

Hon. Susan Etezadi
Presiding Juvenile
Court Judge, Superior
Court

Sup. David Canepa
Board of Supervisors,
District 5

Judith Holiber
Deputy County Counsel

Commissioners

Monroe Labouisse
Chair

Karin Huber-Levy
Vice Chair,
Administration &
Membership

Paul Bocanegra

Allen Bustos

Rebecca Flores

Wesley Liu

Ameya Nori

Sathvik Nori

Johanna Rasmussen

Susan Swope

Appollonia Uhila

Melissa Wilson



Juvenile Justice and Delinquency Prevention Commission
December 13, 2022
5:30pm – 7:00pm
Remote Access Only – Public participation instructions attached

AGENDA

Public comment will be accommodated under Item II for items not on the agenda. The Commission requests that members of the public, who wish to comment on items on the agenda, submit a request to the Chair prior to the start of the meeting so that they may be recognized at the appropriate time.

- I. Preliminary Business (5:30-5:45)**
 - a. Call to Order
 - b. Roll Call and Establish Quorum
 - c. Vote on Resolution to meet remotely, per AB 361
 - d. Agenda Review and Approval
 - e. Approval of Minutes from November 2022 Monthly Meeting

- II. Oral Communications (5:45-5:50)**

This item provides an opportunity for public comment on items not on the agenda (Time limit – two (2) minutes per person). There will be opportunity for public comment on agenda items as they are considered.

- III. Inspections Reports and Presentations (5:50-7:00)**
 - a. YSC (Rasmussen, Bocanegra, Nori)
 - b. Education (Rasmussen, Nori)
 - c. Summary of report recommendations for JJCC (Labouisse)

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JJDPC Meeting, December 13, 2022
Public Participation Instructions

Pursuant to the Shelter in Place Orders issued by the San Mateo County Health Officer and the Governor, and the CDC's social distancing guidelines which discourage large public gatherings, the Juvenile Justice and Delinquency Commission's meetings will be held remotely with public access available by videoconference.

Join Zoom Meeting

<https://us02web.zoom.us/j/81331841018?pwd=VW5RczE5Z2FIYIBDL1huY1VzcytEZz09>

We prefer that participants use a device with video and activate the camera vs. calling in only on audio. However, if you need to call in via phone only, see instructions below.

One tap mobile +16699006833,,81331841018#,,,,*140041#

Dial-in +1 669 900 6833
Meeting ID: 813 3184 1018
Passcode: 140041

Next Meeting: Tuesday, January 31, 2022, 5:15 – 7:15 p.m.
Location: To Be Announced

MEETINGS ARE ACCESSIBLE TO PEOPLE WITH DISABILITIES. INDIVIDUALS WHO NEED SPECIAL ASSISTANCE OR A DISABILITY-RELATED MODIFICATION OR ACCOMMODATION (INCLUDING AUXILIARY AIDS OR SERVICES) TO PARTICIPATE IN THIS MEETING, OR WHO HAVE A DISABILITY AND WISH TO REQUEST AN ALTERNATIVE FORMAT FOR THE AGENDA, MEETING NOTICE, AGENDA PACKET OR OTHER WRITINGS THAT MAY BE DISTRIBUTED AT THE MEETING, SHOULD CONTACT SECRETARY ADRIANA CASTANEDA AT (650) 312-8876 AT LEAST 72 HOURS BEFORE THE MEETING AS NOTIFICATION IN ADVANCE OF THE MEETING WILL ENABLE THE COUNTY TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING AND THE MATERIALS RELATED TO IT. ATTENDEES TO THIS MEETING ARE REMINDED THAT OTHER ATTENDEES MAY BE SENSITIVE TO VARIOUS CHEMICAL BASED PRODUCTS.

If you wish to speak to the Commission, please send an email to sanmateojdpc@gmail.com before the meeting. If you have anything that you wish distributed to the Commission and included in the official record, please attach it to the email.

RESOLUTION NO.

RESOLUTION FINDING THAT, AS A RESULT OF THE CONTINUING COVID-19 PANDEMIC STATE OF EMERGENCY DECLARED BY GOVERNOR NEWSOM, MEETING IN PERSON FOR MEETINGS OF THE JUVENILE JUSTICE & DELINQUENCY PREVENTION COMMISSION (JJDP) WOULD PRESENT IMMINENT RISKS TO THE HEALTH OR SAFETY OF ATTENDEES

WHEREAS, on March 4, 2020, the Governor proclaimed pursuant to his authority under the California Emergency Services Act, California Government Code section 8625, that a state of emergency exists with regard to a novel coronavirus (a disease now known as COVID-19); and

WHEREAS, on June 4, 2021, the Governor clarified that the “reopening” of California on June 15, 2021 did not include any change to the proclaimed state of emergency or the powers exercised thereunder, and as of the date of this Resolution, neither the Governor nor the Legislature have exercised their respective powers pursuant to California Government Code section 8629 to lift the state of emergency either by proclamation or by concurrent resolution in the state Legislature; and

WHEREAS, on March 17, 2020, Governor Newsom issued Executive Order N-29-20 that suspended the teleconferencing rules set forth in the California Open Meeting law, Government Code section 54950 et seq. (the “Brown Act”), provided certain requirements were met and followed; and

WHEREAS, on September 16, 2021, Governor Newsom signed AB 361 that provides that a legislative body subject to the Brown Act may continue to meet without fully complying with the teleconferencing rules in the Brown Act provided the legislative

body determines that meeting in person would present imminent risks to the health or safety of attendees, and further requires that certain findings be made by the legislative body every thirty (30) days; and,

WHEREAS, California Department of Public Health (“CDPH”) and the federal Centers for Disease Control and Prevention (“CDC”) caution that the Delta variant of COVID-19, currently the dominant strain of COVID-19 in the country, is more transmissible than prior variants of the virus, may cause more severe illness, and that even fully vaccinated individuals can spread the virus to others resulting in rapid and alarming rates of COVID-19 cases and hospitalizations (<https://www.cdc.gov/coronavirus/2019-ncov/variants/delta-variant.html>); and,

WHEREAS, the CDC has established a “Community Transmission” metric with 4 tiers designed to reflect a community’s COVID-19 case rate and percent positivity; and,

WHEREAS, the County of San Mateo currently has a Community Transmission metric of “substantial” which is the second most serious of the tiers; and,

WHEREAS, the JJDPC has an important governmental interest in protecting the health, safety and welfare of those who participate in its meetings; and,

WHEREAS, in the interest of public health and safety, as affected by the emergency caused by the spread of COVID-19, the JJDPC deems it necessary to find that meeting in person would present imminent risks to the health or safety of attendees, and thus intends to invoke the provisions of AB 361 related to teleconferencing;

NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that

1. The recitals set forth above are true and correct.
2. The JJDPC finds that meeting in person would present imminent risks to the health or safety of attendees.
3. Staff is directed to return no later than thirty (30) days after the adoption of this resolution with an item for the JJDPC to consider making the findings required by AB 361 in order to continue meeting under its provisions.
4. Staff is directed to take such other necessary or appropriate actions to implement the intent and purposes of this resolution.

* * * * *



COUNTY OF SAN MATEO

Juvenile Justice and Delinquency Prevention Commission

222 Paul Scannell Drive • San Mateo, CA 94402

Minutes of the Juvenile Justice & Delinquency Prevention Commission

November 28, 2022 | 5:15-7:20 pm

Remote Meeting

MINUTES

Commissioners Present: Monroe Labouisse, Chair; Karin Huber-Levy, Vice Chair Administration & Membership; Paul Bocanegra; Rebecca Flores; Wesley Liu; Ameya Nori; Sathvik Nori; Johanna Rasmussen; Susan Swope; Melissa Wilson.

Commissioners Absent: Allen Bustos; Appollonia “Dee” Uhila;

Additional Attendees:

Judge Chinhayi Cadet – Juvenile Court

Melanie Stauffer – SMC Probation

Jennifer Martinez – Juvenile & Family

Specialist, Redwood City PD

Miguel Garcia, OYCR

Ashley Dwarshuis – The Art of Yoga Project

Kate Hiester – FLY

Michelle Iracheta – Redwood City Pulse

Alex Parikh-Briggs – SMC Youth

Commission Liaison

Nadia Hahn – District Attorney’s Office

Aurora Pena – Behavioral Health & Recovery
Services

Susan Alvaro – Trustee, SMC Board of Education

Ligia Andrade Zúñiga– SMUHSD Board of Trustees,

Liaison- SMC Commission on Disabilities

Chelsea Bonini – Liaison- SMC Commission on

Disabilities; Trustee, SMC Board of Education

Rebecca Kieler – Community Member

Zahara Agarwal – Community Member

I. Administrative Business

- a. **Call to Order:** Chair Labouisse called the meeting to order at 5:15 p.m.
- b. **Roll Call and Establish Quorum:** A quorum was established at 5:16 p.m.
- c. **Action to Adopt Resolution:** Meeting Location Change - Brown Act Compliance (AB361). It was noted by the Chair that the Commission must return to in person meetings by March 2023, in accordance with state law. The Commission intends to meet in person in January 2023.

MOTION: Swope /SECOND: Huber-Levy

AYES (VOICE VOTE): All present

NOES: none ABSTAIN: none

MOTION PASSED.

- d. **Action to Set Agenda for November 28, 2022,** with amendment to permit the YSC Inspection Report to be withdrawn from this meeting and presented at a later meeting if there are time constraints at this meeting, and also to move the YSC Inspection presentation to the end of section V. on the agenda:

MOTION: Rasmussen/SECOND: Swope

AYES (ROLL CALL VOTE): All present

NOES: none ABSTAIN: none

MOTION PASSED.

- e. **Action for Approval of October 2022 Minutes:** Chair Labouisse invited a motion to adopt the October 2022 minutes as circulated prior to this meeting.

MOTION: Swope /SECOND: Huber-Levy

AYES (VOICE VOTE): All present



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NOES: none ABSTAIN: none
MOTION PASSED.

II. Oral Communications (Public Comment): Miguel Garcia, representing the Office of Youth and Community Restoration (OYCR) thanked the Commission for the invitation to join this meeting and noted his appreciation for the dialogue provided at these meetings. Chair Labouisse welcomed Nadia Hahn, representing the District Attorney’s Office going forward at JJDPc meetings.

III. Commission Administrative Business:

a. Election of Commission Officers for 2023 (Wilson): Commissioner Wilson presented the list of officers who accepted nominations for each office:

- i. Chair -** Monroe Labouisse
- ii. Vice-Chair Membership –** Karin Huber-Levy
- iii. Vice-Chair Administration –** Ameya Nori & Wesley Lui (Co-Chairs)

Commissioner Wilson introduced a motion to elect the nominated Commissioners as officers per the nominating committee’s recommendations noted above:

MOTION: Wilson
AYES (VOICE VOTE): All present
NOES: none ABSTAIN: none
MOTION PASSED.

b. Membership Updates (Labouisse): Chair Labouisse congratulated Commissioner Sathvik Nori on his election to the Sequoia Union High School Board of Trustees. Commissioner Nori confirmed that he will also be continuing with his Commission work. Commissioner Flores has requested a one year leave of absence, commencing January 1, 2023, as she is expecting her first child. All Commissioners congratulated Commissioner Flores and wished her well.

Chair Labouisse introduced a motion to approve a leave of absence for Commissioner Flores, on the condition that there continues to be an open position on the Commission during such time:

MOTION: Swope /SECOND: Wilson
AYES (VOICE VOTE): All present
NOES: none ABSTAIN: none
MOTION PASSED.

IV. Follow-ups to Previous Meeting Business:

a. SamTrans Letter (Swope): As discussed in the October meeting, SamTrans suspension of bus service to Juvenile Court and Youth Services Center is an equity issue that must be addressed. Commissioner Swope prepared a letter (circulated in the agenda packet), with support from Commissioners Rasmussen and Wilson, to be sent to the Board of Directors of SamTrans and the SMC Board of Supervisors (with a copy to the SMC Board of Education), to be signed by Chair Labouisse on behalf of the Commission, requesting that public transit service to Juvenile Court and the Youth Services Center, be restored as soon as possible:

MOTION: Labouisse /SECOND: Swope
AYES (VOICE VOTE): All present
NOES: none ABSTAIN: none
MOTION PASSED.



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- b. Juvenile Justice Fee Relief (Labouisse):** Further to the discussion at the Commission offsite in August, Chair Labouisse met with SMC Revenue Services and their legal counsel to confirm that there is no ongoing negative impact on SMC families arising out of any debts incurred through fees charged in the juvenile justice system prior to the relief enacted by law to prohibit such fees from being charged. It was conclusively confirmed that there are no further such debts tracked in the SMC system and also no lingering secondary impacts (ie. on personal credit reports).

Oral Communications (Public Comment): Susan Alvaro, County Board of Education trustee, made comment regarding the SamTrans bus service to YSC letter: to please copy the County Board of Education on the letter being sent to SamTrans by the JJDPC as the Board will seek to present this matter for discussion at their upcoming meeting (12/14/2022). She believes that a majority of the Board would support sending a further letter to SamTrans requesting the reinstatement of bus service to the YSC route; Gateway students and other youth and their families who need to attend court appearances most definitely require this service.

- c. Juvenile Justice Coordinating Council Update (Labouisse):** noted that state funding grants provided primarily to Probation to support juvenile delinquency programs and services in SMC (approximately \$2.5M) are available for community based organizations to apply for by RFP process, which process is set out on the Probation website.

V. Inspection Reports and Presentations:

- a. Canyon Oaks Youth Center (Huber-Levy, Wilson):** The report on the annual inspection of the COYC was presented to the meeting; a copy of the inspection report was attached to the meeting's publicly available agenda, and the presentation slides summarizing JJDPC comments and recommendations, as well as a copy of the responses to recommendations from COYC staff, are attached to these minutes.

Chair Labouisse invited a motion to approve the COYC annual inspection report as written by the COYC inspection team and attached in the agenda packet:

MOTION: Wilson
AYES (VOICE VOTE): All present
NOES: none ABSTAIN: none
MOTION PASSED.

- b. Camp Kemp (Labouisse, Flores):** The report on the annual inspection of Camp Kemp was presented to the meeting; a copy of the inspection report was attached to the meeting's publicly available agenda. Commissioner Rasmussen asked for the report to be amended to include a recommendation to change the name of the 'Girls Empowerment Program' to 'Youth Empowerment Program', to reflect County standards on gender language.

Chair Labouisse invited a motion to approve the Camp Kemp annual inspection report, amended as referred to above, but otherwise as written by the Camp Kemp inspection team and attached in the agenda packet:

MOTION: Rasmussen/SECONDED: Wilson
AYES (VOICE VOTE): All present
NOES: none ABSTAIN: none
MOTION PASSED.



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Oral Communications (Public Comment): Michelle Iracheta (Redwood City Pulse) inquired as to whether the JJDC has requested and received any budget information as part of the inspection process to assess the cost of the programs and services provided. Chair Labouisse noted that this information was not received this year as part of the inspection process.

VI. Partner Updates: Agenda item VI was not covered in the meeting due to time, and in lieu of verbal updates from partners, written updates from Ron Rayes (Private Defender), Melanie Stauffer (Probation) and John Fong (CFS) are attached to these minutes

Recognizing the time, Chair Labouisse invited a motion to extend the meeting by 5 minutes in order to set up a further meeting at which the remaining 2022 inspection reports may be presented for approval by the Commission.

MOTION: Labouisse /SECOND: Swope
AYES (VOICE VOTE): All present
NOES: none
ABSTAIN: none
MOTION PASSED.

It was agreed that Commissioners would communicate offline to coordinate setting a date and time for a further Commission meeting in the first two weeks of December 2022 in order to present and approve the YSC and Education inspection reports, with requisite public notice of the agenda for such meeting.

Meeting adjourned at 7:20 pm.

Next Meeting: Tuesday, December 13, 2022

Juvenile Justice & Delinquency Prevention Commission

San Mateo County

- ▶ Canyon Oaks
Youth Center

COYC – a Short Term Residential Treatment Facility (STRTP)

- Located at 400 Edmonds Rd, Redwood City – near Edgewood Park hiking trails
- Opened in 2003 as Level 14 Group Home, received permanent STRTP license in 2019
- 12 bed capacity, serving youth ages 12-18, with serious mental and emotional needs – alternative to psychiatric hospitalization for youth in crisis

Canyon Oaks Youth Center

- Operated by BHRS –work with service providers within BHRS
- Referrals: Children & Family Services, Juvenile Probation, Court, and local Special Education Departments
- Placement: Youth certified by County Interagency Placement Review Committee as requiring intensive mental health services at a residential treatment program
- Program Objective: help youth reduce symptoms, gain stability, transition back to least restrictive setting – youth typically stay one year

2022 Inspection Comments

- Visited twice in person – interviewed residents and staff; ate lunch with residents
- COYC is well run and well resourced; 7 youth in residence:
 - 38 staff: two full time therapists; plus occupational therapist, art therapist and have hired co-occurring AOC therapist (on sabbatical until 6/23); 17 full time residential counselors, 12-13 relief counselors
 - Psychiatrist visits COYC two times/week; available by telephone 24/7
 - Facilities are bright and modern and generally well-maintained; menus are healthy and varied, although kids would like more input

Comments and Recommendations:

- BHRS Grievance/Problem Resolution Process – youth perception of staff retaliation
- Repairs and replacement of equipment – delays in procurement
- Food – residents would appreciate more input into menu options
- Access to youth – JJJDPC may interview only court dependent youth and wards of court (WIC 300 & 600) at COYC in future

Responses from COYC

- Grievance Process issues:
 - Appreciate that youth acted on their rights to report their feelings of discomfort – always open to feedback from them
 - continue to assess if changes need to be made – updating process protocols
 - Further specific trainings for staff from Office of Family & Consumer Affairs in December 2022 – will address grievance process, non-retaliation and appeal review
 - Have reviewed specific relevant points with staff

Responses from COYC

- Procurement issues being addressed
- Food/Menus – dietician at COYC for 8 hours every 2 weeks:
 - Monthly nutrition assessments for each client
 - Assess each client for food preferences

Juvenile Justice and Delinquency Prevention Commission (JJDC) Inspection of Canyon Oaks Youth Center

Responses to JJDC Concerns

November 23, 2022

#1 BHRS Grievance/Problem Resolution Process

We remind Canyon Oaks staff to address youth with professionalism, integrity, and respect. Any clinical implications related to any grievances are discussed with the youth's therapist, including talking about their feelings of discomfort, feelings about their safety and overall seeking help when experiencing an interaction that is disrespectful. We also follow all directives by other entities involved when a youth files a grievance.

We are diligently looking at our grievance process and the impact it may have on clients. We are updating the grievance process protocols and looking at such matters of reintegration, clinical implications, and overall processes. The grievance process highlights that clients will not be discriminated against in any way for expressing a problem or filing a grievance. In December 2022, Canyon Oaks staff will continue with more specific trainings from the Office of Family and Consumer Affairs (OFCA). It will address the grievance process, non-retaliation, & the appeal/grievance review. Finally, additional points reviewed with staff include the following:

- Filing grievances is a legal consumer right and BHRS's contractual obligation. There will be no retaliation of any type against clients for filing grievances.
- Grievances are not clinical occurrences and therefore will not be documented in clinical records. The words "grievance", "investigation", "complaint", etc. should not appear in the client's clinical records.
- BHRS is mandated to resolve grievances promptly and within deadlines imposed by the State. Your regular, written updates documenting the investigation's progress are expected and necessary to demonstrate no idle time.
- Ideally, at the conclusion of this grievance the client/provider relationship should be restored, and the client will have a renewed sense of trust in the BHRS system.

We appreciate that the youth at Canyon Oaks acted on their rights as clients to report their feelings of discomfort with one of their providers. We strive to attend to the needs and experiences of our clients at Canyon Oaks, and to always be open to important feedback from them. In turn, we continually look to our policies and procedures to determine if changes need to be made to better serve our clients. It is essential that we provide quality care and services to the youth at Canyon Oaks, and we thank JJDC for sharing your concerns.

#2 Procurement

- 1) Technology: requests for new computers need to be made through the county ISD procurement system. Staff should reach out to Andrei Ostrea for help.
- 2) A new system including an electronic "white" board has been approved.
- 3) We are awaiting the results of an assessment by DPW concerning installing a different type of washer/dryer. We should get the recommendations soon. This recommendation will include information regarding the needed upgrading of the electrical required for heavier-duty washer/dryers.
- 4) DPW has declined our request to be able to hire a handy man for COYC due to a variety of factors. Janet Gard, Deputy Director of Administration and Finance is asking one more time.
- 5) Henry Voong, management analyst, is the person staff should go to with most requests. He is the designated BHRS staff managing facilities issues. He apprises the Deputy Director of Finance & Administration of large project and/or monetary requests.

The most significant projects/request can come directly to the Deputy Director of Administration and Finance.

#3 Food

The MOU between the San Mateo Medical Center (SMMC) and BHRS addresses how meals are to be provided to Canyon Oaks Youth Center (COYC) youth. Some of the goals and objectives are:

Goal: To provide healthy and nutritious meals to residents and staff at the COYC.

Objective: SMMC Department of Food and Nutrition will provide COYC up to 16,000 meals annually, the costs of which are to be paid by BHRS. III. Compliance with Safety Standards All food will be prepared in adherence with FDA guidelines. All foodservice and Canyon Oaks staff will abide by FDA food safety standards while in the food production area and during meal service. This includes proper hand hygiene, cleaning the kitchen after each use, labeling, and dating of all food items, wearing hairnets/beard-nets or hair covering while in kitchen and never storing personal food items in refrigerators or designated patient meal storage areas

One clinical dietician is assigned by SMMC to COYC. The clinical dietitian is at COYC 8 hours every 2 weeks. The dietitian duties include:

- Create the monthly menu for the clients
- Conduct monthly nutrition assessments for each client
- Assess each client for food preferences
- Conduct bi-monthly kitchen audits
- Oversee the kitchen to ensure Title 22 requirements are being followed
- Maintain current policies and procedures for the kitchen to prepare for kitchen inspections

Other Notes:

Access to Youth

As noted, moving forward, JJDPC Commissioners will be permitted to interview only wards of the court/court-dependent youth at COYC.

To: Monroe Labouisse, Juvenile Justice Delinquency Prevention Commission

From: Private Defender Program Juvenile Office

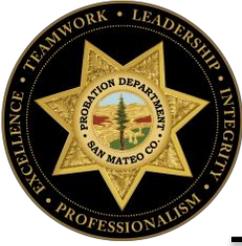
Date 11/29/2022

Dear Monroe,

In the past four weeks the assignment we made assignments involved 707(b) offenses, school fights and possession of weapons. We are still seeing a high number of cases involving weapon possession. We processed 5 record sealing petitions, and we received 52 calls on the SB 203 (Miranda) hotline for attorney-consultation.

Best,

Ron



PROBATION DEPARTMENT COUNTY OF SAN MATEO

October 2022 Stats for JJDPC Meeting- November 29, 2022

Youth who are being assessed for diversion services and going through the court process- 179

Youth who are on court-ordered supervision (Informal & Formal)- 118

Total- 297

New cases referred to the department and assigned for diversion:

Assessments with a BHRS Clinician- 5

Juvenile Mediation- 1

Victim Impact Awareness Program-1

Petty Theft Program- 1

John T Keene
Chief Probation Officer

Bonnie MacAskill
Assistant Chief Probation Officer

Christopher Abalos
Deputy Chief Probation Officer
Juvenile Services and Institutions
Divisions

222 Paul Scannell Drive
San Mateo, CA 94402
650-312-8816
650-312-5349
<http://probation.smcgov.org>

Referrals to District Attorney's Office and five most common referred offenses:

41 Cases-

Misdemeanor, Battery

Felony, First Degree Burglary

Felony, Conspiracy to Commit Crime

Felony, Assault Likely To Produce Great Bodily Injury

Misdemeanor, Driving While Under Influence

Youth on 90-day/6-month diversion contract:

90-day- 1

6-month- 1

Supervision Cases:

Youth with gang orders- 6

Youth in placement- 0

Youth on AB12- (Extended Foster Care Services)- 4

Youth on EMP- 23 (As of 11/23/22)

Youth served broken down by Race & Gender:

Race-

Hispanic, Latino or Spanish origin- 61%

White- 12%

Black or African American- 10%
Other race, ethnicity or origin- 6%
Native Hawaiiin or Pacific Islander- 5%
Asian- 4%
Unknown- 2%

Gender-
Male- 242
Female- 64

Number of Deputy Probation Officers in Juvenile Division:
16

Monthly Report for Juvenile Justice and Delinquency Prevention Commission
Report Period: 11/1/2022 To 11/1/2022

1. Placement County, Minors and Nonminors by Race/Ethnicity

In County	Minor		Non-minors		Sum	Percentage
	Count	Percentage	Count	Percentage		
Asian/Pacific Islander	8	11.8%	1	7.7%	9	11.1%
Black	9	13.2%	1	7.7%	10	12.3%
Latino	35	51.5%	8	61.5%	43	53.1%
Missing	2	2.9%			2	2.5%
Native American	1	1.5%			1	1.2%
White	13	19.1%	3	23.1%	16	19.8%
In County Total	68	100.0%	13	100.0%	81	100.0%
In County Rate		68.7%		36.1%		

Out-of-county	Minor		Non-minors		Sum	Percentage
	Count	Percentage	Count	Percentage		
Asian/Pacific Islander	3	9.7%	3	13.0%	6	11.1%
Black	3	9.7%	5	21.7%	8	14.8%
Latino	21	67.7%	12	52.2%	33	61.1%
Missing						
Native American						
White	4	12.9%	3	13.0%	7	13.0%
Out of County Total	31	100%	23	100.0%	54	100.0%
Out of County Rate		31.3%		63.9%		

2. Bay Area Counties, Minors and Nonminors

County Type	Minor		Non-minors		Sum	Percentage
	Count	Percentage	Count	Percentage		
Bay Area Counties*	85	85.9%	30	83.3%	115	85.2%
Other Counties	14	14.1%	6	16.7%	20	14.8%
Out of County Total	99	100.0%	36	100.0%	135	100.0%

* Bay Area Counties include Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Solano and Sonoma

3. Relative/Non-Relative Extended Family Member (NREFM) Placements*

In County	Relative NREFM		Non-relative		Sum	Percentage
	Count	Percentage	Count	Percentage		
Asian/Pacific Islander	2	7.1%	4	13.8%	6	10.5%
Black	1	3.6%	4	13.8%	5	8.8%
Latino	19	67.9%	12	41.4%	31	54.4%
Missing			2	6.9%	2	3.5%
Native American	1	3.6%			1	1.8%
White	5	17.9%	7	24.1%	12	21.1%
In County Total	28	100.0%	29	100.0%	57	100.0%
In County Rate		75.7%		52.7%		

Out-of-county	Relative NREFM		Non-relative		Sum	Percentage
	Count	Percentage	Count	Percentage		
Asian/Pacific Islander	1	11.1%	2	7.7%	3	8.6%
Black			5	19.2%	5	14.3%
Latino	7	77.8%	18	69.2%	25	71.4%
Missing						
Native American						
White	1	11.1%	1	3.8%	2	5.7%
Out of County Total	9	100.0%	26	100.0%	35	100.0%
Out of County Rate		24.3%		47.3%		

* Excludes Youth in Supervised Independent Living Program (Caregiver type is Self) and Placement Home Types of Guardian Home.

4. Youth in Short-Term Residential Therapeutic Program (STRTP) by Race and Ethnicity

Ethnicity/Race	Count of Clients In Foster Care	Percentage
Asian/Pacific Islander	1	20.0%
Latino	2	40.0%
White	2	40.0%
Grand Total	5	100.0%

5. Youth in 241.1 Status by Race and Ethnicity

Ethnicity/Race	Count (241.1)	Percentage
Asian/Pacific Islander	1	11.1%
Black	3	33.3%
Latino	4	44.4%
White	1	11.1%
Grand Total	9	100.0%



**JUVENILE JUSTICE COMMISSION ANNUAL INSPECTION
JUVENILE HALLS AND CAMPS
Calendar Year: 2021-2022**

FACILITY NAME: Hillcrest-San Mateo County Youth Services Center
FACILITY TYPE: Juvenile Hall
FACILITY CAPACITY: Maximum 180 youth

FACILITY ADDRESS: 222 Paul Scannell Drive
FACILITY PHONE NUMBER: 650-312-5200

FACILITY MANAGER: Jehan Clark, Superintendent.
PROBATION STAFF: I. Bustos –Compliance Officer
CORRECTIONAL HEALTH: Nursing Staff
BEHAVIORAL HEALTH & RECOVERY SERVICES: Aurora Peña–Clinician Supervisor and Regina Moreno–Clinical Services Manager, Youth Division

COMMISSION INSPECTORS: Rasmussen, Bocanegra, & Nori
PRESIDING JUDGE: The Honorable Susan Etezadi

INSPECTION DATES: 09/23/2022, 09/30/2022, & 10/06/2022
CORRECTIONAL HEALTH & BHRS INTERVIEWS: 08/30/2022 & 09/23/22
PREVIOUS INSPECTION DATE: August 24, 2021

EXECUTIVE SUMMARY

The Juvenile Hall staff has done an exceptional job limiting the risks, exposure, and spread of the COVID-19 virus. The number of confirmed cases has been minimal. Every staff member played a part in protecting our youth from the virus. The Commission wishes to express our gratitude and appreciation for their efforts, personal sacrifices, and professionalism demonstrated throughout the pandemic.

The Youth Services Center first opened in December 2006. The facility is now 16+ years old and has begun to show considerable signs of wear and age. Particularly in the most utilized areas of the facility– the Administration/Admissions building and Forrest 3 & Pine 4 housing units. More than half of the facility is not being utilized. The facility currently employs 80 people. There are 54 vacant positions at this facility,

The inspection team spent a total of 10 hours, spread over three different dates, inspecting Hillcrest Juvenile Hall. The facility’s population ranged between 16-23 youths during our visits. The team spent an additional 1.5 hours interviewing parents/guardians whose children are/were incarcerated at the facility.



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The inspection team interviewed:

- 7 Youths
- 4 Members of the Probation Team
- 2 Members of the BHRS Team
- Correctional Health Nursing Staff
- 3 Parents

Demographics and Data

- Bookings: There were 192 bookings into our Juvenile Hall during this inspection period.
- Releases: there were 187 released during this inspection period.
- Population: The average daily population during this inspection period was: 17 Males and 1 Female
- Out of County Youth: The total number of out-of-county youth booked into the Juvenile Hall during this inspection period was 45 or 18.23% of the population.
- Length of Stay: The average length of stay was 30 days. The median length of stay was 4 days.
- Age: The average age was 17 years old.
- Youth City of Residence: The majority of youth live in Redwood City. San Mateo follows second. East Palo Alto and San Bruno tied for third.
- Race: 99% of the youths detained during this inspection period were children of color.

Correctional Health

The Correctional Health team continues to do extraordinary work at the Youth Services Center. In addition to providing ongoing care to youth, they manage the facility's COVID-19 vaccination and testing program for both youth and staff. The pandemic has highlighted the urgent need for an electronic medical records system.

Behavioral Health & Recovery Services – BHRS

The Behavioral Health & Recovery Services team does an extraordinary job seeking innovative ways to provide youth with trauma-informed mental health services and therapeutic tools.

Substance Abuse Treatment

There are no Substance Abuse programs or treatment available at this facility.

Vocational Programming

There are no vocational programs currently available at this facility.



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COMMENDATIONS

The Commission would like to personally acknowledge Officers Owens, Acio, Whitley, Gonzales, and ISM Galera for consistently going above and beyond in their efforts to build and maintain positive relationships with our youth, serve as positive role models and mentors and for assisting them in achieving their therapeutic goals. We are grateful for their dedicated service.

RECOMMENDATIONS

COVID-19

- Quarantine: The commission requests Behavioral Health & Recovery Services–BHRS check in with youth twice daily during this detention phase.
- Probation staff provide these youth with items such as books, reading materials, words search, sudoku, color books, and crayons to youth in their cells during quarantine. It is critical that youth have something to do during the 23.5 hours of daily locked confinement. Funding for these items should be obtained through the “Re-Imagine Juvenile Hall” project.

Documentation

- The Probation Department place a copy of the JJDPC annual facility and educational inspection reports on each housing unit, so youths have access to and the opportunity to read them.

Policies- Procedures

- Electronic Monitoring: Out of County Youth- Explore opportunities to enter into a reciprocal contract agreement for EMP services with our four surrounding counties: San Francisco, Santa Clara, Alameda, and Contra Costa. This will allow youth whose families cannot afford to pay the EMP fees to be released from our Juvenile Hall. The average EMP costs for an out-of-county-youth range between \$50-100 per day.
- The Probation Department provide copies of their Annual Report and Block Grant Application(s) to the commission upon completion/submission each year.
- Court Orders: Electronic Records - Streamlining the data entry process for court orders will ensure staff has immediate access to vital updated information for every youth.
- Provide parents/guardians with the name and contact information for their children’s probation officer at the time of admission



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- Changes to the Point/Level Reward System: The Commission recommends starting all youth at the top level when they arrive at the facility. This would give youth the incentive to maintain their level vs. the frustration associated with earning the level, which can sometimes take a few weeks. The early days in therapeutic detention are critical for youth, particularly for those who have experienced significant childhood trauma..
- Zoom Visiting: The commission recommends Zoom visiting be allowed to be continued indefinitely.

Appearance of Youth/Personal Hygiene

Proper Care and Maintenance of Ethnic Skin and Hair: 99% of the youth detained at this facility during this inspection period were children of color. To ensure youth have the hygiene products necessary to care for their skin and hair we recommend the following:

- Discontinuing the use of ALL hygiene products that are contrary to the care and maintenance of ethnic hair and skin.
- Excluding ALL hygiene products from the facility's current behaviorally based punishment/reward level 2 step system. The commission does not believe a youth's ability to access and use the proper hygiene products should be dependent on their behavior.
- Updating policies and practices to ensure access to the proper hygiene products are no longer classified as a medical exception or viewed by staff as a luxury or reward.

Youth Interviews

School to Prison Pipeline: Almost all the youths we spoke with stated their involvement with the criminal juvenile justice system originated at school. Specifically, the Redwood City Elementary & Sequoia Union High School Districts.

- Collaborate with school districts, school boards, and school administrators to help identify and address issues such as bullying that start in elementary school and reexamining policies and practices that are currently contributing to the school to prison pipeline in San Mateo County.

Parent Interviews:

- Probation join efforts to restore Sam Tans bus service to the Youth Services and Camp Kemp facilities.
- Provide parents with the name and contact information for their child's Probation Officer at the time of admission.
- Provide parents with a copy of their child's court report and court-ordered evaluations.
- Provide parents copies of their child's COVID-19 immunization card and medical records upon release.



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Correctional Health

- Create an Electronic Medical Records System.
- Ensure every youth can receive a non-urgent eye exam within 14 days from the date of their request.
- Secure an optical services provider capable of producing eyeglasses and dispensing optical goods within 30 days of receiving a prescription.
- Increasing Dental Services at the facility to two days per month as soon as possible.
- Contract with an on-call emergency dentist in the next 30 days who can respond to dental emergencies within 4 hours. A dental emergency should include but is not limited to: pain, infection, lost or broken teeth, and any other condition(s) deemed urgent by the Correctional Health or Probation staff.

Behavioral Health

- Dedicated Mental Health Space/Therapeutic Counseling Room(s): The Commission recognizes the immediate need for a dedicated mental health space within the facility. We urge the Probation Department to identify a space where trauma-informed counseling rooms can be therapeutically designed, equipped, and utilized by BHRS staff and clinicians to provide services to youth.
- Additional Staff Training : Provide staff with additional training in the areas of Adverse Childhood Experiences–ACE’s assessments, Mental Health, and Trauma and Abuse.

Staff Interviews & Staffing:

- Hiring: Immediately fill at least 6 of the 54 currently vacant positions to ensure the therapeutic needs of youth, specifically in the Secure Track Program, are consistently met.
- Weekly Shift Schedules: Return to pre-COVID-19 weekly work schedule of 4 ten hour days.
 - Improve internal and external communication. i.e., staff, BHRS, and service providers.
 - Improve the quality of youth case management services
 - Meet the daily operational needs of the facility.
 - Increase employee morale.
- Drinking Water: The water fountains on the housing units are turned off due to COVID-19. Placing a water cooler in the back office of each housing unit will ensure staff and youth have access to fresh drinking water.
- Provide an electronic copy of the JJDPC annual inspection reports to all YSC/Camp Kemp staff. This will provide staff with a better understanding the role and work of the commission and an opportunity to be recognized for their work.

Intake and Admissions



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- Adverse Childhood Experiences–ACE’s Assessments: Formally add the Adverse Childhood Experiences –ACE’s assessment to the facility’s intake and admissions protocols.
- Assess every child entering the facility for Adverse Childhood Experiences–ACE’s.
- Admissions Shower: Adjust the water temperature to allow for hot water.

Programming and Services

- Implement the 9 Core Treatment Program Recommendations approved by the Commission.
- Increasing the amount of Large Muscle Activity–LMA whenever possible.
- Changing dinner time to 5:00 pm to help alleviate nighttime hunger at bedtime.
- Restore Cable Service and/or start subscriptions with Netflix and Disney Plus.

Locked Confinement

The commission recommends reducing the amount of time all youths spend in locked confinement.

- Reduce sensory deprivation in cells by providing all youth with books, puzzles, and Chromebook (schoolwork), inside of the cells regardless of behavioral status or level. This is especially crucial for youth who spend 23.5 hours a day in their cells during their intake and quarantine phase.
- Increase programming and activities on weekends to reduce the amount of time youths are locked inside of their cells on weekends.
- Sensory deprivation during mandatory locked confinement time should not be imposed or tied to any punishment or reward system, or behavioral modification program

Meals and Nutrition

The new food services program has caused a considerable amount of distress among the youth. The number of complaints, grievances, medical visits, and staff time spent on this issue over the past two years has been significant. The commission’s previous recommendations on the food services program remain unchanged and are as follows:

- The Probation Department ends their food services contract with the San Mateo County Sheriff’s Department as soon as possible. Renewing this contract is not in the best interest of youth at both the Hillcrest and Camp Kemp facilities, and is adamantly opposed by commission.
- Probation resumes their in-house food service program that prepared meals at the facility.

Culturally and Linguistically Appropriate

- Provide information, paperwork, and contracts to families in English and Spanish.

Technology



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The commission remains committed to helping Probation create a robust technology program for youth at our Juvenile Hall and Camp Kemp facilities. Giving youths the opportunity to utilize and gain proficiency in the latest technology is a key component in their successful reentry into the community and long term success.

Exterior of Facility

- Add two picnic tables to the outdoor recreation space. Funding for the picnic tables should be made available through the Re-Imaging Juvenile Hall” project. The picnic tables will provide a multitude of new ways to utilize the space i.e., meals, projects and provide much needed outdoor seating.
- Replace the netting in the basketball hoops and soccer goal.
- The soccer goal is rusted and in need of sanding and repainting.

Housing Unit: Living Areas

- Carpets: Youth eat meals in the housing units. The change in food services has contributed to extensive food staining of the carpets. The carpets on the Forrest 3, the facility’s Intake Unit are damaged beyond repair and require replacement. The remaining carpets on the Forrest 3 and Pine 4 housing units need to be professionally cleaned as soon as possible.
- Adjust the water temperature on the Forrest 3 housing unit to allow for hot water.

Individual Cells

Secure Track youth can now be detained at this facility until they are 25 years old.

- Storage Units: Install individual storage units in each cell using funds from the “Re-Imaging Juvenile Hall” project. Providing individual personal storage units will be especially critical for our long-term and Secure Track youth.
- Electrical Outlets: Explore options for installing electrical outlets in the cells on the Pine-4 housing unit as part of the “Re-Imagine Juvenile Hall” project. Electrical outlets would allow Secure Track youth to use electric razors, charge Chromebooks/technology, and assist in creating the “home like” environment the project is seeking to achieve at this facility

The commission requests the Probation Department provide an action plan addressing each of the above recommendations within 45 days of receipt of this report.

