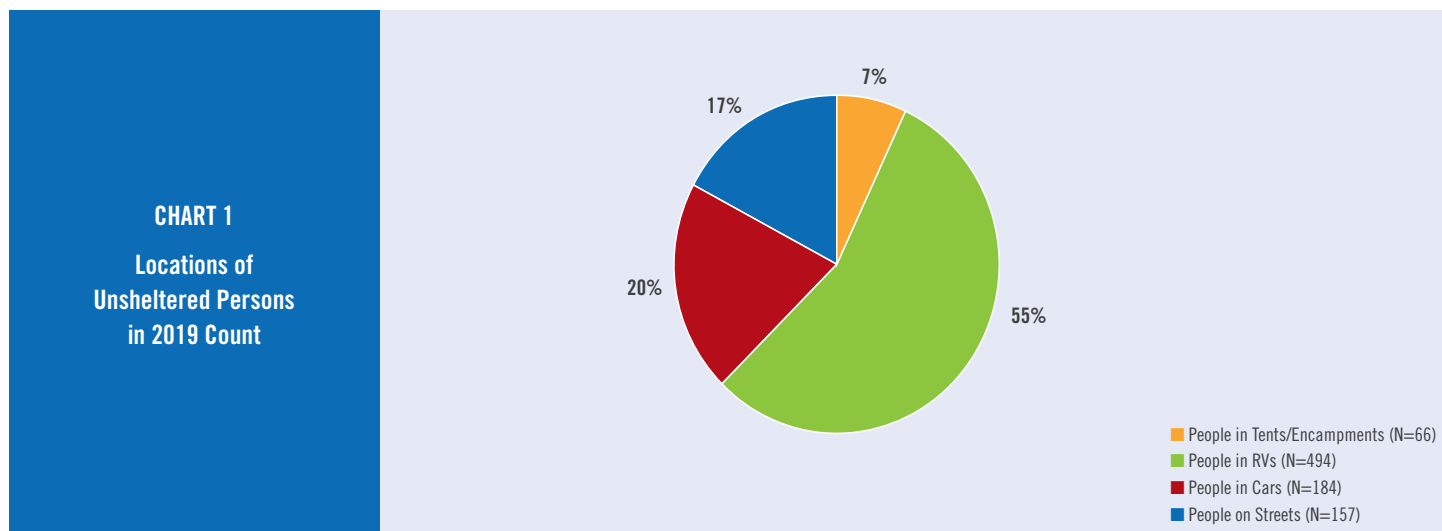
- 1,018 adult only households, that is without dependent children (89.5%);

- 119 family households, that is with dependent children (10.5%);

- 1 child only household, that is with no adult present (0.1%).

The table below summarizes the types of locations where people were counted, displayed by household types: adult only households, family households, and child only households.

**TABLE 1**

**Homeless Count by Location and Household Type**

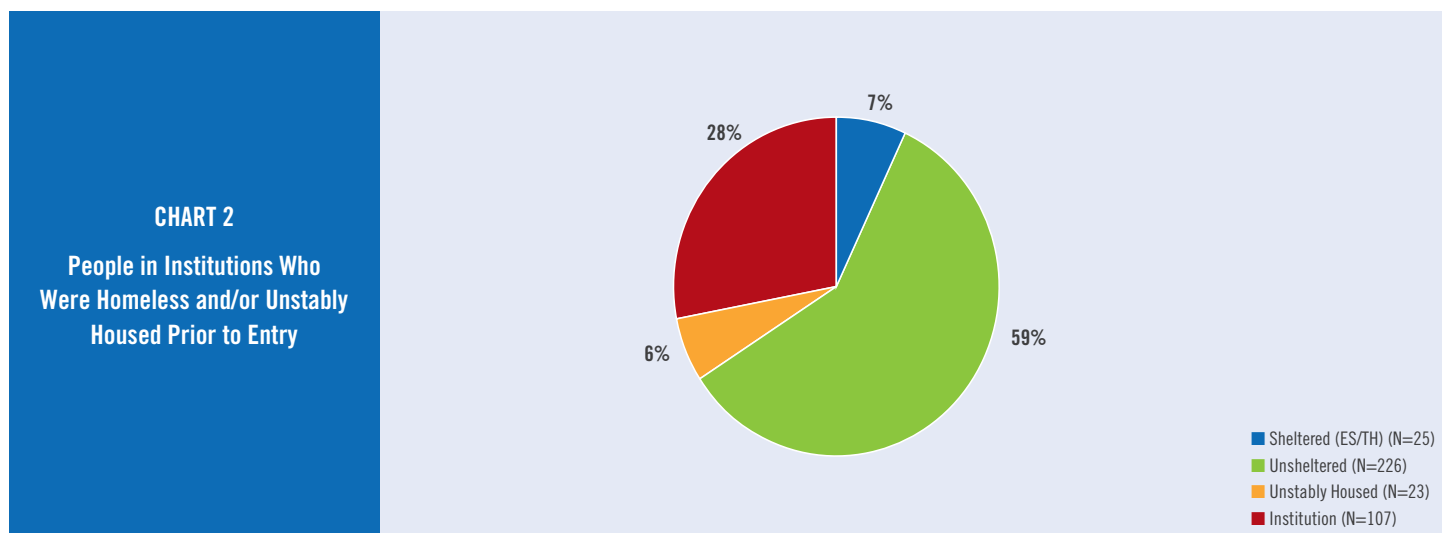| LOCATION | ADULT ONLY HOUSEHOLDS | PEOPLE IN ADULT ONLY HOUSEHOLDS | FAMILY HOUSEHOLDS | PEOPLE IN FAMILY HOUSEHOLDS | CHILD ONLY HOUSEHOLDS | PEOPLE N CHILD ONLY HOUSEHOLDS | TOTAL HOUSEHOLDS | TOTAL PEOPLE |
|---|---|---|---|---|---|---|---|---|
| **UNSHELTERED COUNT** | | | | | | | | |
| Streets* | 152 | 156 | 0 | 0 | 1 | 1 | 153 | **157** |
| Cars | 148 | 169 | 4 | 15 | 0 | 0 | 152 | **184** |
| RVs | 399 | 452 | 11 | 42 | 0 | 0 | 410 | **494** |
| Tents/Encampments | 55 | 61 | 1 | 5 | 0 | 0 | 56 | **66** |
| **Subtotal Unsheltered** | **754** | **838** | **16** | **62** | **1** | **1** | **771** | **901** |
| **SHELTERED COUNT** | | | | | | | | |
| Emergency Shelter | 191 | 198 | 21 | 68 | 0 | 0 | 212 | **266** |
| Transitional Housing | 73 | 74 | 82 | 271 | 0 | 0 | 155 | **345** |
| **Subtotal Sheltered** | **264** | **272** | **103** | **339** | **0** | **0** | **367** | **611** |
| **Total** | **1,018** | **1,110** | **119** | **401** | **1** | **1** | **1,138** | **1,512** |

*Includes those who slept in a park, other unsheltered location, street/sidewalk, transit center, under bridge/overpass

The unsheltered count also included information about the location where unsheltered people slept on the previous night: on the street, in cars, in RVs, or in tents/encampments. As the chart below illustrates, the majority of people experiencing homelessness slept in RVs (55%) or cars (20%) with just 17% on the street and 7% in tents/encampments.

**CHART 1**

**Locations of Unsheltered Persons in 2019 Count**



- People in Tents/Encampments (N=66)
- People in RVs (N=494)
- People in Cars (N=184)
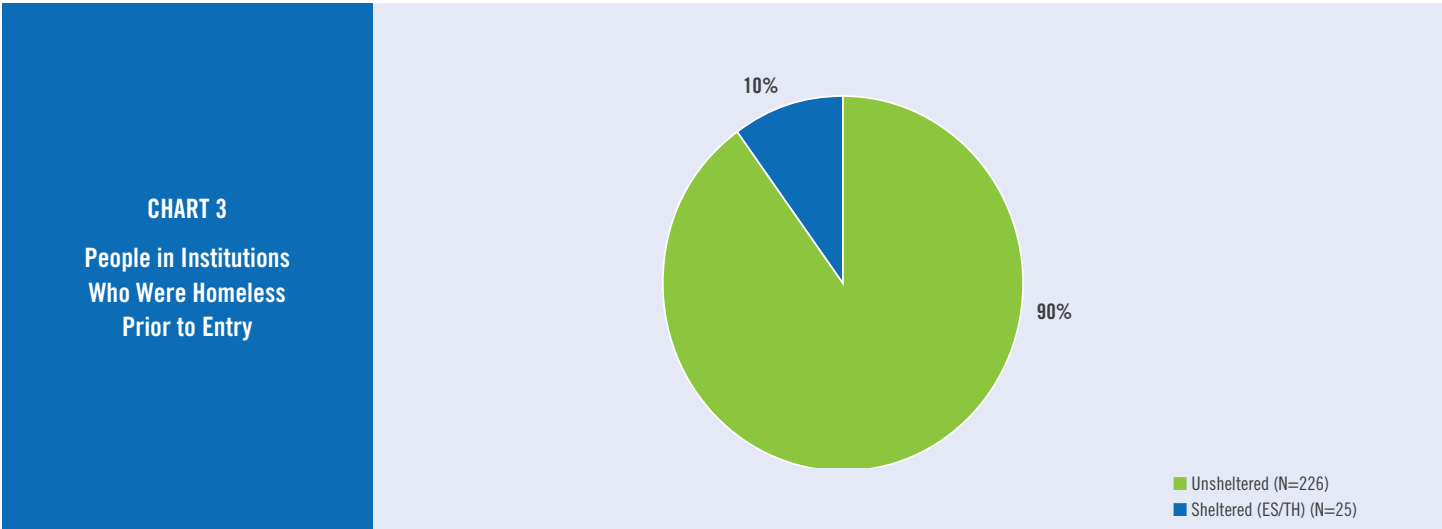- People on Streets (N=157)

## Number of Homeless People in Institutions

The count also collected data in a variety of institutions on the night of January 30, 2019, including hospitals, the County correctional facilities, mental health treatment programs, a sobering station, and inpatient alcohol and drug treatment programs, to determine the number of people who were homeless or unstably housed upon entry into the institutions. Institutions indicated the number of people who fell into each of four categories: unsheltered, sheltered, unstably housed, and staying in an institution. The chart below illustrates the relative proportion of people who entered institutions from each of these locations. The chart shows that 59% (N=226) were unsheltered upon entry, about 28% (N=107) coming from another institution, 7% (N=25) from an emergency shelter or transitional housing, and 6% (N=23) from an unstably housed situation (e.g., couch surfing or doubled up).

**CHART 2**

**People in Institutions Who Were Homeless and/or Unstably Housed Prior to Entry**



- Sheltered (ES/TH) (N=25)
- Unsheltered (N=226)
- Unstably Housed (N=23)
- Institution (N=107)

The next chart includes only those 251 people who entered institutions from a literally homeless situation (unsheltered or sheltered). Of those who entered from homelessness, the majority (90%) entered from unsheltered homelessness.

**CHART 3**

**People in Institutions Who Were Homeless Prior to Entry**

10%

90%

■ Unsheltered (N=226)
■ Sheltered (ES/TH) (N=25)

# COMPARISON OF YEAR TO YEAR RESULTS

## Comparison Over Time of Homeless Persons

The table and chart below provide information about the count since 2011.[1] The total number of people is higher than the 2017 and 2015 counts, but lower than the 2011 and 2013 counts.

**TABLE 2**

**Count by Location 2011 – 2019**

| LOCATION | 2011 | 2013 | 2015 | 2017 | 2019 |
|---|---|---|---|---|---|
| **UNSHELTERED COUNT** | | | | | |
| People on Streets | 466 | 353 | 331 | 127 | 157 |
| People in Cars | 126 | 231 | 157 | 197 | 184 |
| People in RVs | 246 | 392 | 151 | 218 | 494 |
| People in Tents/Encampments | 324 | 323 | 136 | 95 | 66 |
| **Subtotal Unsheltered Count** | **1,162** | **1,299** | **775** | **637** | **901** |
| | | | | | |
| **SHELTERED COUNT** | | | | | |
| People in Emergency Shelter | 258 | 272 | 254 | 211 | 266 |
| People in Transitional Housing | 441 | 431 | 454 | 405 | 345 |
| **Subtotal Sheltered Count** | **699** | **703** | **708** | **616** | **611** |
| **Total** | **1,861** | **2,002** | **1,483** | **1,253** | **1,512** |

**CHART 4**

**Homeless Count Over Time**
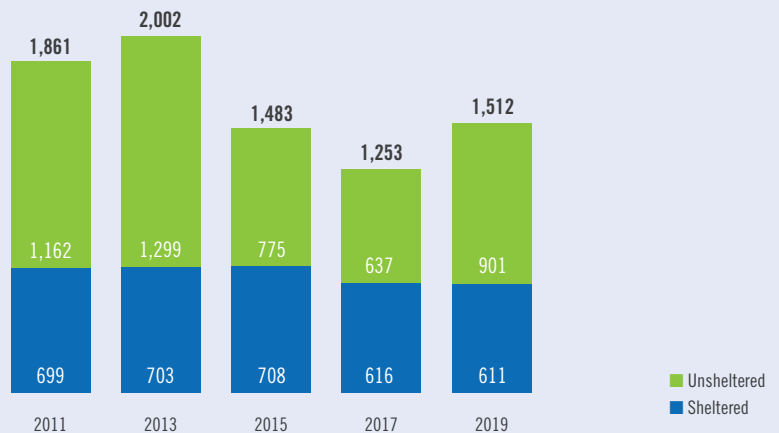


The 2019 results show an increase in the overall homeless count compared to 2017 and 2015, but a decrease compared to 2011 and 2013. The increase from 2017 to 2019 was accounted for by more people being counted on the street (24% increase), as well as a large increase in the estimated number of people sleeping in RVs (127% increase). Decreases were found in the estimated number of people sleeping in cars (7% decrease), and the number of people sleeping in tents/encampments (31% decrease). The largest increase was in the number of people counted in RVs, with the total number increasing between 2017 and 2019 from 218 to 494. The overall increase of number of people in RVs is due to an increase in the number of RVs observed by volunteers and a slight increase in the estimated average number of adults in adult only households.