RECOMMENDATIONS FROM PREVIOUS INSPECTION



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REVIEWED	YES	NO	N/A	COMMENTS
Implemented	X	<input type="checkbox"/>	<input type="checkbox"/>	<ul style="list-style-type: none"> ● Pillows: All youth at this facility now receive pillows. ● Cups: Youths are now allowed to have a paper cup inside their cell to use to drink from their sinks when locked in their cells. ● Institutional Forms: Forms now include the proper pronouns and self-identifying gender information. ● Mattresses: Youth are now allowed to “double-up” mattresses to help alleviate back pain and insomnia. ● Reduce Sensory Deprivation in Cells: Youths are now allowed to hang personal photographs and artwork (i.e., paper drawings, origami) in their cells. While there was some staff confusion and outdated signage on the intake unit regarding what is allowed on cell walls, most staff members were aware of the new policy.
Pending Implementation	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>Technology: Donations Received</p> <ul style="list-style-type: none"> ● 7 MP3 Players with charging stations for Secure Track or long-term youth. MP3 are expected to be implemented in November/December 2022. ● 20 Kindles for use on the Pine 4 and Forrest 3 housing units. Supervisor Canepea and the County’s IT Department are working to find a solution for implementation. ● Books & Media: Utilize SMC Libraries System. Resources.: The Redwood City Library has committed to starting a literacy pilot program at this facility once the technology is in place. ● Arts Commission: Explore program options and procure artwork. Probation, The Art commission, and JJDPC have formed a partnership to apply for a grant that will provide the funding needed to expand art programs at this facility.
No Action	X	<input type="checkbox"/>	<input type="checkbox"/>	<ul style="list-style-type: none"> ● Food Services: End the facility's Food Services Contract with SMC County Jail: ● *Mental Health Therapy Room



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				<p>Create a therapeutically designed therapy room that is explicitly designated for the youth to receive mental health services from BHRS.</p> <ul style="list-style-type: none"> • Implement a Vocational Program(s). • Implement a Substance Abuse Program. • Hygiene: Soap and Shampoo: Change brands to alleviate skin and/or scalp medical complaints. • Discontinue use of the standard issue athletic shoe and procure a new one.
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Comments	<p>*During the final day of this inspection, staff brought our attention to an office on in the Pine-4 housing unit that was being cleared out for use as a temporarily mental health space until a more therapeutically appropriate room is created. The Pine 4 housing unit typically houses youth with more extensive long term therapeutic needs. Ms. Galera’s extraordinary efforts to make locate a space that is more amenable for youth to receive mental health services is commendable and appreciated.</p>
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FACILITY DATA AND STATISTICS				
REVIEWED	YES	NO	N/A	COMMENTS
Admissions Since Last Inspection	X	<input type="checkbox"/>	<input type="checkbox"/>	The facility reported 192 bookings during this inspection period. 187 of the youths were released from the facility.
Average Daily Population	X	<input type="checkbox"/>	<input type="checkbox"/>	17 Males and 1 Female
Average Length of Stay	X	<input type="checkbox"/>	<input type="checkbox"/>	30 Days was the average length of stay at this facility. The median length of stay was 4 days.
Out of County Youth	X	<input type="checkbox"/>	<input type="checkbox"/>	The number of out-of-county youths was 45 or 18. 23% of the total number of youth booked into the Juvenile Hall.
City of Residence	X	<input type="checkbox"/>	<input type="checkbox"/>	The majority of the youth reside in Redwood City. San Mateo is sccond. East Palo Alto and San Bruno tie for 3rd.
Race	X	<input type="checkbox"/>	<input type="checkbox"/>	



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				<table border="1"> <thead> <tr> <th>Race</th> <th>Annual Average</th> </tr> </thead> <tbody> <tr> <td>Hispanic</td> <td>74%</td> </tr> <tr> <td>Black</td> <td>15%</td> </tr> <tr> <td>Asian Pacific Islander</td> <td>5%</td> </tr> <tr> <td>Native American</td> <td>3%</td> </tr> <tr> <td>White</td> <td>1%</td> </tr> <tr> <td>Other</td> <td>1%</td> </tr> </tbody> </table> <p>*See attachments for detailed monthly graphs.</p>	Race	Annual Average	Hispanic	74%	Black	15%	Asian Pacific Islander	5%	Native American	3%	White	1%	Other	1%
Race	Annual Average																	
Hispanic	74%																	
Black	15%																	
Asian Pacific Islander	5%																	
Native American	3%																	
White	1%																	
Other	1%																	
Age	X	<input type="checkbox"/>	<input type="checkbox"/>	The average age during this inspection period was 17. See attachments for detailed monthly graphs.														
Gender	X	<input type="checkbox"/>	<input type="checkbox"/>	The monthly average was 17 males and 1 female. See attachments for detailed monthly graphs.														
Staffing	X	<input type="checkbox"/>	<input type="checkbox"/>	There are 80 staff members currently at this facility.														
Vacant Positions	X	<input type="checkbox"/>	<input type="checkbox"/>	There are currently 54 vacant positions at this facility. Staff report the facility is currently experiencing a hiring freeze.														
Housing Units/Facilities: Currently in use	X	<input type="checkbox"/>	<input type="checkbox"/>	Housing Units: Forrest 3 and Pine 4, Admissions, Correctional Health facilities, school facilities, gym, outdoor recreational area, visiting room, administrative offices, and storage rooms. Offices in the main kitchen are also in use.														
Housing Units/Facilities Not currently in use.	X	<input type="checkbox"/>	<input type="checkbox"/>	Housing Units: <ul style="list-style-type: none"> ● Mental Health Unit ● Pine 5 ● Forrest 1 ● Forrest 2 ● Elm 6 ● Elm 7 Rooms & Facilities: <ul style="list-style-type: none"> ● Large Commercial Kitchen 														



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				<ul style="list-style-type: none"> • Dining Hall • Multi-Sensory De-Escalation/Calming/Art Therapy Room.
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Comments	The multisensory de-escalation/calming room/art therapy space remains unfinished. The room was being painted by a staff member on the day of our inspection.
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Recommendations	<p>The commission recommends:</p> <ul style="list-style-type: none"> • Probation capture the actual population data on a monthly basis. This data should include all of the demographics outlined above. • Data be captured for youths who are temporarily held on out-of-county warrants while they await transfer out of San Mateo County.
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COVID-19 PANDEMIC RESPONSE				
REVIEWED	YES	NO	N/A	COMMENTS
COVID-19 Medical Directives	X	<input type="checkbox"/>	<input type="checkbox"/>	The COVID-19 Directives were updated on September 2, 2022
Number of confirmed COVID-19 cases since the last inspection.	X	<input type="checkbox"/>	<input type="checkbox"/>	We are aware of two COVID-19 cases during this inspection period.
COVID-19 Notifications	X	<input type="checkbox"/>	<input type="checkbox"/>	Correctional Health oversees notifications for youth. The Risk Manager oversees notifications to staff.
Testing & Screening	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>The Correctional Health staff is responsible for administering COVID-19 testing to youth and staff.</p> <p>Upon arrival, youths receive a Rapid Antigen Test before entering the building for booking. If youth arrive after hours when medical personnel is unavailable, youth are tested the following morning.</p> <p>Youth are retested using a PCR COVID-19 test on day 5.</p>



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				<p>Additional testing is provided to individuals who've previously tested positive, are symptomatic, or whenever an exposure is suspected.</p> <p>Employees testing positive for COVID-19 may not return to duty until they test negative.</p> <p>Staff & Visitors: A written COVID-19 screening form is completed prior to signing in and entering the facility.</p>
Vaccines Protocols and Vaccination Records	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>Correctional Health is responsible for administering COVID-19 vaccines, maintaining vaccination records, and managing protocols for unvaccinated employees.</p> <p>The Pfizer COVID-19 vaccine and booster are offered to each youth upon arrival at the facility. Parental/Guardian consent is required.</p> <p>All visitors (personal, professional, contractors, service providers, etc.) must provide proof of vaccination to enter the facility.</p>
Quarantine Protocols	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>The facility's quarantine guidelines and protocols varied throughout this inspection period and were last revised in September 2022. The new guidelines are as follows:</p> <p>Intake Quarantine: (CDC Defined Observation Period)</p> <ul style="list-style-type: none"> • New bookings: Quarantine period is lifted after 5 days. • Youth remain on quarantine until test results are back. Rapid antigen tests can be taken while awaiting the PCR result. • Youth who do not test will stay on observation period for 10 days if no testing is done and symptoms are not present. <p>Positive COVID-19 Test Results & Exposures</p> <ul style="list-style-type: none"> • In custody youth who are exposed to someone with COVID 19. • Quarantine for at least 5 days after last exposure (down from 10 days) • Quarantine can end after Day 5 if symptoms are not present and antigen test results are negative. <p>Youths in the quarantine/intake phase of their detention spend 23.5 hours a day in their cells – 30 minutes are allotted to</p>



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				<p>shower. This extended period of locked confinement has been difficult for youth, especially those who struggle with mental health issues. The Commission recommends BHRS check in with youth in the quarantine phase of their detention twice per day. Therapeutic tools should be offered and dispensed generously.</p>
Masking	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>Masking at the facility was mandatory during this inspection period.</p> <p>It should be noted that masking protocols were revised in September 2022. Masking is now optional except under the following circumstances:</p> <ul style="list-style-type: none"> ● Whenever an active COVID-19 case is detected ● When a new youth is present in the following areas <ul style="list-style-type: none"> ○ Forrest 3 (Intake Unit) ○ Admissions
Impact of COVID-19 on mail, visiting, and telephone calls.	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>Zoom visits, telephone calls, and mail service remain unchanged from the previous inspection. Visitors are required to show proof of vaccination, complete a brief screening questionnaire, and undergo a temperature check. After the initial quarantine phase, youth can visit behind glass while completing the full quarantine process. When an active COVID-19 case is detected, the impacted housing unit(s) go on lockdown. In-person visiting is suspended during a COVID-19 related lockdown.</p>
Programming Impacts	X	<input type="checkbox"/>	<input type="checkbox"/>	<ul style="list-style-type: none"> ● The majority of pre-pandemic programming has resumed. ● In-person programming is intermittently interrupted whenever an active COVID-19 case is detected. ● Substance abuse programming and Catholic religious services remain suspended since March 2020.
Commendations	<p>The entire Youth Services Center staff has done a exceptional job limiting the risks, exposure, and spread of the COVID-19 virus. The number of confirmed cases has been minimal. Every staff member played a part in protecting our youth protected from the virus. The Commission wishes to express our gratitude and appreciation for the extraordinary efforts, personal sacrifices, and professionalism demonstrated throughout the pandemic.</p>			



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Recommendations	<p>The commission requests:</p> <ul style="list-style-type: none"> • A member of the Behavioral Health and Recovery Services team visit youth in intake/quarantine twice a day, to provide additional support and therapeutic tools, i.e., stress balls, journals, and weighted blankets. • We further request Probation staff provide these youth with items such as books, reading materials, words search, sudoku, color books, and crayons to youth in their cells during quarantine. It is critical that youth have something to do during the 23.5 hours of daily locked confinement. Funding for these items should be obtained through the “Re-Imagine Juvenile Hall” project.
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DOCUMENT REVIEW

INSPECTIONS – HEALTH & SAFETY CODES

REVIEWED	YES	NO	N/A	COMMENTS
San Mateo County Building/ Facility Safety Inspection	<input type="checkbox"/>	X	<input type="checkbox"/>	Probation staff has conducted quarterly self-inspections using the “Quarterly Office Safety Checklist” during the pandemic to ensure the facility remained in compliance and in good working order. October 2022. – Inspector: Azadeh Imandel
Fire Authority: Fire Safety	X	X	<input type="checkbox"/>	Fire Authority Safety Reports are conducted every two years. Facility records indicate the San Mateo Cal Fire inspected the facility on November 16, 2021. However, we were unable to review the inspection report due to the implementation of a new system that no longer produces copies. Inspector: Mike Wischer Deputy Fire Marshall
BSCC: Board of State & Community Corrections Inspection	X	<input type="checkbox"/>	<input type="checkbox"/>	Inspection Date: April 13, 2021 Date of Inspection Report: September 22, 2021 Inspector: Mike Bush
Probation Chief: Letter to BSCC	X	<input type="checkbox"/>	<input type="checkbox"/>	The current letter on file is dated August 11, 2022.
Public Health-Medical / Mental Health	<input type="checkbox"/>	X	<input type="checkbox"/>	The facility was not inspected during this inspection period. Last Inspection Date: April 12, 2021. – Chia Chen Lee



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Environmental Health Inspection Evaluation	X	<input type="checkbox"/>	<input type="checkbox"/>	Evaluation Date: September 15, 2021 Nutra Kids Meal Program – Evaluator: Aris Veloso
Nutritional Health/Retail Food Inspection Program	X	<input type="checkbox"/>	<input type="checkbox"/>	Inspection Date: on November 9, 2021 – Joanna Jarin
Food Services: Juvenile Menu Analysis for T15	X	<input type="checkbox"/>	<input type="checkbox"/>	Inspection Date: December 9, 2021 Correctional Health Dietician, Denise Chu R.D.
JJDPC Education Inspection.	X	<input type="checkbox"/>	<input type="checkbox"/>	Inspection Date: September 12, 2022.
Juvenile Court Judge Inspection	X	<input type="checkbox"/>	<input type="checkbox"/>	Inspection Date: Completed on December 21, 2021 The Honorable Susan Etezadi
Countywide Security Review	<input type="checkbox"/>	X	<input type="checkbox"/>	Due to COVID-19, the facility was not inspected during this inspection period. Inspector: Scott Grosso
Natural Disaster: Earthquake & Fire Drills	X	<input type="checkbox"/>	<input type="checkbox"/>	The facility routinely conducts fire drills with the youth.
Natural Disaster: Wildfire Evacuation Plan and Procedures.	X	<input type="checkbox"/>	<input type="checkbox"/>	Mutual Aid agreements with local jurisdictions are in place should the facility and/or area need to be evacuated.
Air Quality Indoors/Outdoors	X	<input type="checkbox"/>	<input type="checkbox"/>	The facility installed a new ventilation system to address indoor air quality in 2021. Outdoor air quality protocols are also in place for smoke from state and regional wildfires.
DOCUMENTATION				
REVIEWED	YES	NO	N/A	COMMENTS



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Facility Budget	<input type="checkbox"/>	X	<input type="checkbox"/>	We were unable to locate or review a budget for this facility.																																								
Facility Rules	X	<input type="checkbox"/>	<input type="checkbox"/>	Please see Parent/Youth Handbook in the attachments section.																																								
Weekly Programming Schedule	X	<input type="checkbox"/>	<input type="checkbox"/>	Staff confirmed programming is the same on both housing units. Programming schedules are attached. Please note: a portion of the Forrest 3 programming schedule is illegible.																																								
Grievance Forms	X	<input type="checkbox"/>	<input type="checkbox"/>	Grievance forms are available in Admissions and at the “Staff Desk” on the Forrest 3 & Pine 4 housing units.																																								
Grievance Logs	X	<input type="checkbox"/>	<input type="checkbox"/>	As of July 31, 2022: 40 grievances had been filed in 2022.																																								
Serious Incident Reports- Including Use of Force	X	<input type="checkbox"/>	<input type="checkbox"/>	<table border="1"> <thead> <tr> <th>Type of Incident</th> <th>Number of Incidents</th> <th>Comparison</th> <th>Prior Year</th> </tr> </thead> <tbody> <tr> <td>Major Disturbance: Injury to Youth.</td> <td align="center">0</td> <td align="center">No Change</td> <td align="center">0</td> </tr> <tr> <td>Major Disturbance: Involving Multiple Youth</td> <td align="center">1</td> <td align="center">Increase 100%</td> <td align="center">0</td> </tr> <tr> <td>Incidents Resulting in New Charges Being Filed</td> <td align="center">3</td> <td align="center">No Change</td> <td align="center">3</td> </tr> <tr> <td>Assaults Between Youth</td> <td align="center">5</td> <td align="center">Increase 150%</td> <td align="center">2</td> </tr> <tr> <td>Safety Room Placements:</td> <td align="center">2</td> <td align="center">Decrease 66.7%</td> <td align="center">6</td> </tr> <tr> <td>Use of Force Mechanical Restraints Per Youth</td> <td align="center">15</td> <td align="center">Decrease 28.6%</td> <td align="center">21</td> </tr> <tr> <td>Use of Force Mechanical Restraints Per Incident</td> <td align="center">11</td> <td align="center">Decrease 45%</td> <td align="center">20</td> </tr> <tr> <td>Threats to Staff or Staff Injury</td> <td align="center">3</td> <td align="center">Decrease 50%</td> <td align="center">6</td> </tr> <tr> <td>Staff Injuries While Responding</td> <td align="center">3</td> <td align="center">Decrease 25%</td> <td align="center">4</td> </tr> </tbody> </table>	Type of Incident	Number of Incidents	Comparison	Prior Year	Major Disturbance: Injury to Youth.	0	No Change	0	Major Disturbance: Involving Multiple Youth	1	Increase 100%	0	Incidents Resulting in New Charges Being Filed	3	No Change	3	Assaults Between Youth	5	Increase 150%	2	Safety Room Placements:	2	Decrease 66.7%	6	Use of Force Mechanical Restraints Per Youth	15	Decrease 28.6%	21	Use of Force Mechanical Restraints Per Incident	11	Decrease 45%	20	Threats to Staff or Staff Injury	3	Decrease 50%	6	Staff Injuries While Responding	3	Decrease 25%	4
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				<table border="1"> <tr> <td>Youth on Special Program (OAA)</td> <td>25</td> <td>Increase 4.2%</td> <td>24</td> </tr> <tr> <td>Reportable Incidents</td> <td>58</td> <td>Increase 81.3%</td> <td>32</td> </tr> <tr> <td>Property Destruction</td> <td>0</td> <td>Decrease 100%</td> <td>8</td> </tr> </table> <p>Period-over-period analysis: August 1, 2021- July 31, 2022. There were zero incidents of fire, escape, or death.</p>	Youth on Special Program (OAA)	25	Increase 4.2%	24	Reportable Incidents	58	Increase 81.3%	32	Property Destruction	0	Decrease 100%	8				
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Serious Incident Reports: Suicide Attempts, Suicidal Statements & Self-Mutilation	X	<input type="checkbox"/>	<input type="checkbox"/>	<table border="1"> <thead> <tr> <th>Type</th> <th>Number of Incidents</th> <th>Comparison</th> <th>Prior Year</th> </tr> </thead> <tbody> <tr> <td>Suicide Attempts</td> <td align="center">1</td> <td align="center">Decrease 50%</td> <td align="center">2</td> </tr> <tr> <td>Suicidal Statements</td> <td align="center">6</td> <td align="center">Increase 200%</td> <td align="center">2</td> </tr> <tr> <td>Self-Mutilation</td> <td align="center">16</td> <td align="center">Increase 1500%</td> <td align="center">1</td> </tr> </tbody> </table>	Type	Number of Incidents	Comparison	Prior Year	Suicide Attempts	1	Decrease 50%	2	Suicidal Statements	6	Increase 200%	2	Self-Mutilation	16	Increase 1500%	1
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Secure Track Plan	X	X	<input type="checkbox"/>	The Secure Track plan was not available at the facility. However, the inspection team located a copy on the San Mateo County Board of Supervisors and State of California BSCC websites.																
Youth Services Center Parent/Youth Handbook	X			<p>The Probation Department’s Parent/Youth Handbook is in English. A Spanish version would benefit most of the families we serve.</p> <p>The Parent/Youth handbook should be updated in 2023 to reflect the changes in California law brought by the passage of AB2417, the Youth Bill of Rights.</p> <p>Please see the attachments for a copy of the handbook.</p>																
Intake & Admission Forms	X	<input type="checkbox"/>	<input type="checkbox"/>	The intake and assessment packet covers medical history, mental health, family relations, education, employment, substance use/abuse, gang involvement, insight, and future goals.																
Institutional Case Plan	X	X	<input type="checkbox"/>	Institutional Case Plans (ICP’s) are created for youth who are incarcerated for 30 Days or more. We did not have the opportunity to review a sample ICP or template. We were unable to review any ICP’s during our inspection.																
Medical, Dental, BHRS Request Forms.	X	<input type="checkbox"/>	<input type="checkbox"/>	Medical/Dental Request forms are readily available. Youth report having timely access to medical care and BHRS services. Dental																



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				services have been reduced to once per month. Two of the youth we spoke with were waiting to be seen by the dentist. One of them had an abscessed tooth that was being treated with antibiotics.
Reentry Services	X	<input type="checkbox"/>	<input type="checkbox"/>	Re-entry services are currently contracted out to Fresh Lifelines for Youth–Fly. The inspection team was unable to locate a copy of the reentry services contract or obtain any additional information on the terms and costs associated with these services.
Approved Magazine & Books List	X	<input type="checkbox"/>	<input type="checkbox"/>	Staff maintains discretion to deny any item on the approved list based on its content. The Commission recommends updating this list annually to ensure it is current. Please see attachments.
Comments	The commission recommends the Probation Department offer their Parent/Youth Handbook in English and Spanish. Many youths speak English as a second language, and their families cannot read or speak English.			
Recommendations	The commission recommends <ul style="list-style-type: none"> ● Updating the Approved Magazine & Booklist annually to ensure it is accurate. ● The Parent/Youth handbook should be updated in 2023 to reflect the changes in California law after the passage of AB2417, the Youth Bill of Rights. ● The Parent/Youth handbook is in English—a Spanish version would benefit a large portion of the families we serve. 			

POLICIES & PROCEDURES

REVIEWED	YES	NO	N/A	COMMENTS
Parental Consent Forms: Medical, Dental, Behavioral Health Records	X	<input type="checkbox"/>	<input type="checkbox"/>	While we physically did not see all of the forms listed, the majority were reviewed, and the processes for each area were discussed.



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Request Forms: Medical, Dental, and Behavioral Health	X	<input type="checkbox"/>	<input type="checkbox"/>	
Use of Force Policy	X	<input type="checkbox"/>	<input type="checkbox"/>	
Behavior Policy	X	<input type="checkbox"/>	<input type="checkbox"/>	
Anti-Harassment and Bullying Policies	X	<input type="checkbox"/>	<input type="checkbox"/>	
Cell Safety Checks	X	<input type="checkbox"/>	<input type="checkbox"/>	Staff checks each cell every 15 minutes. Every cell has a barcode that is scanned during each safety check.
Behavior Modification Program	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>The facility uses a 2-step incentive based behavioral modification program. All youths start at Step 1. Youths report that it typically takes 2-3 weeks to advance from Step 1 to Step 2.</p> <p>Step 1 No canteen snacks or special food items are allowed. No alternative hygiene products are allowed. Segregated recreation activities: Youth on Step 1 recreate with Step 1 youth.</p> <p>Step 2 Can receive snacks for canteen on Sundays. Can have additional or special foods. Can use alternative hygiene products Can participate in special programming with staff. Can serve as a helper on the unit</p>
Personal Items: Allowed in cells.	X	<input type="checkbox"/>	<input type="checkbox"/>	Photos, drawings, paperback books, magazines, letters, *pencils journals, and paper. Some items may be subjected to limits. i.e., 5 paperback books. *until 8:30 pm
Personal Items: Prohibited in cells	X	<input type="checkbox"/>	<input type="checkbox"/>	Chromebooks, hardcover books, alternative hygiene products, and any item(s) that exceed the approved limits. Prohibited items are held at the staff desk for use on the housing unit.



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Visiting Policy and Procedures.	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>Visitors must show proof of vaccination to enter the facility.</p> <p>With the exception of most parents/guardians, visitors require the approval of the youth's probation officer or the courts.</p> <p>In person visits conducted during the quarantine or intake period are behind glass. Zoom visiting is available in the evenings. The commission recommends that Zoom visiting be continued indefinitely. Please see the attachments section for additional information.</p>
Mail	X	<input type="checkbox"/>	<input type="checkbox"/>	No changes noted from the previous inspection.
Technology	<input type="checkbox"/>	X	<input type="checkbox"/>	We were unable to review the technology policy for this facility.
Implementation of Court Orders	X	<input type="checkbox"/>	<input type="checkbox"/>	Court orders are relayed through handwritten paperwork provided at each court hearing. The notes are then entered into a computer within 24 hours.
Electronic Monitoring Program: EMP	X	<input type="checkbox"/>	<input type="checkbox"/>	Electronic Monitoring Program–EMP: Out of County Youth-Explore opportunities to enter into a reciprocal contract agreement for EMP services with our four surrounding counties: San Francisco, Santa Clara, Alameda, and Contra Costa. This will allow youth whose families cannot afford to pay the EMP fees to be released from our Juvenile Hall. The average EMP costs for an out-of-county-youth range between \$50-100 per day.
Release: Deportation ICE Cooperation/ Notification Policies	<input type="checkbox"/>	X	<input type="checkbox"/>	The Probation Department's ICE notification and cooperation policy are currently under review by County Counsel.
Probation: Annual Reports, Budgets & Block Grant Information	X	<input type="checkbox"/>	<input type="checkbox"/>	The commission requests a Probation forward an electronic copy of the annual report and block grant applications to the Chair upon completion/submission.
Comments	Currently, there is no policy or system in place to notify the commission when a serious incident or major policy, programming, or service change occurs.			



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Recommendations	<ul style="list-style-type: none"> ● Notifications: The commission requests notifications related to policy program, or service changes be included in probation’s monthly report out at JJDPC meetings. ● Electronic Monitoring Program–EMP and Out of County Youth- Explore opportunities to enter into a reciprocal contract agreement for EMP services with our four surrounding counties: San Francisco, Santa Clara, Alameda, and Contra Costa. This will allow youth whose families cannot afford to pay the EMP fees to be released from our Juvenile Hall. The average EMP costs for an out-of-county-youth range between \$50-100 per day. ● Court Orders: Electronic Records - Streamlining the data entry process for court orders will ensure staff has immediate access to vital updated information for every youth. ● Change the current point based behavioral Step program to start all youth at the top level when they arrive at the facility. This would give youth the incentive to maintain their level vs. the frustration associated with earning the level, which can sometimes take a few weeks. The early days in therapeutic detention are critical for youth, particularly for those who have experienced significant childhood trauma. Researchers in London found the traditional policy of starting children with no grade/points to work their way up is incompatible with natural brain function www.deseret.com/2014/6/20/20543483/give-them-an-a-research-shows-why-starting-with-an-a-grade-is-better-for-students-than-earning- ● Zoom Visiting: The commission recommends Zoom visiting be allowed to be continued indefinitely.
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DUE PROCESS				
REVIEWED	YES	NO	N/A	COMMENTS
Write-up criteria, process, and consequences. i.e., loss of privileges.	X	<input type="checkbox"/>	<input type="checkbox"/>	
Grievance Process	X	<input type="checkbox"/>	<input type="checkbox"/>	
Grievance Trends	X	<input type="checkbox"/>	<input type="checkbox"/>	40 grievances were filed between January 1 - July 31, 2022. 33 grievances were filed during the last inspection period.



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				<p>Most grievances were related to staff decisions to remove points for minor infractions. For example, points were removed from youth for talking while in the shower. Another was for talking cell to cell. There were also grievances related to school. A youth reported a female teacher had made a racist comment. Others were related to the substandard food.</p>
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APPEARANCE OF YOUTH / PERSONAL HYGIENE				
OBSERVED	YES	NO	N/A	COMMENTS
Appearance	X	<input type="checkbox"/>	<input type="checkbox"/>	
Showers	X	<input type="checkbox"/>	<input type="checkbox"/>	Youth are allowed to shower every day.
Clothing	X	<input type="checkbox"/>	<input type="checkbox"/>	The clothing was clean, suitable for the weather and indoor temperature, appropriately sized, and in good condition.
Outdoor Wear	X	<input type="checkbox"/>	<input type="checkbox"/>	Our inspection occurred in late August and early September when the weather was hot. We did not observe youth wearing coats or jackets. Youth did confirm they had access to outdoor wear.
Shoes: Athletic	X	X	<input type="checkbox"/>	The standard athletic shoe is not suitable for youth detained for more than 30 days. Youth report having blisters, knee/ankle injuries, and soreness on the arches of their feet, all of which can significantly interfere with their ability to participate in large muscle exercises and cause unnecessary pain and discomfort. The Commission urges Probation to provide the alternative “New Balance” athletic shoes to all youth detained at this facility for more than 30 days. The alternative shoes have been approved by the facility and are currently being provided to youth who have obtained medical approval for them. Youth wearing alternative athletic shoes report that almost all of their symptoms have resolved.
Shoes: Shower	X	<input type="checkbox"/>	<input type="checkbox"/>	
Hair Cuts	X	<input type="checkbox"/>	<input type="checkbox"/>	Group Supervisor Raheem Owens provides haircuts to male youth using professional grade hair clippers that were donated by a



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				community member. Youths speak very highly of Supervisor Owens and say he does a good job cutting their hair. Due to COVID-19, haircuts were intermittently suspended during this inspection period.
Nails	X	<input type="checkbox"/>	<input type="checkbox"/>	
Skin	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>Youth report that the body soap, shampoo, and lotion continue to cause reactions that result in unnecessary pain and discomfort. Several stated these hygiene items made their skin and scalp "really dry and itchy." One youth showed us that his hair was actively falling out.</p> <p>Issues related to the soap, shampoo, and lotion at this facility have been well documented over an extended period of time and result in multiple visits to Correctional Health each year.</p>
Shaving	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>Youth are allowed to shave daily using disposable razors. Electric razors are not an option at this time.</p>
Hygiene Items	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>The Commission recommends discontinuing the use of any hygiene product(s) that are contrary to the care and maintenance of ethnic hair and skin. 99% of the youth detained at this facility during this inspection period were children of color.</p>
Other	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>Youth were engaged in this inspection process and generally in good spirits. None of the youth we spoke to appeared to be overly medicated or hesitant to speak with us.</p>
Comments	<p>The current athletic shoe is not suitable for youth being detained for more than 30 days. Youth continue to report blisters, knee and ankle injuries, and soreness on the arches of their feet; all of which can significantly limit their ability to walk, exercise, and cause unnecessary pain and discomfort. The current athletic shoe is of inferior quality and prematurely wears out after 30-45 days. While youth can request a new pair of shoes at any time, this policy fails to address the underlying cause of the problem and fails to solve the orthopedic issues deriving from their continued use. Replacing athletic shoes every 1-2 months is neither financially prudent nor environmentally responsible.</p>			



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Recommendations	The Commission recommends the Probation Department provide the alternative “New Balance” athletic shoe to all youth detained at this facility for more than 30 days.
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INTERVIEWS

YOUTH INTERVIEWS

INTERVIEWED	YES	NO	N/A	COMMENTS
Do you have any immediate needs or general concerns?	X	<input type="checkbox"/>	<input type="checkbox"/>	Two of the youths were waiting to see the dentist.
Have you seen medical, dental, or behavioral health staff?	X	<input type="checkbox"/>	<input type="checkbox"/>	Youth express easy and timely access to medical care and behavioral health services. They report extended delays in seeing the dentist.
Have you utilized any of the Therapeutic tools offered by BHRS?	X	<input type="checkbox"/>	<input type="checkbox"/>	Therapeutic tools are being utilized by most of the youths and are reported to be very beneficial. These tools include stress balls, weighted blankets, journals, and sleep logs.
Do you know and understand the rules, procedures, and expectations at the YSC?	X	<input type="checkbox"/>	<input type="checkbox"/>	Most of the youths have been at the facility for an extended period of time and understand the rules and expectations.
Do you know which staff member prepares your reports for court?	X	<input type="checkbox"/>	<input type="checkbox"/>	
Are you familiar with the grievance process?	X	<input type="checkbox"/>	<input type="checkbox"/>	The majority of youth understood what a grievance was and how to file one.
How many hours do you spend locked inside of your cell on an average day?	X	<input type="checkbox"/>	<input type="checkbox"/>	Youths report being in their cells between 12.5 - 14.5 hours per day.
Emergency Call Light: Please explain if and how the call light in your cell is used.	X	<input type="checkbox"/>	<input type="checkbox"/>	All of the youth knew how to use the call light. They stated staff usually responds to call lights during rounds every 15 minutes.
Have you participated in a natural disaster drill or been	X	<input type="checkbox"/>	<input type="checkbox"/>	A fire drill was held the week before our inspection.



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instructed on what to do in the event of an emergency.?				
Would you be interested in reading the annual inspection reports when they are completed?	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>The commission recommends the Juvenile Hall & Educational Inspection be distributed as follows:</p> <ul style="list-style-type: none"> • Placing a physical copy on each housing unit, so youths have the opportunity to read it. • Providing an electronic copy to all staff members • Providing an electronic copy to any parent or guardian who requests one.
What was your intake and quarantine experience like? Please explain	<p>The physical and psychological impacts of the initial quarantine period can be significant, particularly for youth who suffer from the impacts of mental illness, trauma, and abuse.</p> <p>The youth we interviewed who had recently entered the facility stated they had either personally experienced or witnessed someone experiencing increased stress and anxiety due to the isolation and sensory deprivation of being in their cells for 23.5 hours a day. They reported an inability to sleep, and eat, and reported physical symptoms such as nausea and vomiting during this initial period.</p> <p>Youths who have been at the facility for more than 6 months reported that quarantine was "hard" because "it was so boring" and that "there was nothing to do." Youths had also missed being able to attend school during this phase of their detention.</p> <p>There were inconsistencies related to the amount of time each youth spent in the initial quarantine phase. This time ranged from 72-120 hours, depending on the day and time of their arrival and advancements in COVID-19 testing. Time frames appeared to decrease as the pandemic began to ease and the facility's quarantine protocols were adjusted.</p>			
Describe a typical day at the facility.	<p>Youths explained that their days generally begin at 8 am and end at 9 pm. On weekdays, they attend school and court during the day and have programming at night. On weekends, youth perform chores after breakfast, including cleaning their cells and assisting with tasks on the Unit. Christian church services are offered on Sunday mornings. Afternoon and evening programming varies on weekends. Youths shared that "taking it in" for the day at 9:00 pm was hard for them. Especially during Day Light Savings Time in the late spring and summer, when it is still light outside.</p>			
Current Programming	Please see the weekly programming schedule in the attachment section of this report.			
What programs do you look forward to participating in most	Large Muscle Activity–LMA, Beat Within, and the Art of Yoga program. The least popular program is the Art program.			



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and least?	
<p>What types of programs are the most useful in helping you achieve your therapeutic goals?</p>	<ul style="list-style-type: none"> ● Vocational Programs: Youths expressed the need for vocational programs and training, particularly in the building trades and computer coding. Both of which can provide them the opportunity to earn the livable wages and benefits needed to be live and succeed in San Mateo County. ● Programming Redundancy: Youth who have been at this facility for extended periods of time reported that a lot of the current programming is redundant. ● Motivational Speakers: When asked if there was additional programming that could assist them in reaching their therapeutic and rehabilitative goals, many expressed interest in hearing from inspirational speakers. Specifically, those who have overcome similar life experiences and are now living happy, healthy, and productive lives. ● Large Muscle Activity – LMA: Youth enjoy the physical exercise, socialization, and the camaraderie participating in team sports provides to them. The youths we interviewed would like to have outdoor LMA time increased. Rigorous physical activity helps release stress, improves appetite, and improves the ability to sleep.
<p>Describe interactions between staff and youth.</p>	<p>Generally, youth feel they are being treated fairly by staff and all reported having at least one staff members they trusted enough to confide in.</p> <p>Every youth spoke highly of officers Raheem Owens, Bruce Acio “Ace” and Rey Gonzales. When asked why, they said it was because they took time to talk with them, were reasonable, and felt that they understood what they were going through. It was clear that these staff members go above and beyond to build and maintain positive relationships with the youth and serve as mentors and positive role models while assisting them in achieving their therapeutic goals.</p>
<p>Describe the meals and food at the facility</p>	<p>While food complaints are not at the crisis level they were during the last inspection period, food continues to be an ongoing issue at this facility. Youth reported several issues with the food, i.e., "the rice is hard, like little rocks" and "the noodles are crunchy on top like they been sittin' out." They also report issues with the quantity, quality, temperature, taste, and flavor of the food. A few had received medical approval since the last inspection to have an additional snack or peanut and jelly sandwich to help alleviate their hunger.</p> <p>Youths explained that dinner time is "too early". Dinner is served at 4:00 pm on weekdays and Saturdays and 3:50 pm on Sunday's.. They reported eating dinner so early causes them to go to bed hungry. Due to COVID-19, youth were eating meals inside cells until September 2022.</p> <p>There were no reported incidents of choking or food poisoning.</p>



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Beverages	Cow’s milk is the primary beverage served with meals. Additional beverage options such as water, horchata, juices, and teas should be offered.			
Family Communication Telephone Calls & Visiting	Zoom visiting is exceptionally beneficial for youths and families. Unlike traditional visiting, Zoom provides younger siblings and extended family members an opportunity to participate in visits. Zoom also removes economic barriers by eliminating the need for transportation, childcare, and travel time away from work—which benefits the whole family.			
Comments	<p>The youth we interviewed were engaged, respectful, and appeared to be invested in their rehabilitation. They reported doing well in school and expressed a desire to continue to learn, advance their education, and master new skills. They would like the opportunity to earn a college degree and complete an apprenticeship program.</p> <p>The commission is concerned about the physical and psychological impacts of the initial intake/quarantine period, particularly for our youth who have a mental health diagnosis.</p> <p>It is also important to note the critical role food plays in a youth's ability to learn and participate in their therapeutic treatment. Youth must have adequate amounts of quality, appetizing, and culturally competent food in order to achieve their educational and therapeutic goals.</p>			
Commendations	The commission wishes to acknowledge Raheem Owens, Bruce “Ace” Acio, and Rey Gonzales for going above and beyond to build and maintain positive relationships with the youth, serve as positive role models and mentors, and assist them in achieving their therapeutic goals.			
Recommendations	<p>The commission recommends the following:</p> <ul style="list-style-type: none"> ● Placing a copy of the JJDPC’s annual Juvenile Hall & Educational Inspection on each housing unit so youths have the opportunity to read it. ● Increasing the amount of Large Muscle Activity whenever possible. ● Extending the programming day to 9:30 pm ● Changing dinner time to 5:00 pm everyday to help alleviate nighttime hunger. ● Offering non-dairy and alternative beverage choices with meals i.e., water, horchata, almond milk, juice, and tea. 			
PARENT INTERVIEWS				
QUESTIONS	YES	NO	N/A	COMMENTS



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Do you or your child have any immediate needs or concerns?	<input type="checkbox"/>	X	<input type="checkbox"/>	
Initial Notification: What information was provided to you?	X	X	<input type="checkbox"/>	<p>One parent reported receiving no information. She knew her child was at the Juvenile Hall because the police arrested him in front of her for reasons she did not know. After failing to reach someone at the Juvenile Hall by phone, she had someone drive her to the facility the following day to find out why her son had been arrested and how long he may have to stay.</p> <p>Another parent reported receiving a phone call from the facility notifying them of their son's arrival. The family received a second call a couple of days later informing them of the court hearing. They could not remember who made the call.</p>
Notification of Court Proceedings	X	<input type="checkbox"/>	<input type="checkbox"/>	All families reported receiving a telephone notification regarding court.
When was your first contact with your child's lawyer?	X	<input type="checkbox"/>	<input type="checkbox"/>	All of the parents reported having their first interaction with their child's lawyer just before court.
Do you know which staff member prepares your child's reports for court?	<input type="checkbox"/>	X	<input type="checkbox"/>	Parents would like to receive a copy of their child's court reports, mental health evaluations, and their child's COVID-19 immunization card(s).
Do you know how and who to contact with questions or concerns regarding your child?	<input type="checkbox"/>	X	<input type="checkbox"/>	Spanish speaking parents reported that it was hard for them to make contact with the facility. They did not know how or who to contact to receive or discuss information about their children.
Have you attended an IEP meeting with your child?	X	X	<input type="checkbox"/>	One parent had attended an IEP meeting for their child. Another parent was informed that the school does not hold IEP meetings in the summer. Hillcrest school is a year round school.
Have you spoken to a member of the medical, dental, or behavioral health staff?	X	<input type="checkbox"/>	<input type="checkbox"/>	
Have you visited your child while at this facility? If yes, do you visit in person or Zoom?	X	<input type="checkbox"/>	<input type="checkbox"/>	Most families visit in person and on Zoom.