1. In previous counts in San Mateo County, the institutions count was included in the sheltered count. Starting with the 2017 count report, data from the institutions was removed from the sheltered count and reported separately. In order to provide trend data over time, the institutions count has been removed from the sheltered count in all data in this report, including data from previous years.

The sheltered count remained nearly the same in 2019 (611) as in 2017 (616) and is the lowest sheltered count observed over the past 5 counts. The total number of people in emergency shelters increased slightly from 211 in 2017 to 266 in 2019 while the count in transitional housing decreased from 405 to 345.

## Institutions Over Time

Institutions reported 381 homeless people on the night of the 2019 count.

Institutions data from 2017 is not compared against institution data from 2019 because the number of participating institutions changed, so that the total number of those entering institutions from homelessness is not comparable between 2017 and 2019. For this count, data was collected from 13 additional institutions including: one hospital, one sobering station, six substance use treatment programs, and five mental health programs.

## Analysis of Changes

### Sheltered Count

The **sheltered** count slightly decreased in comparison to 2017 by 1%. The total number of sheltered people decreased from 616 in 2017 to 611 in 2019. While the total number of people in shelter varied only by 1%, there was a change in numbers of people in the two types of shelter: Transitional Housing and Emergency Shelter. A major factor that contributed to the decrease of people in Transitional Housing and the increase in people in Emergency Shelter is the reclassification of the Maple Street Shelter from Transitional Housing to Emergency Shelter.

### Unsheltered Count

As illustrated in the table above, the number of **unsheltered** people counted increased from 2017 to 2019. The number of people in RVs increased significantly from the previous count, while the number of people on the street increased a moderate amount, and the number of people sleeping in cars and tents/encampments decreased.

### Total Count of People Experiencing Homelessness

Overall, the 2019 homeless count of 1,512 total people represented a 21% increase compared to 2017. This was a result of more people being counted in the unsheltered count component of the count.

### Families With Children

In 2019, the percentage of households with children versus those without children was identical to 2017 with 97% of households without children and 3% with children.

In prior years, the volunteers counted very few **unsheltered** homeless families with children. This year, there were no families with children observed on the streets. Although no unsheltered families were directly observed during the 2019 count, the number of families with children experiencing unsheltered homelessness is estimated to have been 16 (in cars, tents/encampments, and/or RVs), which is a decrease from 2017.

The table below shows the distribution of where families were living in the 2017 and 2019 counts. Several things are noteworthy about the data.

| | | 2017 | | 2019 | |
|---|---|---|---|---|---|
| **TABLE 3** **Locations of Families** | LOCATION | N | % | N | % |
| | STREET | 2 | 2% | 0 | 0% |
| | CAR/RV/TENTS/ENCAMPMENTS | 17 | 15% | 16 | 13% |
| | SHELTER/TH | 97 | 84% | 103 | 87% |
| | Total | 116 | | 119 | |

The very low number of unsheltered homeless families reflects the County's ongoing commitment to preventing family homelessness and its investment in programs targeting families with children, such as emergency shelter, interim housing, and homelessness prevention programs operated by the Core Service Agency Network. The data is also consistent with experiences of San Mateo County service providers who have observed that homeless families with children rarely live on the streets and are much more likely to reside in shelters. Many families with children also live in places that do not meet the HUD standard of homelessness (i.e. they are living temporarily with friends or families) but they may be precariously housed.

## Households With Children and No Adults

In 2019, one household was counted that was comprised of a child, with no adults present (child only household). The definition of a child, according to HUD, is anyone under 18 years old. The one unsheltered child was "observed" on the street, meaning that volunteers saw this person and made an assessment that he/she was under 18 based on visual observation, but the volunteers were not able to conduct an interview to confirm the age of the person in order to confirm if he/she was a minor or not.

# GEOGRAPHIC INFORMATION

## 2019 Geographic Information

The following table summarizes the geographic locations of people experiencing **unsheltered** homelessness reflected in the count.

**TABLE 4**

**Counts by Jurisdiction**

| CITY | UNSHELTERED |
|------|---:|
| Atherton | 1 |
| Belmont | 7 |
| Brisbane | 4 |
| Burlingame | 25 |
| Colma | 8 |
| Daly City | 66 |
| East Palo Alto | 107 |
| Foster City | 4 |
| Half Moon Bay | 54 |
| Hillsborough | 0 |
| Menlo Park | 27 |
| Millbrae | 9 |
| Pacifica | 116 |
| Portola Valley | 0 |
| Redwood City | 221 |
| San Bruno | 12 |
| San Carlos | 30 |
| San Francisco International Airport | 21 |
| San Mateo | 74 |
| South San Francisco | 42 |
| Unincorporated Total | 73 |
| *Coastside unincorporated areas* | *60* |
| *Central County unincorporated areas* | *0* |
| *North County unincorporated areas* | *6* |
| *South County unincorporated areas* | *7* |
| Woodside | 0 |
| **Total** | **901** |

Areas included in each of the unincorporated jurisdictions include: (1) Coastside - El Granada, La Honda, Montara, Princeton, Pescadero, Moss Beach; (2) Central - Highlands/Baywood; (3) North – Broadmoor; and (4) South - North Fair Oaks, Emerald Lake, West Menlo Park.

## Unsheltered Homeless Population by City Compared to General Population

The table below provides an analysis of the number of **unsheltered** people counted in each jurisdiction compared to the total population of people in each jurisdiction.

**TABLE 5**

**Percentage of Unsheltered Homeless Population Compared to Percentage of Total Population**

| CITY | TOTAL POPULATION | % OF TOTAL POPULATION | UNSHELTERED HOMELESS POPULATION | % OF UNSHELTERED HOMELESS POPULATION |
|---|---|---|---|---|
| Atherton | 7,182 | 0.94% | 1 | 0.11% |
| Belmont | 27,110 | 3.55% | 7 | 0.78% |
| Brisbane | 4,642 | 0.61% | 4 | 0.44% |
| Burlingame | 30,401 | 3.98% | 25 | 2.77% |
| Colma | 1,410 | 0.18% | 8 | 0.89% |
| Daly City | 106,480 | 13.95% | 66 | 7.33% |
| East Palo Alto | 29,646 | 3.88% | 107 | 11.88% |
| Foster City | 33,529 | 4.39% | 4 | 0.44% |
| Half Moon Bay | 12,565 | 1.65% | 54 | 5.99% |
| Hillsborough | 11,436 | 1.50% | 0 | 0.00% |
| Menlo Park | 33,661 | 4.41% | 27 | 3.00% |
| Millbrae | 22,738 | 2.98% | 9 | 1.00% |
| Pacifica | 39,141 | 5.13% | 116 | 12.87% |
| Portola Valley | 4,589 | 0.60% | 0 | 0.00% |
| Redwood City | 84,368 | 11.05% | 221 | 24.53% |
| San Bruno | 43,105 | 5.65% | 12 | 1.33% |
| San Carlos | 29,954 | 3.92% | 30 | 3.33% |
| San Francisco International Airport | N/A | N/A | 21 | 2.33% |
| San Mateo | 103,500 | 13.56% | 74 | 8.21% |
| South San Francisco | 67,120 | 8.79% | 42 | 4.66% |
| Unincorporated | 65,323 | 8.56% | 73 | 8.1% |
| Woodside | 5,550 | 0.73% | 0 | 0.00% |
| **Total** | **763,450** | **100%** | **901** | **100%** |

## Comparison of 2011 to 2019 Data By City

The table below shows the geographic locations of people experiencing **unsheltered** homelessness reflected in the counts from 2011 to 2019.

**TABLE 6**

**Counts by Jurisdiction**

| CITY | 2011 | 2013 | 2015 | 2017 | 2019 |
|------|------|------|------|------|------|
| Atherton | 1 | 0 | 1 | 0 | 1 |
| Belmont | 1 | 43 | 11 | 3 | 7 |
| Brisbane | 0 | 34 | 21 | 19 | 4 |
| Burlingame | 3 | 13 | 7 | 21 | 25 |
| Colma | 1 | 7 | 3 | 1 | 8 |
| Daly City | 44 | 27 | 32 | 17 | 66 |
| East Palo Alto | 385 | 119 | 95 | 98 | 107 |
| Foster City | 0 | 7 | 0 | 6 | 4 |
| Half Moon Bay | 41 | 114 | 84 | 43 | 54 |
| Hillsborough | 0 | 0 | 0 | 0 | 0 |
| Menlo Park | 72 | 16 | 27 | 47 | 27 |
| Millbrae | 1 | 21 | 8 | 7 | 9 |
| Pacifica | 95 | 150 | 63 | 112 | 116 |
| Portola Valley | 16 | 2 | 0 | 1 | 0 |
| Redwood City | 233 | 306 | 223 | 94 | 221 |
| San Bruno | 14 | 98 | 8 | 26 | 12 |
| San Carlos | 9 | 10 | 20 | 28 | 30 |
| San Francisco International Airport | 9 | 5 | 1 | 3 | 21 |
| San Mateo | 68 | 103 | 82 | 48 | 74 |
| South San Francisco | 122 | 172 | 55 | 33 | 42 |
| Unincorporated | 47 | 46 | 32 | 30 | 73 |
| Woodside | 0 | 6 | 2 | 0 | 0 |
| **Total** | **1,162** | **1,299** | **775** | **637** | **901** |

As the table illustrates, jurisdictions have experienced significant fluctuations in the numbers of people experiencing homelessness over the past five bi-annual counts.

# DEMOGRAPHIC AND OTHER DESCRIPTIVE INFORMATION

As described in Appendix 1, the 2019 One Day Homeless Count and Survey used a combined methodology for the unsheltered count. Volunteers were deployed on the morning of the count and were instructed to interview all people potentially experiencing unsheltered homelessness who were awake and approachable. If people did not fall into this category (e.g., were sleeping, were inaccessible, declined the interview), they were counted by observation. People experiencing homelessness who were interviewed were asked to respond to a survey designed to elicit demographic information (e.g. age, gender, disabilities, veteran status), as well as information about how long and how many times they have been homeless, and their use of benefits and services. In addition, the sheltered count collected data on the number and characteristics of homeless persons who had spent the night of January 30th in emergency shelters or transitional housing.

Appendix 1 also describes the statistical approach used to extrapolate demographic characteristics for people experiencing homelessness who did not respond to the survey. It is a HUD requirement that there be no missing data in the tables the CoC submits to the HUD Data Exchange (HDX; a centralized reporting repository HUD uses to receive data from all communities); see Appendix 2 for the tables submitted which detail the household types and other characteristics of the homeless people counted in 2019.

The sections below provide a summary of key findings from the data submitted to HUD about people experiencing unsheltered and sheltered homelessness on the day of the count. Data are also presented that describe additional variables of interest to the community.

## Demographic Characteristics of Adult Only and Family Households

The 2019 One Day Homeless Count and Survey counted 1,018 households comprised of 1,110 single adults and 119 family households comprised of 401 adults and children.