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Telephone & Zoom: Quality and Ease of Use	X	<input type="checkbox"/>	<input type="checkbox"/>	Parents are grateful for the opportunity to use Zoom. There were some technical issues reported such as problems connecting, and needing to have a stable internet connection.
What forms of transportation do you use to get to and from the Juvenile Hall/Court.	X	<input type="checkbox"/>	<input type="checkbox"/>	Personal car and UBER. There is no public transportation to the Youth Services Center and Camp Kemp facilities. Sam Trans cut services to the facility this summer.
Is there anything else you would like to share or discuss?	X	<input type="checkbox"/>	<input type="checkbox"/>	Parents feel disconnected and want to be more involved with their children's treatment and therapeutic goals. Most only receive oral updates in court and when the Judge reads portions of the Juvenile Hall report aloud.
Comments	The majority of parents are Spanish speaking and require translation services.			
Recommendations	The Commission recommends the following: <ul style="list-style-type: none"> ● Probation join efforts to restore Sam Tans bus service to the Youth Services and Camp Kemp facilities. ● Provide parents with the name and contact information for their child's Probation Officer at the time of admission. ● Provide parents with a copy of their child's court report and court-ordered evaluations. ● Provide information and forms in Spanish. ● Provide parents copies of their child's COVID-19 immunization card and medical records upon release. 			

STAFF INTERVIEWS				
QUESTIONS	YES	NO	N/A	COMMENTS



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<p>Do you have the tools, training, and staffing needed to perform your duties?</p>	<p align="center">X</p>	<p align="center">X</p>	<p align="center"><input type="checkbox"/></p>	<p>The general consensus among staff is that they are equipped to perform the basic duties of their jobs. However, they expressed a desire to become proficient in the following key areas.</p> <ul style="list-style-type: none"> • Staffing: Due to the low population, the facility is operating at minimum staffing levels. If there is an incident with a youth, a sick call, vacation, or injury can put pressure on the whole team and make it hard to manage everything on the housing unit. Overtime is used to cover gaps in coverage. Staff are not allowed to leave the facility for lunch or breaks. For this reason, meals are provided. Staff noted that there has been an increase in the percentage of youth with mental health needs and feel BHRS needs additional staffing. • Tools: Television and movies are part of the weekly programming schedule. Youths enjoy this programming and it requires minimal staff time to conduct. However, the facility no longer has cable service. Cable service was disconnected in an attempt to cut costs. This means that staff often must use their personal Netflix and Disney Plus accounts to access movies and tv programs to show the children. Staff do this because they know how much the youth enjoy this programming but feel that it is ultimately the facility’s responsibility to provide these services. The commission agrees with staff and urges the Probation Department to restore cable service or start subscriptions with Netflix & Disney Plus. The commission is mindful of the unintended consequences of this request and urges Probation to continue to allow the current practice until they can put services into place. • Drinking Water: The water fountains on the housing units are turned off due to COVID-19. Staff would like a water cooler placed in the back office of each housing unit so they have access to fresh drinking water. It should be noted that this is also an issue for youths on the housing unit and a water cooler service would be beneficial for all involved. • Training: Staff is interested in receiving more training in the areas of childhood trauma and mental health. They believe additional training in these areas will give them the knowledge and skills needed to effectively manage, support, and work with the youth.
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Do you have any suggestions or ideas on how to improve the daily operations or maintenance of this facility?	X	<input type="checkbox"/>	<input type="checkbox"/>	Housing Unit Staff would like to have bi-weekly meetings with service providers that will allow them to be able to discuss each youth's treatment needs and progress. This would include members from BHRS, Education, and Unit Staff.
How is critical information communicated to staff and service partners? i.e.. BHRS, school, attorney.	X	<input type="checkbox"/>	<input type="checkbox"/>	Most information is exchanged orally, court and legal information are computerized, service partners use e-mail, BHRS, Courts, Correctional Health, and the School all use different systems. The change from 4-10 hours
Are the individual therapeutic plan goals and recommendations tracked and measured against actual outcomes?	X	X	<input type="checkbox"/>	While probation reports document individual progress, there is no system in place to capture data that can be used to measure a youth's progress and the overall effectiveness of specific programming, treatment, and services being provided. The Commission recommends Probation capture this data moving forward.
Court Reports How are youths assigned to probation staff?	X	<input type="checkbox"/>	<input type="checkbox"/>	Supervisors assign each youth to a staff member. Staff members are responsible for writing court reports for their assigned youth.
Do you have any suggestions or ideas on how to improve internal or external communications?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Reinstating 4 day/10 hours shifts would greatly increase staff's communication ability to communicate and participate in briefings at the start and end of each shift
Searches: Are youth, their belongings, and cells, routinely searched?	X	<input type="checkbox"/>	<input type="checkbox"/>	
Are there any programs or services you would like to see implemented at this facility?	X	<input type="checkbox"/>	<input type="checkbox"/>	Staff explained the facility no longer offers several programs that staff stated had been successful in the past. The examples given were parenting classes for youth, AA/NA substance abuse, victim awareness, and cooking classes with staff.
Staff Promotions	X	<input type="checkbox"/>	<input type="checkbox"/>	Staff members expressed that they felt the promotion process at this facility was generally fair.
Staff Support Services: Serious Incident Debriefing	X	<input type="checkbox"/>	<input type="checkbox"/>	Support services are available to staff. Staff feels these services are beneficial and support one another in obtaining any services they may need. There are no stigmas attached to utilizing supportive services.



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Is there anyone you wish to recognize for their exceptional teamwork or outstanding service?	X	<input type="checkbox"/>	<input type="checkbox"/>	Staff expressed a desire to acknowledge all of their colleagues as each one brings a unique set of skills, qualities, and experience that contribute to the team's overall success.
Is there anything else you would like to discuss?	X	<input type="checkbox"/>	<input type="checkbox"/>	Staff are not allowed to leave the facility during their lunch and break times. For this reason, Probation provides staff with meals.
Staff Commendations	<p>Most of the Juvenile Hall staff have been employed with the Probation Department for 10+ years. Prior to the pandemic, there were 3 shifts (day, swing, and graveyard), and staff worked 4- 10 hour days per week. Once the pandemic hit, staff had to give up their schedules and began to work 5- 8 hour days. This sudden shift during a pandemic was difficult for staff to manage. Especially for staff members who had families and children to arrange care for. It caused increased commute and childcare expenses as well as the added stress of being an essential worker a worldwide pandemic. As the population of the facility continued to drop, so did staffing levels. This required staff to work much harder, for less. Throughout it all, the staff remained solid in their commitment to serving our youth and supporting their fellow colleagues. The Commission wishes to acknowledge the personal sacrifices they endured and the professionalism with which they carried out their duties.</p>			
Recommendations	<p>The commission recommends the Probation Department:</p> <ul style="list-style-type: none"> • Allow staff be allowed to return to their pre-pandemic 4–10 hour weekly work schedules. This will allow staff the additional time needed to communicate between shifts and significantly increase employee morale. • Implement bi-weekly team meetings with housing unit staff and service providers (BHRS Education) to discuss each youth’s treatment needs and progress. • Provide an electronic copy of the JJDPC annual Inspection report to all staff members. This will provide staff with a better understanding the role and work of the commission and opportunity to be acknowledged for their work. 			

ANCILLARY SERVICES

CORRECTIONAL HEALTH

INTERVIEWED	YES	NO	N/A	COMMENTS
Medical	X	<input type="checkbox"/>	<input type="checkbox"/>	All youth receive a physical exam upon entering the facility. The facility also provides vaccinations, medical screenings, and testing. Medical



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				histories are obtained from parents/guardians, primary care, and mental health providers. Continuity of care and treatment is prioritized, particularly with regard to psychotropic medications.
Medical Records System	X	X	<input type="checkbox"/>	The facility does not have an electronic medical records system. Handwritten charts are kept in a chart room. The COVID-19 pandemic and the introduction of the Secure Track program have highlighted the urgent need to implement an electronic medical records system at this facility.
Emergency and Specialized Care	X	<input type="checkbox"/>	<input type="checkbox"/>	Two youths reported needing outside medical services during this inspection period. One reported needing emergency medical care that was handled promptly and professionally.
Pharmacy Services	X	<input type="checkbox"/>	<input type="checkbox"/>	Pharmacy services are provided by the county hospital, the San Mateo County Medical Center. Parents may also be allowed to bring their child's prescribed medication(s) to the facility, when applicable. Youths are provided a 30-day supply of most prescribed medications upon their release.
Dental Care	X	X	<input type="checkbox"/>	A dentist visits the facility once a month to provide youth dental services. Dental services can include exams, cleanings, fillings, root canals, and crowns. An oral surgeon can be made available to perform oral surgery (i.e., remove wisdom teeth) when needed. Two of the youths we interviewed were waiting to be seen by the dentist. One of them had an abscessed tooth that was being treated with antibiotics until the dentist came, later in the month. Several youths mentioned having pain and discomfort related to their wisdom teeth. The commission recommends increasing dental services to at least twice a month to better meet the dental needs of the youth at this facility. An on-call dentist who can respond to dental emergencies within 4 hours is also urgently needed. A dental emergency includes: moderate or severe pain, infection, lost or broken teeth, and any other condition deemed urgent by Correctional Health or Probation staff
Optical Services	X	<input type="checkbox"/>	<input type="checkbox"/>	The amount of time it takes for youth to receive an eye exam and eyeglasses can be as long as 8-12 months. This delay is excessive and can interfere with their activities of daily living, education, recreational activity, physical and mental health. For these reasons, a timeline for services must be established to avoid excessive unnecessary delays.



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Dietary and Nutrition	X	<input type="checkbox"/>	<input type="checkbox"/>	Fruit, snacks, and meals are contractually provided by the Dietary Staff at the Maple Street Correctional Facility, operated by the San Mateo County Sheriff Department. Correctional Health can prescribe additional food for youth. Sample food menus are attached.
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Recommendations	<p>The commission recommends</p> <ul style="list-style-type: none"> ● Implementing an Electronic Medical Records System ● Increasing Dental Services at this facility to twice a month. ● Contracting with an on-call dentist who can respond to dental emergencies within 4 hours. A dental emergency includes pain, infection, lost or broken teeth, and any additional condition(s) deemed urgent by Correctional Health or Probation staff. ● Ensuring every youth can receive a non-urgent eye exam within 14 days from the date of their request. ● Securing an optical services provider capable of producing eyeglasses and dispensing optical goods within 30 days of receiving a prescription. 			
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BEHAVIORAL HEALTH & RECOVERY SERVICES INTERVIEW

REVIEWED	YES	NO	N/A	COMMENTS
Is a mental health assessment or screening completed for each youth at intake?	X	<input type="checkbox"/>	<input type="checkbox"/>	A member of the BHRS team checks in on every youth when they enter the facility and assessments are done accordingly.
Does BHRS conduct mental health screenings/assessments ordered by the court?	X	<input type="checkbox"/>	<input type="checkbox"/>	Formal evaluations are performed by doctors that are assigned through the courts.
Is there a process for implementing court-ordered emergency mental health services?	X	<input type="checkbox"/>	<input type="checkbox"/>	
Psychiatric Emergency Protocols.	X	<input type="checkbox"/>	<input type="checkbox"/>	
Self-Harm Protocols	X	<input type="checkbox"/>	<input type="checkbox"/>	



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Psychotropic Medications: evaluation, coordination, and continuity of care.	X	<input type="checkbox"/>	<input type="checkbox"/>	
Does BHRS provide substance abuse treatment?	X	<input type="checkbox"/>	<input type="checkbox"/>	While BHRS works with youth on the underlying issues that may contribute to substance abuse, and strategies for making healthy decisions, they do not have a substance abuse treatment program.
Staffing: Is the BHRS team at this facility fully staffed?	<input type="checkbox"/>	X	<input type="checkbox"/>	BHRS is in the process of hiring additional staff.
Are staffing levels adequate to provide services and meet the level of care clients need?	X	<input type="checkbox"/>	<input type="checkbox"/>	
Has BHRS been given a designated space(s) to provide mental health services within the facility? If yes, does it meet the criteria needed to be classified as a therapeutic environment?	<input type="checkbox"/>	X	<input type="checkbox"/>	
Translation Services: Are translation services provided to clients and their families?	X	<input type="checkbox"/>	<input type="checkbox"/>	
Current Caseload Ratio	X	<input type="checkbox"/>	<input type="checkbox"/>	BHRS clinicians carry a caseload of approximately 10 clients—which is unchanged from the last inspection period.
Please list the services BHRS provides to clients at this facility.	BHRS provides the following services to youth at this facility: Cognitive Behavioral Treatment (CBT), trauma-focused cognitive-behavioral therapy, crisis intervention, psychotropic medication management, sleep health, insomnia treatment, rape trauma services, family therapy, and group therapies.			



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<p>Therapeutic tools and aids currently available at this facility. Please list.</p>	<p>A variety of therapeutic tools, including journals, weighted blankets, stress balls, and sleep logs, are utilized to assist youth in their therapy and therapeutic goals.</p>
<p>How might mental and behavioral health treatment and services be improved at this facility?</p>	<p>Dedicated Mental Health Space/Therapeutic Counseling Rooms The facility currently lacks a dedicated Mental Health space for clinicians to provide mental health care and services to youth. Trauma-informed counseling rooms have therapeutic layouts, soft furnishings, and flooring materials (rugs/carpets) to help provide clients with a sense of safety and comfort. Clinicians currently conduct therapy in programming rooms located on the housing units. These programming rooms lack the privacy needed to ensure conversations cannot be heard or seen from outside the room. The use of programming rooms also creates conflicts with programming schedules, which can interfere with or delay mental health services.</p> <p>Additional Staff Training Youth who have experienced chronic trauma often do not believe that adults can or will protect them. Implementing trauma-informed care requires comprehensive training.</p>
<p>Comments</p>	<p>Youth report very positive interactions with the BHRS clinicians and staff at the facility. Most youth detained at this facility receive some level of mental health services.</p>
<p>Recommendations</p>	<ul style="list-style-type: none"> • Dedicated Mental Health Space/Therapeutic Counseling Rooms: The commission recognizes the immediate need for a dedicated mental health space within the facility. We urge the facility to identify a space where trauma-informed counseling rooms can be therapeutically designed, equipped, and utilized by BHRS clinicians. • Additional Training for Probation Staff Training: The commission also supports the recommendation to offer staff advanced training on providing trauma-informed care and services to vulnerable youth populations.

STAFFING				
	YES	NO	N/A	COMMENTS
<p>Is the facility fully staffed?</p>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<p>The facility is currently operating at minimum staffing levels.</p>



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Are staffing levels adequate to ensure programs, activities, and services are provided, as required by law?	X	<input type="checkbox"/>	<input type="checkbox"/>	COVID-19 has exacerbated staffing challenges at the facility. Youth report being unable to participate in programming if a staff member calls in sick. Staff shortages also impact the delivery of mental health services as two staff members must be on the unit in order for the clinician to come onto the unit and provide services. Units have been consolidated to provide more staff coverage. Youth in the Camp Kemp program are brought over to the juvenile hall to sleep each night.
Does the facility maintain mandated sleeping ratios? (1:30)	X	<input type="checkbox"/>	<input type="checkbox"/>	
Does the facility maintain mandated awake ratios? (1:10)	X	<input type="checkbox"/>	<input type="checkbox"/>	
Is diversity reflected in the workforce?	X	<input type="checkbox"/>	<input type="checkbox"/>	Racial, ethnic, and gender diversity are clearly demonstrated throughout the workforce.
Bilingual and multilingual staff members.	X	<input type="checkbox"/>	<input type="checkbox"/>	There is always at least one staff member on duty that is bilingual in Spanish. 24/7 language interpretation services are also available via a call center.
Hiring	X	<input type="checkbox"/>	<input type="checkbox"/>	The facility is currently under a hiring freeze. Employees reported that qualified applicants are often unable to pass the background process.
Promotions	X	<input type="checkbox"/>	<input type="checkbox"/>	Employees generally believe that the facility's promotion process is equitable and transparent.

Recommendations	The commission recommends: <ul style="list-style-type: none"> Hiring: Immediately fill at least 6 of the 54 currently vacant positions to ensure the therapeutic needs of youth, specifically in the Secure Track Program, are consistently met. 			
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INTAKE AND ADMISSION				
REVIEWED	YES	NO	N/A	COMMENTS



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Orientation: How does staff ensure youth comprehend the facilities rules, procedures, and what is expected of them during their detention?	X	<input type="checkbox"/>	<input type="checkbox"/>	At intake, youth have an orientation with a member of staff who orally goes over the rules of the facility and expectations of youth while they are detained. Staff also goes over programming, and visiting, and answers any questions the youth may have. The Probation Department also issues a Parent/Youth Handbook.
Are rules and grievance procedures posted?	X	<input type="checkbox"/>	<input type="checkbox"/>	
Other: ACE's Assessment	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>The Adverse Childhood Experiences–ACE's assessment is a brief 10-question questionnaire developed by Kaiser Permanente in partnership with the CDC as part of a groundbreaking study on the impacts of childhood trauma. Teens complete the questionnaire by answering the questions with yes/no answers. A single point is given for each yes answer, making it easy for staff to score (0-10). The higher the score, the higher the trauma level. Individual ACE's scores can provide staff with valuable insight and information regarding the level of trauma youths have experienced and how to approach and interact with them.</p> <p>Probation staff recently completed Science of Hope training that included an ACE's component.</p> <p>Adverse Childhood Experiences Study www.ajpmonline.org/article/S0749-3797(98)00017-8/fulltext</p> <p>A copy of the Adverse Childhood Experiences–ACE's Teen Assessment can be found in the attachments</p>

Recommendations	The Commission recommends adding the Adverse Childhood Experiences–ACE's Teen Assessment Form to the intake and assessment process.
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ACTIVITIES AND PROGRAMMING				
REVIEWED	YES	NO	N/A	COMMENTS
Telephone Calls	X	<input type="checkbox"/>	<input type="checkbox"/>	Youth are permitted to make phone calls to approved individuals 4 days a week. Days 1-3 are 10-minute calls. Day 4 is a 20-minute phone call.



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Written Correspondence & Mail	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>There is no limit on the amount of mail a youth can send or receive. Anyone who does not have a “non-association” classification can send and receive mail to and from youth. The facility also utilizes the Ameelio app. Parents can write letters and send pictures, games, and postcards through the app—free of charge.</p> <p>*Please see attachment: Ameelio - English/Spanish Flyers.</p>
Visiting: 2-hours per week	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>Youths are allowed two hours of visiting per week. Approved visitors may visit either in person or by Zoom. Zoom visits must be scheduled in advance with the Admission Department.</p> <p>Visits are held behind glass during the Covid-19 quarantine process. Visitors who cannot provide COVID-19 vaccination clearance or a current negative test result can visit behind glass.</p> <p>Additional Zoom and in-person visits are allowed by court order, approval of the youth’s Deputy Probation Officer, or the Institutions Services Manager.</p>
Recreation (at least 1-hr of unscheduled activities)	X	<input type="checkbox"/>	<input type="checkbox"/>	
Daily Exercise: 1+ hours Large Muscle Activity/LMA	X	<input type="checkbox"/>	<input type="checkbox"/>	
Programming Schedule	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>Please see the weekly programming schedule located in the attachment section of this report.</p>
School	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>School Day: 8:45 am - 2:40 pm Wednesdays: 9:00 am - 12:30 pm</p>
Indoor Recreational Activities	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>Board games, puzzles, workouts/exercise, movies, television, reading, and ping pong. Video games were added during the pandemic.</p>
Family Reunification and Counseling	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>BHRS offers family reunification and counseling services. Due to COVID-19, these services were intermittent during this inspection period.</p>



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Substance Abuse Education & Treatment	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Sexual Abuse & Harassment	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Upon intake, youth have an orientation with staff that cover sexual abuse and harassment.
Parenting Classes: Youth	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	The facility currently does not offer parenting classes for youth. Staff report the program was discontinued prior to the pandemic. Staff members believe the parenting classes were highly beneficial to the youth, especially for those expecting a child.
Vocational Programs and Training	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Vocational training continues to be under development at this facility. Past Inspection Reports indicate vocational training has been unavailable since 2015.
Post-Secondary Educational Programs	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Notre Dame de Namur University in Belmont has not returned to the facility since the pandemic began in March 2020. They were providing virtual educational programming. Please refer to the 2022 YSC Educational Inspection Report for additional information and recommendations.
Art Therapy Music Lessons Aroma Therapy				These programs remain on hold <ul style="list-style-type: none"> • The multisensory de-escalation/calming room/art therapy space where these programs were intended to take place remains unfinished. • Art Therapy: The Director of Community Outreach for SAL, who held a master's degree in Art Therapy & Psychotherapy and was prepared to run the program, left the SAL organization in 2021. The San Mateo County Sheriff's Activity League remains committed to providing the supplies, materials, and support staff needed to run a general arts program once the room is complete. • It is unclear if plans to provide music lessons and aromatherapy will move forward once the room is completed.
Religious Activities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Christian Services resumed in 2021.



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				Catholic services remain suspended.
Comments	<p>Due to the pandemic, substance abuse programming has been on hold for almost 2.5 years. Drug and alcohol prevention, education, and treatment are key to long term and successful sobriety.</p> <p>Vocational Training continues to be under development. A search through previous Inspection Reports –which currently date back to 2015, revealed that vocational training has not been available at this facility for at least 6 years.</p>			
Recommendations	<p>The Commission recently voted to recommend 9 evidence based core treatment programs for youth in our long term and Secure Track youth..</p> <ul style="list-style-type: none"> ● Victim Impact & Awareness ● Intensive Mental Health Care ● Substance Abuse Treatment ● Anger Management ● Restorative Justice ● Advanced Educational and Vocational Programs ● Life Skills ● Mentorship ● Parenting Classes for Youth 			

SECURE TRACK				
	YES	NO	N/A	COMMENTS
Review Secure Track Plan	X	X	<input type="checkbox"/>	We were unable to obtain a copy of the plan from the facility. However, we were able to locate the San Mateo County Secure Track Plan on the internet.
Secure Track Referral Process	X	<input type="checkbox"/>	<input type="checkbox"/>	



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Secure Track Facility/Unit	<input type="checkbox"/>	X	<input type="checkbox"/>	San Mateo County does not have a separate Secure Track unit at this facility. Secure track youth are placed with non-secure track youth on the existing Pine 4 and Forrest 3 housing units.
Number of Secure Track Referrals pending	X	<input type="checkbox"/>	<input type="checkbox"/>	There are currently 7 youths who are potentially eligible for the Secure Track program.
San Mateo County Youth Currently incarcerated at California's Department of Juvenile Justice-DJJ.	X	<input type="checkbox"/>	<input type="checkbox"/>	One youth is currently serving out their sentence under the supervision of CDCR's Department of Juvenile Justice.
Are there plans to return youth from the DJJ and place them into the Secure Track?	<input type="checkbox"/>	X	<input type="checkbox"/>	
Release ICE Notifications:	<input type="checkbox"/>	X	<input type="checkbox"/>	San Mateo County's Counsel is currently reviewing the probation department's policy on deportation and ICE corporation.
Programming and Services currently in place.	<input type="checkbox"/>	X	<input type="checkbox"/>	Probation indicates Secure Track programming is "in progress"
Vocational Services	<input type="checkbox"/>	X	<input type="checkbox"/>	
Post-Secondary Education	<input type="checkbox"/>	X	<input type="checkbox"/>	
Are individual treatment goals reviewed and measured for progress?	X	<input type="checkbox"/>	<input type="checkbox"/>	The Court holds routine hearings to review the individual progress of each youth.

Rrecommendations	The commission recommends implementing the 9 Core essential programs outlined in on the previous page of this report.
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LOCKED CONFINEMENT

REVIEWED	COMMENTS
What time are cells locked	Fixed locked confinement times are as follows:



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and unlocked throughout each day?	<ul style="list-style-type: none"> Youths are locked in their cells during sleeping hours 9:00 pm - 8:30 am between 5:00 - 6:00 pm each day—which is the protected break time of staff.
What factors or conditions increase or decrease locked confinement time?	COVID-19, holidays, special events, legal, professional, and personal visits, codes on the unit, and staffing levels.
Total number of hours in locked confinement per day.	As of September 2022, the daily schedule has youth locked inside of their cells for 12.5 hours. Youth who are in the intake/quarantine phase of their detention are in their cells for 23.5 hours of the day. They are allowed out of their cells for 30 minutes to shower.
How can locked cell confinement times be reduced?	<p>Recommendations for reducing locked confinement time:</p> <ul style="list-style-type: none"> Adjust the sleeping hours to start at 9:30 pm. This will be especially helpful during Daylight Savings Time when it is still light outside. Increase programming and activities on weekends. Increase staffing levels to accommodate these recommendations and provide coverage for any unforeseen situations that may arise.
Recommendations	<p>Sensory deprivation during mandatory locked confinement time should be closely monitored and actively avoided.</p> <p>The Commission recommends:</p> <ul style="list-style-type: none"> Increasing programming and activities on weekends to reduce the time youths are locked inside their cells on weekends. Provide all youth with books, puzzles, and Chromebooks (schoolwork) inside their cells regardless of their behavioral status or level.

MEALS AND NUTRITION				
REVIEWED	YES	NO	N/A	COMMENTS
Is the meal menu posted in the dayroom?	X	<input type="checkbox"/>	<input type="checkbox"/>	
What time are meals and snacks served?	X	<input type="checkbox"/>	<input type="checkbox"/>	<ul style="list-style-type: none"> Breakfast: 8:00 am Lunch: 12:30 pm



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				<ul style="list-style-type: none"> • Dinner: 4:00 pm Mon-Sat & 3:50 pm on Sunday • Snacks: 10:25 am & 8:30 pm
Are meal servings ample?	X	X	<input type="checkbox"/>	Meals are calorically sufficient according to the federally established school lunch program guidelines. However, we note that several youths we spoke with reported being frequently hungry and felt they were not receiving enough edible food.
Are the meal servings nutritious?	X	<input type="checkbox"/>	<input type="checkbox"/>	Meals meet the federal school lunch program guidelines. The commission recommends providing fresh fruits, vegetables, and salads instead of canned, frozen, or prepackaged alternatives, whenever possible.
Are the meals appetizing?	X	<input type="checkbox"/>	<input type="checkbox"/>	Youths overwhelmingly agree that the food is terrible. Youths who've been detained in other counties state that the food at our Juvenile Hall is definitely the worst. Unlike the last inspection period, we were not provided a meal during our inspection. COVID-19 restrictions prevented us from eating with the children.
Are meals heated and cooled properly?	<input type="checkbox"/>	X	<input type="checkbox"/>	Heating instructions provided by the Sheriff's Department need to be corrected. Youths reported receiving cold, undercooked entrees, raw meat, and overcooked or burnt food on multiple occasions.
Beverages	X	<input type="checkbox"/>	<input type="checkbox"/>	Regular, chocolate, and lactose-free cow's milk are provided with meals. Beverages should not be limited to cow's milk. Several of the Hispanic youth reported being lactose intolerant. Moreover, the introduction and popularity of almond, oat, coconut, and rice milk, have drastically reduced cow milk consumption. Additional beverage options such as water, horchata, juice, and tea should be provided
Are staff present and supervising during meals?	X	X	<input type="checkbox"/>	Staff is present on the unit and serves the meals. However, youth were required to eat in their cells until September 2, 2022, which did not allow for staff to observe them while they ate. There were no choking-related incidents reported during this time.
Are Dietary Food Services contracted out? If yes, please list vendor(s).	X	<input type="checkbox"/>	<input type="checkbox"/>	Food services are currently contracted with the San Mateo County Sheriff's Department's Maple Street Correctional Facility.
What is the length of time allotted to eat?	X	<input type="checkbox"/>	<input type="checkbox"/>	20 minutes



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Are snacks provided?	X	<input type="checkbox"/>	<input type="checkbox"/>	An am, and pm snack are provided. Youths describe snacks as "small" and "not enough". Snacks meet nutritional guidelines as set by the federal school lunch program.
Foodborne Illness or Incidents since the last Inspection?	<input type="checkbox"/>	X	<input type="checkbox"/>	There have been no reported cases of foodborne illness during this inspection period.
Is food available outside of designated meal and snack times?	X	<input type="checkbox"/>	<input type="checkbox"/>	Fruit: Apples, bananas, and oranges are available on the unit. Fruit is provided through the food services contract with the San Mateo County Jail.
Meal Service: How are meals served to youth?	Pre-made single-serving meals are provided in reusable plastic containers. Meals typically consist of two containers, one for hot foods and one for cold foods.			
What is the protocol for missed meals due to court and/or unforeseen events?	Meals are saved and reheated for youth. Staff can call and request additional meals when needed for new admissions.			
Explain Food Service preparation and process at the facility.	Staff is responsible for the refrigeration, heating, and distribution of the meals and snacks. Meals are heated in the living units. The Sheriff's Department's Dietary Services staff is responsible for delivering meals, collecting used containers, and cleaning food containers..			
Comments	<p>The commission seeks to understand the data, factors, and reasoning behind the decision to contract food services out to the Sheriff's Department. We have not been provided a copy of the contract or any information related to its terms, conditions, or costs.</p> <p>While food complaints are not at the crisis levels they were during the last inspection period, food complaints continue to be an issue at the facility. In 2021, the facility began a contract with the Sheriff's Department to provide food service to the Juvenile Hall and Camp Kemp facilities. Meals are now prepared at the county jail and transported to the facility the night before. Youth reported several issues with the food, i.e., "the rice is hard, like little rocks" and "the noodles are crunchy on top like they been sittin' out."</p> <p>They also reported issues with the quantity, quality, temperature, and flavor of the food. Youths explained that their dinner time is "too early"— 4:00 pm Monday-Saturday and 3:50 pm on Sunday. They said eating dinner so early causes them to go to bed hungry.</p> <p>Besides physical growth, it is critically important to note the significant role food plays in a youth's ability to learn, grow, and participate in therapeutic treatment.</p>			



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	<p>The commission believes providing youth with adequate amounts of high quality, healthy, appetizing, and culturally competent food is essential to their long-term success. It should also be noted that there were no documented food related issues in the period preceding the decision to contract food services out. We urge Probation to end its contract with the Sheriff's Department and go back to preparing meals in the state-of-the-art commercial kitchen that currently sits unused at the facility.</p>
<p>Reccomendations</p>	<p>The commission's previous recommendations on the food services program at the Juvenile Hall and Camp Kemp facilities remain unchanged and are as follows:</p> <ul style="list-style-type: none"> • The commission requests the food services contract with the San Mateo County Sheriff's Department be terminated as soon as possible. Renewing this contract is not in the best interest of youth and is adamantly opposed by commission. • Probation resume their in house food service program that prepared meals at the facility. • Non-Dairy beverage options be provided with meals.

TRAUMA INFORMED APPROACHES

REVIEWED:	YES	NO	N/A	COMMENTS
How are youth assessed for trauma?	X	<input type="checkbox"/>	<input type="checkbox"/>	
Gender-responsive programming	X	<input type="checkbox"/>	<input type="checkbox"/>	The average monthly female population at this facility is 1.
Trauma-Informed Care Staff Training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>Staff participated in "Science of Hope" training during this inspection period. www.allianceforhope.com/courses/san-mateo-county-introduction-to-the-science-of-hope/</p> <p>Staff expressed the need for additional education and training on the impacts of complex trauma on children and youth.</p>

<p>Recommendation</p>	<p>Additional Training: Adverse Childhood Experience–ACE's Training: Childhood trauma and abuse play a significant role in childhood development, behavior, and learning. Understanding the impacts of an increased ACE's score will assist staff in</p>
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	<p>how to treat, interact, speak, teach, guide, and mentor the youth they are tasked with rehabilitating,</p> <p>While the Probation staff recently participated in a “Science of Hope” training that briefly touched on Adverse Childhood Experiences–ACE’s, it is absolutely essential for staff who interact, manage, or supervise youth at this facility to be proficient in this area.</p> <p>The Kaiser/CDC Adverse Childhood Experiences Study can be found at www.ajpmonline.org/article/S0749-3797(98)00017-8/fulltext</p>
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CULTURALLY AND LINGUISTICALLY APPROPRIATE

REVIEWED:	YES	NO	N/A	COMMENTS
Meals/Food	X	<input type="checkbox"/>	<input type="checkbox"/>	While youth report minor improvements, meals continue to lack cultural competence. The inability to access culturally appropriate nutrition and dietary services is a form of social inequity that can contribute to increased health disparities.
Religion/Spirituality	X	<input type="checkbox"/>	<input type="checkbox"/>	Christian services are provided at this facility. Catholic services have been suspended since the pandemic began. The majority of the youth are Mexican and self-identified as Catholic.
Books and Reading Materials	X	<input type="checkbox"/>	<input type="checkbox"/>	Providing a variety of accessible formats of books and reading materials is highly recommended. Graphic illustrative novels and multilingual audiobooks can assist youths with difficulty reading due to a disability, grade level, and language fluency. Youths expressed interest in reading books on people of color, cultural and civil rights leaders, and historical events. Contemporary street literature is also of interest. There were no finance or law books. The Commission continues to encourage the facility to utilize the free resources available through the San Mateo County Libraries System.
Observances	X	<input type="checkbox"/>	<input type="checkbox"/>	

Recommendations	<p>The Commission rigorously supports exploring the following:</p> <ul style="list-style-type: none"> • A literary program that offers a variety of accessible formats of culturally and historically relevant books and reading materials (including magazines, and
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	<p>newspapers). Utilizing resources available through the San Mateo County Libraries System is highly encouraged.</p> <ul style="list-style-type: none"> • Partnership opportunities with the Art Commission to help procure culturally and historically relevant forms of art to display throughout the juvenile hall. • Reevaluate and adjust the food menu using a culturally competent lens.
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LGBTQ				
REVIEWED	YES	NO	N/A	COMMENTS
Classification and Cell/Unit Assignments.	X	<input type="checkbox"/>	<input type="checkbox"/>	
Clothing and Hygiene	X	<input type="checkbox"/>	<input type="checkbox"/>	
Staff Education/Training & Best Practices	X	<input type="checkbox"/>	<input type="checkbox"/>	Staff receives training on pat-downs and searches on cross-gender, transgender, and intersex youth. Cross-gender pat-down searches and strip searches are prohibited except in exigent circumstances. Searches must be justified and documented in writing.
Institutional Forms: Gender Neutral Language	X	<input type="checkbox"/>	<input type="checkbox"/>	
Policy Notices	X	<input type="checkbox"/>	<input type="checkbox"/>	

TECHNOLOGY				
REVIEWED:	YES	NO	N/A	COMMENTS
School and Classroom	X	<input type="checkbox"/>	<input type="checkbox"/>	Technology is available for use in the classroom. Youths also organize and host an online College and Career Fair on Zoom.
Housing Unit	X	<input type="checkbox"/>	<input type="checkbox"/>	Each youth receives a Chromebook at intake to complete their school work during quarantine. Computers are set up



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				in the programming rooms on each unit for Zoom calls.
Internet Services	X	<input type="checkbox"/>	<input type="checkbox"/>	
Cable Services	<input type="checkbox"/>	X	<input type="checkbox"/>	Cable service was disconnected as a cost saving measure.
Website	X	<input type="checkbox"/>	<input type="checkbox"/>	The Youth Services Center website needs regular updating to ensure the public receives accurate and timely information. www.smcgov.org/probation/youth-services-center-juvenile-hall

Comments	<p>The Youth Services Center is located in Silicon Valley, just miles away from several of the world's largest technology companies. The commission remains committed to helping the Probation Department create a robust technology program for youth at our Juvenile Hall and Camp Kemp facilities.</p> <p>The Santa Clara County Juvenile Probation Department has partnered with Google to teach coding to youth in their Secure Track program. The commission urges the Probation Department to seek similar opportunities for youth in San Mateo County.</p> <p>Providing youths the opportunity to utilize and gain proficiency in the latest technology is a key component in their successful reentry into the community and long-term success. Technology can expand educational, vocational, and therapeutic programming opportunities for youth. Virtual field trips can be taken to museums, college campuses, and landmarks around the globe. Technology can also be utilized to help youth achieve their rehabilitative goals.</p>
Recommendations	Explore opportunities to partner with local tech companies and charitable foundations such as the Chan-Zuckerberg Foundation to fund technology programs at the Youth Services Center and Camp Kemp facilities.

PHYSICAL INSPECTION				
EXTERIOR OF LOCKED FACILITY				
REVIEWED	YES	NO	N/A	COMMENTS
Facility Perimeter	X	<input type="checkbox"/>	<input type="checkbox"/>	
Lawns & Gardens	X	<input type="checkbox"/>	<input type="checkbox"/>	The facility has two small gardens.



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Concrete, sidewalks, and asphalt walkways	X	<input type="checkbox"/>	<input type="checkbox"/>	
Outdoor Exercise and Recreation Areas	X	X	<input type="checkbox"/>	<p>The outside recreation area is one of the highlights of this facility. The space includes a track, soccer field, and basketball court. Along the perimeter of this space are two small gardens, a chicken coop, and a BBQ.</p> <p>The commission recommends adding two outdoor picnic tables with funding available through the “Re-Imagining Juvenile Hall” project. The picnic tables will provide a multitude of new ways to utilize the space i.e., meals, projects, and provide much needed outdoor seating.</p> <p>The following outdoor recreation equipment shows extensive wear and needs repair or replacement:</p> <ul style="list-style-type: none"> ● Soccer Goal: The frame has significant rust and needs to be sanded and painted. The netting is missing and needs to be replaced. If these repairs cannot be made, the item should be replaced with one of comparable quality and size. ● Basketball Hoop: The netting needs to be replaced. <p>These are routine maintenance items that should be funded through the facility’s annual budget.</p>
Exterior Paint and Windows	X	<input type="checkbox"/>	<input type="checkbox"/>	
Doors, Gates, and Fencing	X	<input type="checkbox"/>	<input type="checkbox"/>	No issues were noted.
Gutters, Roof, Drains	X	<input type="checkbox"/>	<input type="checkbox"/>	From the ground level, everything appeared to be well maintained and in working order.
Security and Lighting	X	<input type="checkbox"/>	<input type="checkbox"/>	No issues noted in the daylight.
Other: Chicken Coop	This facility has a chicken coop with several chickens.			
Recommendations	<p>The commission recommends:</p> <ul style="list-style-type: none"> ● Adding 2 picnic tables to the outdoor recreation space. Funding for the picnic tables should be made available through the “Re-Imagining Juvenile Hall” project. The picnic tables will provide a multitude of new ways to utilize the space, i.e., meals, projects, and provide much needed outdoor seating. 			



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	<p>The following recreation equipment needs to be repaired and replaced</p> <ul style="list-style-type: none"> ● Basketball Hoop: The netting needs to be replaced. ● Soccer Goal: The frame has significant rust and the netting is missing/damaged.
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ADMINISTRATION BUILDING				
AREA REVIEWED	YES	NO	N/A	COMMENTS
Stairway/Elevators	X	<input type="checkbox"/>	<input type="checkbox"/>	
Lobby	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>The main lobby of the Juvenile Hall is not staffed. When entering the building, visitors may mistakenly believe the building is closed. There is a telephone on the main desk that visitors must use to call Admissions to for assistance.</p> <p>Additional signage is needed with instructions in both English and Spanish on how visitors can receive assistance from a staff member. There is a bank of 24 lockers in the lobby. Lockers are clean and easy to operate. Visitors must secure personal items in a locker prior to entering the facility. Currently, 2 lockers are out of order.</p>
Furnishings	X	<input type="checkbox"/>	<input type="checkbox"/>	The chairs are clean and in good condition.
Admissions: Bathroom	X	<input type="checkbox"/>	<input type="checkbox"/>	
Admissions: Shower	<input type="checkbox"/>	X	<input type="checkbox"/>	The water temperature needs to be adjusted to allow for hot water. The shower is also in need of professional deep cleaning/power washing.
Admissions: Visiting	X	<input type="checkbox"/>	<input type="checkbox"/>	
Hallways	X	<input type="checkbox"/>	<input type="checkbox"/>	The Administration building has a very long main hallway. The hallway shows signs of wear and scuffing and needs repainting. The



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				hallway in front of the Administration offices is decorated with youth artwork and seasonal decorations.
Offices	X	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	X	<input type="checkbox"/>	<input type="checkbox"/>	A new ventilation system was installed at the facility last year.
Temperature	X	<input type="checkbox"/>	<input type="checkbox"/>	
Cleanliness	X	<input type="checkbox"/>	<input type="checkbox"/>	
Recommendations	<ul style="list-style-type: none"> • The main lobby of the Juvenile Hall is not staffed. Additional signage is needed with instructions in both English and Spanish on how visitors can receive assistance from a staff member. • The shower temperature in Admissions needs to be adjusted to provide hot water. • The Administration building's main hallway needs repainting. 			

INTERIOR OF LOCKED FACILITY

HOUSING UNIT / LIVING AREAS

	YES	NO	N/A	COMMENTS
Cleanliness	X	<input type="checkbox"/>	<input type="checkbox"/>	Overall the facility appeared to be clean and in good working order.
Flooring/Carpet	X	X	<input type="checkbox"/>	<p>The change in meal service has contributed to significant carpet staining from food spills. The carpet at the entrance of the Forrest 3 housing unit is damaged beyond repair and needs to be replaced.</p> <p>The remaining carpets on the Forrest 3 and Pine 4 housing units need to be professionally cleaned as soon as possible.</p>



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Walls/Doors	X	X	<input type="checkbox"/>	The paint on the pillars of the Pine 4 housing unit is peeling off. The walls in the common area of the Forrest 3 need repainting.
Furnishings	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>Institutional furnishings are made of metal and hard plastics. The facility's physical environment is critical in creating an atmosphere that is conducive to learning and personal growth. Facilities that evoke a stark correctional feel (e.g., sterile hallways and common areas, concrete beds, hard furniture) send a message to youth about how they are valued and the type of behavior expected from them.</p> <p>The commission recommends the common room furnishings be replaced with institutional furniture that is more “home like” and therapeutically appropriate. State Realignment funds and “Re-Imaging Juvenile Hall” funds should be utilized.</p>
Restrooms	X	<input type="checkbox"/>	<input type="checkbox"/>	
Showers	X	X	<input type="checkbox"/>	<p>The water temperature on one of the showers on Forrest 3 needs to be increased. The water is lukewarm.</p> <p>The showers on both housing units need to be professionally cleaned and power washed.</p>
Staffing Desks	X	<input type="checkbox"/>	<input type="checkbox"/>	
Programming Rooms	X	<input type="checkbox"/>	<input type="checkbox"/>	The programming rooms are dependent on indoor lighting, dreary, and sparsely equipped. The Commission recommends making over the programming room on each housing as part of the "Reimaging Juvenile Hall Program." The makeover should include new carpet, paint, furnishings, equipment, shelving, and additional lighting.
Multisensory De-Escalation Calming Room Art Therapy Room	X	X	<input type="checkbox"/>	<p>A project to convert a programming room on a vacant unit into a Multisensory De-Escalation, Calming, and Art Therapy room has been underway for 18 months. The project is expected to be completed in the Spring of 2023. On the day of the inspection, a staff member was painting the room.</p> <p>www.smcgov.org/probation/probation-overview</p>



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Indoor Recreation Equipment	X	<input type="checkbox"/>	<input type="checkbox"/>	Board and card games, puzzles, books, magazines, ping pong table, and television set.
Fixtures	X	<input type="checkbox"/>	<input type="checkbox"/>	No issues noted.
Security Cameras	X	<input type="checkbox"/>	<input type="checkbox"/>	
Telephone	X	<input type="checkbox"/>	<input type="checkbox"/>	Each housing unit has a wireless hand held telephone that the youth use to make calls. Youth who are in the intake/quarantine process must make calls from inside of their cells. These youth and families report poor reception, dropped calls, and difficulty in hearing due to loud echoing. The cell walls are made of cement. The commission recommends replacing the current telephones with one capable of maintaining a stronger signal.
Zoom Equipment	X	<input type="checkbox"/>	<input type="checkbox"/>	
Staff Desk	X	<input type="checkbox"/>	<input type="checkbox"/>	
Notifications and Signage	<input type="checkbox"/>	X	<input type="checkbox"/>	An outdated policy notice was posted on the Forrest 3/Intake Unit advising youth not to put items on their cell windows and walls. This policy changed during this inspection period. The unit supervisor stated she would remove the notice and ensure staff was aware of the new policy that seeks to reduce the amount of sensory deprivation youth experience inside of their cells.
Personal Item Storage: Youth	X	<input type="checkbox"/>	<input type="checkbox"/>	Approved items that are prohibited from being inside of the cells are kept at the unit's staff desk.
General Food and Beverage Storage	X	<input type="checkbox"/>	<input type="checkbox"/>	
Supplies: Masks, Cups, Fruit on the unit, hand sanitizer, etc.	X	<input type="checkbox"/>	<input type="checkbox"/>	While the mask mandate has been lifted for the majority of the facility, the Commission recommends all youth be provided a new mask upon request.
Comments	Only 2 of the 6 available housing units are in use at this time.			



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<p>Recommendations</p>	<p>Flooring/Carpet: The change in meal service has contributed to significant carpet staining from food spills. The carpet at the entrance of the Forrest 3 housing unit is damaged beyond repair and needs to be replaced. The remaining carpets on the Forrest 3 and Pine 4 housing units need to be professionally cleaned as soon as possible.</p> <p>Walls: The paint on the pillars of the Pine 4 housing unit is peeling off. The walls in the common area of the Forrest 3 need repainting.</p> <p>Institutional furnishings: The current furnishings are made of metal and hard plastics. Facilities that evoke a stark correctional feel (e.g., sterile hallways and common areas, concrete beds, hard furniture) send a message to youth about how they are valued and the type of behavior expected from them. The Commission recommends the common room furnishings be replaced with institutional furniture that is more "home-like" and therapeutically appropriate. State Realignment funds and "Re-Imaging Juvenile Hall" funds should be utilized.</p> <p>Programming Rooms: The programming rooms are dependent on indoor lighting, dreary, and sparsely equipped. The Commission recommends making over the programming room on each housing as part of the "Reimaging Juvenile Hall Program." The makeover should include new carpet, paint, furnishings, equipment, shelving, and additional lighting.</p> <p>Multisensory De-escalation Room, Calming Room, Art Therapy Room: This single multi-purpose room has been given three different names– which has caused considerable confusion. The Commission recommends the room be renamed or identified using a single name to help alleviate continued confusion and duplication of services. Once the Deescalation-Calming-Art Therapy Room opens for use, it will be critical to capture and analyze data. In addition to the demographics listed above, data related to the frequency of use, length of time spent in the room, impact on behavior, staffing, and diversion, i.e., decreased use of restraints, will be important data to track and analyze.</p> <p>Telephone Calls: Telephone calls are a lifeline for incarcerated youth. The commission recommends replacing the current telephones with one capable of maintaining a stronger signal and consistent call quality.</p>
<p>INDIVIDUAL CELLS</p>	



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OBSERVATIONS	YES	NO	N/A	COMMENTS
Cell Description	X	<input type="checkbox"/>	<input type="checkbox"/>	Individual cells are made of cement blocks. The walls are painted white, the floor is gray cement, and there is one small window. There are single and double cells. The beds are attached to the wall and have a very thin (4-6") institutional foam mattress and institutional blankets. Pillows were introduced during this inspection period. There is a steel toilet sink combination unit, and a student-sized desk is attached to the wall. A stool is attached to the floor in front of the desk. The spacing of the stool and desk appeared to be off in some of the cells. There is no storage. Personal items are stored on the bed, desk, and floor. The cell door has a barcode to scan during security checks, a meal slot, and a window that allows staff to see inside. Each cell is equipped with an emergency call light. There is an ADA compliant cell in each housing unit.
Walls	X	<input type="checkbox"/>	<input type="checkbox"/>	The interior cell walls are very stark. Sensory deprivation is especially dire for newly arrived youth in the initial intake/quarantine phase of their detention. A recent policy change now allows youths who have completed the intake/quarantine phase to place personal items, i.e., photographs, and drawings, on the walls.
Call Lights	X	<input type="checkbox"/>	<input type="checkbox"/>	
Beds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	The beds are standard prison beds.
Mattresses	X	<input type="checkbox"/>	<input type="checkbox"/>	The institutional foam mattresses are extremely thin, 4"- 6". The facility purchased new mattresses in 2020. However, when tested, the new mattresses were thinner and even more uncomfortable than the previous mattresses. The Commission continues to advocate for a more therapeutically appropriate mattress for our youth. A recent policy change allows youths to "double up" their existing mattresses. It should be noted that mattress-related back pain was the top medical complaint reported in the 2020 YSC Inspection Report.



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Pillows	X	<input type="checkbox"/>	<input type="checkbox"/> ,	As a result of the 2021 YSC Inspection Report, youths at this facility now have a pillow.
Bedding	X	<input type="checkbox"/>	<input type="checkbox"/>	Standard institutional sheets and blankets are provided.
Sink/Toilet	X	<input type="checkbox"/>	<input type="checkbox"/>	The metal sink/toilet combination units appeared clean and operable.
Temperature: Room	X	<input type="checkbox"/>	<input type="checkbox"/>	
Temperature: Water	X	<input type="checkbox"/>	<input type="checkbox"/>	
Lighting	X	<input type="checkbox"/>	<input type="checkbox"/>	
Personal Storage Areas	<input type="checkbox"/>	X	<input type="checkbox"/>	There is no storage i.e. built in shelves, bins, trunk, chest of drawers, or closet. Clothing and personal items are stored on the bed, floor, and desk. floor. The commission recommends each youth be provided an individual storage unit using funds from the "Re-Imaging Juvenile Hall" project. Providing storage units will be especially critical for our long-term and Secure Track youth.
Personal Items	X	<input type="checkbox"/>	<input type="checkbox"/>	
Other: Electrical Outlets	X	X	<input type="checkbox"/>	Individual cells do not have electrical outlets. Secure Track youths can now be detained at this facility until they are 25. Electrical outlets would allow for the use of electric razors, charging Chromebooks/technology, and assist in creating a more "home like" environment. The Commission recommends exploring the installation of electrical outlets on the Pine-4 unit housing unit as part of the ongoing "Re-Imaging Juvenile Hall" project.
Recommendations	<p>The Commission recommends</p> <ul style="list-style-type: none"> Storage Units: Install individual storage units in each cell using funds from the "Re-Imaging Juvenile Hall" project. Providing individual personal storage units will be especially critical for our long-term and Secure Track youth. 			



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	<ul style="list-style-type: none"> • Mattresses: Replace the mattresses with a more therapeutically appropriate mattress. The current institutional foam mattresses are extremely thin, ranging between 4”- 6” inches. • Electrical Outlets: Explore options for installing electrical outlets on the Pine-4 unit housing unit as part of the "Re-Imaging Juvenile Hall" project. Electrical outlets would allow Secure Track youth to use electric razors, charge Chromebooks/technology, and help create the "home like" environment the project is seeking to achieve at this facility.
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INTERIOR FACILITIES

OBSERVATIONS	YES	NO	N/A	COMMENTS
Gym/Exercise Room	X	<input type="checkbox"/>	<input type="checkbox"/>	
Classrooms	X	<input type="checkbox"/>	<input type="checkbox"/>	Please see JJDPC 2022 Educational Inspection for additional information and recommendations.
Restrooms	X	<input type="checkbox"/>	<input type="checkbox"/>	
Temperature: Room	X	<input type="checkbox"/>	<input type="checkbox"/>	
Lighting	X	<input type="checkbox"/>	<input type="checkbox"/>	
Visitation	X	<input type="checkbox"/>	<input type="checkbox"/>	
Holding Areas	X	X	<input type="checkbox"/>	We did not view the court’s holding area(s).
Medical Infirmery/Quarantine	X	<input type="checkbox"/>	<input type="checkbox"/>	The medical unit is very clean.
Dental Office	X	<input type="checkbox"/>	<input type="checkbox"/>	
Behavioral Health Therapy Room	X	X	<input type="checkbox"/>	Efforts are underway to convert a office into a shared space where youths in the Pine 4 housing unit can receive mental health services while the Probation Department identifies and creates a therapeutically designed space for youth to receive trauma informed mental health services.



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Secure Storage Areas	X		<input type="checkbox"/>	
Signs/Notices	X	<input type="checkbox"/>	<input type="checkbox"/>	An outdated policy notice was posted on the Forrest 3/Intake Unit advising youth not to put items on their cell walls. The Supervisor of the unit stated they would remove the notice and ensure all staff are aware of the new policy allowing youth to decorate their cell walls.
Security Cameras	X	<input type="checkbox"/>	<input type="checkbox"/>	

Signatures of Commissioner(s) preparing this report

Johanna Rasmussen

Date: November 21, 2022

Paul Bocanegra

Date: November 21, 2022

Sathvik Nori

Date: November 21, 2022



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List of Inspection Attachments:

- Monthly Demographic Charts: age, race, and city of residence.
- Facility Rules for Youth Service Center & Camp Kemp.
- Youth Parent Handbook
- Ameelio - English & Spanish Flyers
- Weekly Programming Schedule Forrest 3 & Pine 4
- Visiting Information & Instructions
- Pamphlet: My Child Was Arrested
- Food Services - Menus
- List of Prohibited Books & Magazines
- CDC Vital Signs: Adverse Childhood Experiences
- ACE's Teen Assessment Form(s)



**JUVENILE FACILITY EDUCATION PROGRAM
REVIEW AND EVALUATION**

Juvenile Halls, Camps, Court & Community Schools

Hillcrest School - Camp Kemp

FACILITY NAME: Hillcrest and Camp Kemp		COUNTY: San Mateo
FACILITY ADDRESS (STREET, CITY, ZIP CODE, TELEPHONE): 400 Paul Scannell Drive, San Mateo, 94022 (650) 312-8970		
CHECK THE FACILITY TYPE AS DEFINED IN TITLE 15, SECTION 1302	JUVENILE HALL X	CAMP KEMP X
DATE OF EVALUATION: 9/12/2022 DATE OF LAST EVALUATION: 9/30/2021		
<p>EDUCATION PROGRAM EVALUATORS (NAME, TITLE EMAIL):</p> <p>Lead Evaluator: Sathvik Nori Commissioner, San Mateo County Juvenile Justice & Delinquency Prevention Commission Contact Information: sathvik.nori@gmail.com</p> <p>Inspection Coordinator: Johanna Rasmussen Commissioner, San Mateo County Juvenile Justice & Delinquency Prevention Commission Contact Information: johannasmcjustice@gmail.com</p>		
<p>EDUCATION STAFF INTERVIEWED (NAME, TITLE, E-MAIL, TELEPHONE):</p> <p>Shelly Johnson Principal, SMCOE Court & Community Schools e-mail: sjohnson@smcoe.org Phone: (650) 312-5323</p> <p>Lauren Sneed School Counselor/Foster Youth Services Coordinating Program Hillcrest, Kemp, Canyon Oaks and Community School e-mail: lsneed@smcoe.org Phone: 650.312-5323</p>		



JUVENILE FACILITY EDUCATION PROGRAM REVIEW AND EVALUATION

Juvenile Halls, Camps, Court & Community Schools

Hillcrest School - Camp Kemp

BACKGROUND

Hillcrest is a San Mateo County Office of Education Court and Community School located inside the Youth Services Center. Hillcrest educates youth who are detained in San Mateo County's Juvenile Hall.

The school at Camp Kemp is also a San Mateo County Office of Education Court and Community School. It educates females who are incarcerated in the Camp Kemp program. Also located at this facility is the Girls Empowerment Program—GEP, an educational program for females who have been released from detention.

Both Hillcrest and Camp Kemp are year round schools.

Principal Shelly Johnson oversees all of the San Mateo County Office of Education Court and Community Schools.

The Probation Department supports and provides supplementary education for incarcerated youth.

The educational curriculum adheres to California's Common Core State Standards at grade level.

Per Title 15, education is the responsibility of the school through the San Mateo County Office of Education and the San Mateo County Probation Department.

EXECUTIVE SUMMARY

Overall, the commission is pleased with the progress and efforts being made to educate San Mateo County's court-involved students at Youth Services Center, Camp Kemp, and Gateway schools. Teachers show dedication to their children's socio-emotional, academic, and physical well-being, which is reflected in students' attitudes toward school

In our interviews with teachers, students, and administrators, we saw the challenges of educating children who often have been failed by traditional public schools or are vastly behind grade level. These challenges have only been compounded by the learning loss stemming from the COVID-19 Pandemic.



JUVENILE FACILITY EDUCATION PROGRAM REVIEW AND EVALUATION

Juvenile Halls, Camps, Court & Community Schools

Hillcrest School - Camp Kemp

The majority of youth at the Hillcrest school have Individual Educational Plans–IEP, to meet their special education needs. A significant number of students in the Camp Kemp and Girls Empowerment Programs also have Independent Educational Plans.

Many Hillcrest and Camp Kemp students are also current or former students of Gateway Court and Community School, located near the Youth Services Center on Tower Road in San Mateo. Gateway educates students who have been removed from their home schools and are at serious risk of dropping out of high school. The Gateway Court and Community School provide a crucial safety net for San Mateo County’s most vulnerable students.

COMMENDATIONS

The commission would like to recognize Mr. John Bordagaray, a teacher at Hillcrest School. Mr. Bordagaray has been teaching children at Hillcrest for over 20 years. His dedication and commitment to educating vulnerable youth are exceptional. Mr. Bordagaray has made a significant difference in the lives of countless children and families in San Mateo County.

The commission would also like to recognize the efforts of Shelly Johnson, principal and Laureen Sneed, School Counselor for their efforts to expand educational programming and opportunities for youth.

RECOMMENDATIONS

San Mateo County Office of Education

- Ensure youth receive timely IEP assessments, evaluations and updates.
- Create Vocational & Career Technical Education–CTE programs for students.
- Implement accredited AA/AS and BA/BS college degree programs.
- Provide comprehensive post-secondary counseling to graduating students.
- Provide additional support to students transitioning back to their home-schools.
- Provide student testing and Post Release Re-Enrollment data to the commission quarterly.
- Continue to have a focus on encouraging students to pursue college.



JUVENILE FACILITY EDUCATION PROGRAM REVIEW AND EVALUATION

Juvenile Halls, Camps, Court & Community Schools

Hillcrest School - Camp Kemp

Probation:

- Implement Vocational & Career Technical Education–CTE programs for students.
- Work with SMCOE to implement accredited college degree programs (AA/AS & BA/BS)
- Require youth to be educated beyond high school or the passage of the GED or HiSET exam.
- Provide additional support to students transitioning back to their home schools.
- Provide additional post-secondary counseling services for graduating students.
- Continue to streamline COVID Protocols so youth are able to engage in school as soon as possible
- Increased Field Trip opportunities for Camp Kemp
- Offer virtual field trip opportunities for Hillcrest students.
- Allow students to use Chromebooks in their cells and in the housing unit.
- Continue to focus on encouraging students to pursue college.
- Track SMCOE post release school re-enrollment data to help the probation officers and staff:
 - Identify potential shortfalls in the current systems.
 - Identify the barriers and obstacles to educational success.
 - Improve student outcomes
 - Increase public safety

The commission requests an action plan addressing each of the above recommendations within 45 days of receipt of this report.

CLASSROOMS & LEARNING SPACES

REVIEWED	YES	NO	N/A	COMMENTS
Do students have adequate resources, supplies, books, equipment, and materials?	X	<input type="checkbox"/>	<input type="checkbox"/>	The classrooms are modern, clean, and well-equipped. The classrooms are colorfully and thoughtfully decorated.



JUVENILE FACILITY EDUCATION PROGRAM REVIEW AND EVALUATION

Juvenile Halls, Camps, Court & Community Schools

Hillcrest School - Camp Kemp

Are students given access to computers and the internet? Please specify details.	X	<input type="checkbox"/>	<input type="checkbox"/>	Students have access to computers in classrooms
Is there an internet usage & security policy?	X	<input type="checkbox"/>	<input type="checkbox"/>	The schools use software to monitor internet usage. We were unable to locate an internet usage policy.
Describe the Credit Recovery Program:	X	<input type="checkbox"/>	<input type="checkbox"/>	Several programs are offered to allow youth to catch up in credit.
Describe the relationship between school and facility staff:	School and facility staff both reported a collaborative relationship that allows for beneficial communications.			

SPECIAL EDUCATION				
REVIEWED	YES	NO	N/A	COMMENTS
Do any of the students have an Individualized Education Program (IEP)?	X	<input type="checkbox"/>	<input type="checkbox"/>	The majority of youth at the Hillcrest school have Individual Educational Plans–IEP, to meet their special education needs. A significant number of students in the Camp Kemp and Girls Empowerment Programs also have Independent Educational Plans.
Do credentialed special education teachers participate in lesson planning and curriculum development?	X	<input type="checkbox"/>	<input type="checkbox"/>	



JUVENILE FACILITY EDUCATION PROGRAM REVIEW AND EVALUATION

Juvenile Halls, Camps, Court & Community Schools

Hillcrest School - Camp Kemp

Are routine parent-teacher conferences held?	X	<input type="checkbox"/>	<input type="checkbox"/>	Meetings can be called by parents or school staff.
Describe the IEP process and timeline for special education services from admission to discharge.	Staff receive reports from home public schools for students in the hall.			
How are students' parents notified of these meetings?	Parents are notified by e-mail and telephone.			
Recommendations	<p>It is critically important to provide youth and families the tools needed to be academically successful upon release.</p> <p>To help ensure continuity in education the commission recommends:</p> <p>SMCOE</p> <ul style="list-style-type: none"> ● Hold IEP meetings during the summertime. Both Hillcrest & Camp Kemp are year round schools. ● Ensure youth receive timely special education assessments and evaluations, and updates to their individual Educational Plans–IEP’s. ● Help ensure youth can receive the services and accommodations outlined in their Individual Educational Plans–IEPs upon their release. 			

MEASURES OF ACADEMIC PROGRESS & ACHIEVEMENT



JUVENILE FACILITY EDUCATION PROGRAM REVIEW AND EVALUATION

Juvenile Halls, Camps, Court & Community Schools

Hillcrest School - Camp Kemp

REVIEWED	YES	NO	N/A	COMMENTS
Annual assessments, testing, and outcome measures	X			
Report Cards	X			
Tracking student outcomes after release	X			Shelly Johnson explained that students are tracked to ensure they have enrolled in school once they are released. Ms. Johnson is in the process of gathering this data to provide to the commission to include in future inspections.

Recommendations	<p>SMCOE: Student Testing Data</p> <ul style="list-style-type: none"> ● Provide student testing data to the commission quarterly. <p>SMCOE: Guidance Counseling</p> <ul style="list-style-type: none"> ● Provide additional comprehensive post-secondary counseling to graduating students <p>SMCOE: Post Release School Re-Enrollment</p> <ul style="list-style-type: none"> ● Upon release, students are tracked to help ensure they re-enroll in school. The commission requests this data be provided to our Chair on a quarterly basis. Education is key to reducing recidivism and the long term success of our youth. <p>Probation Department</p> <ul style="list-style-type: none"> ● Track SMCOE post release school re-enrollment data to help the probation officers and staff: <ul style="list-style-type: none"> ○ Identify potential shortfalls in the current systems. ○ Identify the barriers and obstacles to educational success.
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JUVENILE FACILITY EDUCATION PROGRAM REVIEW AND EVALUATION

Juvenile Halls, Camps, Court & Community Schools

Hillcrest School - Camp Kemp

	<ul style="list-style-type: none"> ○ Improve student/youth outcomes ○ Decrease recidivism and increase public safety.
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POST HIGH SCHOOL – GED				
REVIEWED	YES	NO	N/A	COMMENTS
Are educational opportunities available for youth who have completed high school or have their GED?	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>Opportunities are extremely limited. Currently, students have access to only two community college courses.</p> <p>Long term and Secure Track youth want the opportunity to earn a 4-year degree. These youth have the potential to be at the facility until their 25th birthday and must be given the opportunity to acquire the education and skills needed to succeed when they reenter the community.</p>
Are students given info/counseling on community college & 4-year college options? Please describe	X	<input type="checkbox"/>	<input type="checkbox"/>	A full-time counselor is available to help youth as needed
Are students provided access to ACT/SAT preparation & Testing?	X	<input type="checkbox"/>	<input type="checkbox"/>	ACT/SAT Test Preparation books are available.
Are parents, guardians, and family members invited to attend graduation ceremonies? Is anyone else invited to attend?	X	<input type="checkbox"/>	<input type="checkbox"/>	



JUVENILE FACILITY EDUCATION PROGRAM REVIEW AND EVALUATION

Juvenile Halls, Camps, Court & Community Schools

Hillcrest School - Camp Kemp

Are students given information/counseling about financial aid options for college?	X	<input type="checkbox"/>	<input type="checkbox"/>	
Are students able to take courses for college credit online?	X	<input type="checkbox"/>	<input type="checkbox"/>	
Is vocational training/education provided?	<input type="checkbox"/>	X	<input type="checkbox"/>	Youth report a strong desire for vocational training and certification programs

Recommendations	<p>The commission recommend the County Office of Education work with the Probation Department to:</p> <ul style="list-style-type: none"> ● Implement accredited AA/AS and BA/BS college degree programs. ● Create/Implement Vocational and Career Technical Education–CTE programs ● Invest in materials (study guides, books and software) that will assist youth in preparing for apprenticeship entrance exams are strongly recommended. ● Explore apprenticeship opportunities with local building trade unions, specifically LiUNA Local 261 (Laborers Union) and IBEW Local 617 (Intl 'Brotherhood of Electrical Workers), Local 467 and 38 (Plumbers & Pipefitters). Building trades can provide youths the opportunity to earn quality wages and benefits needed to support themselves.
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**JUVENILE FACILITY EDUCATION PROGRAM
REVIEW AND EVALUATION**

Juvenile Halls, Camps, Court & Community Schools

Hillcrest School - Camp Kemp

STUDENT INTERVIEWS	
Summary	<p>We interviewed numerous students throughout our time at YSC. Most students reported liking school and feeling respected by their teachers.</p> <p>Youth overwhelmingly commented that Hillcrest school felt easier and less rigorous than their home schools, but overall many reported making progress in areas such as credit recovery and learning.</p> <p>When asked what they would like to change about school, students reported wanting more career technical education and vocational training along with a more varied elective offering.</p>
Recommendation	<p>The commission recommends:</p> <ul style="list-style-type: none"> ● Provide additional support to students transitioning back to their home-schools ● Continue to focus on encouraging students to pursue college. <p>Probation Department</p> <ul style="list-style-type: none"> ● Allow students to use Chromebooks in their cells and in the housing unit ● Continue to streamline COVID Protocols so youth are able to engage in school as soon as possible ● Continue to focus on encouraging students to pursue college.



JUVENILE FACILITY EDUCATION PROGRAM REVIEW AND EVALUATION

Juvenile Halls, Camps, Court & Community Schools

Hillcrest School - Camp Kemp

STAFF INTERVIEWS				
TEACHERS & INSTRUCTIONAL AIDES				
	YES	NO	N/A	COMMENTS
Do you have the staffing, training, equipment, technology, training, and resources needed to educate your students adequately?	X	<input type="checkbox"/>	<input type="checkbox"/>	
Are there any programs or activities you would like to bring to your students?	X	<input type="checkbox"/>	<input type="checkbox"/>	<ul style="list-style-type: none"> Expanded field trip opportunities for Camp Kemp students. Explore virtual field trip options for Hillcrest Students. College and Vocational Programs Money Management and Life Skills
Comments	Staff interviewed all expressed satisfaction with their job and teaching conditions. They showed dedication to the students and felt that they had the tools necessary to succeed.			
Recommendations	<ul style="list-style-type: none"> The Commission recommends: Expanding field trip opportunities for Camp Kemp students. Exploring virtual field trip options for Hillcrest Students. Implement a Money Management class. Implement a Life Skills class. 			



JUVENILE FACILITY EDUCATION PROGRAM REVIEW AND EVALUATION

Juvenile Halls, Camps, Court & Community Schools

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SCHOOL ADMINISTRATION

	YES	NO	N/A	COMMENTS
Electronic Records Systems	X	<input type="checkbox"/>	<input type="checkbox"/>	
IEP Tracking	X	<input type="checkbox"/>	<input type="checkbox"/>	
Budget	<input type="checkbox"/>	X	<input type="checkbox"/>	We were unable to locate or review the Court and Community School's budget.

1370. Education Program	YES	NO	N/A	COMMENTS
<p>(a) School Programs</p> <p>The County Board of Education shall provide for the administration and operation of juvenile court schools in conjunction with the Chief Probation Officer or designee pursuant to applicable State laws.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	
<p>The school and facility administrators shall develop and implement written policies and procedures to ensure communication and coordination between educators and probation staff.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	



**JUVENILE FACILITY EDUCATION PROGRAM
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Culturally responsive and trauma-informed approaches should be applied when providing instruction.	X	<input type="checkbox"/>	<input type="checkbox"/>	
Education staff should collaborate with the facility administrator to use technology to facilitate learning and ensure safe technology practices.	X	<input type="checkbox"/>	<input type="checkbox"/>	
The facility administrator shall request an annual review of each required element of the program by the Superintendent of Schools, and a report or review checklist on compliance, deficiencies and corrective action needed to achieve compliance with this section.	X	<input type="checkbox"/>	<input type="checkbox"/>	
Such a review, when conducted, cannot be delegated to the principal or any other staff of any juvenile court school site.	X	<input type="checkbox"/>	<input type="checkbox"/>	
The Superintendent of Schools shall conduct this review in conjunction with a qualified outside agency or individual. Upon receipt of the review, the facility administrator or designee shall review each item with the Superintendent of Schools and shall take whatever corrective action is necessary to address each deficiency and to fully protect the educational interests of all youth in the facility.	X	<input type="checkbox"/>	<input type="checkbox"/>	



JUVENILE FACILITY EDUCATION PROGRAM REVIEW AND EVALUATION

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<p>(b) Required elements The facility school program shall comply with the State Education Code and County Board of Education policies.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	
<p>As stated in the 2009 California Standards for the Teaching Profession, teachers shall establish and maintain learning environments that are physically, emotionally, and intellectually safe.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	
<p>Youth shall be provided a rigorous, quality educational program that responds to the different learning styles and abilities of students and prepares them for high school graduation, career entry, and post-secondary education.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	
<p>(1) The course of study shall comply with the State Education Code and include, but not be limited to, courses required for high school graduation.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	
<p>(2) Information and preparation for the High School Equivalency Test as approved by the California Department of Education shall be made available to eligible youth.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	



**JUVENILE FACILITY EDUCATION PROGRAM
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<p>(3) Youth shall be informed of post-secondary education and vocational opportunities.</p>	<p align="center">X</p>	<p align="center"><input type="checkbox"/></p>	<p align="center"><input type="checkbox"/></p>	
<p>(4) Administration of the High School Equivalency Tests as approved by the California Department of Education, shall be made available when possible.</p>	<p align="center">X</p>	<p align="center"><input type="checkbox"/></p>	<p align="center"><input type="checkbox"/></p>	
<p>(5) Supplemental instruction shall be afforded to youth who do not demonstrate sufficient progress toward grade-level standards.</p>	<p align="center">X</p>	<p align="center"><input type="checkbox"/></p>	<p align="center"><input type="checkbox"/></p>	
<p>(6) The minimum school day shall be consistent with State Education Code Requirements for juvenile court schools. The facility administrator, in conjunction with education staff, must ensure that operational procedures do not interfere with the time afforded for the minimum instructional day. Absences, time out of class or educational instruction, both excused and unexcused, shall be documented.</p>	<p align="center">X</p>	<p align="center"><input type="checkbox"/></p>	<p align="center"><input type="checkbox"/></p>	



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<p>(7) Education shall be provided to all youth regardless of classification, housing, security status, disciplinary or separation status, including room confinement, except when providing education poses an immediate threat to the safety of self or others. Education includes but is not limited to, related services as provided in a youth's Section 504 Plan or Individualized Education Program (IEP).</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	
(c) School Discipline				
<p>(1) Positive behavior management will be implemented to reduce the need for disciplinary action in the school setting and be integrated into the facility's overall behavioral management plan and security system.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	
<p>(2) School staff shall be advised of administrative decisions made by probation staff that may affect the educational programming of students.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	
<p>(3) Except as otherwise provided by the State Education Code, expulsion/suspension from school shall be imposed only when other means of correction</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>Negative behaviors are effectively managed in the classroom.</p>



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<p>fails to bring about proper conduct. School staff shall follow the appropriate due process safeguards as set forth in the State Education Code including the rights of students with special needs. School staff shall document the other means of correction used prior to imposing expulsion/suspension if an expulsion/suspension is ultimately imposed</p>				
<p>(4) The facility administrator, in conjunction with education staff will develop policies and procedures that address the rights of any student who has continuing difficulty completing a school day.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	
<p>(d) Provisions for Special Populations</p>				
<p>(1) State and federal laws and regulations shall be observed for all individuals with disabilities or suspected disabilities. This includes but is not limited to child find, assessment, continuum of alternative placements, manifestation determination reviews, and implementation of Section 504 Plans and Individualized Education Programs.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	



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<p>(2) Youth identified as English Learners shall be afforded an educational program that addresses their language needs pursuant to all applicable state and federal laws and regulations governing programs for EL students.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>Edgenuity, an English curriculum, is available in several languages. Rosetta Stone is also used.</p>
<p>(e) Educational Screening and Admission</p>				
<p>(1) Youth shall be interviewed after admittance and a record maintained that documents a youth's educational history, including but not limited to:</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	
<p>(A) School progress/school history;</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	
<p>(B) Home Language Survey and the results of the State Test used for English language proficiency;</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	
<p>(C) Needs and services of special populations as defined by the State Education Code, including but not limited to, students with special needs.; and,</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	
<p>(D) Discipline problems.</p>				
<p>(2) Youth will be immediately enrolled in school. Educational staff shall conduct an assessment to determine the youth's general academic functioning levels to enable placement in core curriculum courses.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	



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<p>(3) After admission to the facility, a preliminary education plan shall be developed for each youth within five school days.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	
<p>(4) Upon enrollment, education staff shall comply with the State Education Code and request the youth's records from his/her prior school(s), including, but not limited to, transcripts, Individual Education Program (IEP), 504 Plan, state language assessment scores, immunization records, exit grades, and partial credits. Upon receipt of the transcripts, the youth's educational plan shall be reviewed with the youth and modified as needed. Youth should be informed of the credits they need to graduate.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	
<p>(f) Educational Reporting</p>				
<p>(1) The complete facility educational record of the youth shall be forwarded to the next educational placement in accordance with the State Education Code.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	
<p>(2) The County Superintendent of Schools shall provide appropriate credit (full or partial) for course work completed while in juvenile court school in accordance with the State Education Code.</p>	X	<input type="checkbox"/>	<input type="checkbox"/>	



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(g) Transition and Re-Entry Planning				
(1) The Superintendent of Schools and the Chief Probation Officer or designee, shall develop policies and procedures to meet the transition needs of youth, including the development of an education transition plan State Education Code and in alignment with Title 15, Minimum Standards for Juvenile Facilities, Section 1355.	X	<input type="checkbox"/>	<input type="checkbox"/>	
(h) Post-Secondary Education Opportunities				
(1) The school and facility administrator should, whenever possible, collaborate with local post-secondary education providers to facilitate access to educational and vocational opportunities for youth that considers the use of technology to implement these programs.	X	<input type="checkbox"/>	<input type="checkbox"/>	<p>Project Change is used to collaborate with post-secondary education providers.</p> <p>There are only 2 classes being offered, art and ethnic studies students can participate in to earn college credit. Assignments are done on the computer.</p>
Describe the general atmosphere in each classroom	Classroom had a positive, collaborative atmosphere, and students observed stayed on task and were engaged in their learning			



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ESL EDUCATION				
REVIEWED	YES	NO	N/A	COMMENTS
Does the facility currently have any ESL Students?	X			
Do credentialed special education teachers participate in ESL lesson planning and curriculum development?			X	Edgenuity and Rosseta stone are used to meet the need of ELD students
Are assessments testing annual quarterly report cards behavior tracking.	X			

Signature of Commissioner(s) preparing this report

Stavik Nori

Johanna Rasmussen



JUVENILE FACILITY EDUCATION PROGRAM REVIEW AND EVALUATION

Juvenile Halls, Camps, Court & Community Schools

Hillcrest School - Camp Kemp

Purpose

The facility administrator is required to request an annual review of each required element of the facility's education program by the Superintendent of Schools. A report or review checklist on compliance, deficiencies and corrective action needed to achieve compliance with this section must be provided to the facility administrator.

The Superintendent of Schools shall conduct this review in conjunction with a qualified outside agency or individual. It is important to note that the regulation prohibits the Superintendent of Schools from delegating this review to the principal or any staff of a juvenile court school site; the intent of this regulation is that an independent third-party review is conducted.

Upon receipt of the review, the facility administrator or designee shall review each item with the Superintendent of Schools and shall take whatever corrective action is necessary to address each deficiency and to fully protect the educational interests of all youth in the facility.

Instructions

To complete the review, assess each element listed in the checklists and document the findings in the "comments" section. Columns in the checklist identify compliance as "Yes", "No", or "N/A" (not applicable). When the evaluator assessing the education program "checks" a column to indicate that the facility is out of compliance with all or part of a regulation, or indicates that all or part of a regulation is not applicable, a brief explanation is required in the comments section. This explanation is critical; it assists both the BSCC and facility staff in understanding the rationale for the decision and highlights what needs correction.

Policies and procedures must be written and implemented to be in compliance.

Education program evaluators may elect to assess areas that are not covered by the inspection checklists. If this is done, the additional issues must be clearly delineated on a separate sheet to maintain their distinction from the BSCC Title15 checklist. For information purposes, this additional sheet should be attached and distributed with the checklist.

Checklists and regulations are available on the BSCC website (http://www.bscc.ca.gov/s_fsoresources). Please contact the BSCC Field Representative assigned to your county at the number below or through e-mail access on the website.

Board of State and Community Corrections; FSO Division
2590 Venture Oaks Way, Suite 200, Sacramento, CA 95833
Phone: 916-445-5073; <http://www.bscc.ca.gov/>



**PROBATION DEPARTMENT
COUNTY OF SAN MATEO
YOUTH SERVICES CENTER**
John T. Keene, Chief Probation Officer
PRE-BOOKING FORM

Date: _____ Time of Arrival: _____ Name of youth: _____

Assigned Deputy Probation Officer: _____

Delivering Officer: _____ Agency: _____ Badge Number: _____

To be completed by the Delivering Officer (i.e. Deputy Probation Officer, Police Officer, Transportation Officer, etc.)
Note: No Booking with serious injury or having ingested or used drugs or alcohol will be accepted into this facility without written medical clearance.

1. Admitting charges (Indicate Felony or Misdemeanor):

2. If youth is 17 years of age or younger, has he/she had the opportunity to consult with legal counsel per SB 395?
Yes No N/A Notes: _____
3. Is this youth ill or recently injured, YES/ NO? If YES, explain:

4. Has the youth provided any information regarding the youth's past or present suicidal ideations, behaviors or attempts? EXPLAIN: (staff ask PARENTS this question as well)

Per Parent: YES / NO : WHEN: _____
5. Has the youth recently used drugs or alcohol, YES/NO? If YES, when, what, and quantity:

6. Does the youth show any symptoms of drug or alcohol use, YES/ NO? If YES, explain:

7. Has the youth recently been invited, employed, harbored, taken from city to city, kidnapped or asked to engage in sexually explicit conduct for the purpose of someone else's personal or monetary gain? If YES, explain:

8. If YES to any of the above, which hospital medically cleared the youth?

9. Has the youth ever been convicted of a sexual offense, YES/ NO? If YES, what charges and circumstances if known?

10. Is the youth a known gang member, YES of NO? If YES, which gang:

11. Will youth be attending court? What date? Open Release Date:

RECEIVING SCREENING FORM
SAN MATEO COUNTY YOUTH SERVICES CENTER
CORRECTIONAL HEALTH SERVICES
(No acutely ill minor is to be accepted into the facility)

DATE: _____ TIME: _____ PIMS# _____

____ Furlough ____ FPP ____ Weekender ____ Blue booking ____ Therapeutic Detention ____ Probation Violation ____ New Admit ____ Prior Admit

NAME: _____ AKA: _____ DOB: ____/____/____

SEX: M / F / Other Nonbinary

Medical Consent: YES / NO Expires: ____/____/____

OBSERVATION: DOES THE MINOR HAVE OR APPEAR TO BE:

(Do not ask minor questions, watch minor and record what you see.)