A person in an adult only household was most likely to be unsheltered (75.5%), over 25 years old (95.1%), male (75.6%), non-Hispanic (64.9%), Caucasian (70.5%), and not experiencing chronic homelessness (71.4%). In contrast, family households were most likely to be in transitional housing (67.6%), have more children than adults (59.1% vs. 40.9% respectively), and be headed by a female (57.1%). People heading family households were also predominantly non-Hispanic (53.6%) and Caucasian (55.9%), however, race and ethnicity showed more variation in family households than adult only households.
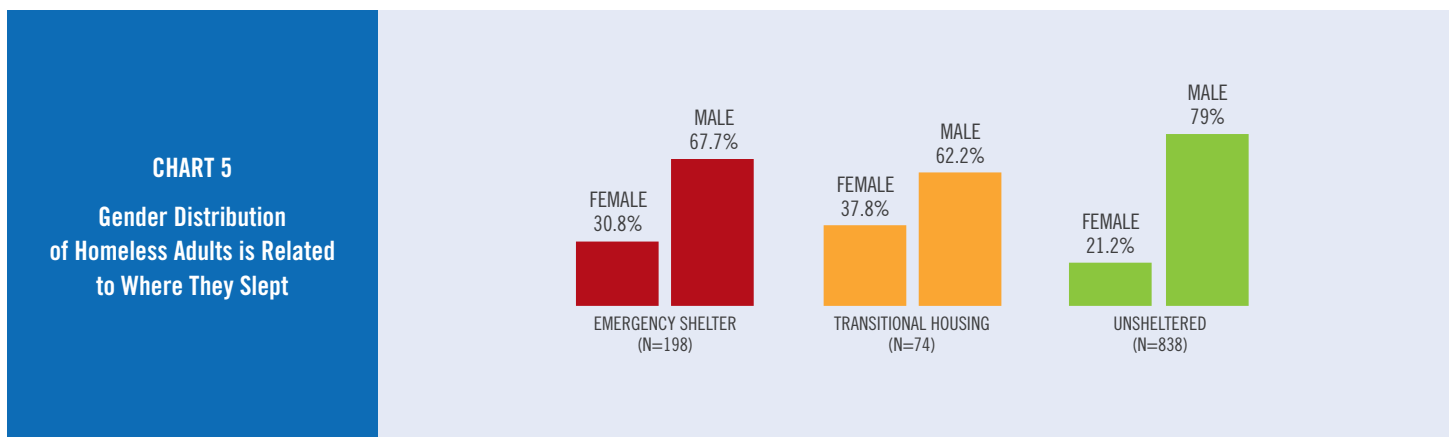
## Adult Only Households

The data in the table below provides detailed information about the demographic characteristics of people in adult only households (total homeless column), as well as the characteristics associated with the subpopulations in shelter, transitional housing, and those who were unsheltered on the night of the 2019 One Day Homeless Count and Survey. The charts following the table illustrate those characteristics that differentiate the subpopulations of homeless single adults.
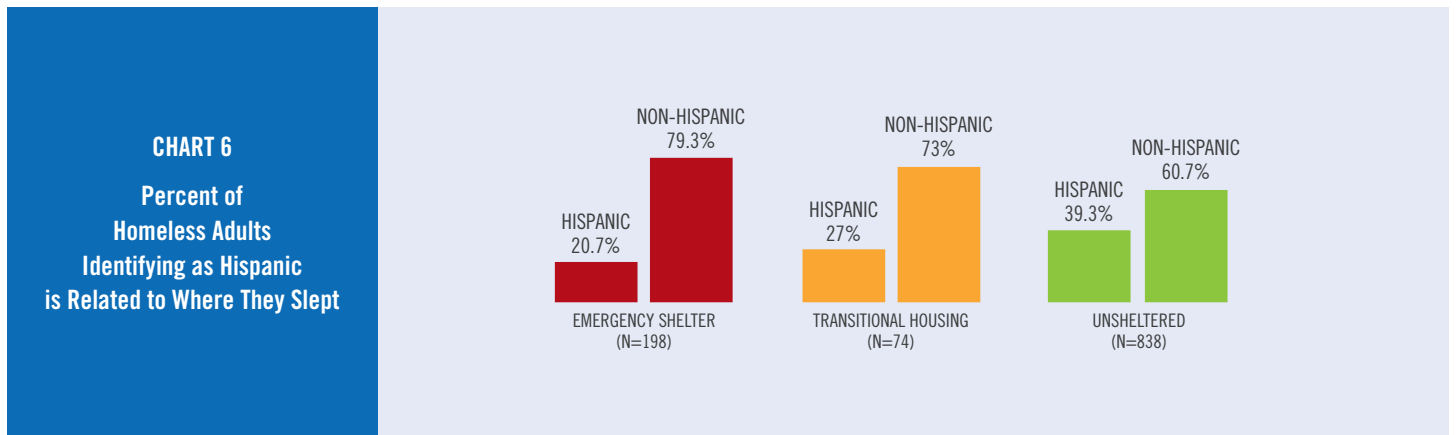
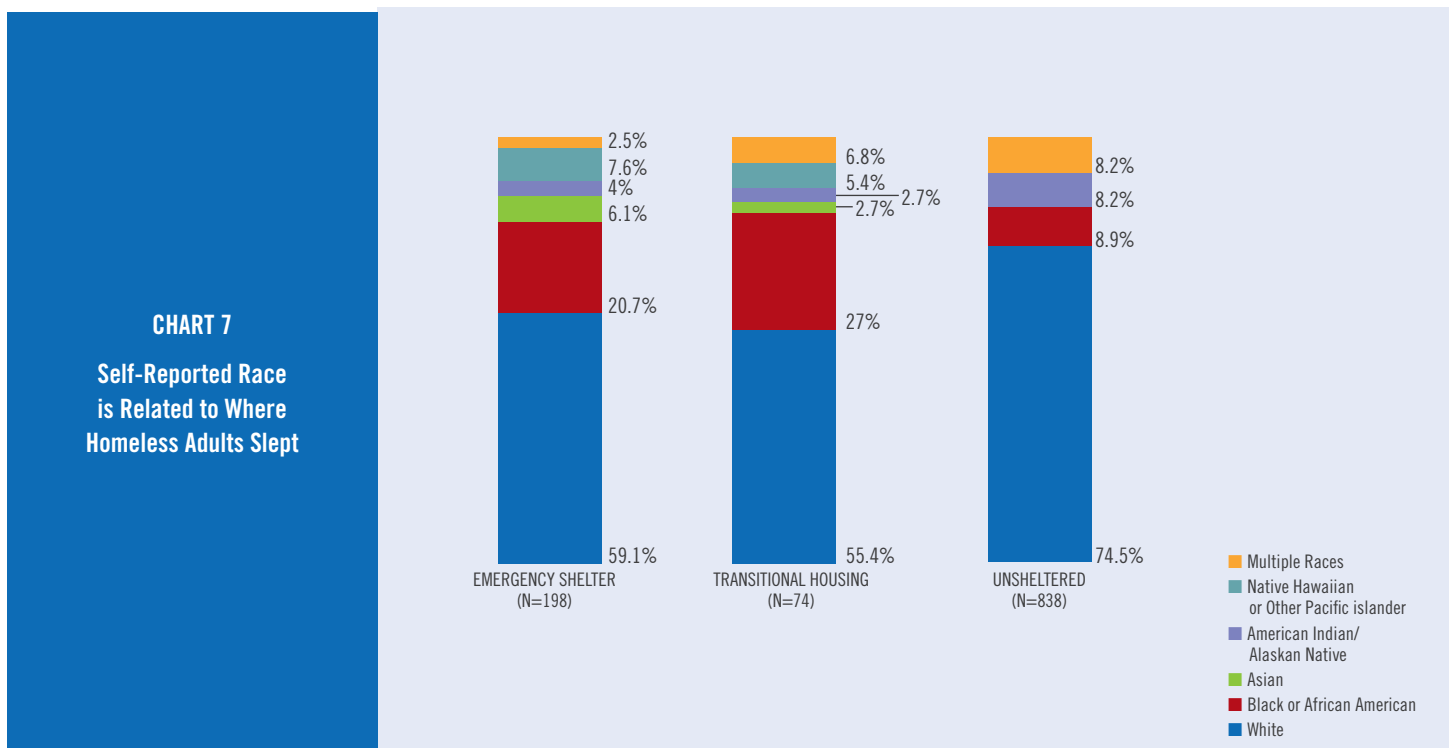| | | | % OF EMERGENCY SHELTER (N=198) | % OF TRANSITIONAL HOUSING (N=74) | % OF UNSHELTERED (N=838) | % OF TOTAL HOMELESS (ES, TH, AND UNSHELTERED) (N=1,110) |
|---|---|---|---|---|---|---|
| **TABLE 7** **People in Adult Only Households** | AGE | 18 – 24 Years Old | 5.1% | 12.2% | 2.3% | **3.4%** |
| | | 25 – 34 Years Old | 11.1% | 8.1% | 11.3% | **10.9%** |
| | | 35 – 44 Years Old | 13.1% | 13.5% | 18.9% | **17.5%** |
| | | 45 – 54 Years Old | 24.7% | 29.7% | 37.6% | **34.8%** |
| | | 55 – 61 Years Old | 23.7% | 24.3% | 15.0% | **17.2%** |
| | | 62+ Years Old | 22.2% | 12.2% | 15.0% | **16.1%** |
| | GENDER | Female | 30.8% | 37.8% | 21.2% | **24.1%** |
| | | Male | 67.7% | 62.2% | 79.0% | **75.6%** |
| | | Transgender | 1.5% | 0.0% | 0.1% | **0.3%** |
| | | Gender Non-Conforming | 0.0% | 0.0% | 0.0% | **0.0%** |
| | ETHNICITY | Non-Hispanic | 79.3% | 73.0% | 60.7% | **64.9%** |
| | | Hispanic | 20.7% | 27.0% | 39.3% | **35.1%** |
| | RACE | White | 59.1% | 55.4% | 74.5% | **70.5%** |
| | | Black or African American | 20.7% | 27.0% | 8.9% | **12.3%** |
| | | Asian | 6.1% | 2.7% | 0.0% | **1.3%** |
| | | American Indian/Alaskan Native | 4.0% | 2.7% | 8.2% | **7.1%** |
| | | Native Hawaiian/Other Pacific Islander | 7.6% | 5.4% | 0.1% | **1.8%** |
| | | Multiple Races | 2.5% | 6.8% | 8.2% | **7.1%** |
| | CHRONICITY | Chronic Homelessness | 33.3% | 0.0% | 30.0% | **28.6%** |

This chart shows that the proportion of females and males is different depending on the subpopulation. Specifically, although males represent the majority of each of the groups, the difference is much larger in the unsheltered population than it is in either of the sheltered populations.

**CHART 5**

**Gender Distribution of Homeless Adults is Related to Where They Slept**



EMERGENCY SHELTER (N=198): FEMALE 30.8%, MALE 67.7%
TRANSITIONAL HOUSING (N=74): FEMALE 37.8%, MALE 62.2%
UNSHELTERED (N=838): FEMALE 21.2%, MALE 79%

The unsheltered population also has a much greater proportion of those who identify as being of Hispanic origin than either of the sheltered populations.

**CHART 6**

**Percent of Homeless Adults Identifying as Hispanic is Related to Where They Slept**



NON-HISPANIC 79.3%
HISPANIC 20.7%
EMERGENCY SHELTER (N=198)

NON-HISPANIC 73%
HISPANIC 27%
TRANSITIONAL HOUSING (N=74)

NON-HISPANIC 60.7%
HISPANIC 39.3%
UNSHELTERED (N=838)

Regarding self-reports of race, there is a diversity of race among all subpopulations, however in the unsheltered population, there are some notable differences compared to the sheltered subpopulations; in the unsheltered population, there is a lower proportion of those who identify as Black or African American, Asian or Native Hawaiian or Other Pacific Islander, while there is a higher proportion of those who identify as American Indian or Alaskan Native, White, or Multiple Races.

**CHART 7**

**Self-Reported Race is Related to Where Homeless Adults Slept**



EMERGENCY SHELTER (N=198): 2.5%, 7.6%, 4%, 6.1%, 20.7%, 59.1%

TRANSITIONAL HOUSING (N=74): 6.8%, 5.4%, 2.7%, 2.7%, 27%, 55.4%

UNSHELTERED (N=838): 8.2%, 8.2%, 8.9%, 74.5%

Legend:
- Multiple Races
- Native Hawaiian or Other Pacific islander
- American Indian/ Alaskan Native
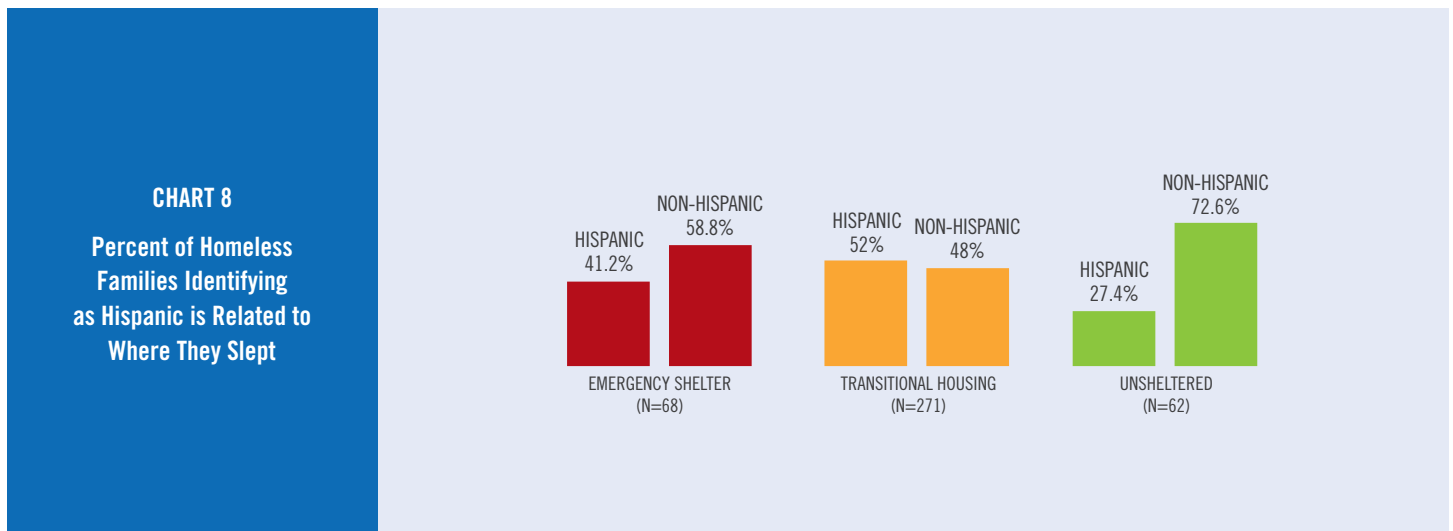- Asian
- Black or African American
- White