- | | | | |
|--|----------------|-----|----|
| 1. Unconscious, unable to rouse | | YES | NO |
| 2. Visible signs of trauma, illness | | YES | NO |
| 3. Having difficulty breathing, severe chest pain | | YES | NO |
| 4. Under the influence of alcohol / drugs | | YES | NO |
| 5. Shakes, vomiting, cramps, confusion | | YES | NO |
| 6. Developmentally disabled or delayed | EXPLAIN: _____ | YES | NO |
| 7. Signs of psychiatric problems | | YES | NO |
| 8. Agitated, assaultive, depressed, tearful, withdrawn | | YES | NO |

QUESTIONS: DO YOU CURRENTLY HAVE or HAVE YOU RECENTLY BEEN EXPOSED TO:

Hepatitis Body Rash Chickenpox Lice/Scabies Eye Infection None

TB Screening:

Productive/Painful Cough Night Sweats Fever Coughing Up Blood Weight Loss Chills None

Positive Answers to the Above Questions Require Isolation Until Screened by a Nurse

Do you have?

Seizures Asthma Diabetes None

- | | | |
|--|-----|----|
| 1. Do you have any illness or injury at this time?
If yes, explain: _____ | YES | NO |
| 2. Have you used any drugs or alcohol in the last 12 hours?
What did you use? _____ What time was you last use? _____ | YES | NO |
| 3. Are you being treated by a Health Provider at this time?
If yes, name of MD, last visit, next visit: _____ | YES | NO |
| 4. Are you currently taking medications?
Name _____ Dose _____ Last taken? _____ | YES | NO |
| 5. Do you have any serious dental problems?
Comments: _____ | YES | NO |
| 6. Are you allergic to any medication or food?
If yes, specify: _____ | YES | NO |

Females Only:

- | | | |
|---|-----|----|
| 7. Are you pregnant?
If yes, how many months? _____ | YES | NO |
| 8. Have you recently had a baby?
If yes, how old is your child? _____ Dr. Name _____ | YES | NO |

RECEIVING SCREENING FORM
SAN MATEO COUNTY YOUTH SERVICES CENTER
CORRECTIONAL HEALTH SERVICES

(No acutely ill minor is to be accepted into the facility)

Mental Health Questions:

9. Are you currently or have you in the recent past seen a Mental Health Therapist? YES NO
Dr.'s name _____ Phone Number _____

10. Have you ever thought about killing yourself? YES NO

11. Have you thought about killing yourself within the last two weeks? YES NO

12. Have you ever tried to kill yourself? When? _____ Why? _____ YES NO

13. Do you feel like killing yourself now? YES NO
Explain _____

14. Do you have a plan? How will you do it? YES NO
Explain _____

If yes to 9 and/or 10 complete a Mental Health Memo and advise Mental Health via phone. If yes to any of the 11 through 14 complete a Mental Health Memo, notify Mental Health via phone and follow suicide watch policy and procedures.

- DISPOSITION:** Hospital Clearance Required Hospital Clearance obtained (FORWARD CLEARANCE TO MEDICAL)
 No Mental Health Referral Mental Health Memo completed Mental Health notified via phone
 No immediate medical attention needed Sick call referral only immediate medical consultation
 Isolation required/medical notified

Religious Preference _____ Medical Insurance _____

***** Even If Minor Is Not Accepted for Admission: Send Form to Medical. *****

OTHER COMMENTS/ DISCRIPTIONS:

Screeners Signature: _____

Date: _____

Medical Review by: _____, RN/NP/MD

Date: _____



**PROBATION DEPARTMENT
COUNTY OF SAN MATEO**
John T. Keene, Chief Probation Officer

Miranda Rights of Minor

- You have the right to remain silent.
- You have the right to know that anything you say can and will be used against you in a court of law.
- You have the right to talk to a lawyer before any questions and have him/her with you during questioning.
- You have the right to have a court appointed lawyer represent you if you cannot afford one.

Do you understand each of the above rights?

Yes No

Do you have your own attorney?

Yes No

❖ Name of attorney: _____.

Telephone No. Of Attorney: _____.

Address of Attorney: _____.

❖ Full Name of Minor (print): _____.

Signature of Minor: _____.

Signature of Staff _____.

Date: _____.



**PROBATION DEPARTMENT
COUNTY OF SAN MATEO**
John T. Keene, Chief Probation Officer

Derechos Legales De Menores

- **Usted tiene el derecho de mantener silencio.**
- **Usted tiene el derecho de saber que cualquier cosa que usted diga puede ser y sera usado en contra de usted en la corte de justicia.**
- **Usted tiene el derecho de hablar con un abogado antes de ser interrogado y de tenerlo presente durante cualquier interrogatorio.**
- **Usted tiene el derecho de tener un abogado nombrado por la corte para representarle si no puede pagar un abogado privado.**

Entiende usted cada uno de sus derechos? Si No

Tiene usted un abogado privado? Si No

❖ **Nombre de su Abogado:** _____.

Numero de telefono de su Abogado: _____.

Direccion de su Abogado: _____.

❖ **Nombre completo del menor (impresnta):** _____.

Firma del menor:
_____.

Fecha: _____.



**PROBATION DEPARTMENT
COUNTY OF SAN MATEO**
John T. Keene, Chief Probation Officer

PROPERTY INVENTORY FORM

Name of Youth: _____	PIMS#: _____	Date: _____
-----------------------------	---------------------	--------------------

PERSONAL ITEMS (Mark number of items in box) DESCRIBE IN DETAIL. USE BACK IF NEEDED.

<input type="checkbox"/> Wallet <input type="checkbox"/> Purse <input type="checkbox"/> Backpack <input type="checkbox"/> Cell phone <input type="checkbox"/> Other	<input type="checkbox"/> Comb <input type="checkbox"/> Brush <input type="checkbox"/> Condom <input type="checkbox"/> Keys <input type="checkbox"/> Other	<input type="checkbox"/> Watch <input type="checkbox"/> Bracelet <input type="checkbox"/> Necklace <input type="checkbox"/> Earrings <input type="checkbox"/> Ring	<input type="checkbox"/> Pen / Pencil <input type="checkbox"/> Binder <input type="checkbox"/> Magazines <input type="checkbox"/> Books <input type="checkbox"/> Papers
---	---	--	---

CLOTHING (Mark number of items in box) DESCRIBE IN DETAIL. USE BACK IF NEEDED.

Property bag #

<input type="checkbox"/> Outside shirt <input type="checkbox"/> T-shirt <input type="checkbox"/> Sweatshirt <input type="checkbox"/> Sweater <input type="checkbox"/> Blouse <input type="checkbox"/> Other:	<input type="checkbox"/> Pants <input type="checkbox"/> Sweatpants <input type="checkbox"/> Shorts <input type="checkbox"/> Skirt <input type="checkbox"/> Dress	<input type="checkbox"/> Underwear <input type="checkbox"/> Bra <input type="checkbox"/> Socks <input type="checkbox"/> Belt <input type="checkbox"/> Hat	<input type="checkbox"/> Sandals <input type="checkbox"/> Sneakers/Sport shoes <input type="checkbox"/> Dress shoes <input type="checkbox"/> Boots <input type="checkbox"/> Jacket
---	--	---	--

CASH No Yes Amount: \$ _____ . _____ Receipt: # _____

The above is a correct list of all property and clothing items taken from me upon entering this San Mateo County Juvenile Facility.

Youth signature:

Date: ____/____/____

Staff signature:

Date: ____/____/____

I received back all of the above items in the same condition as when they were taken from me when I entered this facility.

Youth signature: _____ **Date:** ____/____/____

COMMENTS:



Youth Services Center Search Authorization Form

Name of youth:	PIMS#	Date:
----------------	-------	-------

To be completed by Admissions staff

A youth shall only be strip-searched if one or more of the following are true (check all that apply):

- D This youth is charged with, being held on, or convicted of a **felony**.
- D This youth is charged with, being held on, or convicted of a **misdemeanor charge involving violence, weapons, or drugs**.
- D This youth is currently on probation with search and seizure orders.
- D There is a reasonable suspicion that this youth is **concealing drugs, contraband, or a weapon**.

Staff must obtain the signature of an ISM prior to conducting a strip search.

To be completed by ISM-OD

Describe the specific and articulable facts and circumstances upon which the reasonable suspicion determination was made:

Type of search authorized: Visual search Clothing
search Incident Report generated? Yes No

ISM signature:

Date:

To be completed by Admissions staff

Time:	AM/PM	Date:	Place:
Staff name:		Staff sex: <input type="checkbox"/> Male <input type="checkbox"/> Female	
Results of search, including a list of any items removed from the person searched:			
Staff signature:			

Reference: San Mateo County Probation Department, Institutions Division, Policy and Procedure Manual



**PROBATION DEPARTMENT
COUNTY OF SAN MATEO**
John T. Keene, Chief Probation Officer

Sexual Abuse & Sexual Harassment Orientation

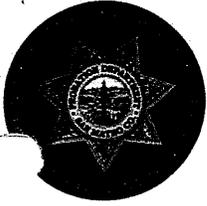
1. The San Mateo County Probation Department's Youth Services Center and Camp Kemp facilities have a **ZERO TOLERANCE** policy against sexual abuse/assault which can include sexually abusive contact, penetration, indecent exposure, voyeurism and sexual harassment. You have the right to be free from sexual abuse and harassment.
2. Sexually abusive contact is touching another person's private parts.
3. Indecent exposure is the display of a person's private parts in the presence of another (excluding staff performing their duties i.e. searches, supervision, etc.).
4. Voyeurism is the invasion of a person's privacy through peering or staring at them while they are undressed or partially exposed (excluding staff performing their duties i.e. searches, supervision, etc.).
5. Sexual harassment can be verbal, written or a behavior of a sexual nature. It includes threats, extortion, bribery, demeaning references to gender, derogatory comments about body or clothing, profane or obscene language, gestures or written comments.
6. Private parts include the: penis, vagina, inner thigh, anus, buttocks or breast.
7. Sexual abuse/assault can be reported to any staff member, someone you trust or by calling 650-312-5220.
8. Sexual abuse/assault can also be reported by utilizing the grievance box.
9. All persons are expected to **IMMEDIATELY** report any sexual abuse/assault, even if it happens to another person.
10. Reporting a sexual abuse/assault is a serious allegation.
11. **ALL** sexual abuse/assaults will be investigated.
12. Anyone who sexually assaults another person **WILL** face criminal charges.
13. Retaliation against a victim or the person who reported the sexual abuse/assault will **NOT** be tolerated.
14. All victims and informants will be protected.
15. False reporting of a sexual abuse/assault **WILL** have consequences.

I have read and understand the above statements.

Name (print): _____

Signature: _____

Date: _____



PROBATION DEPARTMENT
COUNTY OF SAN MATEO
John T. Keene, Chief Probation Officer

Orientacion de Abuso y Acoso Sexual

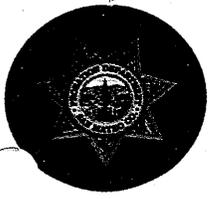
1. Esta instalacion tiene una politica de **CERO TOLERANCIA** contra el abuso/asalto sexual que puede incluir contacto sexual, penetracion, exhibicionismo, voyeurismo y acoso sexual. Tienes el derecho a ser libre de acoso y abuso sexual.
2. Contacto sexual es tocar las partes privadas de otra persona.
3. El abuso o agresion sexual le puede ocurrir a cualquiera.
4. Exposicion indecente es la exhibicion de partes intimas de una persona en la presencia de otra persona (excepto oficiales realizando sus funciones de trabajo. Por ejemplo: busquedas, supervision, etc...).
5. Voyeurismo es la invasion de la privacidad de una persona siendo espiada mientras se desnuda o esta parcialmente expuesto. (excepto oficiales realizando sus funciones de trabajo. Por ejemplo: busquedas, supervision, etc...).
6. El abuso o acoso sexual puede ser verbal, escrito o un comportamiento de naturaleza sexual. Incluye amenazas, extorsion, soborno, lenguaje o referencias denigrante a generos, gestos o comentarios por escrito.
7. Partes privadas son las siguientes: pene, vagina, entre piernas, ano, gluteos o pecho.
8. Abuso o asalto sexual puede ser reportado a cualquier miembro del personal, alguien en quien confias o llamando al 650-312-5220.
9. Abuso o asalto sexual tambien puede ser reportado utilizando el formulario de queja.
10. Todas las personas deben reportar **INMEDIATAMENTE** cualquier abuso sexual, incluso si esto le sucede a otra persona..
11. El reportar abuso o asalto sexual es una acusacion grave.
12. **TODO** abuso o asalto sexual reportado sera investigados.
13. Cualquier persona quien sexualmente asalta a otra persona **ENFRENTARA** cargos criminales.
14. **NO** sera tolerado represalias contra la victima o la persona que informo de la agresion.
15. Todas las victimas e informantes estaran protegidos.
16. Falsos informes de asalto o abuso sexual **TENDRA** consecuencias.
17. Joven detenido en Youth Services Center-YSC no puede dar consentimiento para participar en actos sexuales segun la politica, independientemente de su edad.

He leído y entiendo todas las declaraciones.

Nombre (Imprenta): _____

Signatura: _____

Fecha: _____



**PROBATION DEPARTMENT
COUNTY OF SAN MATEO**
John T. Keene, Chief Probation Officer

Juvenile Hall Classification/Room Assignment Evaluation

ADMISSIONS STAFF FILLS OUT COMPLETELY

Name:		DOB:	PIMS #:
		Height:	Weight:
Biological Sex: <input type="checkbox"/> Female <input type="checkbox"/> Male <input type="checkbox"/> Intersex			
Sexual Orientation, how do you identify? <input type="checkbox"/> Heterosexual / Cisgender <input type="checkbox"/> Lesbian <input type="checkbox"/> Gay <input type="checkbox"/> Queer <input type="checkbox"/> Bisexual <input type="checkbox"/> Transgender (M to F) <input type="checkbox"/> Transgender (F to M)			
Pronoun _____ <input type="checkbox"/> Gender Non-Conforming			
Charge(s):		First time in custody: <input type="checkbox"/> Yes <input type="checkbox"/> No	
Have the Miranda Rights been read to this youth: <input type="checkbox"/> Yes <input type="checkbox"/> No		<input type="checkbox"/> Provided youth with Juvenile Hall Facility Rules <input type="checkbox"/> YSC Handbook <input type="checkbox"/> PREA pamphlet provided	
Tattoos: Update Photo: <input type="checkbox"/>	<input type="checkbox"/> Yes <input type="checkbox"/> No	Identify Location:	Describe Tattoo:
Updated in PIMS: <input type="checkbox"/> Yes <input type="checkbox"/> No			
Moniker/AKA:		<input type="checkbox"/> Yes <input type="checkbox"/> No	Comments:
Behavior during Intake:		<input type="checkbox"/> Compliant <input type="checkbox"/> Noncompliant Example of Noncompliance: _____	
Vulnerability (i.e. is the minor concerned for their safety, being targeted, etc.?)		<input type="checkbox"/> Yes <input type="checkbox"/> No	
Protective: (i.e. non associations/PC)		<input type="checkbox"/> Yes <input type="checkbox"/> No	
Unit	Room #	Detention Reason (e.g. pre-adjudicated youth, new bookings, 24- and 48-hour holds, probation violations, transfer-outs, courtesy hold, and weekenders)	
Roommate Status			
History of Sex Offense: i.e. Blue Dot		<input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, NO roommate Blue Sticker in file
History of peer/staff violence in Juvenile Hall:		<input type="checkbox"/> Yes <input type="checkbox"/> No	Notes:
Have you ever been sexually assaulted?		<input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, NO roommate pending further evaluation. Notify medical and mental health staff and initial here: _____
Do you have any Mental Health issues to disclose:		<input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, NO roommate pending further evaluation. Notify medical and mental health staff and initial here: _____
Do you have any Medical issues to disclose:		<input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, include on Medical Screening Form and initial here: _____
Physical Disability:		<input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, notify medical and initial here: _____
Gang Member: <input type="checkbox"/> Member <input type="checkbox"/> Associate <input type="checkbox"/> Former Member		<input type="checkbox"/> Yes <input type="checkbox"/> No	Notes:
Admissions Staff Name:		Date:	Time:

↓ MUST BE COMPLETED BY UNIT STAFF

Unit Staff Review

Is youth eligible to have a roommate?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Notes:
Special Instructions:		
Reviewed by (Unit Staff Name):	Date:	Time:
Youth Signature:	Date:	Time:

Approved by ISM: _____ Date: _____

COMPLETED FORM - Original: Admissions File Yellow: Unit File



**PROBATION DEPARTMENT
COUNTY OF SAN MATEO
John T. Keene, Chief Probation Officer**

Juveniles Orientation Notice of Understanding

Please read and sign the following:

I _____, received the Youth Services Center (YSC)
(Juvenile's Printed Name)

Handbook which includes orientation material on Sexual Abuse and Sexual Harassment on
_____. I understand there is a zero tolerance policy on sexual abuse and
(Date)

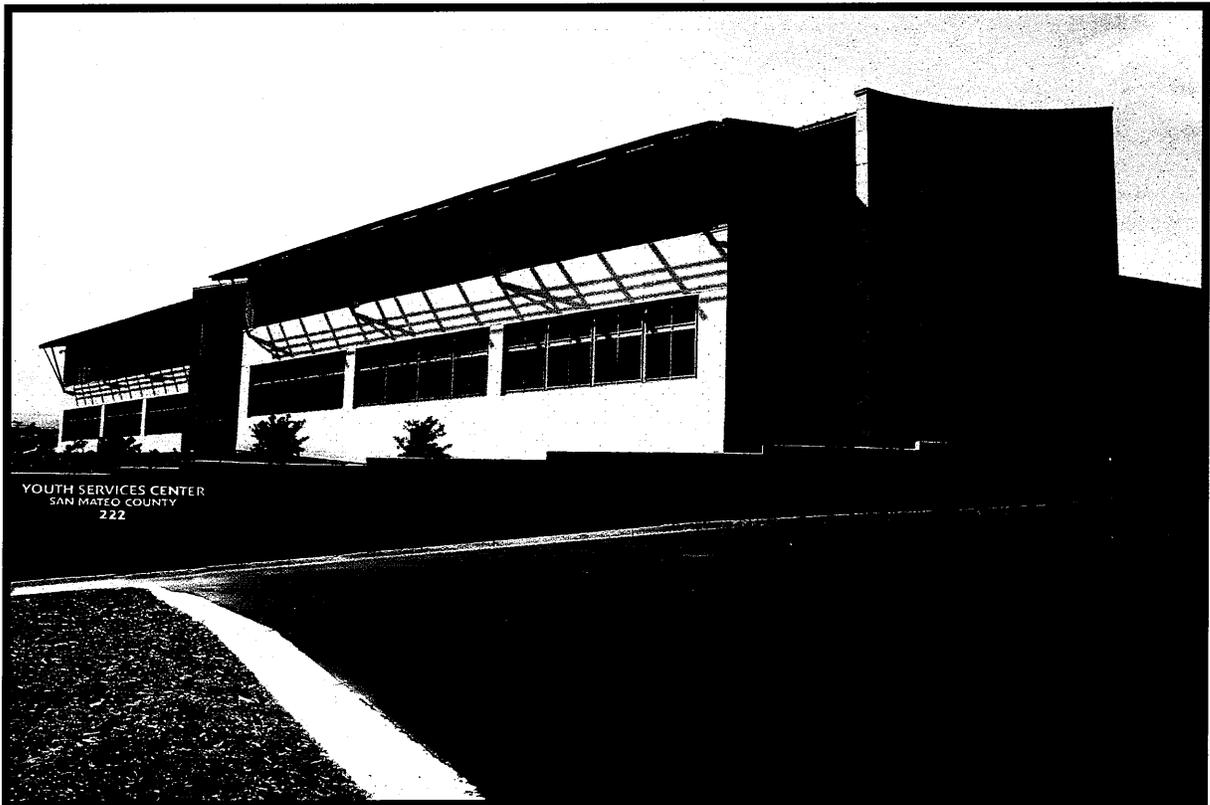
sexual harassment. I also understand how to report sexual abuse and sexual harassment. I have been encouraged to ask questions on materials found in the YSC handbook. I will tell staff if I have problems reading, understanding, or if English is not my first language so they can provide assistance.

Juvenile's Signature: _____

Staff Responsible for Training: _____

Date: _____

San Mateo County Probation Department Youth Services Center Parent/Youth Handbook



San Mateo County Probation Juvenile Hall Youth Handbook

Right now, you probably have lots of questions. A staff person will go over this handbook, which will tell you about Juvenile Hall and how things work here. You'll hear lots of information, and it is OK if you don't remember everything right away. Be sure to ask any questions if you need to.

WHY AM I HERE?

You might be here because the police have charged you with a crime. If so, you will go before a Judge within three days. At that hearing, the Judge will decide whether you need to stay at Juvenile Hall.

Another reason you might be here is because the Court gave you time to serve in detention. The Judge told you in court how long you will be staying, but if you don't know, ask a staff person.

Another reason you might be here is that you are about to go to another facility. For example, you might be going to one of the camps, or to a group home. Staff will try to get the paperwork and other arrangements ready as soon as possible, but it may be several days or weeks before you go to the next facility.

You might also be here because you had a problem in another program and staff thought you needed a "time out." Use your time here to think about what happened.

Right now, you might be angry, or you might not think that you need to be here. It is OK if you feel nervous. Make the most of the time by improving your education and how you deal with problems. Get all you can out of the programs. Work on building trust and respect with staff. Staff are here to help you.

Zero Tolerance

This juvenile facility has a **ZERO TOLERANCE** policy toward all forms of sexual abuse and sexual harassment. You have the right to be free from sexual abuse and harassment.

Need to Report?

Sexual abuse/assault can be reported to any staff member, someone you trust or by calling the confidential Prison Rape Elimination Act (PREA) hotline: **650-312-5220**.

1. The San Mateo County Probation Department's Youth Services Center, and Camp Kemp facilities have a **ZERO TOLERANCE** policy against sexual abuse/assault which can include sexually abusive contact, penetration, indecent exposure, voyeurism and sexual harassment. You have the right to be free from sexual abuse and harassment.
2. Sexually abusive contact is touching another person's private parts.
3. Sexual abuse / assault can happen to males and females
4. Indecent exposure is the display of a person's private parts in the presence of another (excluding staff performing their duties i.e. searches, supervision, etc.).
5. Voyeurism is the invasion of a person's privacy through peering or staring at them while they are undressed or partially exposed (excluding staff performing their duties i.e. searches, supervision, etc.).
6. Sexual harassment can be verbal, written or a behavior of a sexual nature. It includes threats, extortion, bribery, demeaning references to gender, derogatory comments about body or clothing, profane or obscene language, gestures or written comments.
7. Private parts include the: penis, vagina, inner thigh, anus, buttocks or breast.
8. Sexual abuse/assault can be reported to any staff member, someone you trust or by calling 650-312-5220.
9. Sexual abuse / assault can also be reported utilizing the grievance box.
10. All persons are expected to **IMMEDIATELY** report any sexual abuse/assault, even if it happens to another person.
11. Reporting a sexual abuse/assault is a serious allegation.
12. **ALL** sexual abuse/assaults will be investigated.
13. Anyone who sexually assaults another person **WILL** face criminal charges.
14. Retaliation against a victim or the person who reported the sexual abuse/assault will **NOT** be tolerated.
15. All victims and informants will be protected.
16. False reporting of a sexual abuse/ assault **WILL** have consequences.
17. Youth detained in a San Mateo County Juvenile Facility cannot give consent to engage in sexual acts per policy, regardless of the youth's age.

You will sign a copy of these rules and it will be put in your court file.

**San Mateo County Probation Department
Camp Kemp • Juvenile Hall
Facility Rules**

Youth in San Mateo County's juvenile justice facilities are required to follow the rules listed below. Ask a staff person for help if you do not understand them or have questions. If you do not follow the rules and reasonable staff directions, you will face consequences and discipline. Reasonable staff directions are those that do not physically or emotionally abuse you.

General

1. You must obey all Federal, State, and local laws and regulations during your stay. You will receive a new charge or charges if you commit a crime.
2. **Assault on staff or other youth is a crime.** All staff are Peace Officers while on duty.
3. You must go to school or have education and must attend all programs.
4. If you have a good attitude and follow the rules, you can earn certain privileges.
5. If you have a problem with someone else, tell a staff person. Do not handle it yourself.
6. You have the right to file a compliant (a "grievance") about any aspect of your care. Staff will show you where to find the grievance forms on your living unit.

Behavior

7. Do not argue or talk back to staff.
8. Do not abuse or try to abuse staff or youth.
 - a. No inappropriate touching or contact, even if you are playing.
 - b. No fighting, hitting, kicking, slapping, or shoving.
 - c. No bullying, threatening, or verbal abuse.
 - d. No hitting others with body fluids (spit, urine).
9. Do not hurt yourself or attempt to hurt yourself. If you feel like hurting yourself or someone else, ask a staff member to talk to a mental health counselor right away.
10. No gang activity such as signs, tagging, writing, or communication. Unless approved by a staff person, do not talk about being in a gang or gang activities.
11. Do not mark, damage, or destroy anything in or part of the buildings. This includes things that belong to the facility, belong to staff or another youth, or belong to you. Do not chip paint, or tear sheets or clothing.
12. No stealing, borrowing, or trading of things.
13. You can only use the telephone if a staff person says you can and watches you.
14. No swearing, inappropriate language, obscene or sexual comments, or hand or face movements/gestures.
15. No talking at meals until everyone is sitting down and food is passed out. Use good table manners. Do not take extra food or stand up without permission from staff.
16. No loud or disruptive behavior. Do not talk or yell between sleeping rooms or in the dorm.
17. Do not touch door bolts, locks, fire extinguishers, or cabinets. This is a security violation, and you may be transferred to a restricted program in Juvenile Hall.
18. Do not gamble, bet, or make wagers with other youth.

Moving

19. Before you move from place to place, raise your hand and ask a staff person for approval. You must have approval to stand up, leave a room, enter a different area, or go to the bathroom.
20. When moving between areas, stay in line. Do not talk with others.
21. When you leave your sleeping area, make sure that your bed is made, trash is picked up, and your books and papers are neatly stacked, in your locker, or in your drawers.
22. Do not go into another person's room or near another person's sleeping area unless a staff person tells you to.

Safety

23. If there is an emergency, stop what you are doing and let a staff person know. Listen carefully for what staff wants you to do.

Contraband

24. Staff must look over and approve any things or materials you have. Things that are not inspected and approved are considered "contraband." Having contraband in a facility is a crime.
25. You must allow staff to search you, your room/sleeping area, and your things during your stay.
26. No illegal drugs or equipment people use when taking drugs. You can only take or have legal drugs if a nurse or staff person gives them to you and watches you take them.
27. No smoking materials. No cigarettes, matches, lighters, smoking papers, or other smoking items.
28. No tattooing or tattoo equipment.
29. No sexual magazines, pictures, or materials.

Additional rules for Juvenile Hall only

30. When moving around in Juvenile Hall, you must have your hands behind your back, your shoulder against the wall, and your eyes straight ahead.
31. When you are in your sleeping room, close the door so it locks.
32. If you hear "Medical Emergency" or "Code Orange" on a staff radio or intercom, go immediately to your room. If you are not on your living unit, follow staff directions carefully.

You will sign a copy of these rules and it will be put in your court file.

WHY SHOULD I FOLLOW THE RULES?

While you are here, staff will keep track of how you behave. If you are following the rules and doing work in school and in your programs, staff will give you more privileges. Staff will be reporting to your Probation Officer and to the Judge how you are doing in Juvenile Hall.

If you are a girl, you will get a purple folder of activities and essays to work on. There are different “steps” or levels depending on how much of the folder you have finished. The more you finish, the higher your step and the more privileges you will have.

If you are a boy, you can start earning behavior points after you go to Court. Staff will give you points for how well you follow the routine, keep your room clean, work in school, and stick to the rules. At the end of the week staff add up your points, which show what “step” or level you are on. Youth on a higher step get more privileges.

WHAT WILL HAPPEN IF I DON'T FOLLOW THE RULES?

If you don't follow the rules, there are several things that might happen, depending on how serious the problem is or how many times you have made the same mistake before.

<p>Small problem</p>  <p>Big problem</p>	Staff may talk to you about the rule that you broke, and you may lose some or all of your behavior points for the day.
	Staff may give you a “Disciplinary Ticket,” a note that goes in your probation file. You may lose more points.
	Staff may write an Incident (IR) or Informational Report, a report that goes in your file and to the Judge. You will lose even more points, and you may not be able to participate in the same activities as other youth.
	Staff may place you on Alternative Programming and you may lose some or all your behavior points for the day. If you commit a crime, staff will file new charges against you.

Be aware that if you damage anything, you will have to pay to fix it. This includes writing on the walls, chipping paint, or breaking anything. If you can't pay for it, your parents or guardians will have to pay.

WHAT SHOULD I DO IF I THINK SOMETHING ISN'T RIGHT?

Try to talk to staff member about what you think isn't right or fair. They can usually help you work it out.

If that doesn't work, or you don't feel comfortable talking to staff, you can always file a “grievance,” or complaint. You have the right to file a grievance about anything having to do with Juvenile Hall. Some of the things you can write a grievance about are:

- How staff treat you
- Losing points
- Write-ups or Incident Reports
- Food
- School
- Medical care
- Programs
- Using the telephone
- Mail
- Visiting
- Food
- Clothing

Remember, you can write a grievance about anything.

Staff will show you where the grievance forms are on your unit. If you need help filling it out, ask a staff person you trust. They can help you write it down, but only you can decide what you want to say.

Once you have filled out the form, tear off the pink sheet. Keep the pink sheet in your room. Put the white and yellow copies in the locked silver box on your unit. You can also give it to a staff member. The supervisor of your unit will collect your form and come talk to you about it, and then will look into your complaint. If you want, the supervisor can assign a staff member to help you.

Later the supervisor will report back to you about the problem. If you are OK with how it was solved, the supervisor will ask you to sign the form. If you don't agree, say that you want to "appeal." This means that a manager or the Superintendent of Juvenile Hall will come and talk to you about your complaint and look into it.

If you file a grievance and no one comes to talk to you, tell a staff member that you want to talk to a manager. Show the manager the pink copy of the form.

If you have complained about a staff member that staff person cannot be involved in deciding what should be done.

You always have a right to file a grievance.

WHAT ARE MY OTHER RIGHTS?

1. You have the right not to be discriminated against.

San Mateo County has strict non-discrimination policies and youth shall not be discriminated against due to race, color, religion, creed, sex, sexual orientation, sexual identity, age, national origin, ancestry, disability or marital status.

2. You have the right to legal services.

If you need to talk to your lawyer about your case, ask a staff member. You have the right to have private meetings with your lawyer, and to send private letters to him or her. You also have the right to request immigration legal services and/or resources.

3. You have the right to health care services.

If you need to see the nurse, fill out a medical request form. Staff will show you where the forms are kept. Put the form in the medical request box. If you need to see a nurse or doctor right away, let staff know. Health care staff are here between 7:00 am and 11:00 pm. If you need to see someone right away, staff can take you to the hospital or call 911. If you need dental care, let staff know and they can arrange it for you.



4. You have the right to counseling services.

You may have a mental health person come and talk to you while you are here. You also may attend counseling groups. Sometimes youth feel depressed, angry, or very upset while they are here. If this happens to you, tell a staff person right away. They can help you manage the feelings and can arrange a special meeting with a counselor or another mental health person.

5. You have the right to religious services.

During your stay at Juvenile Hall, you have the right to practice your religion and express your spiritual beliefs. On Sundays there are Christian and Catholic services available. Let a staff member know if you want to attend. There is also Bible study on Tuesdays between 6:00-7:00 pm. You also have the right to meet with a Chaplain or advisor of your faith – just let a staff person know. You do not have to participate in religious services during your stay – it's up to you. If you don't go to church services, there will be other activities for you.

6. You have the right to educational services

Youth in Juvenile Hall attend school every weekday. While you are here, you will receive credits toward graduation. If you already have your diploma or GED, the teachers will provide you with an independent study program. If you have to stay on your unit during the day, the teachers will assign you some work to do.

7. You have the right to request a copy of Title 15 Minimum Standards for Juvenile Facilities.

Youth may make a request for Title 15 verbally or in writing.

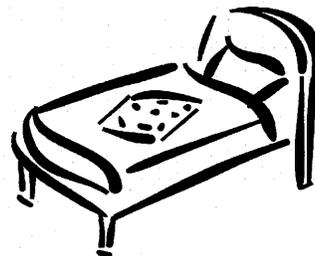
WHEN WILL I SEE MY PROBATION OFFICER?

Your Probation Officer will come to see you from time to time. If you want to talk to them, let a staff person know. Staff will call them for you.

LIFE IN JUVENILE HALL

There are seven living units in Juvenile Hall. Each section wears a different color T-shirt. Staff will give you the following clothing items: colored T-shirt, sweatshirt, white T-shirt, underwear, socks, pants, shorts, shoes, and shower shoes. Staff will assign you to a room, give you sheets and blankets, and show you how to make your bed.

To ensure youth accountability, youth must exchange item for item when clean clothing, bedding and linen exchange occurs. Clothes are changed every day, except pants, which are changed once per week. Bedding is changed on Saturdays. You will get the following hygiene items: toothbrush, toothpaste, deodorant, comb, soap and toilet paper. Lotion and shampoo are available during shower time. Every day you will be able to take a shower. A staff member must be present before you start your shower, and staff will let you know how long you have for your shower.



Keep your room neat and clean. You can only have items that have been approved by Juvenile Hall staff, including reading material. You are allowed up to (5) books or magazines and (1) bible at a time in your room. Up to (5) personal letters at a time in your room. Excessive items will be placed in your personal items bag stored in the unit storage area. You may exchange reading items during the appropriate time during the day. Any unapproved items are contraband – you might be charged with a crime for having them.

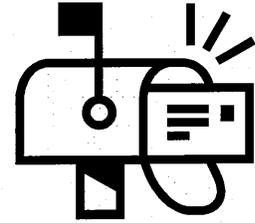
Don't share, borrow, or take hygiene items or medication. Don't throw anything away without telling staff.

The schedule of programs is different on every unit. Look for the schedule posted by the staff workstation or on the bulletin board. Unit staff will provide information and interpretation services in a language other than English if appropriate.

You need to be in bed when staff call lights out. There is no talking after lights out.

MAIL

If you would like to write a letter, ask staff for paper. You can't write to anyone who is on probation or in a prison, jail, or camp unless your Probation Officer approves it. You can not write about other youth on probation, or about gangs, crime, or violence. You can't use any swear words. Don't send anything but paper in the mail.



The same rules apply for mail you get from other people. Be aware that staff monitors all mail that comes in or goes out (except legal mail). If you write a letter or get a letter that breaks the rules, staff will let your Probation Officer and the Judge know.

If you want someone to send you a letter, they should use the following address:

Your name
 Juvenile Hall
 222 Paul Scannell Drive
 San Mateo, CA 94402

VISITING

Your parents or guardians can visit you. If there are other people who want to visit you, they must be approved by your Probation Officer. People visiting you need to call 650-312-5240 Monday-Friday between 8 a.m. and 4 p.m. to make an appointment. Visiting hours are:

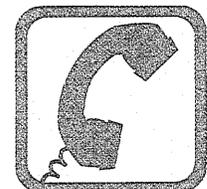
VISITING HOURS	
Monday-Thursday 5:30-6:30 pm 6:45-7:45 pm	Saturday-Sunday 8:30-9:30 am 9:45-10:45 am 11:00-12:00 pm 1:00-2:00 pm 2:45-3:45 pm 5:30-6:30 pm 6:45-7:45 pm
<i>There are no visits on Fridays.</i>	

You are allowed to visit people for two hours per week.

You will be searched before and after your visit. Visitors can bring you books or magazines. These cannot contain guns, violence, people in bikinis or underwear, sexual material, or drug- or gang-related material. Everything that visitors bring you must be checked by staff before you can have it. During the visit, stay seated in the area and where staff can see you. Your parents or guardians can request for the Haircut Permission Slip form allowing staff to provide you a haircut. Haircuts are completed at staff availability.

TELEPHONE

You can call your lawyer at any time. Ask a staff person if you need to call.



Staff will decide how much time you can talk on the phone based on your behavior. You can only call people on your approved telephone list. Staff will dial the phone for you. You only have 10 minutes to talk.

READING MATERIAL

You can have five books or magazines and one religious' book in your room.

AM I SAFE HERE?

We want Juvenile Hall to be a safe place for you and for other youth. If someone gets out of control, we will try to prevent them from hurting themselves, other youth, and staff. Although it doesn't happen often, sometimes staff will have to use physical force to stop it. The best thing to do when this happens is to move away from the area and follow staff directions. We will always use the lowest level of action possible to keep everyone safe. If necessary, youth may request to staff verbally or in writing different housing, education, programming and work assignments.



We will not use physical action as punishment, discipline, or as a form of treatment. We may use restraints if someone is being arrested or taken out of the unit. We never use mace or pepper spray.

We will not use room confinement as a form of punishment, discipline, or treatment. Youth may be separated from the group for reasons including, but not limited to, disciplinary consequences, medical and mental health conditions, placement on Observation and Assessment. All separation is approved and reviewed by a lead staff and/or Institution Services Manager.

Remember that you always have the right to file a grievance if you believe that the physical action was wrong.

If there is an emergency, listen carefully to staff directions and stay with the group. If there is a fire or earthquake, you will be moving out to the field. Make sure to stay with your group at all times. There will be fire and earthquake drills from time to time while you are here.

WHAT DO I DO IF I AM REALLY ANGRY, OR SAD, OR FEELING STRANGE? WHAT DO I DO IF I NEED HELP?

Some things will be really hard for you while you are in Juvenile Hall. **You can always talk to any staff person.** If you know what you need, ask for it. If you don't know, that's OK. The staff person can help you think about what you are feeling and why you might be feeling that way. Then the two of you can think about ways to handle the situation.

KEY STAFF

Housing Staff and Lead Staff

Oversees the day-to-day activities and operation of the housing unit. Expected to interact with youth in an ethical, professional manner while providing security and ensuring facility rules are followed.

Institution Services Manager

Manages the day-to-day operations of the whole facility. Supervises housing staff and enforces policy and procedure. Ensures the safety and security of all youth and personnel within the facility.

Medical Staff

Responsible for the Health and Medical/Dental Care of youth within the facility. Conducts physical exams, follow up care, medication treatment and distribution and coordinates any outside Medical/Dental treatment.

Mental Health Staff

Responsible for the mental health treatment and wellbeing of youth within the facility. Conducts individual assessments and therapy of youth, coordinates psychotropic medication and ensures transition of services once youth is released.

School Staff

Responsible for the educational needs of youth, including assessment, orientation, credit recovery, individual education plans, standardized testing and a transitional plan back to each youth's home district.



**PROBATION DEPARTMENT
COUNTY OF SAN MATEO**

**Video Visitation
Parental Rules and Instructions**

In order to participate in Video Visitation, you must have a computer with a web cam or an Apple or Android smart phone/mobile device. For the video visits you will be using a service called ZOOM and, if you are using a mobile device, you must download the "ZOOM Cloud Meetings" application (app) ahead of time from either the Apple Store or Google Play Store (Android).

As with other visits, you will need to contact the YSC Juvenile Hall (JH) staff to set up your visitation. When doing so, you must provide an E-Mail address and phone number where you will be contacted at prior to the Video Visitation. The JH Staff will email you the Date and Time of the visit, along with a unique ZOOM Meeting Link.

You must be available just prior to the beginning of your visitation. You will be given a five-minute grace period to log in. Failure to log in will cancel your visit.

At the time of your assigned visit, you will open the email on you PC or phone/mobile device and click on/select the ZOOM Meeting Link. The ZOOM app will automatically open and you will be taken to the meeting/visit. Please make sure that your audio and video is turned on in the application.

If Juvenile Hall staff cannot reach you by telephone first, the video visitation will have to be cancelled or rescheduled.

There are number of rules and expectations that you need to understand prior to engaging in a Video Visitation:

- A. Know that any and all Video Visitations may be monitored by JH staff via a third-party monitoring with or without notice at any time during the visitation.
- B. All conversations are to be kept appropriate and should refrain from any talk of criminal behavior, drug related behavior, sexually related behavior or any other inappropriate type of conversation, as deemed by the JH staff.
- C. The video visitation is intended for parents or legal guardians to visit with their children and although we do not frown on including other family members or positive influences in the youth's life to be involved with the visitation, the parents or legal guardians should refrain from allowing the youth's friends and/ or acquaintances or other potentially negative influences in the youth's life from being involved. **Failure to comply with this may result in the loss of Video Visitation privileges.**
- D. **At no time are pictures allowed to be taken of the youth. Failure to comply with this may result in the loss of Video Visitation privileges.**
- E. If your child discloses to you, during your video visitation, any information that makes you fear for the safety or wellbeing you are asked to contact San Mateo County Youth Service Center at (650) 312-5200 immediately after your visitation and ask for the On- Duty Officer on Duty.

 Ameelio

DILES A TUS SERES QUERIDOS QUE TE ENVÍEN FOTOS/CARTAS GRATIS

"Esta es una nueva manera increíble de mantenerse en contacto con un ser querido a costo cero."

- Carolyn



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2. Open our app on any device
3. Type your message, attach a photo
4. Click "SEND" to mail your letter for FREE

1. Encuéntranos en ameelio.org y App Store
2. Abre nuestra aplicación usando cualquier aparato
3. Escriba su mensaje, adjunta una fotos
4. Haz clic en "SEND" para enviar su carta GRÁTIS

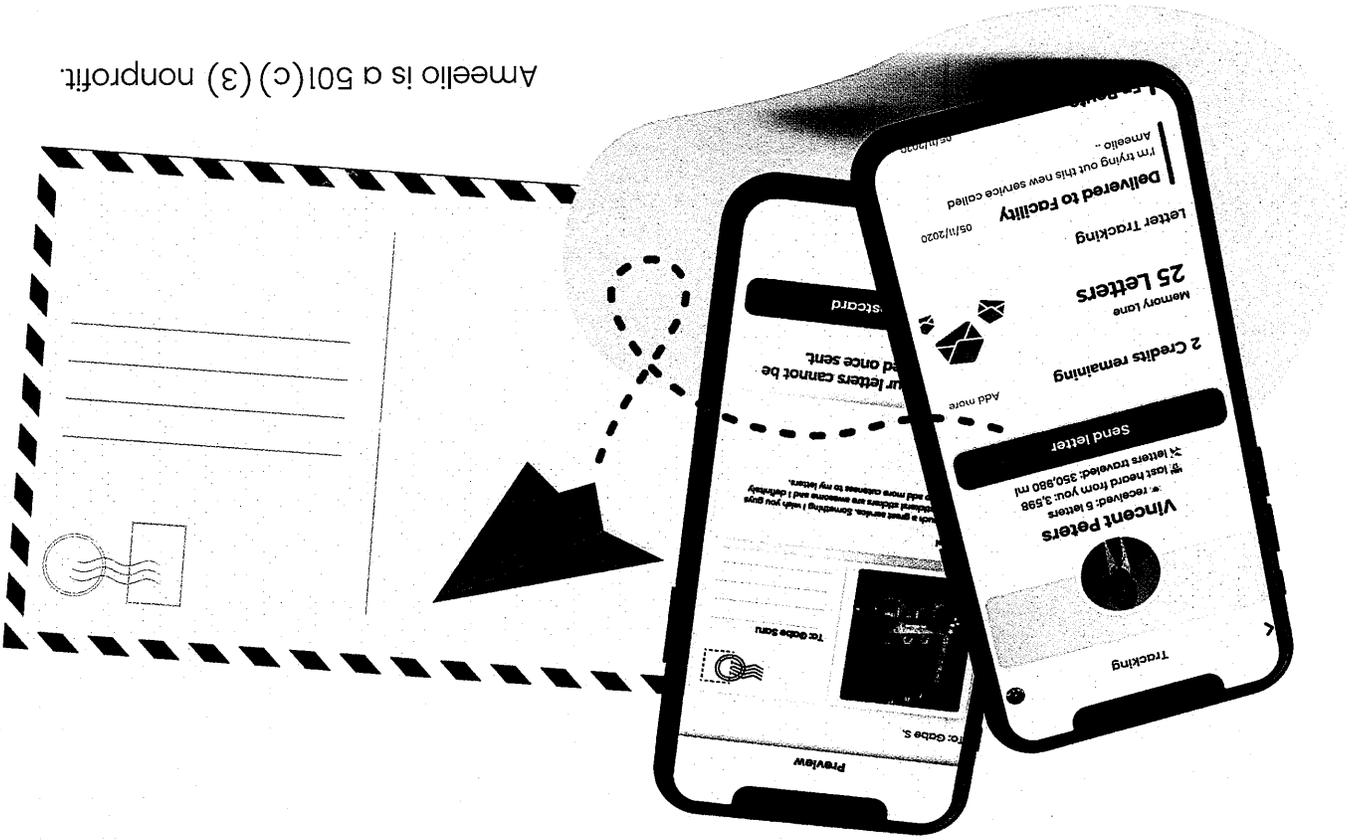


www.ameelio.org

TELL YOUR LOVED ONES TO SEND PHOTOS/LETTERS TO YOU FOR FREE

"This is such an awesome new way to stay in touch with a loved one at zero cost."

- Carolyn



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2. Open our app on any device
3. Type your message, attach a photo
4. Click "SEND" to mail your letter for FREE

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2. Abre nuestra aplicación usando cualquier aparato
3. Escribe su mensaje, adjunta una foto
4. Haz clic en "SEND" para enviar su carta GRATIS



Zero Tolerance

This juvenile facility has a **ZERO TOLERANCE** policy toward all forms of sexual abuse and sexual harassment. You have the right to be free from sexual abuse and harassment.

Need To Report?

Sexual abuse/assault can be reported to any staff member, someone you trust or by calling the confidential Prison Rape Elimination Act (PREA) hotline: **650-312-5220.**



**SAN MATEO COUNTY
YOUTH SERVICES
CENTER**

222 Paul Scannell
Drive, San Mateo, CA
94402

**SAN MATEO
COUNTY
YOUTH
SERVICES
CENTER**

*Preventing Sexual Abuse
& Sexual Harassment*

Cero Tolerancia

Esta instalación tiene una políza de **CERO TOLERANCIA** hacia las formas de abuso y acoso sexual. Tu tienes el derecho de ser libre de acoso y abuso sexual.

Necesitas Reportar?

El abuso o asalto sexual puede ser reportado a cualquier miembro del personal, alguien de tu confianza, o llamando al **650-312-5220**.



**SAN MATEO COUNTY
YOUTH SERVICES
CENTER**
222 Paul Scannell
Drive, San Mateo, CA
94402

**SAN MATEO
COUNTY
YOUTH
SERVICES
CENTER**

*Prevenir Abuso y Asalto
Sexual*



**PROBATION DEPARTMENT
COUNTY OF SAN MATEO
John T. Keene, Chief Probation Officer**

Comprension del aviso de Orientacion Juvenil

Por favor lea y firme lo siguiente:

Yo _____,recibi el manual de Centro de Servicios de Juventud
(Nombre escrito del menor)

(Youth Services Center -YSC) el _____ qual incluye material de orientacion sobre el
(Fecha)
abuso y acoso sexual. Tengo entendido que hay una politica de cero tolerancia sobre el abuso y
acoso sexual. Tambien entiendo como reportar el abuso y acoso sexual. Me han alentado a
hacer preguntas sobre los materiales que se encuentran en el manual de el YSC. Le dire a
personal si tengo problemas de lectura, comprension o si Ingles no es mi lengua materna para
que me puedan proporcionar ayuda.

Firma del menor: _____

Staff Responsible for Training: _____

Date: _____

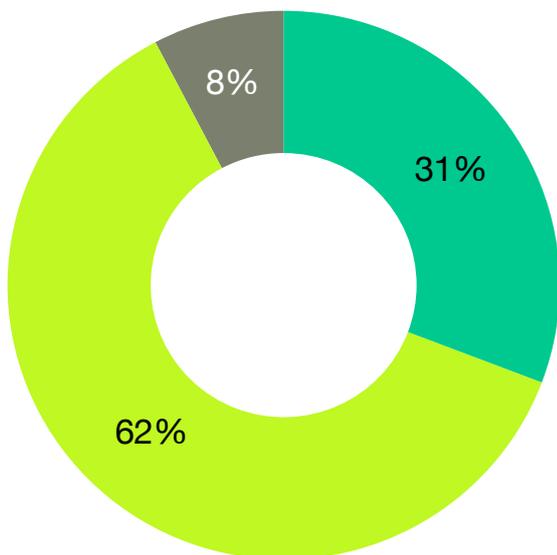
Monthly Demographics

August 2021 - Population 13

Race	Age	Male	Female	City of Residence	Zip Code
Hispanic	17		1	San Mateo	94401
Black	16	1		Daly City	94014
Hispanic	16	1		San Mateo	94401
Hispanic	14	1		East Palo Alto	94303
Hispanic	18	1		San Bruno	94066
White	14	1		Sacramento	95827
Black	18	1		San Francisco	94115
Hispanic	17	1		East Palo Alto	94303
Black	16	1		San Mateo	94401
Black	17	1		Pacifica	94044
Hispanic	16	1		Menlo Park	94025
Hispanic	16	1		San Mateo	94403
Hispanic	16	1		Redwood City	94063
	16	12	1		

City	Youth	%
Daly City	1	7.69
East Palo Alto	2	15.38
Menlo Park	1	7.69
Pacifica	1	7.69
Redwood City	1	7.69
San Bruno	1	7.69
San Mateo	4	30.77
San Francisco	1	7.69
Sacramento	1	7.69
Total	13	99.97

- API
- BLACK
- HISPANIC
- NATIVE AMERICAN
- OTHER
- WHITE



Race

API	B	H	NA	O	W	
0	4	8	0	0	1	13

Key

- API = Asian Pacific Islander
- B = Black
- H = Hispanic
- NA = Native American
- O = Other
- W = White

Monthly Demographics

September 2021 - Population 14

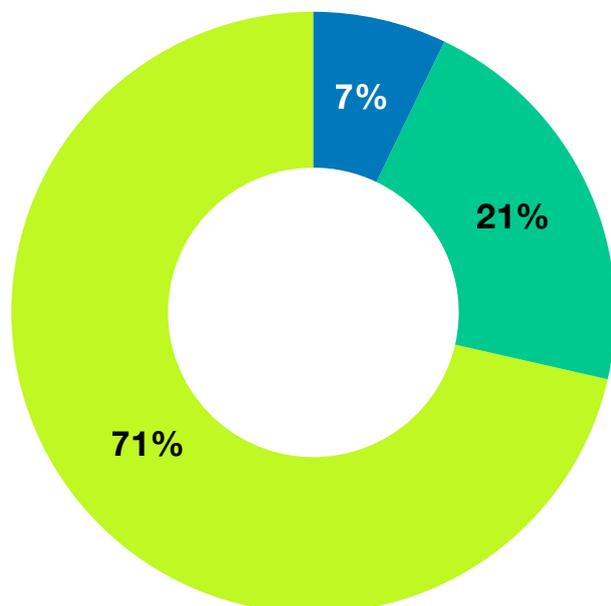
Race	Age	Male	Female	City of Residence	Zip Code
Black	17	1		San Mateo	94044
Black	18	1		San Francisco	94115
Black	16	1		San Mateo	94401
Hispanic	17		1	San Mateo	94401
Hispanic	17	1		East Palo Alto	94303
Hispanic	16	1		San Mateo	94401
Hispanic	17	1		Menlo Park	94025
Hispanic	19	1		Daly City	94014
Hispanic	16	1		San Mateo	94403
Hispanic	18	1		San Bruno	94066
Hispanic	16	1		Redwood City	94063
Hispanic	14	1		East Palo Alto	94303
Hispanic	16	1		Redwood City	94063
Pacific Islander	16	1		East Palo Alto	94303
	17	13	1		

City	Youth	%
Daly City	1	7.14
East Palo Alto	3	21.43
Menlo Park	1	7.14
Redwood City	2	14.29
San Bruno	1	7.14
San Mateo	5	35.71
San Francisco	1	7.14
Total	14	99.99

● API ● BLACK ● HISPANIC
● NATIVE AMERICAN ● OTHER ● WHITE

Race

API	B	H	N	O	W	
1	3	10	0	0	0	14



Key

API = Asian Pacific Islander
 B = Black
 H = Hispanic
 NA = Native American
 O = Other
 W = White

Monthly Demographics

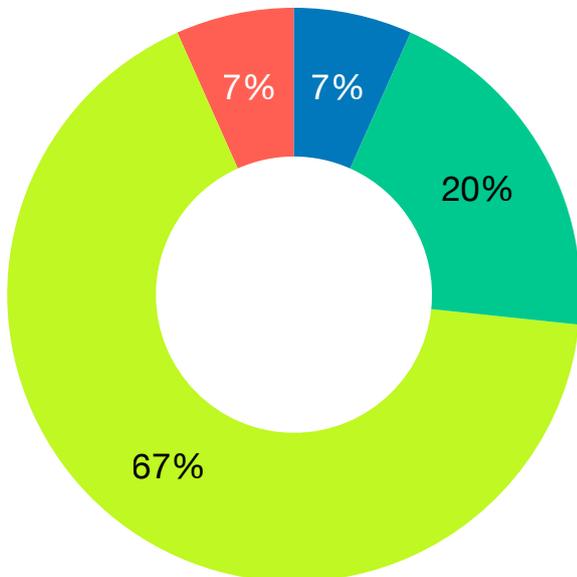
October 2021- Population 15

Race	Age	Male	Female	City of Residence	Zip Code
Black	17	1		Pacifica	94044
Black	18	1		San Francisco	94115
Black	16	1		San Mateo	94401
Hispanic	17	1		East Palo Alto	94303
Hispanic	16	1		San Mateo	94401
Hispanic	17	1		Menlo Park	94025
Hispanic	16	1		San Mateo	94403
Hispanic	18	1		San Bruno	94066
Hispanic	16	1		Redwood City	94063
Hispanic	15	1		East Palo Alto	94303
Hispanic	16	1		Redwood City	94063
Hispanic	14	1		Redwood City	94061
Hispanic	17	1		Redwood City	94061
Pacific Islander	16	1		East Palo Alto	94303
Other	16	1		Sacramento	95965
	17	15	0		

City	Youth	%
East Palo Alto	3	20
Menlo Park	1	6.67
Pacifica	1	6.67
Redwood City	4	26.67
San Bruno	1	6.67
San Mateo	3	20
San Francisco	1	6.67
Sacramento	1	6.67
Total	15	100.02

- API
- BLACK
- HISPANIC
- NATIVE AMERICAN
- OTHER
- WHITE

API	B	H	N	O	W	
1	3	10	0	1	0	15



Key

- API = Asian Pacific Islander
- B = Black
- H = Hispanic
- NA = Native American
- O = Other
- W = White

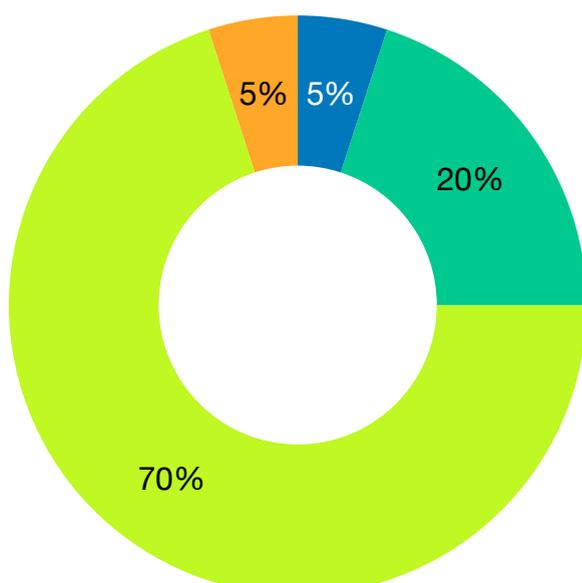
Monthly Demographics

November 2021 - Population 20

Race	Age	Male	Female	City of Residence	Zip Code
Native American	17	1		Redwood City	94063
Black	17	1		Pacifica	94044
Black	18	1		San Francisco	94115
Black	16	1		San Mateo	94401
Black	17	1		Redwood City	94061
Hispanic	17	1		East Palo Alto	94303
Hispanic	17	1		San Mateo	94401
Hispanic	17	1		Menlo Park	94025
Hispanic	16	1		San Mateo	94403
Hispanic	18	1		San Bruno	94066
Hispanic	15	1		East Palo Alto	94303
Hispanic	17	1		Redwood City	94063
Hispanic	14	1		Redwood City	94061
Hispanic	17	1		Redwood City	94061
Hispanic	17	1		South San Francisco	94080
Hispanic	17	1		Mountain View	94040
Hispanic	17	1		East Palo Alto	94303
Hispanic	14	1		San Bruno	94066
Hispanic	17	1		Sacramento	95822
Pacific Islander	16	1		East Palo Alto	94303
	17	20	0		

City	Youth	%
East Palo Alto	4	20
Menlo Park	1	5
Mountain View	1	5
Pacifica	1	5
Redwood City	5	25
San Bruno	2	10
San Mateo	3	15
San Francisco	1	5
Sacramento	1	5
South San Francisco	1	5
Total	20	100

● API ● BLACK ● HISPANIC
● NATIVE AMERICAN ● OTHER ● WHITE



Race

API	B	H	NA	O	W	
1	4	14	1	0	0	20

Key

API = Asian Pacific Islander
 B = Black
 H = Hispanic
 NA = Native American
 O = Other
 W = White

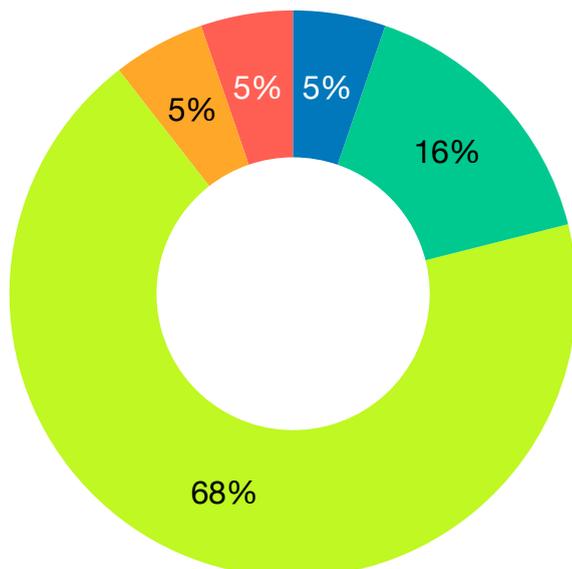
Monthly Demographics

December 2021 - Population 19

Race	Age	Male	Female	City of Residence	Zip Code
Native American	17	1		Redwood City	94063
Black	17	1		Pacifica	94044
Black	18	1		San Francisco	94115
Black	15	1		Hayward	94541
Hispanic	17	1		East Palo Alto	94303
Hispanic	17	1		San Mateo	94401
Hispanic	17	1		Menlo Park	94025
Hispanic	16	1		San Mateo	94403
Hispanic	18	1		San Bruno	94066
Hispanic	15	1		East Palo Alto	94303
Hispanic	17	1		Redwood City	94063
Hispanic	14	1		Redwood City	94061
Hispanic	17	1		Redwood City	94061
Hispanic	17	1		Mountain View	94040
Hispanic	14	1		San Bruno	94066
Hispanic	17	1		Sacramento	95822
Hispanic		1		Redwood City	94061
Pacific Islander	17	1		East Palo Alto	94303
Other	19	1		Daly City	94015
	17	19	0		

City	Youth	%
Daly City	1	5.26
East Palo Alto	3	15.79
Hayward	1	5.26
Menlo Park	1	5.26
Mountain View	1	5.26
Pacifica	1	5.26
Redwood City	5	26.32
San Bruno	2	10.53
San Mateo	2	10.53
San Francisco	1	5.26
Sacramento	1	5.26
Total	19	99.99

● API ● BLACK ● HISPANIC
● NATIVE AMERICAN ● OTHER ● WHITE



Race

API	B	H	NA	O	W	
1	3	13	1	1	0	19

Key

API = Asian Pacific Islander
 B = Black
 H = Hispanic
 NA = Native American
 O = Other
 W = White

Monthly Demographics

January 2022 - Population 24

Race	Age	Male	Female	City of Residence	Zip Code
Native American	17	1		Redwood City	94063
Black	18	1		Pacifica	94044
Black	18	1		San Francisco	94115
Black	16	1		Hayward	94541
Hispanic	17	1		East Palo Alto	94303
Hispanic	17	1		San Mateo	94401
Hispanic	17	1		Menlo Park	94025
Hispanic	16	1		San Mateo	94403
Hispanic	19	1		San Bruno	94066
Hispanic	15	1		East Palo Alto	94303
Hispanic	17	1		Redwood City	94063
Hispanic	14	1		Redwood City	94061
Hispanic	17	1		Redwood City	94061
Hispanic	17	1		Mountain View	94040
Hispanic	14	1		San Bruno	94066
Hispanic	18	1		Redwood City	94061
Pacific Islander	16	1		East Palo Alto	94303
Hispanic	19	1		Redwood City	94061
Asian	16	1		Vacaville	95687
Pacific Islander	16	1		San Bruno	94066
Hispanic	19	1		San Mateo	94401
Hispanic	16	1		San Mateo	94401
Hispanic	17		1	Redwood City	94061
White	16	1		San Bruno	94066
	17	23	1		

City	Youth	%
Antioch	1	4.16
East Palo Alto	2	8.33
Hayward	1	4.16
Menlo Park	1	4.16
Mountain View	1	4.16
Pacifica	1	4.16
Redwood City	7	29.12
San Bruno	4	16.67
San Mateo	4	16.67
San Francisco	1	4.16
Vacaville	1	4.16
Total	24	99.91

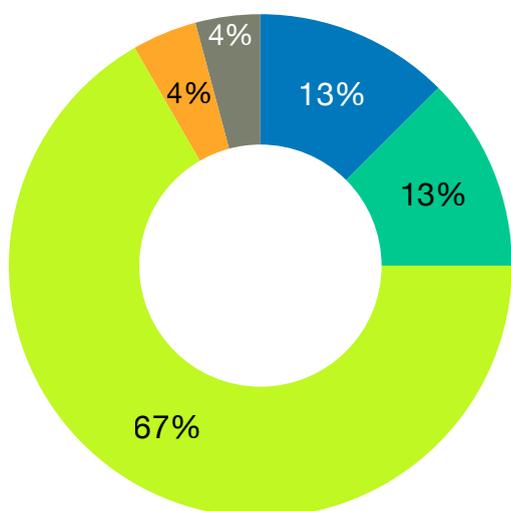
Race

API	B	H	NA	O	W	
3	3	16	1	0	1	24

Key

API = Asian Pacific Islander
 B = Black
 H = Hispanic
 NA = Native American
 O = Other
 W = White

- API
- BLACK
- HISPANIC
- NATIVE AMERICAN
- OTHER
- WHITE



Monthly Demographics

February 2022 - Population 20

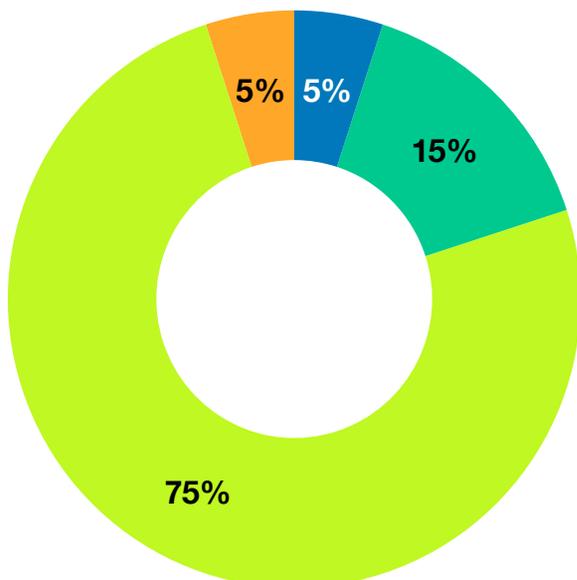
Race	Age	Male	Female	City of Residence	Zip Code
Native American	17	1		Redwood City	94063
Black	18	1		Pacifica	94044
Black	18	1		San Francisco	94115
Hispanic	17	1		San Mateo	94401
Hispanic	17	1		Menlo Park	94025
Hispanic	16	1		San Mateo	94403
Hispanic	15	1		East Palo Alto	94303
Hispanic	17	1		Redwood City	94063
Hispanic	14	1		Redwood City	94061
Hispanic	17	1		Redwood City	94061
Hispanic	17	1		Mountain View	94040
Hispanic	14	1		San Bruno	94066
Hispanic	18	1		Redwood City	94061
Pacific Islander	16	1		East Palo Alto	94303
Hispanic	16	1		San Mateo	94401
Hispanic	17	1		Redwood City	94063
Black	16	1		Antioch	94509
Hispanic	17	1		Redwood City	94063
Hispanic	17		1	San Mateo	94403
Hispanic	19	1		San Bruno	94066
	17	19	1		

City	Youth	%
Antioch	1	5
East Palo Alto	2	10
Menlo Park	1	5
Mountain View	1	5
Pacifica	1	5
Redwood City	7	35
San Bruno	2	10
San Mateo	4	20
San Francisco	1	5
Total	20	100

Race

- API
- NATIVE AMERICAN
- BLACK
- OTHER
- HISPANIC
- WHITE

API	B	H	NA	O	W	
1	3	15	1	0	0	20



Key

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- H = Hispanic
- NA = Native American
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- W = White

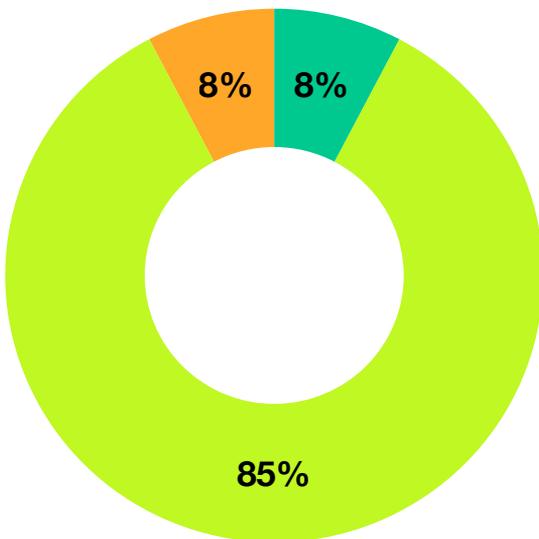
Monthly Demographics

March 2022 - Population 13

Race	Age	Male	Female	City of Residence	Zip Code
Native American	18	1		Redwood City	94063
Black	18	1		San Francisco	94115
Hispanic	17	1		San Mateo	94401
Hispanic	17	1		Menlo Park	94025
Hispanic	15	1		East Palo Alto	94303
Hispanic	17	1		Redwood City	94061
Hispanic	17	1		Mountain View	94040
Hispanic	14	1		San Bruno	94066
Hispanic	18	1		Redwood City	94061
Hispanic	16	1		San Mateo	94401
Hispanic	17	1		San Mateo	94401
Hispanic	17		1	East Palo Alto	94403
Hispanic	17	1		East Palo Alto	94303
	17	12	1		

City	Youth	%
East Palo Alto	3	23.08
Menlo Park	1	7.69
Mountain View	1	7.69
Redwood City	3	23.09
San Bruno	1	7.69
San Mateo	3	23.09
San Francisco	1	7.69
Total	13	100.02

● API ● BLACK ● HISPANIC
● NATIVE AMERICAN ● OTHER ● WHITE



Race

API	B	H	NA	O	W	
0	1	11	1	0	0	13

Key

API = Asian Pacific Islander
 B = Black
 H = Hispanic
 NA = Native American
 O = Other
 W = White

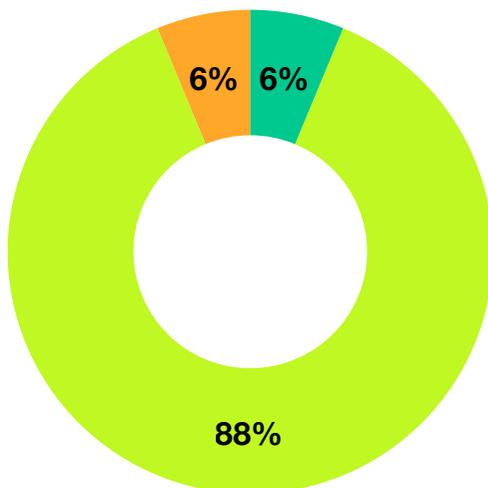
Monthly Demographics

April 2022 - Population 16

Race	Age	Male	Female	City of Residence	Zip Code
Native American	18	1		Redwood City	94063
Hispanic	17	1		San Mateo	94401
Hispanic	17	1		Menlo Park	94025
Hispanic	15	1		East Palo Alto	94303
Hispanic	17	1		Redwood City	94061
Hispanic	18	1		Mountain View	94040
Hispanic	14	1		San Bruno	94066
Hispanic	18	1		Redwood City	94061
Hispanic	17	1		San Mateo	94401
*Hispanic	17	1		San Mateo	94401
Black	16	1		*Pittsburg/S.F.	94565
Hispanic	17		1	San Mateo	94404
Hispanic	17	1		Belmont	94002
Hispanic	16	1		South San Francisco	94080
Hispanic	16	1		San Bruno	94066
Hispanic	16	1		San Mateo	94401
	17	15	1		

City	Youth	%
Belmont	1	6.25
East Palo Alto	1	6.25
Menlo Park	1	6.25
Mountain View	1	6.25
Redwood City	3	18.75
San Bruno	2	12.50
San Mateo	5	31.25
*San Francisco	1	6.25
South San Francisco	1	6.25
Total	16	100

● API ● BLACK ● HISPANIC
● NATIVE AMERICAN ● OTHER ● WHITE



Race

API	B	H	NA	O	W	
0	1	14	1	0	0	16

Key

API = Asian Pacific Islander
 B = Black
 H = Hispanic
 NA = Native American
 O = Other
 W = White

Monthly Demographics

May 2022- Population 21

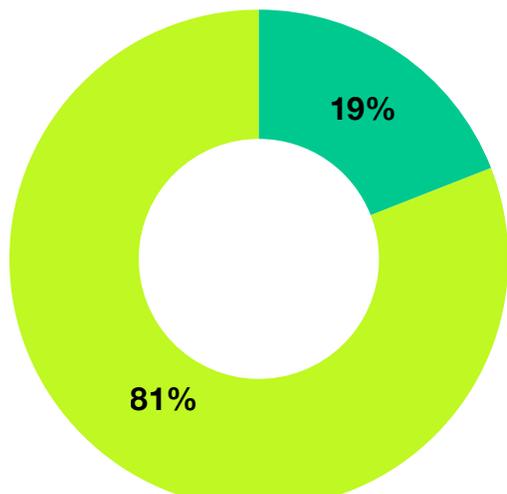
Race	Age	M	Fem	City	Zip Code
Hispani	17	1		San Mateo	94401
Hispani	17	1		Menlo Park	94025
Hispani	15	1		East Palo	94303
Hispani	17	1		Redwood	94061
Hispani	18	1		Mountain	94040
Hispani	14	1		San Bruno	94066
Hispani	18	1		Redwood	94061
Hispani	17	1		San Mateo	94401
*Hispani	17	1		San Mateo	94401
Black	16	1		Pittsburg/	94565
Hispani	17	1		San Mateo	94404
Hispani	17	1		Belmont	94002
*Hispani	16	1		San Bruno	94066
Hispani	16	1		San Mateo	94401
Black	13	1		San	94105
Hispani	17	1		Oakland	94603
Hispani	16	1		San	94134
Hispani	15	1		San Mateo	94401
Hispani	17	1		Redwood	94063
Black	15	1		San	94124
Black	14	1		Stockton	95206
	16	21	0		

City	Youth	%
Belmont	1	4.76
East Palo Alto	1	4.76
Menlo Park	1	4.76
Mountain View	1	4.76
Oakland	1	4.76
Redwood City	3	14.29
San Bruno	2	9.52
San Mateo	6	28.57
*San Francisco	4	19.05
Stockton	1	4.76
Total	21	99.99

Race

API	B	H	NA	O	W	
0	4	17	0	0	0	21

- API
- NATIVE AMERICAN
- BLACK
- OTHER
- HISPANIC
- WHITE



Key

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- NA = Native American
- O = Other
- W = White



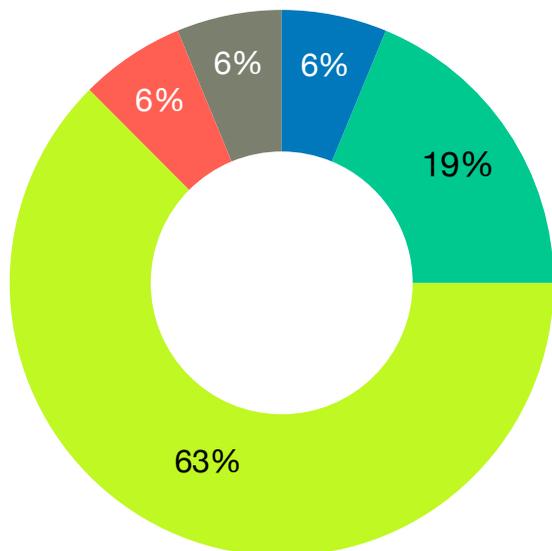
Monthly Demographics

June 2022 - Population 16

Race	Age	Male	Female	City of Residence	Zip
Hispanic	17	1		San Mateo	94401
Hispanic	17	1		Menlo Park	94025
Hispanic	17	1		Redwood City	94061
Hispanic	18	1		Mountain View	94040
Hispanic	14	1		San Bruno	94066
Hispanic	18	1		Redwood City	94061
Black	16	1		Pittsburg/S.F.	94565
Hispanic	16	1		San Mateo	94401
Black	13	1		San Francisco	94105
Black	15	1		San Francisco	94124
Other	16		1	San Bruno	94066
Hispanic	15	1		San Bruno	94303
Hispanic	18	1		San Mateo	94404
Pacific Islander	15	1		Palo Alto	94306
Hispanic	14	1		San Francisco	94105
White	16	1		San Mateo	94404
Total	16	15	1		

City	Youth	%
Menlo Park	1	6.25
Mountain View	1	6.25
Palo Alto	1	6.25
Redwood City	2	12.50
San Bruno	3	18.75
San Mateo	4	25
San Francisco	4	25
Total	16	100

● API ● BLACK ● HISPANIC
● NATIVE AMERICAN ● OTHER ● WHITE



Race

API	B	H	NA	O	W	Total
1	3	10	0	1	1	16

Key

API = Asian Pacific Islander
 B = Black
 H = Hispanic
 NA = Native American
 O = Other
 W = White

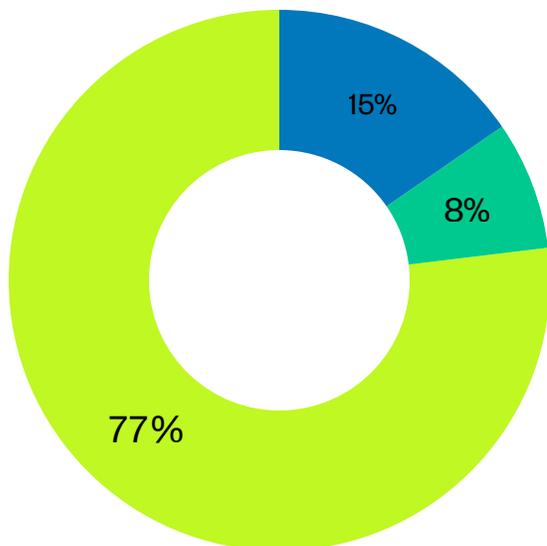
Monthly Demographics

July 2022 - Population 13

Race	Age	Mal	Femal	City	Zip Code
Hispanic	17	1		San Mateo	94401
Hispanic	17	1		Menlo Park	94025
Hispanic	17	1		Redwood City	94061
Hispanic	18	1		Mountain View	94040
Hispanic	14	1		San Bruno	94066
Hispanic	18	1		Redwood City	94061
Hispanic	17	1		San Mateo	94401
Black	15	1		San Francisco	94124
Hispanic	15	1		East Palo Alto	94303
Pacific Islander	15	1		Palo Alto	94306
Hispanic	17	1		Redwood City	94063
Asian	14	1		Daly City	94015
Hispanic	17	1		South San Francisco	94080
	16	13	0		

City	Youth	%
Daly City	1	7.69
East Palo Alto	1	7.69
Menlo Park	1	7.69
Mountain View	1	7.69
Palo Alto	1	7.69
Redwood City	3	23.06
San Bruno	1	7.69
San Mateo	2	15.38
San Francisco	1	7.69
South San Francisco	1	7.69
Total	13	

- API
- NATIVE AMERICAN
- BLACK
- OTHER
- HISPANIC
- WHITE



Race

API	B	H	NA	O	W	
2	1	10	0	0	0	13

Key

- API = Asian Pacific Islander
- B = Black
- H = Hispanic
- NA = Native American
- O = Other
- W = White

Monthly Demographics

August 2022 - Population 17

Race	Age	Male	Female	City	Zip Code
Hispanic	17	1		San Mateo	94401
Hispanic	17	1		Menlo Park	94025
Unknown	18	1		San Mateo	94401
Hispanic	15	1		East Palo Alto	94303
Hispanic	16	1		East Palo Alto	94303
Hispanic	17	1		San Mateo	94401
Hispanic	15	1		Redwood City	94063
Hispanic	17	1		Redwood City	94061
Hispanic	18	1		Mountain View	94040
Hispanic	18	1		Redwood City	94061
Hispanic	17	1		San Mateo	94401
Hispanic	17	1		Redwood City	94063
Hispanic	18		1	Concord	94520
Hispanic	16	1		San Mateo	94401
*Black	14	1		Moss Beach	94038
Pacific Islander	15	1		Palo Alto	94306
Hispanic	16	1		San Mateo	94401
Total/Avg:	17	16	1		

City	Youth	%
Concord	1	5.88
East Palo Alto	2	11.76
Menlo Park	1	5.88
Moss Beach	1	5.88
Mountain View	1	5.88
Palo Alto	1	5.88
Redwood City	4	23.53
San Mateo	6	35.28
Total	17	

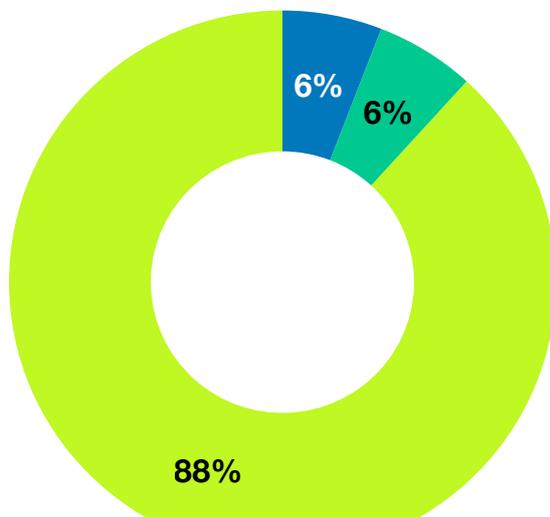
Race

API	B	H	N	O	W
1	1	15	0	0	0

Key

API = Asian Pacific Islander
 B = Black
 H = Hispanic
 NA = Native American
 O = Other
 W = White

- API
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- BLACK
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- HISPANIC
- WHITE





Annual Demographics

August 2021 - August 2022

Based on population data from the last day of each month.