## Family Households

The data in the table below provides detailed information about the demographic characteristics of people in family households (total homeless column), as well as the characteristics associated with the subpopulations in shelter, transitional housing, and those who were unsheltered on the night of the 2019 One Day Homeless Count and Survey. The charts following the table illustrate those characteristics that differentiate the subpopulations of homeless people in families.
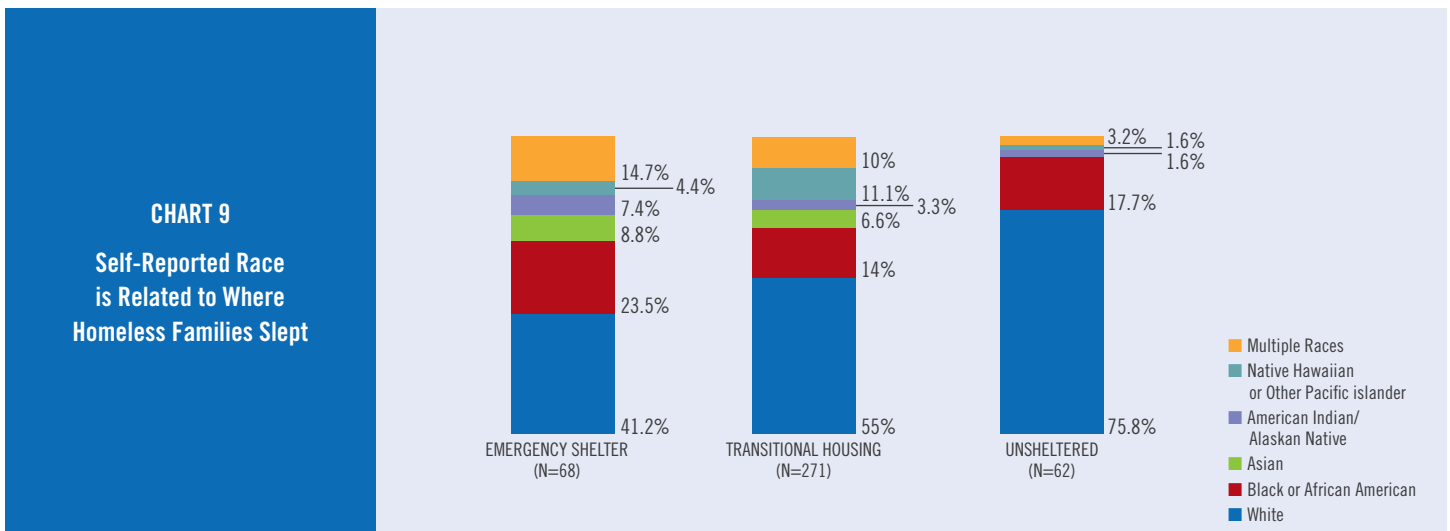
| | | % OF EMERGENCY SHELTER (N=68) | % OF TRANSITIONAL HOUSING (N=271) | % OF UNSHELTERED (N=62) | % OF TOTAL HOMELESS (ES, TH, AND UNSHELTERED) (N=401) |
|---|---|---|---|---|---|
| **AGE** | Less Than 18 Years Old | 61.8% | 56.1% | 69.4% | **59.1%** |
| | 18-24 Years Old | 2.9% | 7.0% | 0.0% | **5.2%** |
| | 25 Years Old and Over | 35.3% | 36.9% | 30.6% | **35.7%** |
| **GENDER** | Female | 60.3% | 57.2% | 53.2% | **57.1%** |
| | Male | 39.7% | 42.8% | 46.8% | **42.9%** |
| | Transgender | 0.0% | 0.0% | 0.0% | **0.0%** |
| | Gender Non-Conforming | 0.0% | 0.0% | 0.0% | **0.0%** |
| **ETHNICITY** | Non-Hispanic | 58.8% | 48.0% | 72.6% | **53.6%** |
| | Hispanic | 41.2% | 52.0% | 27.4% | **46.4%** |
| **RACE** | White | 41.2% | 55.0% | 75.8% | **55.9%** |
| | Black or African American | 23.5% | 14.0% | 17.7% | **16.2%** |
| | Asian | 8.8% | 6.6% | 0.0% | **6.0%** |
| | American Indian/Alaskan Native | 7.4% | 3.3% | 1.6% | **3.7%** |
| | Native Hawaiian/Other Pacific Islander | 4.4% | 11.1% | 1.6% | **8.5%** |
| | Multiple Races | 14.7% | 10.0% | 3.2% | **9.7%** |
| **CHRONICITY** | Chronic Homelessness | 4.4% | 0.0% | 0.0% | **0.7%** |

**TABLE 8**

**People in Family Households**

This chart shows that the proportion of people reporting being of Hispanic origin is different depending on the subpopulation. Specifically, the unsheltered population has a much lower proportion of those who identify as being of Hispanic origin than either of the sheltered populations.

**CHART 8**

**Percent of Homeless Families Identifying as Hispanic is Related to Where They Slept**



EMERGENCY SHELTER (N=68): HISPANIC 41.2%, NON-HISPANIC 58.8%
TRANSITIONAL HOUSING (N=271): HISPANIC 52%, NON-HISPANIC 48%
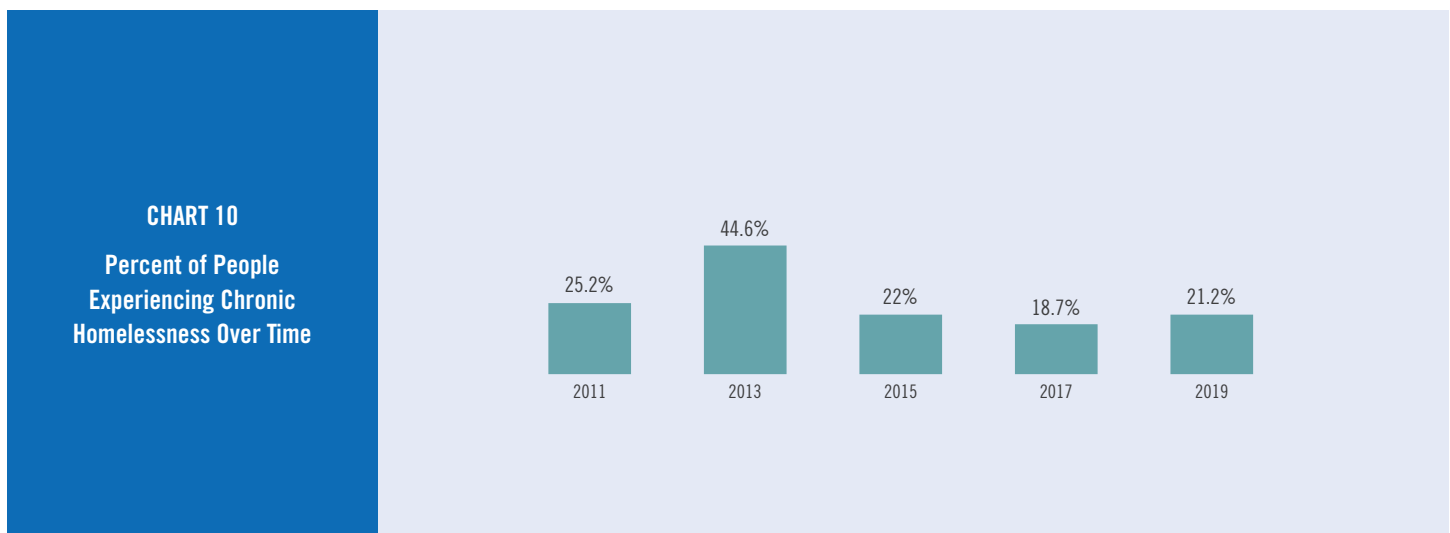UNSHELTERED (N=62): HISPANIC 27.4%, NON-HISPANIC 72.6%

Regarding self-reports of race, there is a diversity of race among all subpopulations, but there are different proportions of race within the different subpopulations.
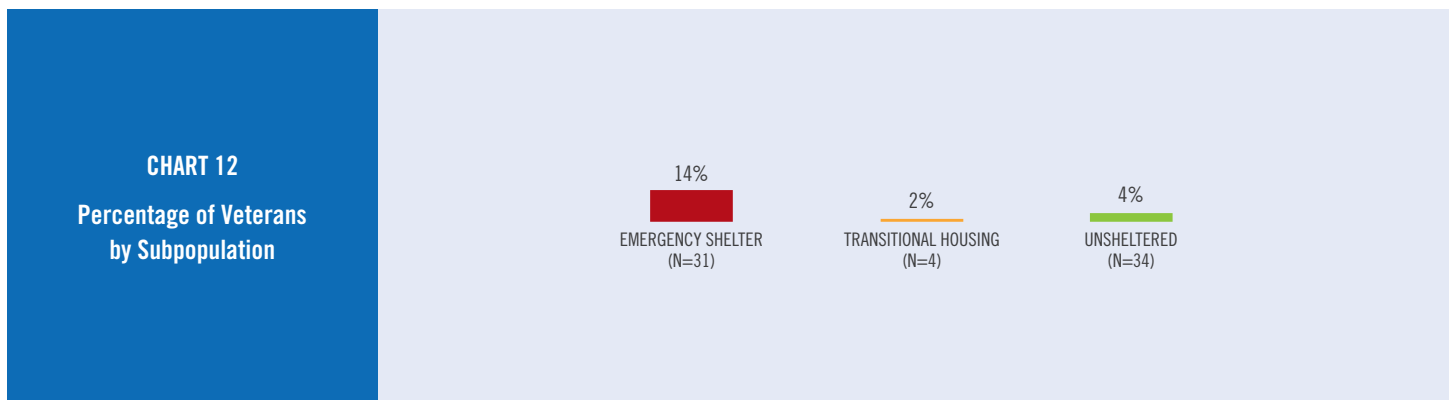
**CHART 9**

**Self-Reported Race is Related to Where Homeless Families Slept**



EMERGENCY SHELTER (N=68)
- 14.7% — 4.4%
- 7.4%
- 8.8%
- 23.5%
- 41.2%

TRANSITIONAL HOUSING (N=271)
- 10%
- 11.1% — 3.3%
- 6.6%
- 14%
- 55%

UNSHELTERED (N=62)
- 3.2% — 1.6%
- 1.6%
- 17.7%
- 75.8%

Legend:
- Multiple Races
- Native Hawaiian or Other Pacific islander
- American Indian/ Alaskan Native
- Asian
- Black or African American
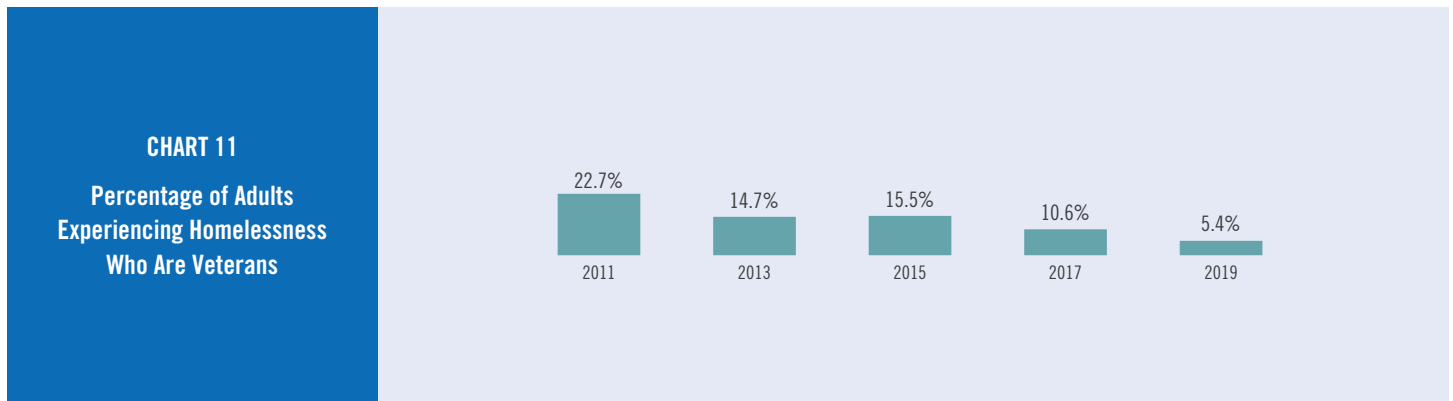- White

## Additional Descriptive Information

Information below is presented that describes all adults in the homeless population regardless of whether they were in adult only or family households. Data is provided that illustrates the proportions of people experiencing chronic homelessness over time, veterans, as well as those with significant mental illness, alcohol and/or drug abuse, and a history of domestic violence.