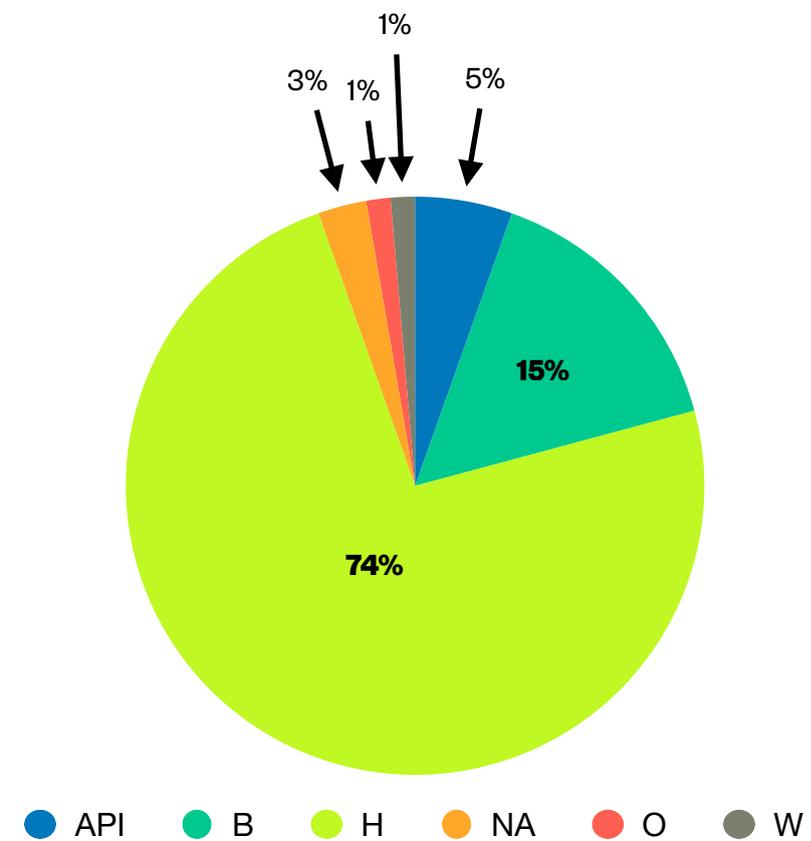
	08/21	9/21	10/21	11/21	12/21	01/22	02/22	03/22	04/22	05/22	06/22	07/22	08/22	Total	Average
Population	13	14	15	20	19	24	20	13	16	21	16	13	17	221	32
Male	11	13	15	20	19	23	18	12	15	21	15	13	16	211	16
Female	1	1	0	0	0	1	1	1	1	0	1	0	1	8	1
Age	16	17	17	17	17	17	17	17	17	16	16	16	17	—	17
City #1	San Mateo	San Mateo	Redwood City	Redwood City	Redwood City	Redwood City	Redwood City	Redwood City	San Mateo	San Mateo	San Mateo	Redwood City	San Mateo	Redwood City	
City #2	East Palo Alto	San Bruno	San Mateo	East Palo Alto	Redwood City	San Francisco	San Francisco	San Mateo	Redwood City	East Palo Alto					
City #3	N/A	Redwood City	San Mateo	San Mateo	San Mateo/ San Bruno	San Mateo	San Bruno/ East Palo Alto	San Mateo	San Bruno	Redwood City	Redwood City	N/A	East Palo Alto	San Mateo	

Racial Demographics

DATE	API	B	H	NA	O	W	
Total	12	34	163	6	3	3	221
Aug 21	12	4	8	0	0	1	25
Sep 21	1	3	10	0	0	0	14
Oct 21	1	3	10	0	1	0	15
Nov 21	1	4	14	1	0	0	20
Dec 21	1	3	13	1	1	0	19
Jan 22	3	3	16	1	0	1	24
Feb 22	1	3	15	1	0	0	20
Mar 22	0	1	11	1	0	0	13
Apr 22	0	1	14	1	0	0	16
May 22	0	4	17	0	0	0	21
Jun 22	1	3	10	0	1	1	16
Jul 22	2	1	10	0	0	0	13
Aug 22	1	1	15	0	0	0	17

Key

API = Asian Pacific Islander
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 NA = Native American
 O = Other
 W = White



Relationship of Childhood Abuse and Household Dysfunction to Many of the Leading Causes of Death in Adults

The Adverse Childhood Experiences (ACE) Study

Vincent J. Felitti, MD, FACP, Robert F. Anda, MD, MS, Dale Nordenberg, MD, David F. Williamson, MS, PhD, Alison M. Spitz, MS, MPH, Valerie Edwards, BA, Mary P. Koss, PhD, James S. Marks, MD, MPH

Background: The relationship of health risk behavior and disease in adulthood to the breadth of exposure to childhood emotional, physical, or sexual abuse, and household dysfunction during childhood has not previously been described.

Methods: A questionnaire about adverse childhood experiences was mailed to 13,494 adults who had completed a standardized medical evaluation at a large HMO; 9,508 (70.5%) responded. Seven categories of adverse childhood experiences were studied: psychological, physical, or sexual abuse; violence against mother; or living with household members who were substance abusers, mentally ill or suicidal, or ever imprisoned. The number of categories of these adverse childhood experiences was then compared to measures of adult risk behavior, health status, and disease. Logistic regression was used to adjust for effects of demographic factors on the association between the cumulative number of categories of childhood exposures (range: 0–7) and risk factors for the leading causes of death in adult life.

Results: More than half of respondents reported at least one, and one-fourth reported ≥ 2 categories of childhood exposures. We found a graded relationship between the number of categories of childhood exposure and each of the adult health risk behaviors and diseases that were studied ($P < .001$). Persons who had experienced four or more categories of childhood exposure, compared to those who had experienced none, had 4- to 12-fold increased health risks for alcoholism, drug abuse, depression, and suicide attempt; a 2- to 4-fold increase in smoking, poor self-rated health, ≥ 50 sexual intercourse partners, and sexually transmitted disease; and a 1.4- to 1.6-fold increase in physical inactivity and severe obesity. The number of categories of adverse childhood exposures showed a graded relationship to the presence of adult diseases including ischemic heart disease, cancer, chronic lung disease, skeletal fractures, and liver disease. The seven categories of adverse childhood experiences were strongly interrelated and persons with multiple categories of childhood exposure were likely to have multiple health risk factors later in life.

Conclusions: We found a strong graded relationship between the breadth of exposure to abuse or household dysfunction during childhood and multiple risk factors for several of the leading causes of death in adults.

Medical Subject Headings (MeSH): child abuse, sexual, domestic violence, spouse abuse, children of impaired parents, substance abuse, alcoholism, smoking, obesity, physical activity, depression, suicide, sexual behavior, sexually transmitted diseases, chronic obstructive pulmonary disease, ischemic heart disease. (Am J Prev Med 1998;14:245–258) © 1998 American Journal of Preventive Medicine

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denberg) Atlanta, Georgia 30333. Department of Family and Community Medicine, University of Arizona Health Sciences Center, (Koss) Tucson, Arizona 85727.

Address correspondence to: Vincent J. Felitti, MD, Kaiser Permanente, Department of Preventive Medicine, 7060 Clairemont Mesa Boulevard, San Diego, California 92111.

Introduction

Only recently have medical investigators in primary care settings begun to examine associations between childhood abuse and adult health risk behaviors and disease.¹⁻⁵ These associations are important because it is now clear that the leading causes of morbidity and mortality in the United States⁶ are related to health behaviors and lifestyle factors; these factors have been called the “actual” causes of death.⁷ Insofar as abuse and other potentially damaging childhood experiences contribute to the development of these risk factors, then these childhood exposures should be recognized as the basic causes of morbidity and mortality in adult life.

Although sociologists and psychologists have published numerous articles about the frequency⁸⁻¹² and long-term consequences¹³⁻¹⁵ of childhood abuse, understanding their relevance to adult medical problems is rudimentary. Furthermore, medical research in this field has limited relevance to most primary care physicians because it is focused on adolescent health,¹⁶⁻²⁰ mental health in adults,²⁰ or on symptoms among patients in specialty clinics.^{22,23} Studies of the long-term effects of childhood abuse have usually examined single types of abuse, particularly sexual abuse, and few have assessed the impact of more than one type of abuse.^{5,24-28} Conditions such as drug abuse, spousal violence, and criminal activity in the household may co-occur with specific forms of abuse that involve children. Without measuring these household factors as well, long-term influence might be wrongly attributed solely to single types of abuse and the cumulative influence of multiple categories of adverse childhood experiences would not be assessed. To our knowledge, the relationship of adult health risk behaviors, health status, and disease states to childhood abuse and household dysfunction²⁹⁻³⁵ has not been described.

We undertook the Adverse Childhood Experiences (ACE) Study in a primary care setting to describe the long-term relationship of childhood experiences to important medical and public health problems. The ACE Study is assessing, retrospectively and prospectively, the long-term impact of abuse and household dysfunction during childhood on the following outcomes in adults: disease risk factors and incidence, quality of life, health care utilization, and mortality. In this initial paper we use baseline data from the study to provide an overview of the prevalence and interrelation of exposures to childhood abuse and household dysfunction. We then describe the relationship between the number of categories of these deleterious childhood exposures and risk factors and those diseases that

underlie many of the leading causes of death in adults.^{6,7,36,37}

Methods

Study Setting

The ACE Study is based at Kaiser Permanente's San Diego Health Appraisal Clinic. More than 45,000 adults undergo standardized examinations there each year, making this clinic one of the nation's largest free-standing medical evaluation centers. All enrollees in the Kaiser Health Plan in San Diego are advised through sales literature about the services (free for members) at the clinic; after enrollment, members are advised again of its availability through new-member literature. Most members obtain appointments by self-referral; 20% are referred by their health care provider. A recent review of membership and utilization records among Kaiser members in San Diego continuously enrolled between 1992 and 1995 showed that 81% of those 25 years and older had been evaluated in the Health Appraisal Clinic.

Health appraisals include completion of a standardized medical questionnaire that requests demographic and biopsychosocial information, review of organ systems, previous medical diagnoses, and family medical history. A health care provider completes the medical history, performs a physical examination, and reviews the results of laboratory tests with the patient.

Survey Methods

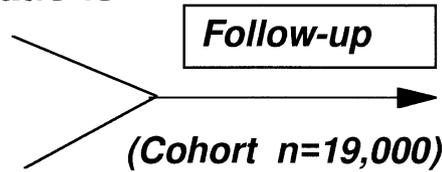
The ACE Study protocol was approved by the Institutional Review Boards of the Southern California Permanente Medical Group (Kaiser Permanente), the Emory University School of Medicine, and the Office of Protection from Research Risks, National Institutes of Health. All 13,494 Kaiser Health Plan members who completed standardized medical evaluations at the Health Appraisal Clinic between August–November of 1995 and January–March of 1996 were eligible to participate in the ACE Study. Those seen at the clinic during December were not included because survey response rates are known to be lower during the holiday period.³⁸

In the week after visiting the clinic, and hence having their standardized medical history already completed, members were mailed the ACE Study questionnaire that included questions about childhood abuse and exposure to forms of household dysfunction while growing up. After second mailings of the questionnaire to persons who did not respond to the first mailing, the response rate for the survey was 70.5% (9,508/13,494).

See
related
Commentary
on pages 354,
356, 361.

Survey Wave I--complete
71% response (9,508/13,494)*

**All medical evaluations
 abstracted**



**Survey Wave II--completed,
 n=15,000 under evaluation**

**All medical evaluations
 abstracted**

Mortality

National Death Index

Morbidity

Hospital Discharge

Outpatient Visits

Emergency Room Visits

Pharmacy Utilization

Figure 1. ACE Study design. *After exclusions, 59.7% of the original wave I sample (8,056/13,494) were included in this analysis.

A second survey wave of approximately the same number of patients as the first wave was conducted between June and October of 1997. The data for the second survey wave is currently being compiled for analysis. The methods for the second mail survey wave were identical to the first survey wave as described above. The second wave was done to enhance the precision of future detailed analyses on special topics and to reduce the time necessary to obtain precise statistics on follow-up health events. An overview of the total ACE Study design is provided in Figure 1.

Comparison of Respondents and Nonrespondents

We abstracted the completed medical evaluation for every person eligible for the study; this included their medical history, laboratory results, and physical findings. Respondent ($n = 9,508$) and nonrespondent ($n = 3,986$) groups were similar in their percentages of women (53.7% and 51.0%, respectively) and in their mean years of education (14.0 years and 13.6 years, respectively). Respondents were older than nonrespondents (means 56.1 years and 49.3 years) and more likely to be white (83.9% vs. 75.3%) although the actual magnitude of the differences was small.

Respondents and nonrespondents did not differ with regard to their self-rated health, smoking, other substance abuse, or the presence of common medical conditions such as a history of heart attack or stroke, chronic obstructive lung disease, hypertension, or diabetes, or with regard to marital status or current family, marital, or job-related problems (data not shown). The health appraisal questionnaire used in the clinic con-

tains a single question about childhood sexual abuse that reads "As a child were you ever raped or sexually molested?" Respondents were slightly more likely to answer affirmatively than nonrespondents (6.1% vs. 5.4%, respectively).

Questionnaire Design

We used questions from published surveys to construct the ACE Study questionnaire. Questions from the Conflicts Tactics Scale³⁹ were used to define psychological and physical abuse during childhood and to define violence against the respondent's mother. We adapted four questions from Wyatt⁴⁰ to define contact sexual abuse during childhood. Questions about exposure to alcohol or drug abuse during childhood were adapted from the 1988 National Health Interview Survey.⁴¹ All of the questions we used in this study to determine childhood experiences were introduced with the phrase "While you were growing up during your first 18 years of life . . ."

Questions about health-related behaviors and health problems were taken from health surveys such as the Behavioral Risk Factor Surveys⁴² and the Third National Health and Nutrition Examination Survey,⁴³ both of which are directed by the Centers for Disease Control and Prevention. Questions about depression came from the Diagnostic Interview Schedule of the National Institute of Mental Health (NIMH).⁴⁴ Other information for this analysis such as disease history was obtained from the standardized questionnaire used in the Health Appraisal Clinic. (A copy of the questionnaires used in this study may be found at www.elsevier.com/locate/amepre.)

Table 1. Prevalence of childhood exposure to abuse and household dysfunction

Category of childhood exposure ^a	Prevalence (%)	Prevalence (%)
Abuse by category		
Psychological		11.1
<i>(Did a parent or other adult in the household . . .)</i>		
Often or very often swear at, insult, or put you down?	10.0	
Often or very often act in a way that made you afraid that you would be physically hurt?	4.8	
Physical		10.8
<i>(Did a parent or other adult in the household . . .)</i>		
Often or very often push, grab, shove, or slap you?	4.9	
Often or very often hit you so hard that you had marks or were injured?	9.6	
Sexual		22.0
<i>(Did an adult or person at least 5 years older ever . . .)</i>		
Touch or fondle you in a sexual way?	19.3	
Have you touch their body in a sexual way?	8.7	
Attempt oral, anal, or vaginal intercourse with you?	8.9	
Actually have oral, anal, or vaginal intercourse with you?	6.9	
Household dysfunction by category		
Substance abuse		25.6
Live with anyone who was a problem drinker or alcoholic?	23.5	
Live with anyone who used street drugs?	4.9	
Mental illness		18.8
Was a household member depressed or mentally ill?	17.5	
Did a household member attempt suicide?	4.0	
Mother treated violently		12.5
<i>Was your mother (or stepmother)</i>		
Sometimes, often, or very often pushed, grabbed, slapped, or had something thrown at her?	11.9	
Sometimes, often, or very often kicked, bitten, hit with a fist, or hit with something hard?	6.3	
Ever repeatedly hit over at least a few minutes?	6.6	
Ever threatened with, or hurt by, a knife or gun?	3.0	
Criminal behavior in household		
Did a household member go to prison?	3.4	3.4
	Any category reported	52.1%

^aAn exposure to one or more items listed under the set of questions for each category.

Defining Childhood Exposures

We used three categories of childhood abuse: psychological abuse (2 questions), physical abuse (2 questions), or contact sexual abuse (4 questions). There were four categories of exposure to household dysfunction during childhood: exposure to substance abuse (defined by 2 questions), mental illness (2 questions), violent treatment of mother or stepmother (4 questions), and criminal behavior (1 question) in the household. Respondents were defined as exposed to a category if they responded “yes” to 1 or more of the questions in that category. The prevalence of positive responses to the individual questions and the category prevalences are shown in Table 1.

We used these 7 categories of childhood exposures to abuse and household dysfunction for our analysis. The measure of childhood exposure that we used was simply the sum of the categories with an exposure; thus the possible number of exposures ranged from 0 (unexposed) to 7 (exposed to all categories).

Risk Factors and Disease Conditions Assessed

Using information from both the study questionnaire and the Health Appraisal Clinic’s questionnaire, we chose 10 risk factors that contribute to the leading causes of morbidity and mortality in the United States.^{6,7,36,37} The risk factors included smoking, severe obesity, physical inactivity, depressed mood, suicide attempts, alcoholism, any drug abuse, parenteral drug abuse, a high lifetime number of sexual partners (≥ 50), and a history of having a sexually transmitted disease.

We also assessed the relationship between childhood exposures and disease conditions that are among the leading causes of mortality in the United States.⁶ The presence of these disease conditions was based upon medical histories that patients provided in response to the clinic questionnaire. We included a history of ischemic heart disease (including heart attack or use of nitroglycerin for exertional chest pain), any cancer, stroke, chronic bronchitis, or emphysema (COPD),

diabetes, hepatitis or jaundice, and any skeletal fractures (as a proxy for risk of unintentional injuries). We also included responses to the following question about self-rated health: "Do you consider your physical health to be excellent, very good, good, fair, or poor?" because it is strongly predictive of mortality.⁴⁵

Definition of Risk Factors

We defined severe obesity as a body mass index (kg/meter²) ≥ 35 based on measured height and weight; physical inactivity as no participation in recreational physical activity in the past month; and alcoholism as a "Yes" response to the question "Have you ever considered yourself to be an alcoholic?" The other risk factors that we assessed are self-explanatory.

Exclusions from Analysis

Of the 9,508 survey respondents, we excluded 51 (0.5%) whose race was unstated and 34 (0.4%) whose educational attainment was not reported. We also excluded persons who did not respond to certain questions about adverse childhood experiences. This involved the following exclusions: 125 (1.3%) for household substance abuse, 181 (1.9%) for mental illness in the home, 148 (1.6%) for violence against mother, 7 (0.1%) for imprisonment of a household member, 109 (1.1%) for childhood psychological abuse, 44 (0.5%) for childhood physical abuse, and 753 (7.9%) for childhood sexual abuse. After these exclusions, 8,056 of the original 9,508 survey respondents (59.7% of the original sample of 13,494) remained and were included in the analysis. Procedures for insuring that the findings based on complete data were generalizable to the entire sample are described below.

The mean age of the 8,506 persons included in this analysis was 56.1 years (range: 19–92 years); 52.1% were women; 79.4% were white. Forty-three percent had graduated from college; only 6.0% had not graduated from high school.

Statistical Analysis

We used the Statistical Analysis System (SAS)⁴⁶ for our analyses. We used the direct method to age-adjust the prevalence estimates. Logistic regression analysis was employed to adjust for the potential confounding effects of age, sex, race, and educational attainment on the relationship between the number of childhood exposures and health problems.

To test for a dose-response relationship to health problems, we entered the number of childhood exposures as a single ordinal variable (0, 1, 2, 3, 4, 5, 6, 7) into a separate logistic regression model for each risk factor or disease condition.

Assessing the Possible Influence of Exclusions

To determine whether our results were influenced by excluding persons with incomplete information on any of the categories of childhood exposure, we performed a separate sensitivity analysis in which we included all persons with complete demographic information but assumed that persons with missing information for a category of childhood exposure did not have an exposure in that category.

Results

Adverse Childhood Exposures

The level of positive responses for the 17 questions included in the seven categories of childhood exposure ranged from 3.0% for a respondent's mother (or stepmother) having been threatened with or hurt by a gun or knife to 23.5% for having lived with a problem drinker or alcoholic (Table 1). The most prevalent of the 7 categories of childhood exposure was substance abuse in the household (25.6%); the least prevalent exposure category was evidence of criminal behavior in the household (3.4%). More than half of respondents (52%) experienced ≥ 1 category of adverse childhood exposure; 6.2% reported ≥ 4 exposures.

Relationships between Categories of Childhood Exposure

The probability that persons who were exposed to any single category of exposure were also exposed to another category is shown in Table 2. The relationship between single categories of exposure was significant for all comparisons ($P < .001$; chi-square). For persons reporting any single category of exposure, the probability of exposure to any additional category ranged from 65%–93% (median: 80%); similarly, the probability of ≥ 2 additional exposures ranged from 40%–74% (median: 54.5%).

The number of categories of childhood exposures by demographic characteristics is shown in Table 3. Statistically, significantly fewer categories of exposure were found among older persons, white or Asian persons, and college graduates ($P < .001$). Because age is associated with both the childhood exposures as well as many of the health risk factors and disease outcomes, all prevalence estimates in the tables are adjusted for age.

Relationship between Childhood Exposures and Health Risk Factors

Both the prevalence and risk (adjusted odds ratio) increased for smoking, severe obesity, physical inactivity, depressed mood, and suicide attempts as the number of childhood exposures increased (Table 4). When

Table 2. Relationships between categories of adverse childhood exposure

First Category of Childhood Exposure	Sample Size*	Percent (%) Exposed to Another Category											
		Psychological Abuse	Physical Abuse	Sexual Abuse	Substance Abuse	Mental Illness	Treated Violently	Imprisoned Member	Any One Additional Category	Any Two Additional Categories			
Childhood Abuse:													
Psychological	898	—	52*	47	51	50	39	9	93	74			
Physical abuse	874	54	—	44	45	38	35	9	86	64			
Sexual abuse	1770	24	22	—	39	31	23	6	65	41			
Household dysfunction:													
Substance abuse	2064	22	19	34	—	34	29	8	69	40			
Mental illness	1512	30	22	37	46	—	26	7	74	47			
Mother treated violently	1010	34	31	41	59	38	—	10	86	62			
Member imprisoned	271	29	29	40	62	42	37	—	86	64			
median range		29.5 (22–54)	25.4 (19–52)	40.5 (34–47)	48.5 (39–62)	38 (31–50)	32 (23–39)	8.5 (6–10)	80 (65–93)	54.5 (40–74)			

*Number exposed to first category. For example, among persons who were psychologically abused, 52% were also physically abused. More persons were a second category than would be expected by chance ($P < .001$; chi-square).

persons with 4 categories of exposure were compared to those with none, the odds ratios ranged from 1.3 for physical inactivity to 12.2 for suicide attempts (Table 4).

Similarly, the prevalence and risk (adjusted odds ratio) of alcoholism, use of illicit drugs, injection of illicit drugs, ≥ 50 intercourse partners, and history of a sexually transmitted disease increased as the number of childhood exposures increased (Table 5). In comparing persons with ≥ 4 childhood exposures to those with none, odds ratios ranged from 2.5 for sexually transmitted diseases to 7.4 for alcoholism and 10.3 for injected drug use.

Childhood Exposures and Clustering of Health Risk Factors

We found a strong relationship between the number of childhood exposures and the number of health risk factors for leading causes of death in adults (Table 6). For example, among persons with no childhood exposures, 56% had none of the 10 risk factors whereas only 14% of persons with ≥ 4 categories of childhood exposure had no risk factors. By contrast, only 1% of persons with no childhood exposures had four or more risk factors, whereas 7% of persons with ≥ 4 childhood exposures had four or more risk factors (Table 6).

Relationship between Childhood Exposures and Disease Conditions

When persons with 4 or more categories of childhood exposure were compared to those with none, the odds ratios for the presence of studied disease conditions ranged from 1.6 for diabetes to 3.9 for chronic bronchitis or emphysema (Table 7). Similarly, the odds ratios for skeletal fractures, hepatitis or jaundice, and poor self-rated health were 1.6, 2.3, and 2.2, respectively (Table 8).

Significance of Dose-Response Relationships

In logistic regression models (which included age, gender, race, and educational attainment as covariates) we found a strong, dose-response relationship between the number of childhood exposures and each of the 10 risk factors for the leading causes of death that we studied ($P < .001$). We also found a significant ($P < .05$) dose-response relationship between the number of childhood exposures and the following disease conditions: ischemic heart disease, cancer, chronic bronchitis or emphysema, history of hepatitis or jaundice, skeletal fractures, and poor self-rated health. There was no statistically significant dose-response relationship for a history of stroke or diabetes.

Table 3. Prevalence of categories of adverse childhood exposures by demographic characteristics

Characteristic	Sample size (N)	Number of categories (%) ^a				
		0	1	2	3	4
Age group (years)						
19–34	807	35.4	25.4	17.2	11.0	10.9
35–49	2,063	39.3	25.1	15.6	9.1	10.9
50–64	2,577	46.5	25.2	13.9	7.9	6.6
≥65	2,610	60.0	24.5	8.9	4.2	2.4
Gender ^b						
Women	4,197	45.4	24.0	13.4	8.7	8.5
Men	3,859	53.7	25.8	11.6	5.0	3.9
Race ^b						
White	6,432	49.7	25.3	12.4	6.7	6.0
Black	385	38.8	25.7	16.3	12.3	7.0
Hispanic	431	42.9	24.9	13.7	7.4	11.2
Asian	508	66.0	19.0	9.9	3.4	1.7
Other	300	41.0	23.5	13.9	9.5	12.1
Education ^b						
No HS diploma	480	56.5	21.5	8.4	6.5	7.2
HS graduate	1,536	51.6	24.5	11.3	7.4	5.2
Any college	2,541	44.1	25.5	14.8	7.8	7.8
College graduate	3,499	51.4	25.1	12.1	6.1	5.3
All participants	8,056	49.5	24.9	12.5	6.9	6.2

^aThe number of categories of exposure was simply the sum of each of the seven individual categories that were assessed (see Table 1).

^bPrevalence estimates adjusted for age.

Assessment of the Influence of Exclusions

In the sensitivity analysis where missing information for a category of childhood exposure was considered as no exposure, the direction and strength of the associations between the number of childhood exposures and the risk factors and disease conditions were nearly identical (data not shown). Thus, the results we present appear to be unaffected by our decision to exclude persons for whom information on any category of childhood exposure was incomplete.

Discussion

We found a strong dose response relationship between the breadth of exposure to abuse or household dysfunction during childhood and multiple risk factors for several of the leading causes of death in adults. Disease conditions including ischemic heart disease, cancer, chronic lung disease, skeletal fractures, and liver disease, as well as poor self-rated health also showed a graded relationship to the breadth of childhood exposures. The findings suggest that the impact of these adverse childhood experiences on adult health status is strong and cumulative.

The clear majority of patients in our study who were exposed to one category of childhood abuse or household dysfunction were also exposed to at least one other. Therefore, researchers trying to understand the long-term health implications of childhood abuse may benefit from considering a wide range of related adverse childhood exposures. Certain adult health out-

comes may be more strongly related to unique combinations or the intensity of adverse childhood exposures than to the total breadth of exposure that we used for our analysis. However, the analysis we present illustrates the need for an overview of the net effects of a *group* of complex interactions on a wide range of health risk behaviors and diseases.

Several potential limitations need to be considered when interpreting the results of this study. The data about adverse childhood experiences are based on self-report, retrospective, and can only demonstrate associations between childhood exposures and health risk behaviors, health status, and diseases in adulthood. Second, some persons with health risk behaviors or diseases may have been either more, or less, likely to report adverse childhood experiences. Each of these issues potentially limits inferences about causality. Furthermore, disease conditions could be either over- or under-reported by patients when they complete the medical questionnaire. In addition, there may be mediators of the relationship between childhood experiences and adult health status other than the risk factors we examined. For example, adverse childhood experiences may affect attitudes and behaviors toward health and health care, sensitivity to internal sensations, or physiologic functioning in brain centers and neurotransmitter systems. A more complete understanding of these issues is likely to lead to more effective ways to address the long-term health problems associated with childhood abuse and household dysfunction.

However, our estimates of the prevalence of child-

Table 4. Number of categories of adverse childhood exposure and the adjusted odds of risk factors including current smoking, severe obesity, physical inactivity, depressed mood, and suicide attempt

Health problem	Number of categories	Sample size (N) ^a	Prevalence (%) ^b	Adjusted odds ratio ^c	95% confidence interval
Current smoker ^d	0	3,836	6.8	1.0	Referent
	1	2,005	7.9	1.1	(0.9–1.4)
	2	1,046	10.3	1.5	(1.1–1.8)
	3	587	13.9	2.0	(1.5–2.6)
	4 or more	544	16.5	2.2	(1.7–2.9)
	Total	8,018	8.6	—	—
Severe obesity ^d (BMI ≥ 35)	0	3,850	5.4	1.0	Referent
	1	2,004	7.0	1.1	(0.9–1.4)
	2	1,041	9.5	1.4	(1.1–1.9)
	3	590	10.3	1.4	(1.0–1.9)
	4 or more	543	12.0	1.6	(1.2–2.1)
	Total	8,028	7.1	—	—
No leisure-time physical activity	0	3,634	18.4	1.0	Referent
	1	1,917	22.8	1.2	(1.1–1.4)
	2	1,006	22.0	1.2	(1.0–1.4)
	3	559	26.6	1.4	(1.1–1.7)
	4 or more	523	26.6	1.3	(1.1–1.6)
	Total	7,639	21.0	—	—
Two or more weeks of depressed mood in the past year	0	3,799	14.2	1.0	Referent
	1	1,984	21.4	1.5	(1.3–1.7)
	2	1,036	31.5	2.4	(2.0–2.8)
	3	584	36.2	2.6	(2.1–3.2)
	4 or more	542	50.7	4.6	(3.8–5.6)
	Total	7,945	22.0	—	—
Ever attempted suicide	0	3,852	1.2	1.0	Referent
	1	1,997	2.4	1.8	(1.2–2.6)
	2	1,048	4.3	3.0	(2.0–4.6)
	3	587	9.5	6.6	(4.5–9.8)
	4 or more	544	18.3	12.2	(8.5–17.5)
	Total	8,028	3.5	—	—

^aSample sizes will vary due to incomplete or missing information about health problems.

^bPrevalence estimates are adjusted for age.

^cOdds ratios adjusted for age, gender, race, and educational attainment.

^dIndicates information recorded in the patient's chart before the study questionnaire was mailed.

hood exposures are similar to estimates from nationally representative surveys, indicating that the experiences of our study participants are comparable to the larger population of U.S. adults. In our study, 23.5% of participants reported having grown up with an alcohol abuser; the 1988 National Health Interview Survey estimated that 18.1% of adults had lived with an alcohol abuser during childhood.⁴¹ Contact sexual abuse was reported by 22% of respondents (28% of women and 16% of men) in our study. A national telephone survey of adults in 1990 using similar criteria for sexual abuse estimated that 27% of women and 16% of men had been sexually abused.¹²

There are several reasons to believe that our estimates of the long-term relationship between adverse childhood experiences and adult health are conservative. Longitudinal follow-up of adults whose childhood abuse was well documented has shown that their retrospective reports of childhood abuse are likely to under-

estimate actual occurrence.^{47,48} Underestimates of childhood exposures would result in downwardly biased estimates of the relationships between childhood exposures and adult health risk behaviors and diseases. Another potential source of underestimation of the strength of these relationships is the lower number of childhood exposures reported by older persons in our study. This may be an artifact caused by premature mortality in persons with multiple adverse childhood exposures; the clustering of multiple risk factors among persons with multiple childhood exposures is consistent with this hypothesis. Thus, the true relationships between adverse childhood exposures and adult health risk behaviors, health status, and diseases may be even stronger than those we report.

An essential question posed by our observations is, "Exactly how are adverse childhood experiences linked to health risk behaviors and adult diseases?" The link-

Table 5. Number of categories of adverse childhood exposure and the prevalence and risk (adjusted odds ratio) of health risk factors including alcohol or drug abuse, high lifetime number of sexual partners, or history of sexually transmitted disease

Health problem	Number of categories	Sample size (N) ^a	Prevalence (%) ^b	Adjusted odds ratio ^c	95% confidence interval
Considers self an alcoholic	0	3,841	2.9	1.0	Referent
	1	1,993	5.7	2.0	(1.6–2.7)
	2	1,042	10.3	4.0	(3.0–5.3)
	3	586	11.3	4.9	(3.5–6.8)
	4 or more	540	16.1	7.4	(5.4–10.2)
	Total	8,002	5.9	—	—
Ever used illicit drugs	0	3,856	6.4	1.0	Referent
	1	1,998	11.4	1.7	(1.4–2.0)
	2	1,045	19.2	2.9	(2.4–3.6)
	3	589	21.5	3.6	(2.8–4.6)
	4 or more	541	28.4	4.7	(3.7–6.0)
	Total	8,029	11.6	—	—
Ever injected drugs	0	3,855	0.3	1.0	Referent
	1	1,996	0.5	1.3	(0.6–3.1)
	2	1,044	1.4	3.8	(1.8–8.2)
	3	587	2.3	7.1	(3.3–15.5)
	4 or more	540	3.4	10.3	(4.9–21.4)
	Total	8,022	0.8	—	—
Had 50 or more intercourse partners	0	3,400	3.0	1.0	Referent
	1	1,812	5.1	1.7	(1.3–2.3)
	2	926	6.1	2.3	(1.6–3.2)
	3	526	6.3	3.1	(2.0–4.7)
	4 or more	474	6.8	3.2	(2.1–5.1)
	Total	7,138	4.4	—	—
Ever had a sexually transmitted disease ^d	0	3,848	5.6	1.0	Referent
	1	2,001	8.6	1.4	(1.1–1.7)
	2	1,044	10.4	1.5	(1.2–1.9)
	3	588	13.1	1.9	(1.4–2.5)
	4 or more	542	16.7	2.5	(1.9–3.2)
	Total	8,023	8.2	—	—

^aSample sizes will vary due to incomplete or missing information about health problems.

^bPrevalence estimates are adjusted for age.

^cOdds ratios adjusted for age, gender, race, and educational attainment.

^dIndicates information recorded in the patient's chart before the study questionnaire was mailed.

ing mechanisms appear to center on behaviors such as smoking, alcohol or drug abuse, overeating, or sexual behaviors that may be consciously or unconsciously used because they have immediate pharmacological or psychological benefit as coping devices in the face of the stress of abuse, domestic violence, or other forms of

family and household dysfunction. High levels of exposure to adverse childhood experiences would expectedly produce anxiety, anger, and depression in children. To the degree that behaviors such as smoking, alcohol, or drug use are found to be effective as coping devices, they would tend to be used chronically. For

Table 6. Relationship between number of categories of childhood exposure and number of risk factors for the leading causes of death^a

Number of categories	Sample size	% with number of risk factors				
		0	1	2	3	4
0	3,861	56	29	10	4	1
1	2,009	42	33	16	6	2
2	1,051	31	33	20	10	4
3	590	24	33	20	13	7
≥4	545	14	26	28	17	7
Total	8,056	44	31	15	7	3

^aRisk factors include: smoking, severe obesity, physical inactivity, depressed mood, suicide attempt, alcoholism, any drug use, injected drug use, ≥50 lifetime sexual partners, and history of a sexually transmitted disease.

Table 7. Number of categories of adverse childhood exposure and the prevalence and risk (adjusted odds ratio) of heart attack, cancer, stroke, COPD, and diabetes

Disease condition ^d	Number of categories	Sample size (N) ^a	Prevalence (%) ^b	Adjusted odds ratio ^c	95% confidence interval
Ischemic heart disease	0	3,859	3.7	1.0	Referent
	1	2,009	3.5	0.9	(0.7–1.3)
	2	1,050	3.4	0.9	(0.6–1.4)
	3	590	4.6	1.4	(0.8–2.4)
	4 or more	545	5.6	2.2	(1.3–3.7)
	Total	8,022	3.8	—	—
Any cancer	0	3,842	1.9	1.0	Referent
	1	1,995	1.9	1.2	(1.0–1.5)
	2	1,043	1.9	1.2	(1.0–1.5)
	3	588	1.9	1.0	(0.7–1.5)
	4 or more	543	1.9	1.9	(1.3–2.7)
	Total	8,011	1.9	—	—
Stroke	0	3,832	2.6	1.0	Referent
	1	1,993	2.4	0.9	(0.7–1.3)
	2	1,042	2.0	0.7	(0.4–1.3)
	3	588	2.9	1.3	(0.7–2.4)
	4 or more	543	4.1	2.4	(1.3–4.3)
	Total	7,998	2.6	—	—
Chronic bronchitis or emphysema	0	3,758	2.8	1.0	Referent
	1	1,939	4.4	1.6	(1.2–2.1)
	2	1,009	4.4	1.6	(1.1–2.3)
	3	565	5.7	2.2	(1.4–3.3)
	4 or more	512	8.7	3.9	(2.6–5.8)
	Total	7,783	4.0	—	—
Diabetes	0	3,850	4.3	1.0	Referent
	1	2,002	4.1	1.0	(0.7–1.3)
	2	1,046	3.9	0.9	(0.6–1.3)
	3	587	5.0	1.2	(0.8–1.9)
	4 or more	542	5.8	1.6	(1.0–2.5)
	Total	8,027	4.3	—	—

^aSample sizes will vary due to incomplete or missing information about health problems.

^bPrevalence estimates are adjusted for age.

^cOdds ratios adjusted for age, gender, race, and educational attainment.

^dIndicates information recorded in the patient's chart before the study questionnaire was mailed.

example, nicotine is recognized as having beneficial psychoactive effects in terms of regulating affect⁴⁹ and persons who are depressed are more likely to smoke.^{50,51} Thus, persons exposed to adverse childhood experiences may benefit from using drugs such as nicotine to regulate their mood.^{49,52}

Consideration of the positive neuroregulatory effects of health-risk behaviors such as smoking may provide biobehavioral explanations⁵³ for the link between adverse childhood experiences and health risk behaviors and diseases in adults. In fact, we found that exposure to higher numbers of categories of adverse childhood experiences increased the likelihood of smoking by the age of 14, chronic smoking as adults, and the presence of smoking-related diseases. Thus, smoking, which is medically and socially viewed as a “problem” may, from the perspective of the user, represent an effective immediate solution that leads to chronic use. Decades later, when this “solution” manifests as emphysema, cardiovascular disease, or malignancy, time and the

tendency to ignore psychological issues in the management of organic disease make improbable any full understanding of the original causes of adult disease (Figure 2). Thus, incomplete understanding of the possible benefits of health risk behaviors leads them to be viewed as irrational and having solely negative consequences.

Because adverse childhood experiences are common and they have strong long-term associations with adult health risk behaviors, health status, and diseases, increased attention to primary, secondary, and tertiary prevention strategies is needed. These strategies include prevention of the occurrence of adverse childhood experiences, preventing the adoption of health risk behaviors as responses to adverse experiences during childhood and adolescence, and, finally, helping change the health risk behaviors and ameliorating the disease burden among adults whose health problems may represent a long-term consequence of adverse childhood experiences.