The first chart illustrates that while the percent of people experiencing chronic homelessness in San Mateo County has increased slightly since 2017, it is still lower than it was in any of the previous years.

**CHART 10**

**Percent of People Experiencing Chronic Homelessness Over Time**



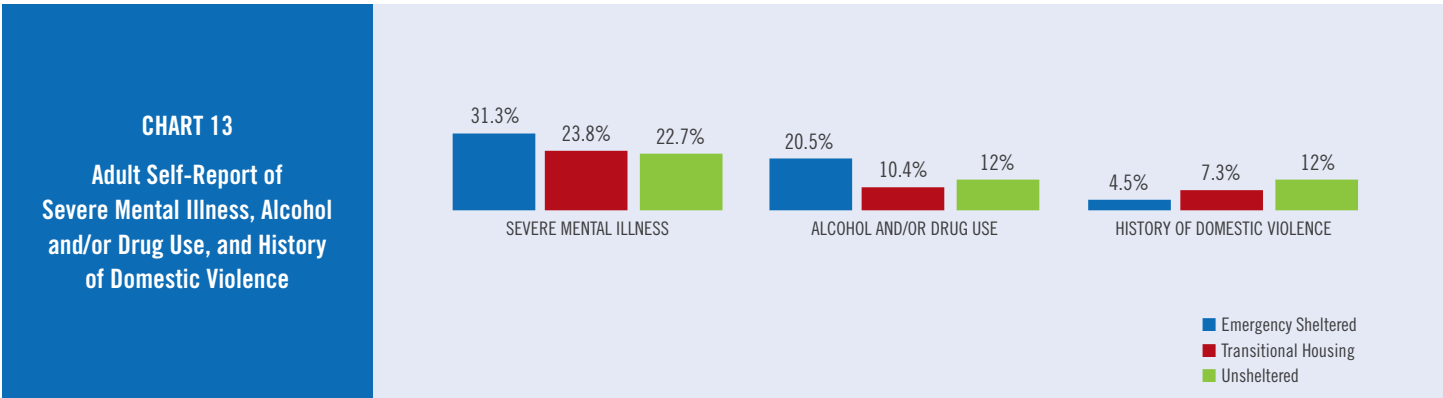| Year | Percent |
|------|---------|
| 2011 | 25.2% |
| 2013 | 44.6% |
| 2015 | 22% |
| 2017 | 18.7% |
| 2019 | 21.2% |

Data about veterans experiencing homelessness is presented in the next two charts. Of all homeless adults counted in 2019, 5.4% reported being a military veteran (having either served in the U.S. Armed Forces and/or in the National Guard as Reservists). Among the **sheltered** people counted in HMIS, 14% of those in emergency shelter and 2% of those in transitional housing were veterans; both decreased from 2017. Of the **unsheltered** people surveyed, 4% identified as veterans, a decrease from 2017 when 10% identified as veterans.

This chart illustrates the decreasing proportion of veterans within the population of people experiencing homelessness on the night of the count. The percentage in the 2019 count is lower than in the past four counts.

**CHART 11**

**Percentage of Adults Experiencing Homelessness Who Are Veterans**

| | | | | |
|---|---|---|---|---|
| 22.7% | 14.7% | 15.5% | 10.6% | 5.4% |
| 2011 | 2013 | 2015 | 2017 | 2019 |

**CHART 12**

**Percentage of Veterans by Subpopulation**

| | | |
|---|---|---|
| 14% | 2% | 4% |
| EMERGENCY SHELTER (N=31) | TRANSITIONAL HOUSING (N=4) | UNSHELTERED (N=34) |

All people experiencing homelessness who were surveyed were also asked whether they had ongoing health conditions, physical disabilities, used drugs or alcohol, had psychiatric or emotional conditions, or had traumatic brain injury or Posttraumatic Stress Disorder (PTSD). If they responded in the affirmative, a follow up question asked whether the situation kept them from living in stable housing or holding a job (these questions were used to define whether the respondent had a disabling condition, a prerequisite for being characterized as chronically homeless).

The next chart presents the information as it relates to subpopulation self-reports of a functional impairment related to the experience of severe mental illness (SMI) and/or the use of alcohol and other drugs (AOD). The third variable in the chart represents the proportion of people who responded "yes" to "Are you currently experiencing homelessness because you are fleeing domestic violence, dating violence, sexual assault or stalking?" The highest rate of reported severe mental illness is for those in emergency shelters. Alcohol and/or drug use is also highest among adults in emergency shelters. Conversely unsheltered adults report fleeing from domestic violence at a higher rate than sheltered adults. The 12.0% reported for history of domestic violence in 2019 is significantly lower than that reported in 2017, when it was 33.7%.

**CHART 13**

**Adult Self-Report of Severe Mental Illness, Alcohol and/or Drug Use, and History of Domestic Violence**



| | SEVERE MENTAL ILLNESS | ALCOHOL AND/OR DRUG USE | HISTORY OF DOMESTIC VIOLENCE |
|---|---|---|---|
| Emergency Sheltered | 31.3% | 20.5% | 4.5% |
| Transitional Housing | 23.8% | 10.4% | 7.3% |
| Unsheltered | 22.7% | 12% | 12% |

■ Emergency Sheltered
■ Transitional Housing
■ Unsheltered

## Service Utilization and Other Information About Adults Experiencing Unsheltered Homelessness

The survey completed by the unsheltered homeless population gathered additional information. Of those who were surveyed, 44% reported their hometown was in San Mateo County. Further, 77% reported that they were living in San Mateo County at the time they became homeless. An additional 15% indicated they were living in another California county.

The survey also provided data about the services used by people experiencing unsheltered homelessness. Data showed that 55% of those who responded to the survey had accessed free meals, 41% were recipients of CalFresh, and 68% were receiving Medi-Cal benefits. The data also indicated that unsheltered homeless people tend to be frequent users of emergency services, which are not only very expensive but also are not highly effective in helping them become more stable.

Criminal justice system involvement was prevalent among those surveyed, with 23% indicating they were on probation, similar to the 20% reported in 2017.

# CONCLUSION

The 2019 One Day Homeless Count and Survey found that the number of people experiencing homelessness on the day of the count increased by 21% compared to the 2017 count, although the overall number of people experiencing homelessness is less than the numbers found in 2011 and 2013. The increase from 2017 was primarily driven by an increase in the number of people living in RVs. HSA and its community partners have noted this trend and have been working to ensure that the population of unsheltered people living in RVs is connected to the available safety net and homeless services. HSA is also exploring strategies to create new services specifically tailored to this population.

While overall homelessness has increased, the count found that there were decreases in some populations, including families with children, people sleeping in tents/encampments, and people sleeping in cars. HSA and its partners will continue implementation of strategies for these populations.

HSA and its partners will continue efforts to create a homeless crisis response system that identifies a housing solution for each individual and family who experiences homelessness. HSA and its partners will continue to utilize a variety of data to measure trends and progress.

Services will continue to be implemented to prevent homelessness whenever possible, and when homelessness does occur, the primary measure of success is whether people are assisted to secure housing as quickly as possible and do not return to homelessness. This is especially challenging given the extremely high costs and low vacancy rates in the housing market; however, HSA and its community partners are committed to continuing to implement strategies that have proven to be effective in reducing homelessness.

APPENDICES

# APPENDIX 1: METHODOLOGY

## Overview

The San Mateo County 2019 One Day Homeless Count and Survey was conducted the morning of January 31, 2019. The San Mateo County Human Services Agency's (HSA) Center on Homelessness staff were responsible for project planning and implementation. The Center on Homelessness contracted with Focus Strategies for assistance with developing the methodology, survey contents, analysis of the data, and preparation of the final report.

In the early morning of January 31, 2019, the One Day Homeless Count and Survey used a combined methodology for the unsheltered count. Specifically, volunteers were deployed on the morning of the count and were instructed to interview all individuals and families potentially experiencing homelessness who were awake and approachable. If people did not fall into this category (e.g., were sleeping, were inaccessible, declined the interview), they were counted by observation. People experiencing homelessness who were interviewed were asked to respond to a survey designed to elicit demographic information (e.g. age, gender, disabilities, veteran status), as well as information about how long and how many times they have been homeless, and their use of benefits and services. Volunteers collected the survey data using a web-based application accessed with smart phones in the field.

The sheltered count collected data on the number and characteristics of homeless persons who had spent the night of January 30th in shelters or transitional housing. The methodology for each of these components is detailed in the sections that follow.

## Definition of Homelessness

The Homeless Count and Survey used the definition of homelessness established by the United States Department of Housing and Urban Development (HUD) in the federal McKinney-Vento Homeless Assistance Act as the basis for determining who to include and exclude:

1. An individual who lacks a fixed, regular and adequate nighttime residence, and,

2. An individual who has a primary nighttime residence that is:

    A.  A supervised publicly or privately-operated shelter designed to provide temporary living accommodations (including welfare hotels, congregate shelters, and transitional housing for the mentally ill); or

    B.  An institution that provides a temporary residence for individuals intended to be institutionalized; or

    C.  A public or private place not designated for, or ordinarily used as, a regular sleeping accommodation for human beings.

This definition does not include people who are "at-risk" of homelessness (i.e. living in unstable housing situations) or those who are "couch surfing" (i.e. those who "float" from location to location).

## Unsheltered Count and Survey Methodology

The Unsheltered Count was a "complete coverage" count that covered all census tracts in the county and enumerated every homeless person visible on the streets, in tents/encampments, and in vehicles. The count was conducted by teams of volunteers who were deployed across San Mateo County in the early morning hours of January 31st.

### Volunteers: Recruitment and Training

Planning for volunteer recruitment began in the Fall of 2018, with specific attention ensuring volunteers represented staff from social service organizations, city and county departments, community members, and community expert guides (guides are people who are currently experiencing or had previously experienced homelessness and have knowledge about locations where homeless people typically sleep). Team composition was intended to maximize local knowledge. Volunteers were recruited from all over the county and had the opportunity to select an area they were familiar with. On the day of the count, volunteers were teamed up and were assigned a tract to count from within the area.

Nearly 400 volunteers were recruited and trained to participate in the 2019 One Day Homeless Count and Survey. Beginning in early January, HSA held trainings across the county to prepare volunteers for the count. The training included information about the purpose of the count, respondent eligibility (i.e. the definition of homelessness), interviewing protocol, prompting for detailed responses, and confidentiality. In addition, training materials were specifically created to transfer knowledge of the mobile application technology used for the data collection (see below for a description). Finally, volunteers were prepared regarding what to expect on the morning of the count.

On the morning of the count, volunteers gathered at deployment sites at 5:00 AM for census tract assignments, maps, supplies, and a brief training review. During the count and survey, volunteers covered the streets, roads, highways and open spaces of their assigned tracts by walking and/or driving throughout their tract, and attempted to survey all individuals and families potentially experiencing unsheltered homelessness who were awake and approachable. A small thank you item was offered to survey respondents in appreciation for their time and participation. If people were not awake or approachable (e.g., were sleeping, were inaccessible, declined the interview), volunteers counted them by observation only. Volunteers returned to their deployment sites prior to 10:00 AM. Upon their return, they turned in their supplies and were debriefed by the deployment captains.

## Primary Data Collection Method: Mobile Technology

HSA decided to use mobile technology for the unsheltered count. SimTech Solutions' Counting Us mobile application was selected through a Request for Quotes process as the platform to be used in the count. Counting Us was used on volunteers' own devices.

HSA worked closely with SimTech Solutions on the data collection tool for the unsheltered count, which included questions both required by HUD as well as additional items of local interest and planning needs. HSA also developed parallel paper forms for data collection. The intent was that the paper forms would be available to use in the event that a mobile device did not function adequately (e.g., lost connection, wouldn't load the app in the field, was dropped and broken, etc.), so data could still be collected. Paper forms were also developed in Spanish.

The Counting Us application gave volunteers the option to record an observation or initiate a survey. When a survey was initiated, the location was recorded and the volunteer was asked to identify the total number of people in the household. If the respondent had already been surveyed by another volunteer the survey was stopped, otherwise the survey continued. If the respondent reported being a youth (between 18 and 24) they were asked youth-specific questions.

## Survey Tool

The survey questions used in 2019 parallel those used in 2017; HSA adopted the suggested HUD survey format, but also added additional questions based on local data needs. See Appendix 3 for a copy of the survey.

During the interview process, the interviewers took care to ensure that respondents felt comfortable, regardless of their location. Respondents were encouraged to be candid in their responses and were informed that these responses would be framed as general findings, would be kept confidential, and would not be traceable to any one individual. Volunteers were asked to remain unbiased, make no assumptions or prompts, and ask all questions but allow respondents to skip any question they did not feel comfortable answering.

In order to avoid potential duplication of respondents, the survey requested respondents' initials, so that duplication could be avoided without compromising the respondents' anonymity. Deduplication was also supported by asking potential respondents at the beginning of the survey whether they had already participated.