Table 8. Number of categories of adverse childhood exposure and the prevalence and risk (adjusted odds ratio) of skeletal fracture, hepatitis or jaundice, and poor self-rated health

Disease condition	Number of categories	Sample size (N) ^a	Prevalence (%) ^b	Adjusted odds ratio ^c	95% confidence interval
Ever had a skeletal fracture	0	3,843	3.6	1.0	Referent
	1	1,998	4.0	1.1	(1.0–1.2)
	2	1,048	4.5	1.4	(1.2–1.6)
	3	587	4.0	1.2	(1.0–1.4)
	4 or more	544	4.8	1.6	(1.3–2.0)
	Total	8,020	3.9	—	—
Ever had hepatitis or jaundice	0	3,846	5.3	1.0	Referent
	1	2,006	5.5	1.1	(0.9–1.4)
	2	1,045	7.7	1.8	(1.4–2.3)
	3	590	10.2	1.6	(1.2–2.3)
	4 or more	543	10.7	2.4	(1.8–3.3)
	Total	8,030	6.5	—	—
Fair or poor self-rated health	0	3,762	16.3	1.0	Referent
	1	1,957	17.8	1.2	(1.0–1.4)
	2	1,029	19.9	1.4	(1.2–1.7)
	3	584	20.3	1.4	(1.1–1.7)
	4 or more	527	28.7	2.2	(1.8–2.7)
	Total	7,859	18.2	—	—

^aSample sizes will vary due to incomplete or missing information about health problems.

^bPrevalence estimates are adjusted for age and gender.

^cOdds ratios adjusted for age, gender, race, and educational attainment.

^dIndicates information recorded in the patient's chart before the study questionnaire was mailed.

Primary prevention of adverse childhood experiences has proven difficult^{54,55} and will ultimately require societal changes that improve the quality of family and household environments during childhood. Recent research on the long-term benefit of early home visitation on reducing the prevalence of adverse childhood experiences is promising.⁵⁶ In fact, preliminary data from the ACE Study provided the impetus for the Kaiser Health Plan to provide funding to participate at 4 locations (including San Diego County, California) in the Commonwealth Fund's "Healthy Steps" program. This program extends the traditional practice of pediatrics by adding one or more specialists in the developmental and psychosocial dimensions of both childhood and parenthood. Through a series of office visits, home visits, and a telephone advice line for parents, these specialists develop close relationships between children and their families from birth to 3 years of age. This approach is consistent with the recommendation of the U.S. Advisory Board on Child Abuse and Neglect that a universal home visitation program for new parents be developed^{57,58} and provides an example of a family-based primary prevention effort that is being explored in a managed care setting. If these types of approaches can be replicated and implemented on a large scale, the long-term benefits may include, somewhat unexpectedly, substantial improvements in overall adult health.

Secondary prevention of the effects of adverse childhood experiences will first require increased recognition of their occurrence and second, an effective un-

derstanding of the behavioral coping devices that commonly are adopted to reduce the emotional impact of these experiences. The improbability of giving up an immediate "solution" in return for a nebulous long-term health benefit has thwarted many well-intended preventive efforts. Although articles in the general medical literature are alerting the medical community to the fact that childhood abuse is common,⁵⁹ adolescent health care is often inadequate in terms of psychosocial assessment and anticipatory guidance.⁶⁰ Clearly, comprehensive strategies are needed to identify and intervene with children and families who are at risk for these adverse experiences and their related outcomes.⁶¹ Such strategies should include increased communication between and among those involved in family practice, internal medicine, nursing, social work, pediatrics, emergency medicine, and preventive medicine and public health. Improved understanding is also needed of the effects of childhood exposure to domestic violence.^{19,62} Additionally, increased physician training⁶³ is needed to recognize and coordinate the management of all persons affected by child abuse, domestic violence, and other forms of family adversity such as alcohol abuse or mental illness.

In the meantime, tertiary care of adults whose health problems are related to experiences such as childhood abuse⁵ will continue to be a difficult challenge. The relationship between childhood experiences and adult health status is likely to be overlooked in medical practice because the time delay between exposure

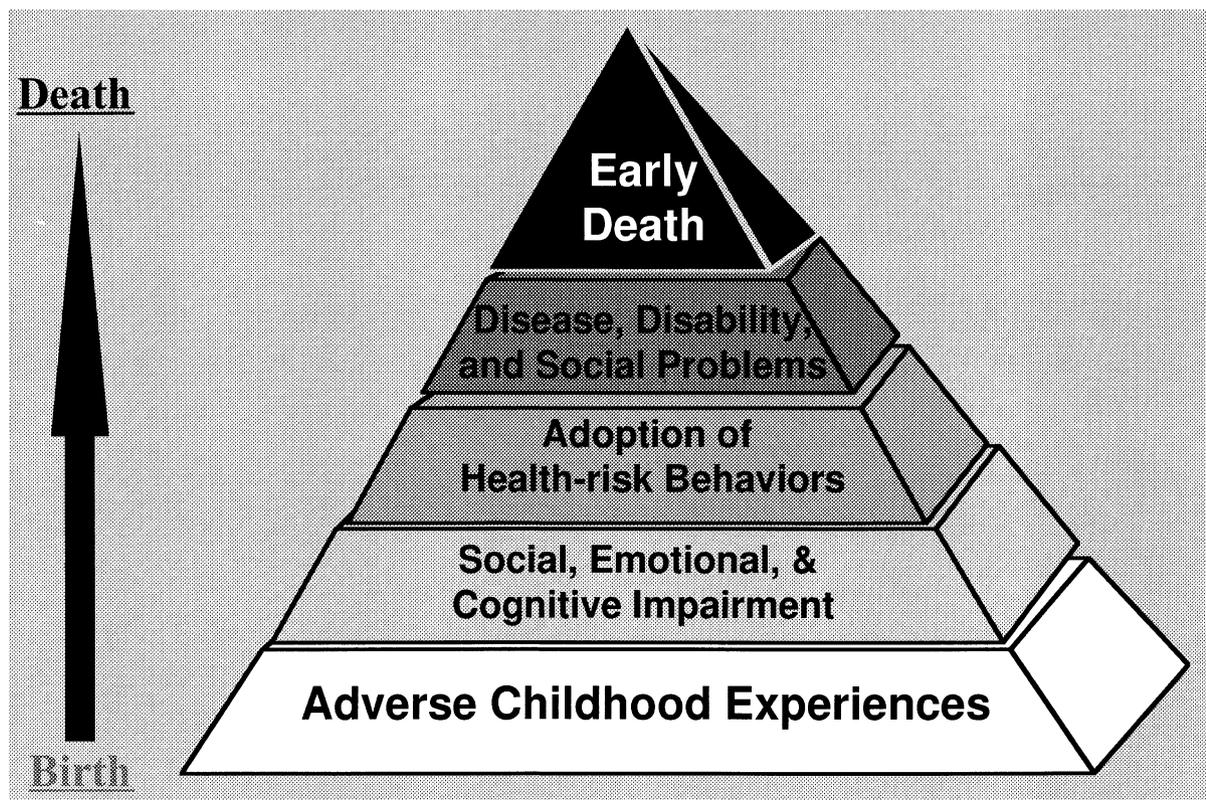


Figure 2. Potential influences throughout the lifespan of adverse childhood experiences.

during childhood and recognition of health problems in adult medical practice is lengthy. Moreover, these childhood exposures include emotionally sensitive topics such as family alcoholism^{29,30} and sexual abuse.⁶⁴ Many physicians may fear that discussions of sexual violence and other sensitive issues are too personal even for the doctor-patient relationship.⁶⁵ For example, the American Medical Association recommends screening of women for exposure to violence at every entrance to the health system;⁶⁶ however, such screening appears to be rare.⁶⁷ By contrast, women who are asked about exposure to sexual violence say they consider such questions to be welcome and germane to routine medical care,⁶⁸ which suggests that physicians' fears about patient reactions are largely unfounded.

Clearly, further research and training are needed to help medical and public health practitioners understand how social, emotional, and medical problems are linked throughout the lifespan (Figure 2). Such research and training would provide physicians with the confidence and skills to inquire and respond to patients who acknowledge these types of childhood exposures. Increased awareness of the frequency and long-term consequences of adverse childhood experiences may also lead to improvements in health promotion and disease prevention programs. The magnitude of the difficulty of introducing the requisite changes into

medical and public health research, education, and practice can be offset only by the magnitude of the implications that these changes have for improving the health of the nation.

We thank Naomi Howard for her dedication to the ACE Study. This research is supported by the Centers for Disease Control and Prevention via cooperative agreement TS-44-10/12 with the Association of Teachers of Preventive Medicine.

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PEARLS

Pediatric ACEs and Related Life Events Screener

TEEN (Self-Report)

Many families experience stressful life events. Over time these experiences can affect your health and wellbeing. We would like to ask you questions so we can help you be as healthy as possible.



Pediatric ACEs and Related Life Events Screener (PEARLS)

TEEN (Self-Report)- To be completed by: **Patient**

At any point in time since you were born, have you or been present when the following experiences happened? Please include past and present experiences.

Please note, some questions have more than one part separated by "OR." If any part of the question is answered "Yes," then the answer to the entire question is "Yes."

PART 1:

Please check "Yes" where apply.



1. Have you ever lived with a parent/caregiver who went to jail/prison?
2. Have you ever felt unsupported, unloved and/or unprotected?
3. Have you ever lived with a parent/caregiver who had mental health issues?
(for example, depression, schizophrenia, bipolar disorder, PTSD, or an anxiety disorder)
4. Has a parent/caregiver ever insulted, humiliated, or put you down?
5. Has your biological parent or any caregiver ever had, or currently has a problem with too much alcohol, street drugs or prescription medications use?
6. Have you ever lacked appropriate care by any caregiver?
(for example, not being protected from unsafe situations, or not being cared for when sick or injured even when the resources were available)
7. Have you ever seen or heard a parent/caregiver being screamed at, sworn at, insulted or humiliated by another adult?
Or have you ever seen or heard a parent/caregiver being slapped, kicked, punched beaten up or hurt with a weapon?
8. Has any adult in the household often or very often pushed, grabbed, slapped or thrown something at you?
Or has any adult in the household ever hit you so hard that you had marks or were injured?
Or has any adult in the household ever threatened you or acted in a way that made you afraid that you might be hurt?
9. Have you ever experienced sexual abuse?
(for example, has anyone touched you or asked you to touch that person in a way that was unwanted, or made you feel uncomfortable, or anyone ever attempted or actually had oral, anal, or vaginal sex with you)
10. Have there ever been significant changes in the household?
(for example, a parent/caregiver got a divorce or separated, or a romantic partner moved in or out)

How many "Yes" did you answer in Part 1?:



Please continue to the other side for the rest of questionnaire →

PART 2:

Please check "Yes" where apply.



- 1. Have you ever seen, heard, or been a victim of violence in your neighborhood, community or school?
(for example, targeted bullying, assault or other violent actions, war or terrorism)

- 2. Have you experienced discrimination?
(for example, being hassled or made to feel inferior or excluded because of their race, ethnicity, gender identity, sexual orientation, religion, learning differences, or disabilities)

- 3. Have you ever had problems with housing?
(for example, being homeless, not having a stable place to live, moved more than two times in a six-month period, faced eviction or foreclosure, or had to live with multiple families or family members)

- 4. Have you ever worried that you did not have enough food to eat or that food would run out before you or your parent/caregiver could buy more?

- 5. Have you ever been separated from your parent or caregiver due to foster care, or immigration?

- 6. Have you ever lived with a parent/caregiver who had a serious physical illness or disability?

- 7. Have you ever lived with a parent or caregiver who died?

- 8. Have you ever been detained, arrested or incarcerated?

- 9. Have you ever experienced verbal or physical abuse or threats from a romantic partners?
(for example, a boyfriend or girlfriend)

How many "Yes" did you answer in Part 2?:





PEARLS

Pediatric ACEs and Related Life Events Screener

TEEN (Self-Report)



Many families experience stressful life events. Over time these experiences can affect your health and wellbeing. We would like to ask you questions about your child so we can help you be as healthy as possible.



Pediatric ACEs and Related Life Events Screener (PEARLS)

TEEN (Self-Report)- To be completed by: **Patient**

At any point in time since you were born, have you seen or been present when the following experiences happened? Please include past and present experiences.

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Or has any adult in the household ever hit you so hard that you had marks or were injured?
Or has any adult in the household ever threatened you or acted in a way that made you afraid that you might be hurt?
9. Have you ever experienced sexual abuse?
(for example, has anyone touched you or asked you to touch that person in a way that was unwanted, or made you feel uncomfortable, or anyone ever attempted or actually had oral, anal, or vaginal sex with you)
10. Have there ever been significant changes in the relationship status of your caregiver(s)?
(for example, a parent/caregiver got a divorce or separated, or a romantic partner moved in or out)

Add up the "yes" answers for this first section:



Please continue to the other side for the rest of questionnaire →

PART 2:

1. Have you ever seen, heard, or been a victim of violence in your neighborhood, community or school?
(for example, targeted bullying, assault or other violent actions, war or terrorism)

2. Have you experienced discrimination?
(for example, being hassled or made to feel inferior or excluded because of their race, ethnicity, gender identity, sexual orientation, religion, learning differences, or disabilities)

3. Have you ever had problems with housing?
(for example, being homeless, not having a stable place to live, moved more than two times in a six-month period, faced eviction or foreclosure, or had to live with multiple families or family members)

4. Have you ever worried that you did not have enough food to eat or that food would run out before you or your parent/caregiver could buy more?

5. Have you ever been separated from your parent or caregiver due to foster care, or immigration?

6. Have you ever lived with a parent/caregiver who had a serious physical illness or disability?

7. Have you ever lived with a parent or caregiver who died?

8. Have you ever been detained, arrested or incarcerated?

9. Have you ever experienced verbal or physical abuse or threats from a romantic partners?
(for example, a boyfriend or girlfriend)

Add up the “yes” answers for the second section:

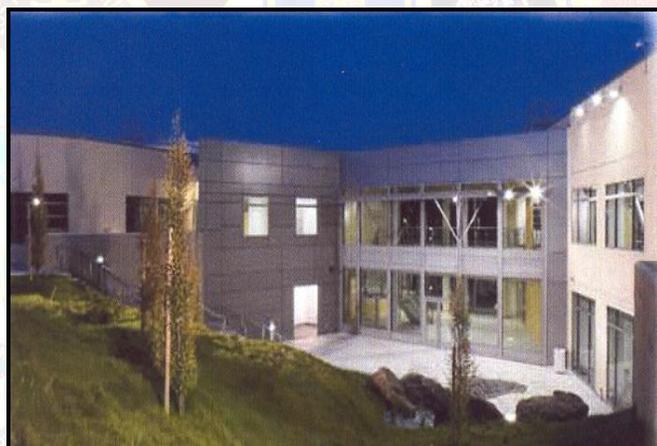
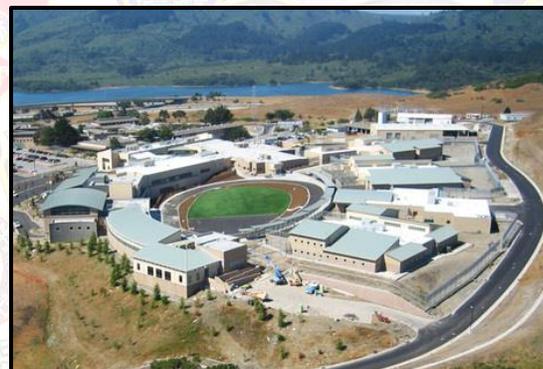
San Mateo, 300-Bed, 30-Building Juvenile Detention Facility

- **Owner:** San Mateo County
- **Location:** San Mateo, CA.
- **Architect:** KMD Justice
- **Gross Construction Budget:** \$130M
- **Security Electronics Budget:** \$2.5M
- **Gross Square Footage:** 318K sq. ft.
- **Date of Completion:** 2006



This new 300-bed, thirty-building campus expansion of an existing 150-bed juvenile detention center included multiple touch screen graphic interface computers networked together and interfaced to a distributed PLC control system with redundant processors and power supplies.

The system integrated duress alarms, door control and monitoring, intercom and paging systems and CCTV system camera selection into the touch screen system for monitoring and control. UPS power was provided to support uninterruptible conditioned power for the security systems.



The surveillance television system included low resolution video recording for general surveillance and high resolution (4CIF@15fps) for all events and alarms.

The system also can be used for control of power outlets, lighting and TV power circuits, and detainee telephone circuits. Other systems include CATV/SATV distribution with local media panels, courtroom sound and audio-visual and access control systems.

PINE: 4 2022 WEEKLY SCHEDULE

	SUN	MON	TUES	WED	THURS	FRI	SAT
AM SHIFT	BREAKFAST 8:00AM	BREAKFAST 8:00AM	BREAKFAST 8:00AM	BREAKFAST 8:00AM	BREAKFAST 8:00AM	BREAKFAST 8:00AM	BREAKFAST 7:30AM
	AM PROGRAM 9:30-11:00AM CHURCH SERVICES SILENT READING	SCHOOL 8:45-2:40PM	SCHOOL 8:45-2:40PM	SCHOOL 9:00-12:30PM	SCHOOL 8:45-2:40PM	SCHOOL 8:45-2:40PM	UNIT/ROOM CLEANING 8:30-10:30AM MOVIE/ACTIVITIES 10:30-11:50AM MBA 10:30-11:30AM
	LUNCH 11:30PM						
	LMA 1:30-2:30PM	LUNCH 12:30-1:00PM	LUNCH 12:30-1:00PM	LUNCH 12:30-1:00PM	LUNCH 12:30-1:00PM	LUNCH 12:30-1:00PM	LUNCH 12:00PM
	SHOWERS 2:50PM	LMA 3:00PM	LMA 3:00PM	FLY 1:30-2:30PM	YOGA 3:00-4:00PM	LMA 3:00PM	ART OF YOGA 1:00-2:00PM
PM SHIFT	DINNER 4:00PM	SHOWERS 4:00PM	SHOWERS 4:00PM	YOGA 3:00-4:00PM	SHOWERS 4:00PM	SHOWERS 4:00PM	SHOWERS 3:00PM
		DINNER 4:20PM	DINNER 4:20PM	SHOWERS 4:00PM DINNER 4:30PM	DINNER 4:20PM	DINNER 4:20PM	DINNER 3:50PM
	OPEN REC. 6-8:30PM	EDUCATIONAL 6-7PM OPEN REC. 7:00-8:30PM	BIBLE STUDY 6-7PM WRITING/WHY TRY 7-8:30PM	BEAT WITHIN 6-7:00PM BOARD GAMES 7-8:30PM	SUCCESS CENTERS 6-7:30PM TV TIME 7:30PM-8:30PM	ART UNITY MOVEMENT 6:00-7:00PM OPEN REC. 7:30-8:30PM	MOVIE NIGHT/OPEN REC. 6-8:30PM
	NIGHT SNACK 8:30PM	NIGHT SNACK 8:30PM	NIGHT SNACK 8:30PM	NIGHT SNACK 8:30PM	NIGHT SNACK 8:30PM	NIGHT SNACK 8:30PM	NIGHT SNACK 8:30PM
		PHONE CALL #1(10MIN.)		PHONE CALL #2(10MIN.) ZOOM SIGN UP DAY DURING CALLS		PHONE CALL #3(10MIN.)	PHONE CALL #4(10MIN.)
	ZOOM CALL #1(15MIN.)					ZOOM CALL #2(15MIN.)	ZOOM CALL #3(15MIN.)

FORREST 3 WEEKLY SCHEDULE

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
AM SHIFT	BREAKFAST 7:30AM	BREAKFAST 7:30AM	BREAKFAST 7:30AM	BREAKFAST 7:30AM	BREAKFAST 7:30AM	BREAKFAST 7:30AM	BREAKFAST 7:30AM
		SCHOOL 9:00AM	SCHOOL 9:00AM	SCHOOL 9:00AM	SCHOOL 9:00AM	SCHOOL 9:00AM	
		LUNCH 12:10PM	LUNCH 12:10PM	LUNCH 12:30PM	LUNCH 12:10PM	LUNCH 12:10PM	
	LUNCH 11:45AM	SCHOOL 12:45PM	SCHOOL 12:45PM		SCHOOL 12:45PM	SCHOOL 12:45PM	
		COURT 1:30PM	COURT 1:30PM	COURT 1:30PM	COURT 1:30PM	COURT 1:30PM	LUNCH 11:45AM
PM SHIFT	LMA 2:00PM	LMA 2:00PM	LMA 2:00PM	LMA 2:00PM	LMA 2:00PM	LMA 2:00PM	LMA 1:00PM
	SHOWERS 3:10PM	SHOWERS 3:10PM	SHOWERS 3:10PM	SHOWERS 3:00PM	SHOWERS 3:10PM	SHOWERS 3:10PM	SHOWERS 2:30PM
	DINNER 4:00PM	DINNER 4:00PM	DINNER 4:00PM	DINNER 4:00PM	DINNER 4:00PM	DINNER 4:00PM	DINNER 4:00PM
	NIGHT SNACK	NIGHT SNACK	NIGHT SNACK	NIGHT SNACK	NIGHT SNACK	NIGHT SNACK	NIGHT SNACK
PHONE CALLS	PHONE CALL #1 (10MIN.)			PHONE CALL #2 (10MIN.)		PHONE CALL #3 (10MIN.)	PHONE CALL #4 (20MIN.)
ZOOM CALLS	ZOOM CALL #1 (15MIN.)						ZOOM CALL #2 (15MIN.)

ALL SCHEDULED PROGRAMS ARE SUBJECT TO CHANGE, DUE TO UNFORESEEN CIRCUMSTANCES.

San Mateo County Food and Nutrition

Juvenile Menu 2021

Apr 9, 2021

Page 1

Youth Menu Week 1

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Nutrients
Breakfast1 Cereal, Golden Grahams Canned Pears Hard Boiled Egg Lowfat 1% Milk	Breakfast1 Grits Apple Juice Egg Patty Lowfat 1% Milk	Breakfast1 French Toast Sticks Turkey Sausage Links Applesauce Lowfat 1% Milk	Breakfast1 Honey Nut Toasted Oats Canned Pears Hard Boiled Egg Lowfat 1% Milk	Breakfast1 Whole Wheat Eng. Muffin Fried Egg Breakfast Turkey Ham Golden Hashbrown Patty Seasonal Fruit Lowfat 1% Milk	Breakfast1 Oatmeal Diced Peaches Turkey Sausage Patty Lowfat 1% Milk	Breakfast1 Cereal, Golden Grahams Hard Boiled Egg Canned Pears Sugar Pkt Lowfat 1% Milk	Avg Nutrients Target Cals... 2881* 103% Chol... 404* mg 81% Sodium... 4291* mg Fiber... 38.2* g 153% Iron... 59.1* mg 394% Calcium1888.7 mg 157% Vit A 17352* IU2479% Vit C 278.8* mg 372% Sugar 57.1*g 7.9%Cal Prot 120.1*g 16.7%Cal Carb 408.2*g 56.7%Cal T.Fat 87.8*g 27.4%Cal S.Fat 25.8*g 8.1%Cal
SNACK Granola Bar Orange Slices	SNACK Seasonal Fruit Pretzels	SNACK Fresh Pear Cheez It	SNACK Fruit and Grain Bar Seasonal Fruit	SNACK Lowfat 1% Milk Graham Crackers	SNACK Snack Mix - Spicy Apple Juice	SNACK Seasonal Fruit Cheese Stick	
LUNCH Turkey Corn Dog Mustard Corn w/ Peppers	LUNCH Chicken Salad Wheat Bread Split Pea Soup Fruit Crisp Lowfat 1% Milk	LUNCH Nacho/Taco Meat Corn Taco Shells	LUNCH Beef Lasagna Steamed Broccoli	LUNCH Meat and Cheese Sandwich Minestrone Soup Pasta, Elbow Macaroni	LUNCH Diced Chicken Green Beans Asian Inspired Rice	LUNCH Grilled Chicken Pasta w/ Pesto Corn	
Cold Tray Green Salad w/ Tomatoes Italian Dressing Applesauce Lowfat 1% Milk	DINNER Bean and Cheese Burrito Spanish Rice Steamed Carrots	Cold Tray Lettuce and Tomato Salsa Cheddar Cheese Cube Sour Cream Applesauce Lowfat 1% Milk	Cold Tray Salad, Green w/ Peppers Thousand Island Mandarin Oranges Lowfat 1% Milk	Cold Tray Diced Peaches Salad w/ Spinach Italian Dressing Lowfat 1% Milk	Cold Tray Salad w/ Crispy Noodles Thousand Island Jello w/ Fruit Lowfat 1% Milk	Cold Tray Salad, Green w/ Peppers Thousand Island Mandarin Oranges Lowfat 1% Milk	
DINNER Grilled Chicken Sweet Potato Tots Black Beans Salsa	Cold Tray Green Salad w/ Tomatoes Salsa Italian Dressing Jello w/ Fruit Lowfat 1% Milk	DINNER Meatballs Navy Bean Soup White Rice	DINNER Chicken Nuggets BBQ Sauce Tater Tots	DINNER Chicken Apple Sausage (pork casing) Potato Wedges	DINNER Zesty Mac Sauce Meatballs Rotini	DINNER Beef Hamburger Tater Tots	
Cold Tray Macaroni Salad Ranch Dressing Fruit Cocktail Lowfat 1% Milk	SNACK Cheese Stick Apple	Cold Tray Salad, Green w/ Peppers Thousand Island Pineapple Tidbits Lowfat 1% Milk	Cold Tray Creamy Coleslaw Ketchup Fruit Cocktail Lowfat 1% Milk	Cold Tray Hot Dog Bun Mustard and Mayonnaise Ketchup Corn and Black Bean Sala Canned Pears Lowfat 1% Milk	Cold Tray Green Salad w/ Cucumber Baby Carrots Ranch Dressing Fruit Cocktail Lowfat 1% Milk	Cold Tray Mustard and Ketchup Mayonnaise Pkt Thousand Island Mandarin Oranges Lowfat 1% Milk	
SNACK Chocolate Chip Cookie Fresh Fruit Lowfat 1% Milk		SNACK Banana Vanilla Yogurt	SNACK Oatmeal Raisin Fresh Fruit Lowfat 1% Milk	SNACK Seasonal Fruit Cheez It Apple Juice	SNACK Peanut Butter Cookies Fresh Fruit Lowfat 1% Milk	SNACK Saltines Crackers Italian Dry Salami Cheese Slices	

N/A - denotes a nutrient that is either missing or incomplete for an individual ingredient.

* - denotes combined nutrient totals with either missing or incomplete nutrient data.

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San Mateo County Food and Nutrition

Juvenile Menu 2021

Apr 9, 2021

Page 1

Youth Menu Week 2

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Nutrients
Breakfast2 Froot Loops Yogurt w/ Fruit Apple Juice Lowfat 1% Milk	Breakfast2 Oatmeal Hard Boiled Egg Diced Peaches Lowfat 1% Milk	Breakfast2 Pancakes Diced Peaches Turkey Sausage Patty Lowfat 1% Milk Chocolate Milk	Breakfast2 Oatmeal Egg Patty Diced Peaches Orange Juice Lowfat 1% Milk	Breakfast2 Biscuits Cream Gravy Turkey Sausage Patty Apple Juice Lowfat 1% Milk	Breakfast2 Cinnamon Toast Crunch Hard Boiled Egg Apple Juice Lowfat 1% Milk	Breakfast2 Oatmeal Fried Egg Diced Peaches Apple Juice Lowfat 1% Milk	Avg Nutrients Target Cals... 3085* 110% Chol... 382* mg 76% Sodium... 5035* mg Fiber... 36.7* g 147% Iron... 74.6* mg 498% Calcium1891.5 mg 158% Vit A 14858* IU2123% Vit C 250.8* mg 334% Sugar 55.6*g 7.2%Cal Prot 123.8*g 16.1%Cal Carb 433.5*g 56.2%Cal T.Fat 97.3*g 28.4%Cal S.Fat 28.1*g 8.2%Cal
SNACK Corn Chips - Frito Lay Hummus	SNACK Apple Fruit Yogurt	SNACK Snack Mix - Spicy Seasonal Fruit Apple Juice	SNACK Granola Bar Vanilla Yogurt	SNACK Goldfish Seasonal Fruit	SNACK Mini Bagel Cream Cheese	SNACK Dried Fruit Trail Mix	
LUNCH Dragon Noodles Diced Chicken Asian Style Mix Veggies	LUNCH Chicken Stir Fry Brown Rice	LUNCH Flour Tortilla Shredded Chicken Pinto Beans	LUNCH Chicken Teriyaki Brown Rice Mixed Vegetable	LUNCH Meat Sandwich Mustard and Mayonnaise Potato Chips Celery Sticks Ranch Dressing Pear Slices Lowfat 1% Milk	LUNCH Bean and Cheese Burrito Corn w/ Peppers Salsa	LUNCH Grilled Chicken Verde Sauce Diced Potatoes	
Cold Tray Mandarin Oranges Asian Coleslaw Lowfat 1% Milk	Cold Tray Corn and Black Bean Sala Applesauce Lowfat 1% Milk	Cold Tray Shredded Lettuce Salsa	Cold Tray Salad w/ Crispy Noodles Sesame Vinaigrette Fruit Cocktail Lowfat 1% Milk	Cold Tray Ranch Dressing Lowfat 1% Milk	Creamy Coleslaw Applesauce Lowfat 1% Milk	Cold Tray Green Salad w/ Tomatoes Italian Dressing Fruit Cocktail Lowfat 1% Milk	
DINNER Breaded Chicken Patty BBQ Sauce Peas and Carrots Potato Wedges	DINNER Bean and Cheese Burrito Diced Potatoes Salsa	Mandarin Oranges Lowfat 1% Milk	DINNER Cheese/Pepperoni Pizza Green Beans	DINNER Meatballs Rotini Noodles Gravy Brown Steamed Broccoli	DINNER Chicken Nuggets Sweet Potato Tots BBQ Sauce	DINNER Turkey Corn Dog Mustard Baked Beans - Vegetarian Mixed Vegetable	
Cold Tray Whole Wheat Bun Ketchup Mustard and Mayonnaise Jello w/ Fruit Lettuce and Tomato Lowfat 1% Milk	Cold Tray Green Salad w/ Cucumber Green Peas Italian Dressing Fruit Crisp Lowfat 1% Milk	Turkey Frank Potato Wedges Carrots and Corn	Cold Tray Green Salad w/ Cucumber Ranch Dressing Pineapple Tidbits Lowfat 1% Milk	Cold Tray Salad, Green w/ Peppers Thousand Island Dinner Roll w/ Margarine Mandarin Oranges Lowfat 1% Milk	Cold Tray Green Salad w/ Croutons Ranch Dressing Fruit Crisp Lowfat 1% Milk	Cold Tray Baby Carrots Ranch Dressing Jello w/ Fruit Lowfat 1% Milk	
SNACK Pretzels Fresh Fruit Cheese Stick	SNACK Oatmeal Raisin Cookie Fresh Fruit Lowfat 1% Milk	SNACK Mustard and Mayonnaise Pear Slices Lowfat 1% Milk	SNACK Chocolate Chip Cookie Lowfat 1% Milk Fresh Fruit	SNACK Banana Layer Pudding Fresh Fruit Lowfat 1% Milk	SNACK Peanut Butter Cookies Fresh Fruit Lowfat 1% Milk	SNACK Cheez It Lowfat 1% Milk Banana	

Title 15 Review - Meets Requirements

N/A - denotes a nutrient that is either missing or incomplete for an individual ingredient.

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**PROBATION DEPARTMENT
COUNTY OF SAN MATEO**
John T. Keene, Chief Probation Officer

PERSONAL VISITS

Each youth in custody is allowed two (2) one-hour visits each week (Monday begins the visiting week.) Only parents and guardians can visit. All other visitors must be approved by the judge, or by the youth's Probation Officer and Juvenile Hall Director.

People visiting must call 650-312-5240 Monday – Friday between 9:00am and 4:00pm to schedule an appointment with the YSC receptionist. With the exception of initial visits (new bookings with new charges), no visits are scheduled holidays, weekends, or after-hours. Visiting hours are:

Monday – Thursday 5:30pm – 6:30pm 6:45pm – 7:45pm NO VISITS ON FRIDAY	Saturday – Sunday 8:30am – 9:30am 9:45am – 10:45am 11:00am – 12:00pm 1:00pm – 2:00pm 2:45pm – 3:45pm 5:30pm – 6:30pm 6:45pm – 7:45pm
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All visitors must have proper identification (Picture I.D.). Please make sure you arrive at least 15 minutes prior to your scheduled visit. Staff escorts parents to the visiting room 5 minutes prior to visit start time. Parents arriving late WILL NOT be allowed to visit.

Visitors can bring blank paper, envelopes, PICTURES, BOOKS AND MAGAZINES. Any of these materials CANNOT contain photos or information about guns, violence, people in bikinis or underwear, sexual material, drugs, alcohol or gang-related material. No hardcover books or local newspapers are allowed. Please refer to the Juvenile Hall Reading Materials List to see approved books and magazines. No games, letters or cards will be given to youth. The Juvenile Hall Visiting Staff must approve all items prior to them being given to the youth.

Visitors MAY NOT bring any contraband (prohibited or illegal) into the facility. Please leave all items in your vehicle or store items in the provided lockers. Example of items NOT permitted in the visitation area include:

<ul style="list-style-type: none"> • Purses, Wallets, Handbags, Backpacks 	<ul style="list-style-type: none"> • Keys (except locker keys) 	<ul style="list-style-type: none"> • Hats, Caps or any head gear
<ul style="list-style-type: none"> • Cell Phones, Cameras or any electronic devices 	<ul style="list-style-type: none"> • Unauthorized Medications 	<ul style="list-style-type: none"> • Cigarettes, Cigars, Tobacco Products, Lighters or Matches
<ul style="list-style-type: none"> • Weapons, Drugs, Drug Paraphernalia, Alcohol 	<ul style="list-style-type: none"> • Candy, Gum, Food or Drink of any kind 	

Once in the visiting area, all visitors must sit in the chair provided and remain seated throughout the visiting period. If assistance is needed, or you need to use the restroom, please notify staff prior to leaving your seat. A brief hug, kiss, and/or handshake can take place at the beginning and/or end of the visit.



**PROBATION DEPARTMENT
COUNTY OF SAN MATEO
John T. Keene, Chief Probation Officer**

List of Approved Magazines

This is not a complete list, **STAFF HAVE THE RIGHT TO REFUSE ANY MAGAZINE**. Staff will not accept magazines containing inappropriate materials such as but **not limited to**: guns and violence, people wearing bikinis or underwear, sexually explicit material or drug and gang-related material. Staples and perfume packets will be removed from magazines.

ALLOWED:

- ALLURE
- AM HEALTH FOR WOMEN
- AMERICAN PHOTO
- ART IN AMERICA
- ART NEWS
- ATLANTIC
- AUDIO
- AUTO WEEK
- AUTOMOBILE
- BASEBALL DIGEST
- BASKETBALL DIGEST
- BETTER HOMES & GARDENS
- BICYCLE
- BLACK ENTERPRISE
- BMW MAGAZINE
- BRIDE'S
- BUSINESS WEEK
- CAR AUDIO & ELECTRONICS
- CAR CRAFT
- CAR & DRIVER
- CONSUMER DIGEST
- DETAILS
- DISCOVER
- DISNEY ADVENTURES
- EBONY
- ELECTRONICS NOW
- ELLE
- ENTERTAINMENT WEEKLY
- ENTREPRENEUR
- ESPN
- ESQUIRE
- ESSENCE
- FAMILY LIFE
- FAMILY CIRCLE
- FIELD & STREAM
- FITNESS
- FOOTBALL DIGEST
- FORBES
- FORTUNE
- GEORGE
- GOLD DIGEST
- HOUSE BEAUTIFUL
- INSTYLE JANE
- JUICY
- LADIES HOME JOURNAL
- LIFE
- MARIE CLARE
- MEN'S FITNESS
- MEN'S HEALTH
- METROPOLITAN HOME
- MODERN BRIDE
- MONEY
- MOTORCYCLES
- NATIONAL GEOGRAPHIC
- NATIONAL REVIEW
- NEW WOMAN
- NEW REPUBLIC
- NEW YORKER
- NEWSWEEK
- OUTDOOR LIFE
- PARENTING
- READER'S DIGEST
- REDBOOK
- ROLLING STONE
- SELF
- SEVENTEEN
- SHAPE
- SKIING
- SPANISH PEOPLE
- SPIN
- TEEN
- TEEN PEOPLE
- TENNIS
- TIME

- TV GUIDE
- VANITY FAIR
- WOMEN'S MAGAZINE
- WOMEN'S SPORT
- COMPUTER
- WORD UP

NOT ALLOWED:

- COSMOPOLITAN
- CYCLE WORLD
- FHM
- GLAMOUR
- GUNS & AMMO
- HIGH TIMES
- HOT ROD
- LOW RIDER
- MAXIM
- MH18
- ORLIE'S LOW RIDER
- SWIMSUIT ILLUSTRATED
- SOURCE
- STUFF
- TURBO
- VIBE VOGUE
- XXL

NOT ALLOWED: Gang Related Books

- NUESTRA FAMILIA
- THE BLACK HAND
- ART OF WAR
- 48 LAWS OF POWER
- THE ANARCHIST COOBOOK
- MACHIAVELI
- THE TURNER DIARY
- BOOK OF 5 RINGS

NOT ALLOWED: EROTIC / LUSTY NOVELS

SF GATE – Feb. 10, 1999

Marshall Wilson – Chronicle Staff Writer

Plan for New Juvenile Hall OK'd / San Mateo County wants facility to offer preventive programs

1999-02-10 04:00:00 PDT SAN MATEO COUNTY -- San Mateo County supervisors yesterday approved an ambitious plan to build a "youth services campus" that would include not only cells but expanded substance abuse treatment, special help for girls and a boot camp.

The goal is to replace the aging Hillcrest Juvenile Hall with programs to steer children from crime. By focusing on prevention, officials believe they can cut juvenile crime.

Supervisor Rich Gordon, one of the chief backers of the "campus" concept, said many children in the justice system are victims of abuse or use drugs or alcohol. Treatment and counseling, consolidated at one location, can help turn their lives around, he said. "I think it's imperative that we have a holistic approach to the needs of our young people," he said.

Although certified for 163 beds, Hillcrest last year housed an average of 176 youths each day and at times more than 200. To manage, some of them are forced to share cramped cinder-block cells.

Meanwhile, a consultant last year found that some services, especially for girls, were severely lacking. Girls "are often in detention for their own protection" and may be victims of physical and sexual abuse, rather than serious law breakers, according to a report.

Meeting in the gym at Hillcrest, supervisors voted unanimously to solicit designs for a new juvenile facility. Before construction could begin, they would still need to approve more detailed plans and a way to finance the project. But their enthusiasm signaled a commitment to the concept.

Next, a committee of juvenile justice officials is to come up with a ballpark price tag. A now-shelved proposal for a new, larger juvenile hall minus the expanded treatment programs put the cost last year at nearly \$40 million.

Justice officials and youth advocates have for years talked about the need to replace Hillcrest, which was built in 1947, near Interstate 280 and Highway 92. In December, the county's civil grand jury said the hall was once "largely devoted to runaways" but today "many of the inmates . . . stand accused of felonies, including capital offenses."

Hillcrest typically houses juveniles waiting for trial or sentencing or who have violated probation. For more serious crimes or multiple convictions, offenders are sent to the California Youth Authority, the state's prison system for children.

The question has been how to house violent teens while offering treatment and help to less serious offenders.

The county plan would build a new juvenile hall next to Hillcrest. Officials have not determined how many lock-up beds it would include, said Gene Roh, the county's chief probation officer.

Last year's study suggested the county would need as many as 268 beds to cope with an expected increase in juvenile crime. But officials figure that they can eventually reduce the number by expanding services.

Under the plan, the county would build an unlocked boot camp-type program for up to 25 youths ages 14 to 18. The program would be for wards of the court "with serious emotional/behavioral disorders who need a highly structured residential environment," according to the proposal.

The program would eliminate the need to send wards to controversial out-of-state programs like the one run at an Arizona ranch where a Sacramento boy died last year.

The plan also includes a center, where youths entering the justice system can be assessed for their health, mental health and educational needs. To help girls, plans call for a 15-bed unlocked facility designed to meet their special needs.

<https://www.sfgate.com/bayarea/article/Plan-for-New-Juvenile-Hall-OKd-San-Mateo-County-2947739.php#photo-2259879>