## Data Analysis and Methodology for Developing Multipliers for Household Types and Vehicles

Due to safety concerns, volunteers did not go inside homeless encampments or disturb anyone inside vehicles to separately count the people in them. Therefore, the approach to data analysis included the development of multipliers to estimate the numbers of people both in household types and in vehicles and encampments. Two data sources were used in combination for this: (1) survey data - from respondents who answered vehicle, RV, or outdoor encampment when asked where they slept last night; and (2) site survey data.

The site survey (see Appendix 4) was developed and used in an effort to generate a reliable data source whereby additional information would be gathered from people at risk of or experiencing homelessness. The survey was offered to people coming in for service at multiple sites including Sitike, Coastside Hope, CALL Primrose Center, Daly City Community Services Center, Daly City Youth Health Center, Second Harvest Food Bank, First Chance Outpatient, HealthRIGHT 360, YMCA, Women's Enrichment Center, Latino Commission, Fair Oaks Community Center, Pacific Resource Center, and Samaritan House. The survey was offered the week following the unsheltered count. In all,

267 surveys were completed and returned, with 19 respondents reporting they slept in a car or van, four reporting they slept in an RV, and five who spent the previous night in a tent or encampment. Of those who slept in a structure, one was a family with children.

Data for those who slept in vehicles or tents/encampments as identified from the survey and site survey were combined to create a total number of households, including household type, and people in them. Observed structures were not included in this data source because they do not include information regarding the household type or number of people in the household(s) that occupy the observed structure. The data source that combined One Day Homeless Count and Survey and site survey data was used for developing the estimates for the proportions of each household type (adult only, child only, or adults with children), as well as the total average number of people in them, and the proportion of adults and children in family households. This "known" data about households who slept in a structure can be applied proportionally to all households counted. These data showed 97.4% of homeless households are adult only with an average household size of 1.13 people and 2.6% of households are family households (with at least one adult and one child) with an average household size of 4 people (2.0 adults and 2.0 children; see table below). These multipliers were then used to estimate the numbers of people living in vehicles and tents/encampments as well as their household composition. Specifically, 97.4% of cars, RVs and tents/encampments counted were designated as adult only households with 1.13 adults, and 2.6% of cars, RVs, and tents/encampments were designated as family households with 4 people in each.

| LOCATION | % ADULT ONLY HOUSEHOLDS | MULTIPLIER # ADULTS | % FAMILY HOUSEHOLDS | MULTIPLIER # OF PEOPLE IN FAMILY | MULTIPLIER # ADULTS IN FAMILY | MULTIPLIER # OF CHILDREN IN FAMILY |
|---|---|---|---|---|---|---|
| VEHICLES | 97.4% | 1.13 | 2.6% | 4 | 2.0 | 2.0 |

## Shelter Count Methodology

The Shelter Count component of the 2019 One Day Homeless Count and Survey was conducted on the night of January 30th. HSA compiled a comprehensive list of all facilities and programs providing emergency shelter and transitional housing to homeless people. These programs were divided into two categories:

- Emergency shelters
- Transitional housing

The majority of programs on the list currently enter data on their clients into the Homeless Management Information System (HMIS). HUD requires all communities that receive federal homeless assistance funding to create and maintain an HMIS that meets specific standards. The HMIS database was used to extract data on the numbers of people in most of the emergency shelters and transitional housing programs operating in the community. For the very small number of shelters and transitional housing programs that do not participate in the HMIS, HSA staff gathered data using a survey form.

### Youth Count

HSA opted to embed youth-specific questions in the unsheltered survey in an effort to comprehensively include youth.

### Determining Demographics for Unsheltered People Counted and Not Surveyed

In general, the approach used was to extrapolate the demographic characteristics that were collected from those surveyed to those who were not surveyed. A total of 36 surveys collected for those experiencing homelessness were used to generate proportions of each characteristic for the adult population (see below for exceptions for veterans and youth).

Because no unsheltered family households were surveyed in 2019, demographic characteristics were generated for family households using the proportional breakdown found in 2017 for demographics of families. The rationale was that demographics for unsheltered adults were consistent between 2017 and 2019 (see table on right), so it was reasonable to assume that family characteristics followed the same pattern of consistency.

**PEOPLE IN UNSHELTERED ADULT ONLY HOUSEHOLDS**

|  | 2017 | 2019 |
|---|---|---|
| Female | 21.0% | 21.2% |
| Male | 78.0% | 79.0% |
| Non-Hispanic | 72.0% | 60.7% |
| White | 76.0% | 74.5% |
| Black | 14.0% | 8.9% |

**Veteran Adult Only Household Characteristics.** In 2019, only one veteran was surveyed (4% of all surveyed people) and demographic characteristics were needed for 34 veterans (4% of all unsheltered homeless adults in 2019). In order to avoid using data from a single individual to extrapolate to 34 people, instead the proportions of characteristics of veterans found in 2017 were used.

**Proportion of 18-24-year-olds.** In 2019, the surveys indicated that 7% of people in adult only households were between the ages of 18 and 24 as compared to 1.4% of the adult only population in 2017. Because the overall total number of unsheltered people was higher in 2019, assuming 7% were transition aged youth (TAY) led to a total of 59 unsheltered TAY – a dramatic increase over the 2017 number of 8 unsheltered TAY. Believing that an increase in the population might be reasonable, but to determine if that much of an increase seemed likely, the percentages of sheltered TAY in the 2017 and 2019 count (see table on right) were reviewed and it was found that the proportion of TAY in shelter had increased by 67%. It appeared that the proportional increase in the sheltered population is more likely to represent the overall increase in TAY experiencing homelessness. Therefore, a 67% increase was applied to the 2017 TAY proportion of 1.4%, resulting in the calculation that TAY represent 2.3% of the unsheltered population of people in adult only households or 19 youth.

| SHELTERED TRANSITION AGE YOUTH IN ADULT ONLY HOUSEHOLDS | | |
|---|---|---|
| | 2017 | 2019 |
| Emergency Shelter | 3.0% | 5.0% |
| Transitional Housing | 11.0% | 12.0% |

**TAY Characteristics.** Similar to the issues described above for veterans, in 2019, only two youth between the ages of 18 and 24 were surveyed and demographic characteristics were needed for ten TAY. In order to avoid using data from two young people to extrapolate, instead the proportions of characteristics of TAY found in 2017 were used.

# APPENDIX 2: HUD HDX TABLES

## Households with at Least One Adult and One Child

| | EMERGENCY SHELTER | TRANSITIONAL HOUSING | UNSHELTERED | TOTAL |
|---|---|---|---|---|
| **TOTAL NUMBER OF HOUSEHOLDS** | 21 | 82 | 16 | 119 |
| **TOTAL NUMBER OF PERSONS** | 68 | 271 | 62 | 401 |
| Number of Children (Under 18) | 42 | 152 | 43 | 237 |
| Number of Young Adults (18 – 24) | 2 | 19 | 0 | 21 |
| Number of Adults (Over Age 24) | 24 | 100 | 19 | 143 |
| **GENDER** | | | | |
| Female | 41 | 155 | 33 | 229 |
| Male | 27 | 116 | 29 | 172 |
| Transgender | 0 | 0 | 0 | 0 |
| Gender Non-Conforming (i.e., Not Exclusively Male or Female) | 0 | 0 | 0 | 0 |
| **ETHNICITY** | | | | |
| Non-Hispanic/Non-Latino | 40 | 130 | 45 | 215 |
| Hispanic/Latino | 28 | 141 | 17 | 186 |
| **RACE** | | | | |
| White | 28 | 149 | 47 | 224 |
| Black or African American | 16 | 38 | 11 | 65 |
| Asian | 6 | 18 | 0 | 24 |
| American Indian or Alaska Native | 5 | 9 | 1 | 15 |
| Native Hawaiian or Other Pacific Islander | 3 | 30 | 1 | 34 |
| Multiple Races | 10 | 27 | 2 | 39 |
| **CHRONICALLY HOMELESS** | | | | |
| Total Number of Households | 1 | 0 | 0 | 1 |
| Total Number of Persons | 3 | 0 | 0 | 3 |

## Households with Only Children (under age 18)

| | EMERGENCY SHELTER | TRANSITIONAL HOUSING | UNSHELTERED | TOTAL |
|---|---|---|---|---|
| **TOTAL NUMBER OF HOUSEHOLDS** | 0 | 0 | 1 | 1 |
| Total Number of Children (Persons Under Age 18) | 0 | 0 | 1 | 1 |
| **GENDER** | | | | |
| Female | 0 | 0 | 1 | 1 |
| Male | 0 | 0 | 0 | 0 |
| Transgender | 0 | 0 | 0 | 0 |
| Gender Non-Conforming (i.e., Not Exclusively Male or Female) | 0 | 0 | 0 | 0 |
| **ETHNICITY** | | | | |
| Non-Hispanic/Non-Latino | 0 | 0 | 1 | 1 |
| Hispanic/Latino | 0 | 0 | 0 | 0 |
| **RACE** | | | | |
| White | 0 | 0 | 1 | 1 |
| Black or African American | 0 | 0 | 0 | 0 |
| Asian | 0 | 0 | 0 | 0 |
| American Indian or Alaska Native | 0 | 0 | 0 | 0 |
| Native Hawaiian or Other Pacific Islander | 0 | 0 | 0 | 0 |
| Multiple Races | 0 | 0 | 0 | 0 |
| **CHRONICALLY HOMELESS** | | | | |
| Total Number of Persons | 0 | 0 | 0 | 0 |

## Households without Children

| | EMERGENCY SHELTER | TRANSITIONAL HOUSING | UNSHELTERED | TOTAL |
|---|---|---|---|---|
| **TOTAL NUMBER OF HOUSEHOLDS** | 191 | 73 | 754 | 1,018 |
| **TOTAL NUMBER OF PERSONS** | 198 | 74 | 838 | 1,110 |
| Number of Young Adults (18 – 24) | 10 | 9 | 19 | 38 |
| Number of Adults (Over Age 24) | 188 | 65 | 819 | 1,072 |
| **GENDER** | Gender | | | |
| Female | 61 | 28 | 178 | 267 |
| Male | 134 | 46 | 659 | 839 |
| Transgender | 3 | 0 | 1 | 4 |
| Gender Non-Conforming (i.e., Not Exclusively Male or Female) | 0 | 0 | 0 | 0 |
| **ETHNICITY** | Ethnicity | | | |
| Non-Hispanic/Non-Latino | 157 | 54 | 509 | 720 |
| Hispanic/Latino | 41 | 20 | 329 | 390 |
| **RACE** | Race | | | |
| White | 117 | 41 | 624 | 782 |
| Black or African American | 41 | 20 | 75 | 136 |
| Asian | 12 | 2 | 0 | 14 |
| American Indian or Alaska Native | 8 | 2 | 69 | 79 |
| Native Hawaiian or Other Pacific Islander | 15 | 4 | 1 | 20 |
| Multiple Races | 5 | 5 | 69 | 79 |
| **CHRONICALLY HOMELESS** | Chronically Homeless | | | |
| Total Number of Persons | 66 | 0 | 252 | 318 |

## Veteran Households with at Least One Adult and One Child

| | EMERGENCY SHELTER | TRANSITIONAL HOUSING | UNSHELTERED | TOTAL |
|---|---|---|---|---|
| **TOTAL NUMBER OF HOUSEHOLDS** | 5 | 1 | 0 | 6 |
| **TOTAL NUMBER OF PERSONS** | 23 | 3 | 0 | 26 |
| **TOTAL NUMBER OF VETERANS** | 5 | 1 | 0 | 6 |
| **GENDER (Veterans Only)** | | | | |
| Female | 1 | 0 | 0 | 1 |
| Male | 4 | 1 | 0 | 5 |
| Transgender | 0 | 0 | 0 | 0 |
| Gender Non-Conforming (i.e., Not Exclusively Male or Female) | 0 | 0 | 0 | 0 |
| **ETHNICITY (Veterans Only)** | | | | |
| Non-Hispanic/Non-Latino | 5 | 0 | 0 | 5 |
| Hispanic/Latino | 0 | 1 | 0 | 1 |
| **RACE (Veterans Only)** | | | | |
| White | 2 | 1 | 0 | 3 |
| Black or African American | 3 | 0 | 0 | 3 |
| Asian | 0 | 0 | 0 | 0 |
| American Indian or Alaska Native | 0 | 0 | 0 | 0 |
| Native Hawaiian or Other Pacific Islander | 0 | 0 | 0 | 0 |
| Multiple Races | 0 | 0 | 0 | 0 |
| **CHRONICALLY HOMELESS** | | | | |
| Total Number of Households | 0 | 0 | 0 | 0 |
| Total Number of Persons | 0 | 0 | 0 | 0 |

## Veteran Households Without Children

| | EMERGENCY SHELTER | TRANSITIONAL HOUSING | UNSHELTERED | TOTAL |
|---|---|---|---|---|
| **TOTAL NUMBER OF HOUSEHOLDS** | 26 | 3 | 34 | 63 |
| **TOTAL NUMBER OF PERSONS** | 31 | 3 | 34 | 68 |
| **TOTAL NUMBER OF VETERANS** | 26 | 3 | 34 | 63 |
| **GENDER (Veterans Only)** | | | | |
| Female | 1 | 0 | 6 | 7 |
| Male | 25 | 3 | 28 | 56 |
| Transgender | 0 | 0 | 0 | 0 |
| Gender Non-Conforming (i.e., Not Exclusively Male or Female) | 0 | 0 | 0 | 0 |
| **Ethnicity (Veterans Only)** | | | | |
| Non-Hispanic/Non-Latino | 22 | 3 | 25 | 50 |
| Hispanic/Latino | 4 | 0 | 9 | 13 |
| **RACE (Veterans Only)** | | | | |
| White | 13 | 0 | 27 | 40 |
| Black or African American | 5 | 2 | 4 | 11 |
| Asian | 3 | 1 | 0 | 4 |
| American Indian or Alaska Native | 2 | 0 | 1 | 3 |
| Native Hawaiian or Other Pacific Islander | 3 | 0 | 1 | 4 |
| Multiple Races | 0 | 0 | 1 | 1 |
| **CHRONICALLY HOMELESS** | | | | |
| Total Number of Persons | 9 | 0 | 12 | 21 |

## Unaccompanied Youth Households

| | EMERGENCY SHELTER | TRANSITIONAL HOUSING | UNSHELTERED | TOTAL |
|---|---|---|---|---|
| **TOTAL NUMBER OF UNACCOMPANIED YOUTH HOUSEHOLDS** | 7 | 9 | 18 | 34 |
| **TOTAL NUMBER OF UNACCOMPANIED YOUTH** | 8 | 9 | 18 | 35 |
| Number of unaccompanied youth (Under 18) | 0 | 0 | 1 | 1 |
| Number of unaccompanied youth (18 – 24) | 8 | 9 | 17 | 34 |
| **GENDER** | | | | |
| Female | 3 | 6 | 8 | 17 |
| Male | 5 | 3 | 9 | 17 |
| Transgender | 0 | 0 | 1 | 1 |
| Gender Non-Conforming (i.e., Not Exclusively Male or Female) | 0 | 0 | 0 | 0 |
| **ETHNICITY** | | | | |
| Non-Hispanic/Non-Latino | 5 | 4 | 13 | 22 |
| Hispanic/Latino | 3 | 5 | 5 | 13 |
| **RACE** | | | | |
| White | 4 | 6 | 15 | 25 |
| Black or African American | 2 | 2 | 3 | 7 |
| Asian | 0 | 0 | 0 | 0 |
| American Indian or Alaska Native | 1 | 0 | 0 | 1 |
| Native Hawaiian or Other Pacific Islander | 1 | 0 | 0 | 1 |
| Multiple Races | 0 | 1 | 0 | 1 |
| **CHRONICALLY HOMELESS** | | | | |
| Total Number of Persons | 0 | 0 | 4 | 4 |

## Parenting Youth Households

| | EMERGENCY SHELTER | TRANSITIONAL HOUSING | UNSHELTERED | TOTAL |
|---|---|---|---|---|
| **TOTAL NUMBER OF PARENTING YOUTH HOUSEHOLDS** | 1 | 9 | 0 | 10 |
| **TOTAL NUMBER OF PERSONS IN PARENTING YOUTH HOUSEHOLDS** | 2 | 22 | 0 | 24 |
| **TOTAL PARENTING YOUTH (Youth Parents Only)** | 1 | 11 | 0 | 12 |
| **TOTAL CHILDREN IN PARENTING YOUTH HOUSEHOLDS** | 1 | 11 | 0 | 12 |
| Number of Parenting Youth Under Age 18 | 0 | 0 | 0 | 0 |
| Children in Households With Parenting Youth Under Age 18 | 0 | 0 | 0 | 0 |
| Number of Parenting Youth Age 18 – 24 | 1 | 11 | 0 | 12 |
| Children in Households With Parenting Youth Age 18 – 24 | 1 | 11 | 0 | 12 |
| **GENDER (Youth Parents Only)** | | | | |
| Female | 1 | 9 | 0 | 10 |
| Male | 0 | 2 | 0 | 2 |
| Transgender | 0 | 0 | 0 | 0 |
| Don't Identify as Male, Female, or Transgender | 0 | 0 | 0 | 0 |
| **ETHNICITY (Youth Parents Only)** | | | | |
| Non-Hispanic/Non-Latino | 1 | 7 | 0 | 8 |
| Hispanic/Latino | 0 | 4 | 0 | 4 |
| **RACE (Youth Parents Only)** | | | | |
| White | 0 | 6 | 0 | 6 |
| Black or African American | 1 | 1 | 0 | 2 |
| Asian | 0 | 1 | 0 | 1 |
| American Indian or Alaska Native | 0 | 0 | 0 | 0 |
| Native Hawaiian or Other Pacific Islander | 0 | 2 | 0 | 2 |
| Multiple Races | 0 | 1 | 0 | 1 |
| **CHRONICALLY HOMELESS** | | | | |
| Total number of Households | 1 | 0 | 0 | 1 |
| Total Number of Persons | 2 | 0 | 0 | 2 |

## Adult Subpopulations

| | EMERGENCY SHELTER | TRANSITIONAL HOUSING | UNSHELTERED | TOTAL |
|---|---|---|---|---|
| **ADULTS WITH A SERIOUS MENTAL ILLNESS** | 70 | 46 | 189 | 305 |
| **ADULTS WITH A SUBSTANCE USE DISORDER** | 46 | 20 | 103 | 169 |
| **ADULTS WITH HIV/AIDS** | 1 | 3 | 0 | 4 |
| **VICTIMS OF DOMESTIC VIOLENCE** | 10 | 14 | 103 | 127 |

# APPENDIX 3: UNSHELTERED SURVEY

## 2019 San Mateo County One Day Homeless Count Survey

Hello, my name is _____ and I am a volunteer for San Mateo County. We are conducting a survey to better understand homeless needs. Your participation is voluntary, and your responses will be anonymous. You can also ask to stop at any time. May I survey you for ten to fifteen minutes?

Instructions: Do not read the answers to the respondent, unless the respondent does not understand the question and needs examples.

1. **Have you already been interviewed today for the Point in Time Count?**
   - ☐ Yes STOP SURVEY
   - ☐ No

2. **Where did you sleep last night?***
   **If one of the following, stop survey and give Thank You bag:**
   - ☐ Emergency shelter
   - ☐ Transitional housing
   - ☐ Motel/hotel (paid for by agency)
   - ☐ Motel/hotel (paid for with your own funds)
   - ☐ House or apartment that you rent or own
   - ☐ Jail
   - ☐ Hospital
   - ☐ Treatment program
   - ☐ With a friend of family in their house/apartment
   - ☐ In a place you are being evicted from within two weeks

   **If one of the following, continue survey:**
   - ☐ Street or sidewalk
   - ☐ Vehicle/Boat (car, van, RV, etc.)
   - ☐ Park
   - ☐ Abandoned building
   - ☐ Bus stop, train station, airport
   - ☐ Under bridge/overpass
   - ☐ Outdoor encampment
   - ☐ Other (please describe the other sleeping location)
   _____

3. **What are your initials?** _____

4. **What is your gender?**
   - ☐ Male
   - ☐ Female
   - ☐ Trans Male (F2M)
   - ☐ Trans Female (M2F)
   - ☐ Gender non-conforming/Non-binary
   - ☐ Don't know
   - ☐ Refused

5. **What age range do you fall into?***
   - ☐ Under 5
   - ☐ 5 – 12
   - ☐ 13 – 17
   - ☐ 18 – 24 **Fill out Youth Specific Questions (Q6-Q11)
   - ☐ 25 – 34
   - ☐ 35 – 44
   - ☐ 45 – 54
   - ☐ 55 – 61
   - ☐ 62+

**Youth Questions (Only ask the following questions if 18-24 years old)**

**(ONLY ask if 18-24)**
6. **What sexual orientation do you identify as?**
   - ☐ Bisexual
   - ☐ Gay
   - ☐ Heterosexual
   - ☐ Lesbian
   - ☐ Questioning orientation
   - ☐ Other
   - ☐ Don't know _____

**(ONLY ask if 18-24)**
7. **Are you expecting to become a parent in the next nine months?**
   - ☐ Yes
   - ☐ No
   - ☐ Don't know
   - ☐ Refused

**(ONLY ask if 18-24)**
8. **Are you currently enrolled in school, trade school/vocational program, or college?**
   - ☐ Yes, school
   - ☐ Yes, trade school/vocational program
   - ☐ Yes, college
   - ☐ No

**(ONLY ask if 18-24)**

**9.** **What is the highest grade level of schooling you have completed?**
- ☐ Less than 5th grade
- ☐ 5th – 6th grade
- ☐ 7th – 8th grade
- ☐ 9th – 11th grade
- ☐ 12th grade
- ☐ GED
- ☐ Some post-secondary education
- ☐ Associates, Bachelor's Degree
- ☐ Don't know
- ☐ Refused

**(ONLY ask if 18-24)**

**10.** **Do you have any sources of money or how do you make money?**
- ☐ Part-time job
- ☐ Full-time job
- ☐ Money from friends or family
- ☐ Public benefits (General Assistance, CalWORKs, etc.)
- ☐ Other
- ☐ Unknown
- ☐ Refused

**(ONLY ask if 18-24)**

**11.** **To stay in housing, have you ever stayed:**
- ☐ With someone you don't know or trust
- ☐ Somewhere that didn't feel safe
- ☐ With a sexual partner that you wouldn't have otherwise
- ☐ On a couch or floor for longer than a week
- ☐ Unknown
- ☐ Refused
- ☐ None of these

**12.** **What is your race? (Select all that apply)**
- ☐ White
- ☐ American Indian or Alaska Native
- ☐ Native Hawaiian or Other Pacific Islander
- ☐ Asian
- ☐ Black or African American
- ☐ Other
- ☐ Don't know
- ☐ Refused

**13.** **Are you Hispanic or Latino?**
- ☐ Yes
- ☐ No
- ☐ Don't know
- ☐ Refused

**14.** **Is this the first time you have been homeless?**
- ☐ Yes
- ☐ No (**Also ask 15a & 15b)
- ☐ Don't know
- ☐ Refused

***If answered NO to #14, answer questions 15a & 15b below.**

**15.** **How many months have you been homeless this time?** _____

**15a.** **How many months did you stay in shelters or on the streets during the past 3 years?** _____

**15b.** **How many separate times have you stayed in shelters or on the streets in the past 3 years?**
- ☐ Fewer than 4
- ☐ 4 or more times
- ☐ Don't know
- ☐ Refused

**16.** **Where geographically were you living when you most recently became homeless?**
- ☐ San Mateo County

**If San Mateo County…what City in San Mateo County were you living when you became homeless most recently?**
- ☐ Atherton
- ☐ Belmont
- ☐ Brisbane
- ☐ Burlingame
- ☐ Colma
- ☐ Daly City
- ☐ East Palo Alto
- ☐ Foster City
- ☐ Half Moon Bay
- ☐ Hillsborough
- ☐ La Honda
- ☐ Ladera
- ☐ Loma Mar
- ☐ Menlo Park
- ☐ Millbrae
- ☐ Pacifica
- ☐ Pescadero
- ☐ Portola Valley
- ☐ Redwood City
- ☐ San Bruno
- ☐ San Carlos
- ☐ San Gregorio
- ☐ San Mateo
- ☐ South San Francisco
- ☐ Woodside
- ☐ Other county in California _____
- ☐ Other state _____

**17.** **Is your hometown in San Mateo County?**
- ☐ Yes ☐ No

**If Yes…**
**What City in San Mateo County do you consider to be your hometown?**
- ☐ Atherton
- ☐ Belmont
- ☐ Brisbane
- ☐ Burlingame
- ☐ Colma
- ☐ Daly City
- ☐ East Palo Alto
- ☐ Foster City
- ☐ Half Moon Bay
- ☐ Hillsborough
- ☐ La Honda
- ☐ Ladera
- ☐ Loma Mar
- ☐ Menlo Park
- ☐ Millbrae

☐ Pacifica
☐ Pescadero
☐ Portola Valley
☐ Redwood City
☐ San Bruno
☐ San Carlos
☐ San Gregorio
☐ San Mateo
☐ South San Francisco
☐ Woodside
☐ Don't know
☐ Refused

18. **What was your housing situation at the time you most recently became homeless?**
☐ Renting a home or apartment
☐ Living with relatives
☐ Staying with friends
☐ Living in a home owned by you or your partner
☐ Living in a motel
☐ In jail/prison/or juvenile detention center
☐ In a treatment center
☐ In foster care
☐ In a shelter or transitional housing
☐ Other _____
☐ Refused
☐ Unknown

19. **Are you homeless as a result of a natural disaster?**
☐ Yes (If yes…go to Q20)
☐ No
☐ Don't know
☐ Refused

20. **Which natural disaster led to your homelessness? (Only ask if select Yes for Q19)**
☐ Fire/Mud
**Which fire caused your homelessness?**
☐ Fire prior to 2017
☐ Wildfires in 2017
☐ 2018 Camp fire
☐ 2018 Woosey fire
☐ 2018 CARR/Shasta County
☐ Other 2018 wildfire

☐ Hurricane
**Which hurricane caused your homelessness?**
☐ Harvey
☐ Michael
☐ Florence
☐ Other hurricane
☐ Other (What other disaster?)_____

Instructions: The next set of questions asks about sensitive topics. You don't have to answer any question that you don't want to but your feedback will help us improve services in the community.

**\*ONLY ASK IF 18 OR OLDER\***
21. **Do you have any substance abuse issues?**
☐ No
☐ Alcohol Abuse\*
☐ Drug Abuse\*      If yes to any starred, ask follow
☐ Both Alcohol and Drug\*      up question below
☐ Don't know
☐ Refused

**\*Is this a long-term disability that keeps you from holding a job or living in stable housing?** ☐ Yes ☐ No

22. **Do you have any ongoing health problems or medical conditions such as diabetes, cancer, or heart disease?**
☐ Yes \* (If yes, ask follow up question below)
☐ No
☐ Don't know
☐ Refused

**\*Is this a long-term disability that keeps you from holding a job or living in stable housing?** ☐ Yes ☐ No

**\*ONLY ASK IF 18 OR OLDER\***
23. **Do you have a psychiatric or emotional condition such as depression?**
☐ Yes \* (If yes, ask follow up question below)
☐ No
☐ Don't know
☐ Refused

**\*Is this a long-term disability that keeps you from holding a job or living in stable housing?** ☐ Yes ☐ No

**\*ONLY ASK IF 18 OR OLDER\***
24. **Do you have a physical disability?**
☐ Yes \* (If yes, ask follow up question below)
☐ No
☐ Don't know
☐ Refused

**\*Is this a long-term disability that keeps you from holding a job or living in stable housing?** ☐ Yes ☐ No

**\*ONLY ASK IF 18 OR OLDER\***
25. **Have you ever received special education services for more than six months?**
☐ Yes
☐ No
☐ Don't know
☐ Refused

**\*ONLY ASK IF 18 OR OLDER\***
26. **Do you receive any disability benefits such as Social Security Income, Social Security Disability Income, or Veteran's Disability Benefits?**
☐ Yes
☐ No
☐ Don't know
☐ Refused

**\*ONLY ASK IF 18 OR OLDER\***

27.  **Do you have AIDS or an HIV-related illness?**
     ☐ Yes
     ☐ No
     ☐ Don't know
     ☐ Refused

**\*ONLY ASK IF 18 OR OLDER\***

28.  **Do you have post-traumatic stress disorder/PTSD (if necessary, explain this is a condition that can occur in people who have seen or had life-threatening events happen)?**
     ☐ Yes\* (If yes, ask follow up question below)
     ☐ No
     ☐ Don't know
     ☐ Refused

     **\*Is this a long-term disability that keeps you from holding a job or living in stable housing?** ☐ Yes ☐ No

**\*ONLY ASK IF 18 OR OLDER\***

29.  **Have you ever had a traumatic injury to your brain from a bump, blow, or wound to the head?**
     ☐ Yes\* (If yes, ask follow up question below)
     ☐ No
     ☐ Don't know
     ☐ Refused

     **\*Is this a long-term disability that keeps you from holding a job or living in stable housing?** ☐ Yes ☐ No

## Additional Questions

30.  **Were you ever in foster care?**
     ☐ Yes\* (If yes, ask follow up question below)
     ☐ No
     ☐ Don't know
     ☐ Refused

     **\*Was this foster care in San Mateo County** ☐ Yes ☐ No

31.  **Are you currently on probation or parole?**
     ☐ Yes, probation
     ☐ Yes, parole
     ☐ Both
     ☐ No
     ☐ Don't know
     ☐ Refused

32.  **Are you currently using any of the following services or assistance?**
     ☐ Food pantry/free meals
     ☐ Job search assistance centers
     ☐ Job/vocational training
     ☐ Adult Education
     ☐ Legal assistance
     ☐ General health services
     ☐ Mental health services
     ☐ Transportation assistance (bus tickets, Redi-Wheels)
     ☐ CalFresh (Also known as food stamps)
     ☐ Medi-Cal or other health coverage
     ☐ Other _____
     ☐ Not using any services

**\*ONLY ASK IF 18 OR OLDER\***

33.  **Are you currently experiencing homelessness because you are fleeing domestic violence, dating violence sexual assault, or stalking?**
     ☐ Yes
     ☐ No
     ☐ Don't know
     ☐ Refused

**\*ONLY ASK IF 18 OR OLDER\***

34.  **Have you ever served in the United States Armed Forces (i.e. served in full-time capacity in the Army, Navy, Air Force, Marine Corps, or Coast Guard) or were you ever called in to active duty as a member of the National Guard or as a Reservist?**
     ☐ Yes\* (If yes, ask follow up question below)
     ☐ No
     ☐ Don't Know
     ☐ Refused

     **\*Have you ever received health care or benefits from a Veterans Administration medical center?** ☐ Yes ☐ No

Please remember to thank the person for their time. Use the notes field below to record any additional information that you may feel may be important to collect.

Notes:

If there are additional members in the household that are willing and able to be surveyed, complete the survey addendum.

# APPENDIX 4: SITE SURVEY

## 2019 San Mateo County One Day Homeless Count Instructions for Service Site Survey

### I.  Purpose of Service Site Survey

The information your agency is helping to collect via this survey is an important component of the One Day Homeless Count. These surveys help us ensure we have complete and accurate information. They provide needed additional data to complement the information collected from surveys during the One Day Count.

### II.  Instructions for Site Staff

- This survey will take place for three business days after the One Day Count, which occurs on Thursday, January 31st 2019. This survey will take place between Friday Feb 1st through Tuesday Feb 5th.

- Please ask all your clients that come to your facility those days if they would be willing to take this survey. **They do not need to be homeless clients to participate; all survey responses are welcome.**

- The Human Services Agency has provided an original of a one-page (two-sided) paper survey form in English and Spanish for you to copy & distribute to everyone served at your site on the listed dates.

- Please distribute forms to all clients and request that they complete and return the form before they leave, if they would like to participate. **The survey is optional; it is up to the client if he/she wants to participate or not.**

- Please keep completed surveys in a centralized location that is not accessible to clients.

- Explain that the survey is confidential. It does not ask for a full name. Initials and birth day/month are requested so we can be sure we do not have duplicate surveys, but those fields may be left blank if the client prefers not to answer. The information collected will be used to help the County plan services to address homeless and safety net services.

- While the survey is very brief and self-explanatory, some individuals may have questions. Please have a staff person available to respond to questions about the form as needed.

- Please return all forms to the Human Services Agency to Ruby Tomas at rtomas@smcgov.org (call Ruby at 650-802-6492 if any questions). If you have too many surveys to email, please mail to: Ruby Tomas, Human Services Agency, 1 Davis Dr., Belmont, CA 94002 and let her know that you are doing that. **Please return all surveys no later than Thursday February 7th, 2019.**

### III. Brief Survey Overview and Instructions

- The survey asks for the following types of information: where the person slept the night before, age, gender, race, and ethnicity.

  Instructions for completing the form are included in the document.

- Note that federal data categories separate race and ethnicity. Ethnicity is defined as whether the person identifies as Hispanic/Latino or non-Hispanic/Latino. Hispanic/Latino is not one of the answer choices under Race.

- Single adults who are staying alone (no other household members) only complete page one. Households of two or more should complete page 2.

- It is okay to mark unknown or unwilling or to skip any question.

### IV. Questions

If you have questions either before or during the survey, please contact: Ruby Tomas with the Human Services Agency at rtomas@smcgov.org or (650) 802-6492. Thank you for your assistance with collecting this important information, and for the services you provide to people in our community!

# San Mateo County Service Site Survey

Today's Date _____

Site Name _____

**Where did you sleep last night? (Please check only one)**
- ☐ House or apartment you rent or own
- ☐ Staying with friends/family
- ☐ Motel/hotel
- ☐ Emergency shelter
- ☐ Transitional housing
- ☐ Car or van
- ☐ RV
- ☐ Tent/Encampment
- ☐ Street or sidewalk
- ☐ Park
- ☐ Abandoned building
- ☐ Bus/train station, airport
- ☐ Under bridge/overpass
- ☐ Jail, hospital, or treatment program
- ☐ Other: _____

**Did other members of your household sleep in the same location as you last night?**
- ☐ Yes    Please turn the page over and complete the other side
- ☐ No    Please continue with the table below.

**How old are you?**
- ☐ Less than 18 years old
- ☐ 18 – 24 years old
- ☐ 25 years old or older
- ☐ Unwilling to answer

**What gender are you?**
- ☐ Male
- ☐ Female
- ☐ Transgender
- ☐ Unknown/Unwilling to answer

**Are you Hispanic/Latino?**
- ☐ Yes
- ☐ No
- ☐ Unknown/Unwilling to answer

**What Race(s) are you? (Check as many as apply)**
- ☐ White
- ☐ Black/African American
- ☐ Asian
- ☐ American Indian/Alaskan Native
- ☐ Native Hawaiian/Pacific Islander
- ☐ Other
- ☐ Unknown/Unwilling to answer

**What are the first 2 letters of your first name?** _____
- ☐ Unwilling to answer

**What are the first 2 letters of your last name?** _____
- ☐ Unwilling to answer

**What month were you born in?** _____
- ☐ Unwilling to answer

**What day were you born on?** _____
- ☐ Unwilling to answer

**How many total members of your household slept in the same location last night?** _____

Please complete the table below for YOURSELF AND FOR EACH HOUSEHOLD MEMBER. If you have more than 5 household members, ask staff for an additional sheet to staple to this page.

| | YOU (PERSON 1) | PERSON 2 | PERSON 3 | PERSON 4 | PERSON 5 |
|---|---|---|---|---|---|
| **AGE** | ☐ Less than 18 years old<br>☐ 18 – 24 years old<br>☐ 25 years old or older<br>☐ Unknown/Unwilling to answer | ☐ Less than 18 years old<br>☐ 18 – 24 years old<br>☐ 25 years old or older<br>☐ Unknown/Unwilling to answer | ☐ Less than 18 years old<br>☐ 18 – 24 years old<br>☐ 25 years old or older<br>☐ Unknown/Unwilling to answer | ☐ Less than 18 years old<br>☐ 18 – 24 years old<br>☐ 25 years old or older<br>☐ Unknown/Unwilling to answer | ☐ Less than 18 years old<br>☐ 18 – 24 years old<br>☐ 25 years old or older<br>☐ Unknown/Unwilling to answer |
| **GENDER** | ☐ Male<br>☐ Female<br>☐ Transgender<br>☐ Unknown/Unwilling to answer | ☐ Male<br>☐ Female<br>☐ Transgender<br>☐ Unknown/Unwilling to answer | ☐ Male<br>☐ Female<br>☐ Transgender<br>☐ Unknown/Unwilling to answer | ☐ Male<br>☐ Female<br>☐ Transgender<br>☐ Unknown/Unwilling to answer | ☐ Male<br>☐ Female<br>☐ Transgender<br>☐ Unknown/Unwilling to answer |
| **HISPANIC/LATINO** | ☐ Yes<br>☐ No<br>☐ Unknown/Unwilling to answer | ☐ Yes<br>☐ No<br>☐ Unknown/Unwilling to answer | ☐ Yes<br>☐ No<br>☐ Unknown/Unwilling to answer | ☐ Yes<br>☐ No<br>☐ Unknown/Unwilling to answer | ☐ Yes<br>☐ No<br>☐ Unknown/Unwilling to answer |
| **RACE(S)**<br>**(CHECK AS MANY AS APPLY)** | ☐ White<br>☐ Black/African American<br>☐ Asian<br>☐ Am Indian/Alaskan Native<br>☐ Native Hawaiian/PI<br>☐ Other<br>☐ Unknown/Unwilling to answer | ☐ White<br>☐ Black/African American<br>☐ Asian<br>☐ Am Indian/Alaskan Native<br>☐ Native Hawaiian/PI<br>☐ Other<br>☐ Unknown/Unwilling to answer | ☐ White<br>☐ Black/African American<br>☐ Asian<br>☐ Am Indian/Alaskan Native<br>☐ Native Hawaiian/PI<br>☐ Other<br>☐ Unknown/Unwilling to answer | ☐ White<br>☐ Black/African American<br>☐ Asian<br>☐ Am Indian/Alaskan Native<br>☐ Native Hawaiian/PI<br>☐ Other<br>☐ Unknown/Unwilling to answer | ☐ White<br>☐ Black/African American<br>☐ Asian<br>☐ Am Indian/Alaskan Native<br>☐ Native Hawaiian/PI<br>☐ Other<br>☐ Unknown/Unwilling to answer |

What are the first 2 letters of your first name? _____ _____ ☐ Unwilling to answer

What are the first 2 letters of your last name? _____ _____ ☐ Unwilling to answer

What month were you born in? _____ _____ ☐ Unwilling to answer

What day were you born on? _____ _____ ☐ Unwilling to answer

**COUNTY** OF **SAN MATEO**
HUMAN SERVICES AGENCY

HSA.SMCGOV.ORG